

Table 4.1 Overall satisfaction with accommodation:
(b) by tenure, type of accommodation, floor level, amenities, and difference from bedroom standard

Heads of household	Score:	Level of satisfaction					Great Britain: 1978	
		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	A little dissatisfied	Very dissatisfied	Base = 100%	Mean score
		5	4	3	2	1		
Tenure								
Owner occupied, owned outright	% 72						2528	4.6
Owner occupied, with mortgage	% 56		22	2	3	2	3317	4.4
Rented with job or business	% 50		36	2	5	1	312	4.2
Rented from local authority or New Town	% 43		35	4	7	4	3823	4.0
Rented from housing association or co-operative	% 50		37	4	9	7	117	4.1
Rented privately, unfurnished	% 44		31	3	8	9	816	4.0
Rented privately, furnished	% 28		33	5	10	9	269	3.8
			43	9	10	9		
Type of accommodation								
Detached house	% 71						1801	4.7
Semi-detached house	% 54		24	1	2	1	3526	4.4
Terraced house	% 50		35	3	6	2	3279	4.2
Purpose-built flat or maisonette	% 46		34	3	8	5	1787	4.0
Converted flat or maisonette/rooms	% 41		33	4	9	8	669	3.9
With business premises/Other	No. [54]		35	6	10	9	98	4.2
			[29]	[2]	[9]	[4]		
Floor level								
Flats/maisonettes:								
Basement/ground floor	% 46						946	4.0
1st floor	% 47		33	4	10	7	869	4.1
2nd floor	% 37		34	4	8	7	319	3.8
3rd floor	% 29		34	7	9	13	112	3.5
4th floor or higher	% 43		37	4	15	15	207	3.8
Houses	% 56		32	2	13	10	8606	4.4
			33	3	6	3		
Amenities								
Having sole use of bath, WC, and kitchen	% 54						10534	4.3
Lacking sole use of, or without, bath, WC, or kitchen	% 38		33	3	6	4	669	3.7
			32	5	11	14		
Difference from bedroom standard (bedrooms)								
1 or more below standard	% 34						457	3.7
Equals standard	% 45		38	6	11	10	3540	4.1
1 above standard	% 55		36	4	9	6	4526	4.4
2 above standard	% 65		34	2	6	3	2305	4.5
3 or more above standard	% 76		27	2	4	2	371	4.7
			17	2	2	2		
All households	% 53		33	3	7	4	11206	4.3

Table 4.2 Overall satisfaction with accommodation by reasons for dissatisfaction

Heads of household less than very satisfied with their accommodation	Level of satisfaction					Great Britain: 1978	
	Reasons for dissatisfaction* (% mentioning)					Base = 100%	Mean score
	Fairly satisfied	Neither satisfied nor dissatisfied	A little dissatisfied	Very dissatisfied	Total less than very satisfied		
Size of accommodation							
Accommodation too large	3	4	4	6	3		
Bedrooms too few or too small	9	7	11	8	9		
Other rooms too few/accommodation too small	13	11	13	10	12		
Other rooms too small	5	3	3	1	4		
Any mention of size of accommodation	25	22	27	23	25		
Amenities							
Kitchen - too small, not separate, having to share, lack of cooking facilities	8	7	9	5	8		
Kitchen - design, fittings, lack of storage space	4	1	4	2	3		
Bathroom - lack of, too small, having to share, design	6	7	9	12	7		
Flush toilet - lack of, too small, not separate, having to share, wanting more than one, location, design	6	6	7	8	6		
Hot water system/supply	1	3	2	4	2		
Lack of central heating	5	5	5	5	5		
Inadequate (central) heating	9	10	12	15	10		
Steps or stairs - number, position, width	3	3	3	4	3		
Garden - lack of or too small	9	9	6	4	8		
Other - lack of: garage, storage space, fittings, double glazing	10	11	9	6	10		
Any mention of amenities	46	44	47	46	46		
Structure/condition							
Poor construction, state of repair, decoration; inadequate sound-proofing; need to modernise	25	29	35	43	28		
Damp, dry or wet rot, draughts	9	15	18	27	12		
Any mention of structure/condition	30	36	42	55	34		
Design and type of accommodation							
Design and appearance of accommodation	5	7	10	5	6		
Prefer different type of accommodation eg detached house, flat, bungalow	6	5	6	4	6		
Other dissatisfaction with the building	12	14	11	14	12		
Any mention of design or type of accommodation	22	24	25	21	22		
Costs and tenure							
Housing costs, including heating and repairs	8	12	12	8	8		
Prefer different type of tenure	4	6	1	3	3		
Any mention of costs or tenure	11	16	13	10	12		
Neighbours, neighbourhood, environment							
Neighbours - unfriendliness, noise, vandalism, lack of privacy, children, coloured people, problem families	11	21	18	23	14		
Neighbourhood - lack of or inadequate public transport, shops, schools, libraries	3	3	2	2	2		
Environment - noise, traffic, pollution, lack of play space, prefer town/country	14	16	15	15	14		
Any mention of neighbours, neighbourhood, environment	24	33	29	34	26		
Miscellaneous							
	6	9	8	14	7		
Base = 100%	3555	311	725	477	5068		

* Some of these reasons are given in abbreviated form in subsequent tables (Tables 4.3-4.8).