Other error messages

In addition to error messages generated by the DITA Open Toolkit, you might also encounter error messages generated by Java or other tools.

Out of Memory error

Another change. Change. In some cases, you might receive a message stating the build has failed due to an `Out of Memory` error. Try the following approaches to resolve the problem:

1. Increase the memory available to Java.
2. Reduce memory consumption by setting the generate-debug-attributes option to `false`. This option is set in the `lib/configuration.properties` file. This will disable debug attribute generation (used to trace DITA-OT error messages back to source files) and will reduce memory consumption.
3. Set `dita.preprocess.reloadstylesheet` Ant property to `true`. This will allow the XSLT processor to release memory when converting multiple files.
4. Run the transformation again.

java.io.IOException: Can't store Document

After running a JavaHelp transformation, you may receive a `java.io.IOException: Can't store Document` message.

This problem occurs when HTML files unrelated to the current transformation are found in the output directory. Delete the content of the output directory and run the transformation again.

UnsupportedClassVersionError

If you receive a `java.lang.UnsupportedClassVersionError` error message with an `Unsupported major.minor version` and a list of Java classes, make sure your system meets the minimum Java requirements as listed in the *Release Notes* and installation instructions.