

## CAUÃ DE ARAÚJO FREITAS

IT Analyst | Developer | Automation | Data | Infrastructure

Feira de Santana – BA

Phone: (75) 98115-8628 | E-mail: cauafreitas026@gmail.com

21 years old | CNH: Category AB | Single | Brazilian

Portfolio: <https://caufreitxs.vercel.app>

LinkedIn: <https://www.linkedin.com/in/cauafreitas>

### PROFESSIONAL SUMMARY:

Information Technology professional with Full-Senior performance, hybrid and multidisciplinary profile, combining Software Development, IT Infrastructure, Process Automation and Data Analysis, with strong results orientation, operational efficiency and support for strategic decision making.

Consolidated experience in critical corporate environments, working in Advanced Technical Support (L2/N3), automation with Python, systems integration, data treatment and analysis, construction of management dashboards, as well as support for IT governance, SLA and service continuity.

### KEY COMPETENCIES (ATS READY):

Python | Process Automation | Full Stack Development | IT Infrastructure | Advanced Technical Support (L2/L3) | SLA | Power BI | Data Analysis | SQL Executive Dashboards | Systems Integration | REST | Cloud Computing APIs | Deploy | Corporate Environments  
Continuous Improvement | Process Optimization | Data-Driven Decision

### TECHNICAL SKILLS:

**Software Development:** Python (automation, administrative scripts, ETL, data analysis) | JavaScript / TypeScript | Node.js | React.js | Django  
REST API Development  
Application Architecture and Best Practices  
Data Structures and Programming Logic

#### **Data, BI & Automation:**

Power BI (operational, tactical and executive dashboards)  
Data Analysis and Processing | SQL (MySQL, PostgreSQL) | Advanced Excel (VBA, macros, tables)

#### **Infrastructure, Cloud & Advanced Support:**

L2 / N3 Technical Support  
Incident and Change Management | Corporate Systems and Networks  
Information Security (Fundamentals) | Cloud-Ready Environments

#### **Tools & Ecosystem:**

Git | VS Code | HTML5 | CSS3 | Google Analytics  
System Integration | DevOps mindset

## PROFESSIONAL EXPERIENCE:

### Computer Support Analyst at

Mirasol Transporte e Armazenagem LTDA | Aug/2024 – Current

- Advanced Technical Support (N2/N3)
- Automations in Python
- Dashboards in Power BI
- Data analysis with Python, SQL and Excel
- SLA-oriented performance
- Software Development

### IT Analyst Jr

Mirasol Distribuição de Alimentos Refrigerados LTDA | Aug/2023 – Aug/2024

- Advanced corporate technical support (N2/N3)
- Infrastructure and internal systems
- Documentation and operational support

### IT Analyst Jr

Mirasol Transporte e Armazenagem LTDA | Apr/2022 – Aug/2023

- Technical and administrative support
- Documentation and operational support

## EDUCATION:

### Bachelor's Degree in Computer Science

Salvador University – UNIFACS

7th semester | Night

## CERTIFICATIONS AND TRAINING:

### Technical Certifications – Ânima Platform (160 hours each):

- Computing environments and connectivity
- Data analysis and big data
- Computer graphics and virtual reality
- Data structures and algorithm analysis
- Mathematical structures
- Software management and quality
- Innovation, sustainability and business competitiveness
- Artificial intelligence
- Software modeling
- Software engineering models, methods and techniques
- Programming of computational solutions
- Systems Computational and Security
- Distributed and Mobile Systems
- Computation Theory and Compilers
- Usability, Web, Mobile and Game

### Development SENAC Technical Training:

- Systems Programmer (200h)
- Database Administrator (200h)

**Federal Institute of Rio Grande do Sul (IFRS):**

- Systems Automation (40h)
- Data Structure (20h)
- Artificial Intelligence II (40h)
- Computer Maintenance (20h)
- Moodle for Educators (20h)
- Web Systems Design (30h)
- Computer Networks II (40h)
- Information Security Software (30h)
- Windows Server 2016 (40h)

**Ada Tech Training (Virtual School):**

- Back-end in Node.js (23h)
- Front-end in React (46h)
- Digital Trail | Coders 24 | Back End (7 pm)
- Data Processing and Analysis (10 am)

**Other Complementary Courses:**

- Digital Technologies – UFPE (180h)
- Education and Technology – SEB (180h)
- ICT – SENAI (14h)
- Problem-Based Learning – MEC (120h)

**LANGUAGES:**

Portuguese: Native

English: Intermediate (reading and technical writing)

**COMPETITIVE DIFFERENTIALS:**

Hybrid profile Dev + Infra + Data + Automation  
Results orientation  
High adaptability  
Continuous improvement mindset