

THE HIGHLANDS COMPANY

Welcome to the *Highlands Ability Battery*™ Online <u>Helpful Hints:</u>



Hint 1: Read and follow the Instructions on the sheet accompanying this Flyer.



Hint 2: Enter www.abilitybattery.com in your Internet Browser- DO NOT USE GOOGLE CHROME. Be sure to close ALL other applications including Skype, IM and all email connections and animated screen savers.



Hint 3: Register online using your registration key code. If the key code is not clear or you have trouble registering, call tech support immediately for assistance # 866-528-3069.



After you have registered, you will see a screen with a username and password.

Print the Screen Shot for future Access.



Hint 4: Check to be sure that you have sound. You will need sound throughout the test. Headphones are recommended.



Hint 5: Use an attachable mouse. Do not rely on a touchpad or rollerball.

Hint 6: If you have **ANY** difficulty completing a worksample or printing your report **CALL TECH SUPPORT** #866.528.3069.

Hint 7: Bar Chart (page 4) not printing? Use Internet Explorer to print Your report or call Tech Support for a copy.



Highlands Technical Support Hot Line Available At All Times

Toll Free: 866.528.3069 or E-mail: Susan@highlandsco.com