

Seno Pamungkas Rahman

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EXPERIENCE

CLOUD OPERATIONS – Contract

September 2025 - Present

XLSmart (Jakarta Selatan)

- Engineered a high-concurrency **Go** tool to automate weekly End-of-Support (EOS) and capacity reporting across ~100 AWS accounts and ~100 GCP projects, slashing manual report generation time from 45 minutes to under 3 minutes.
- Built a **Go** utility to **audit Kubernetes clusters** at scale, querying **EKS clusters** to gather **PodDisruptionBudget (PDB)** and **HPA** data for cross-team resilience analysis.
- Designed and implemented key **Grafana** dashboards to centralize observability, visualizing **CPU/Memory** from multiple **Prometheus** datasources and tracking **AWS service capacity** (EC2, RDS, EKS).
- Investigated and resolved a production **memory leak** in a microservice by performing deep-dive analysis and tracing using **Datadog** and **Kubernetes CLI** tools.

TECHNICAL SUPPORT – Internship

December 2024 - June 2025

Superbank (Jakarta Selatan)

- Managed end-to-end deployment of vendor-provided scripts across AWS EC2 (Dev/Staging) via **S3 bucket integration**, **WinSCP** file transfers, and **XML configuration adjustments**.
- Automated deployment workflows by developing a **PowerShell** script to extract ZIP files and **configuration** for deployment processes, reducing manual effort by 40% and accelerating deployment cycles.
- Resolved production incidents (e.g., CPU spikes, SQL query bottlenecks) by acting as a technical liaison, **analyzing root causes**, and escalating issues via **Jira tickets** to cross-functional teams.

FIXED CONNECTIVITY, ICT & CLOUD – Internship

February 2024 - June 2024

PT XL Axiata Tbk (Jakarta Selatan)

- Conducted comprehensive market research and **data scraping** using **Python**, **BeautifulSoup**, and **Pandas** to identify **growth opportunities** and assess the competitive landscape for satellite products.
- Presented **data-driven findings** and **strategic recommendations** to mentors and senior management to support **informed business strategy** and **product development**.
- Collaborated closely with **cross-functional teams** to ensure timely completion of tasks and seamless **integration of research insights** into project outcomes.

FULLSTACK WEB DEVELOPER – Internship

September 2023 - November 2023

PT Bank Victoria International (Jakarta Selatan)

- Developed **dynamic journal booking tables** on the frontend with **Flutter**, integrating advanced **filtering** (by date and booking type), **pagination**, and **soft deletion** functionalities.
- Integrated the **Flutter frontend** with backend APIs built in **NestJS** and maintained data consistency with **MySQL**, ensuring accurate real-time accounting records.
- Executed **targeted database queries** to correct and optimize data integrity, working in close collaboration with teams to align front-end displays with updated backend data.

FRONTEND WEB DEVELOPER – Internship

September 2022 - October 2022

MileApp (Jakarta Barat)

- Rebuilt and redesigned critical web pages (**landing**, **login**, and **registration**) from scratch using **React** and **styled-components**, contributing to a major UI overhaul aimed at **improving user experience and performance** for field agents and administrators.

- Collaborated remotely with supervisors to integrate the new **React-based frontend** with the platform's evolving product direction, **replacing legacy code with scalable, maintainable components**.

EDUCATION

Universitas Indonesia

September 2021 – September 2025

- **GPA:** 3.78/4.0
- **Coursework:** Computer Architecture, Operating System, Real Time System and IoT, Computer Networks, Software Engineering, Cloud Computing

SKILLS

- **Hard Skill:** Web Development, Android Development, Fullstack Engineer, Networking, Internet of Things, Machine Learning
- **Soft Skill:** Teamwork, Communication, Adaptability, Responsibility, Creativity, Discipline, Honesty
- **Programming Languages:** C, C#, C++, Go, Javascript, HTML, CSS, Python, Typescript, Java, PHP, Dart, Rust
- **Database:** PostgreSQL, MySQL, NoSQL
- **Frameworks & Misc:** React, NestJS, NextJS, Flutter, Spring Boot, ExpressJs, Docker, Tailwind CSS, Git, Linux
- **Certificate (2025):** Red Hat System Administration I & II (RH134 - RHA) - Ver. 9.3
- **Certificate (2024):** AWS Knowledge: Cloud Essentials
- **Certificate (2023):** CCNA: Enterprise Networking, Security, and Automation
- **Certificate (2023):** CCNA: Switching, Routing, and Wireless Essentials
- **Certificate (2023):** CCNA: Introduction to Networks

AWARDS

Top 10 Finalist Hackathon BI 2024

August 2024

Bank Indonesia

- Top 10 Finalist in **Bank Indonesia Hackathon 2024** out of 2,200 participants and 450+ proposals
- Spearheaded the development of BitTrack's Frontend and UI/UX, ensuring a seamless user experience and visually appealing design, while also driving the business strategy and direction of the product.

PROJECTS

RESTOMATIC

SistemBasisData2023/RestoMatic ↗

- Engineered a responsive and intuitive user interface with **React** and **Tailwind CSS**, leading the frontend development to enhance user engagement.
- Implemented a secure payment system with **frontend validation**, ensuring sufficient balance before processing transactions.

DANCERTOS

cattyman919/AbsenceSystem ↗

- Designed and implemented a dynamic class schedule and attendance table, providing lecturers with an organized and **real-time view of student presence**.
- Led the end-to-end development of the DanceRTOS attendance system, building both the **Flutter frontend** and **NestJS backend**.
- Engineered a real-time student login system using **MQTT** and **RFID** on an **ESP32**, enabling secure and instantaneous attendance tracking.

HOME SERVER

- **Linux Server (Debian)** that deploys and manage a suite of services including **Jellyfin** for media streaming, **Portainer** for Docker container management, and an **Asterisk SIP server** for home VoIP.
- Configured core network services, including **Samba** for local file sharing, **nginx** as a reverse proxy for simplified service access, and implemented **fail2ban** and **firewalld** for enhanced security.