



JODY MICHAEL ASSOCIATES

# THE HIGHLANDS ABILITY BATTERY™

## HELPFUL HINTS



THE HIGHLANDS COMPANY

The Highlands Company's Tech Support Hotline is available at all times:

Toll Free:  
**(866) 528-3069**

Email:  
**Susan@Highlandsco.com**

1

Read and follow the instructions (provided separately).

2

Enter [www.abilitybattery.com](http://www.abilitybattery.com) in your internet browser. **Do not use Google Chrome.** Be sure to close **any** other applications including Skype, IM and all email connections and animated screen savers.

3

Register online using your registration key code. **If the key code is not clear or you have trouble registering, call tech support immediately for assistance: (866) 528-3069.** After you have registered, you will see a screen with a username and password. **Print the Screen Shot for future access.**

4

Check to be sure that you have audio. You will need sound throughout the test. Headphones are recommended.

5

Use a mouse. Do not rely on a touchpad.

6

If you have **any** difficulty completing a worksample or printing your report **call tech support (866) 528-3069.**



Print out your username and password.



Be sure you have audio.



Use a mouse.