

## **ABOUT ME**

Innovative and fast-learner professional, fluent in English, with almost a decade dedicated to customer experience improvement and project management is now passionate about the world of coding.

Started the career as University researcher and always been committed to the make the world a better place whether as a Quality and Projects Director or as a software developer.

Experienced in project management, mentoring and training, performed leadership roles guiding the team through the guideline that "nothing is impossible" and focusing on optimizing teamwork.

#### **EDUCATION**

UPSKILL - .NET | 2020 - 2021

Programa UPskill - Digital Skills & Jobs | Polytechnic Institute of Setúbal

Executive Master, Hotel Management | 2010 - 2011

ESHTE & EGE - Atlantic Business School (Universidade Católica)

Master, Environmental Science and Technology | 2006 –2008 Lisbon University

Marine Biologist | 2001 – 2005 Lisbon University

#### SKILLS

- Visual Studio
- GitHub | Jira | ERD Plus
- Framework Scrum
- SQL Server | Workbench | DBeaver
- · Power Designer
- EAI-SAP
- C#, .NET, Angular, PHP, Lumen
- Bitbucket, Jira, Confluence, Jenkins, SonarQube, Kiuwan
- · Google App Engine

## CONTACT

+351 918 106 875 catiamsa@gmail.com www.linkedin.com/in/catiamsa

# CÁTIA SÁ

WEB DEVELOPER

# **EXPERIENCE**

#### 2021 DXC TECHNOLOGY

5/2021 - 8/2021 TRAINEESHIP

Took part of EAI-SAP incident management team for an energy sector company. Portal maintenance of an energy sector company, using Scrum, being responsible for Backend (Lumen and PHP) and Frontend (Angular) developments.

#### 2020 GRUPO HOTÉIS REAL

9/2017 - 4/2020 QUALITY & PROJECTS DIRECTOR 10/2015 - 9/2017 ASSISTANT DIRECTOR 1/2015-10/2015 CUSTOMER EXPERIENCE MANAGER

#### 2014 FREELANCER

1/2014 - 12/2014 PLANO MARKETING ABERTURA ESPAÇO RESTAURAÇÃO TIMEOUT MARKET

#### 2013 DOLCE CAMPO REAL LISBON

3/2013 - 10/2013 COORDENADORA DE MARKETING

#### 2013 GRUPO HOTÉIS REAL

9/2011 - 3/2013 GUEST RELATIONS

# 2011 FACULDADE DE CIÊNCIAS DA UNIVERSIDADE DE LISBOA

9/2008 - 9/2011 INVESTIGADORA E GESTORA DE PROJETO

# 2010 EGA - ENVIRONMENTAL GOVERNANCE

**ADVISORS** 

1/2010 - 12/2010 CONSULTORA AMBIENTAL