

# Causal Recommendation: Progresses and Future Directions

Lecture Tutorial for SIGIR 2023

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Webpage: <https://causalrec.github.io/>

# Outline

- Part 1 (90 min, 9:00—10:30)
  - Introduction (Wenjie Wang, 15 min)
  - Structural causal models for recommendation (Yang Zhang and Wenjie Wang, 60~70 min)
  - Q&A (5 min)
  - Coffee break (30 min)
- Part 2 (90 min, 11:00-12:30)
  - Potential outcome framework for recommendation (Haoxuan Li and Peng Wu, 60~70 min)
  - Comparison (Fuli Feng, 2 min)
  - Conclusion, open problems, and future directions (Fuli Feng, 20 min)
  - Q&A (5 min)

# Information Seeking

- **Information explosion era**
  - E-commerce: **12 million items** in Amazon.
  - Social networks: **2.8 billion users** in Facebook.
  - Content sharing platforms: **720,000 hours** videos uploaded to Youtube per day.
- **Recommender system**

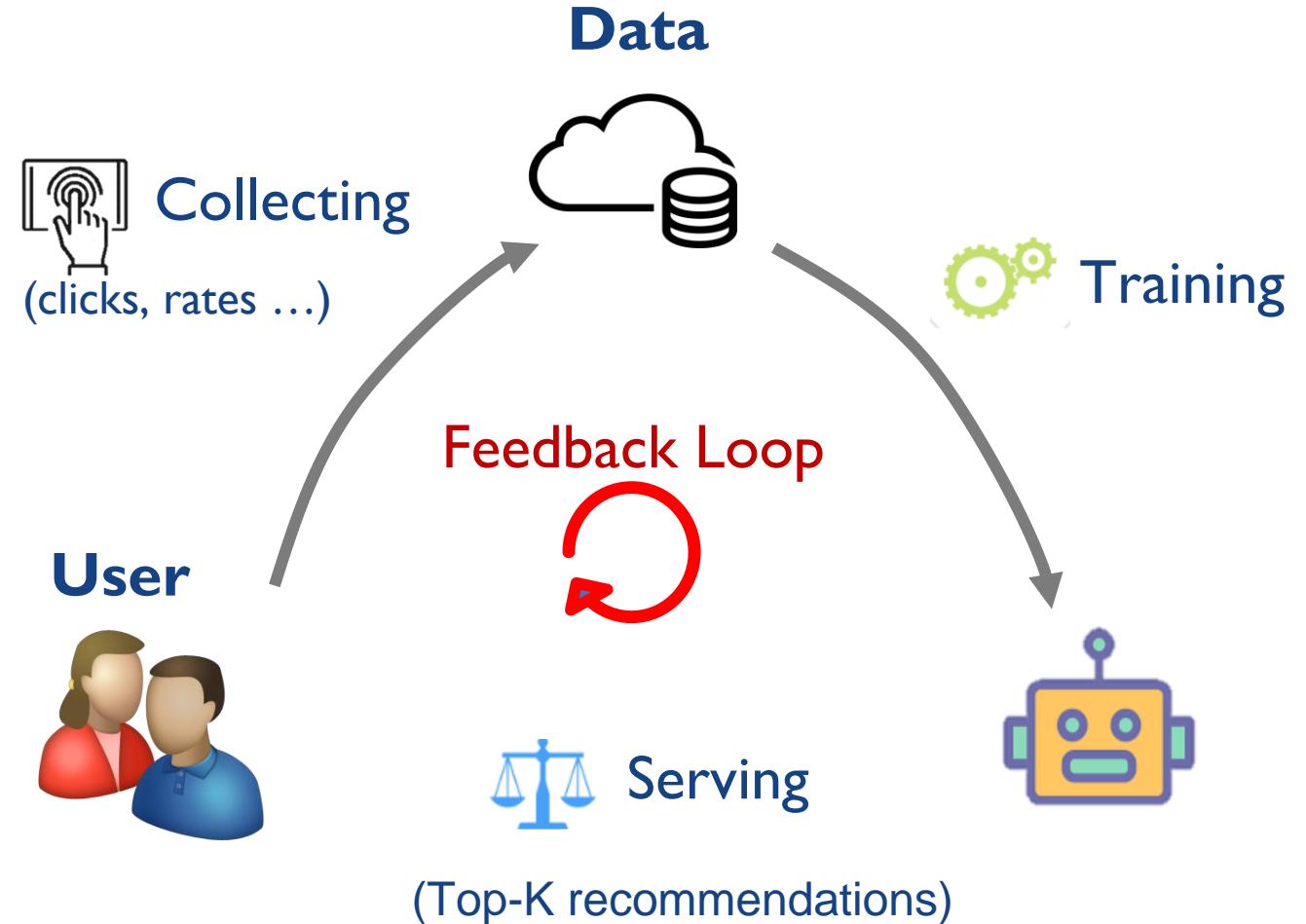


Information seeking  
via **implicit feedback**

Recommender system is a powerful tool  
to address information overload.

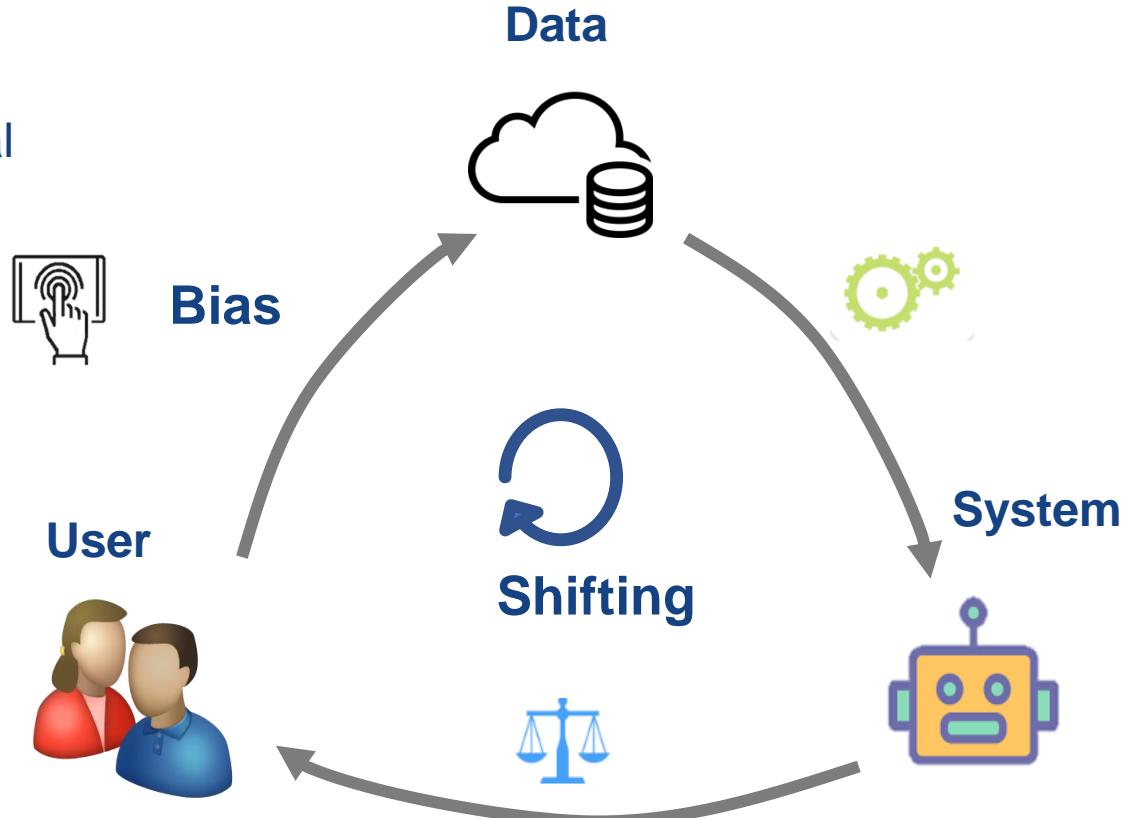
# Ecosystem of RecSys

- Workflow of RecSys
  - **Training:** RecSys is trained on observed user-item interactions.
  - **Serving:** RecSys infers user preference over items and recommend Top-K items.
  - **Collecting:** collect user interactions on the recommended items for further training.
- Forming a feedback loop



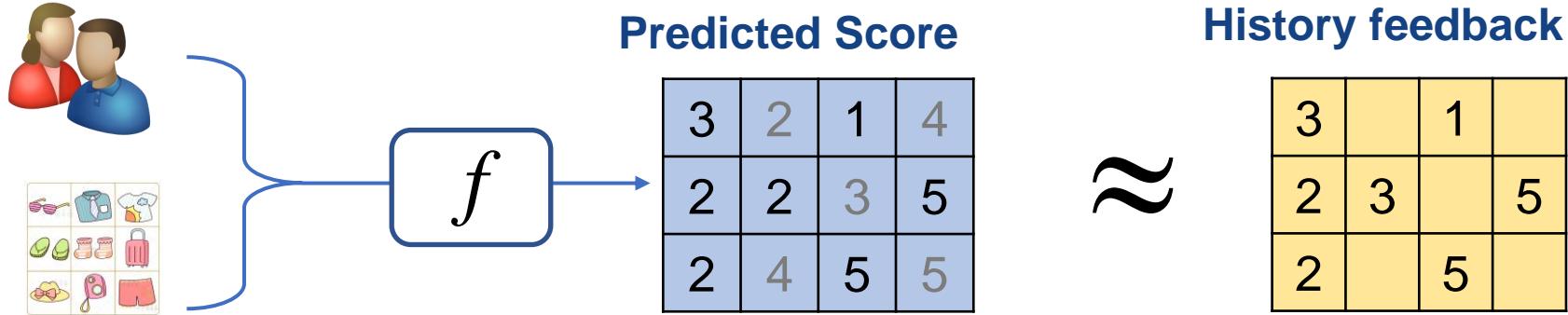
# Shortcomings of Data-driven RecSys

- **Bias in data (collecting):**
  - Data is observational rather than experimental (missing-not-at-random)
  - Affected by many hidden factors:
    - Public opinions, etc.
- **Bias shifting along time:**
  - User/item feature changes
    - Income, marriage status
  - Preference shifting



# Fitting Historical Data

- Minimizing the difference between historical feedback and model prediction



- Collaborative filtering:** Similar users perform similarly in future

## Shallow representation learning

- Matrix factorization & factorization machines

| Feature vector x |   |   |     |       |    |                    |    |     |      | Target y |                  |    |     |
|------------------|---|---|-----|-------|----|--------------------|----|-----|------|----------|------------------|----|-----|
| x <sup>(1)</sup> | 1 | 0 | 0   | ...   | 1  | 0                  | 0  | 0   | ...  | 5        | y <sup>(1)</sup> |    |     |
| x <sup>(2)</sup> | 1 | 0 | 0   | ...   | 0  | 1                  | 0  | 0   | ...  | 3        | y <sup>(2)</sup> |    |     |
| x <sup>(3)</sup> | 1 | 0 | 0   | ...   | 0  | 0                  | 1  | 0   | ...  | 1        | y <sup>(3)</sup> |    |     |
| x <sup>(4)</sup> | 0 | 1 | 0   | ...   | 0  | 0                  | 1  | 0   | ...  | 4        | y <sup>(4)</sup> |    |     |
| x <sup>(5)</sup> | 0 | 1 | 0   | ...   | 0  | 0                  | 0  | 1   | 0    | 5        | y <sup>(5)</sup> |    |     |
| x <sup>(6)</sup> | 0 | 0 | 1   | ...   | 1  | 0                  | 0  | 0   | ...  | 1        | y <sup>(6)</sup> |    |     |
| x <sup>(7)</sup> | 0 | 0 | 1   | ...   | 0  | 0                  | 1  | 0   | ...  | 5        |                  |    |     |
| A                | B | C | ... | TI    | NH | SW                 | ST | ... | TI   | NH       | SW               | ST | ... |
| User             |   |   |     | Movie |    | Other Movies rated |    |     | Time |          | Last Movie rated |    |     |

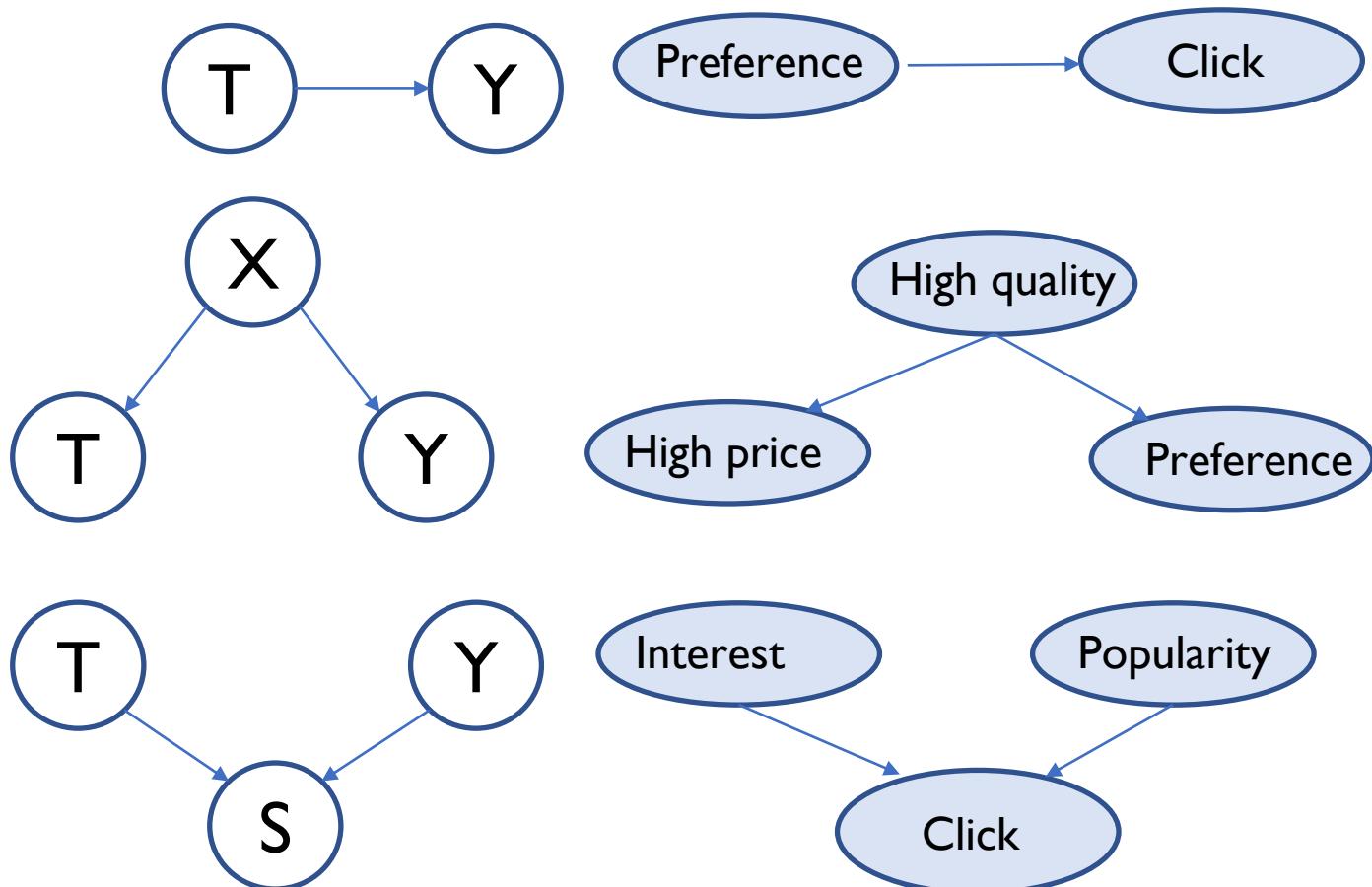
## Neural representation learning

- Neural collaborative filtering
- Graph neural networks
- Sequential model
- Textual & Visual encoders

Learning correlations between input features and interactions.

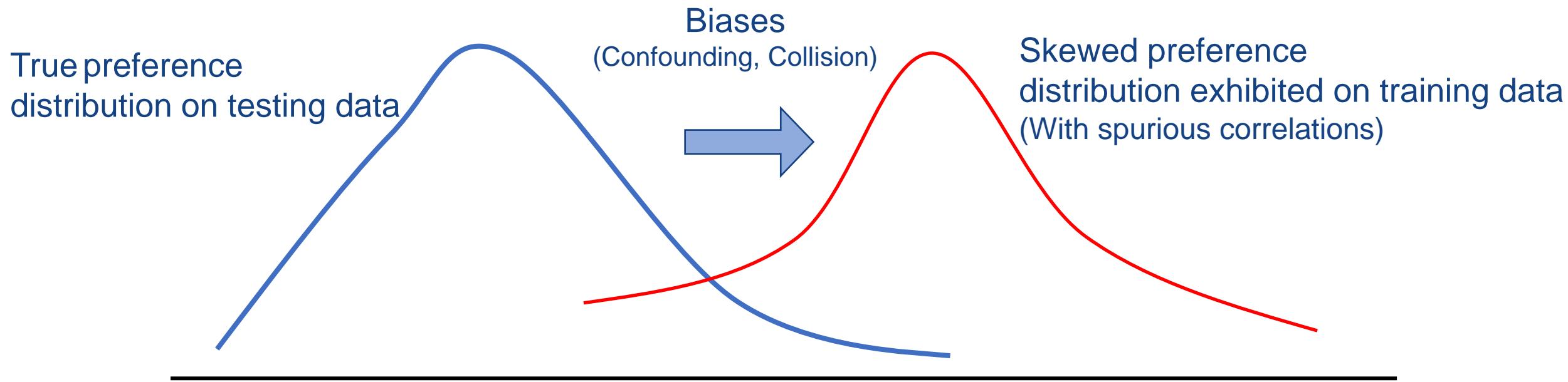
# Shortcomings of Data-driven RecSys

- Correlation != preference: Correlations may not reflect the true causes of interactions.
- Three basic types of correlations:
  - Causation
    - Stable and explainable
  - Confounding
    - Ignoring X
    - Spurious correlation
  - Collision
    - Condition on S
    - Spurious correlation



# Shortcomings of Data-driven RecSys

- Data-driven methods will learn skewed user preference:

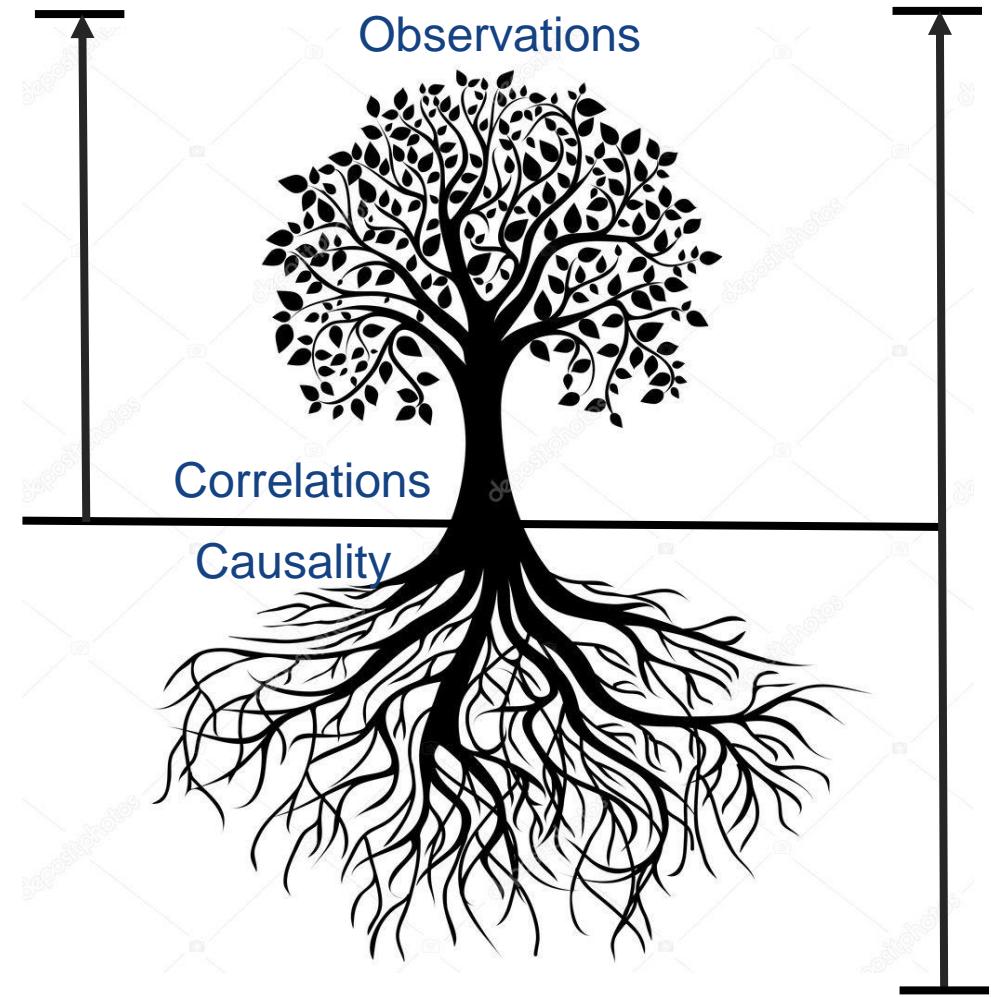


- Data-driven methods may infer spurious correlations, which deviates from users' true preference.

Correlation != preference

# Why Causal Inference?

- Aim: Understanding the inherent **causal mechanism** behind user behaviors
  - Capturing user true preference
- Making reliable & explainable recommendations
  - Correlation + Causality > Correlation



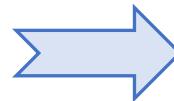
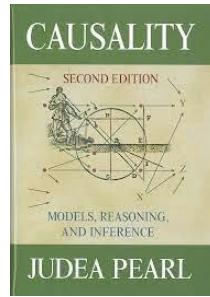
# Classification of Causal Recommendation

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- Structural Causal Model (SCM)



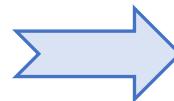
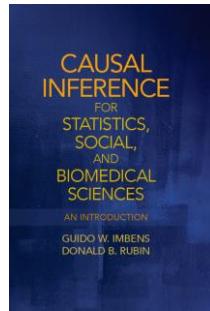
(Judea Pearl)



- Potential Outcome Framework



(Donald B. Rubin)



Evaluation  
Debiasing  
Explanation  
**Recommendation**  
Fairness  
Robustness & OOD generalization

# Outline

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# Structural Causal Model

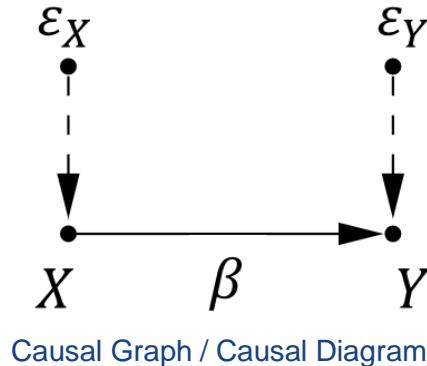
- How can common understandings, such as the fact that symptoms do not cause diseases, be expressed mathematically?

$X$ : disease     $Y$ : symptom

$$\begin{aligned} X &= U_X \\ Y &= \beta X + U_Y \end{aligned}$$

$U_X$  and  $U_Y$ : exogenous

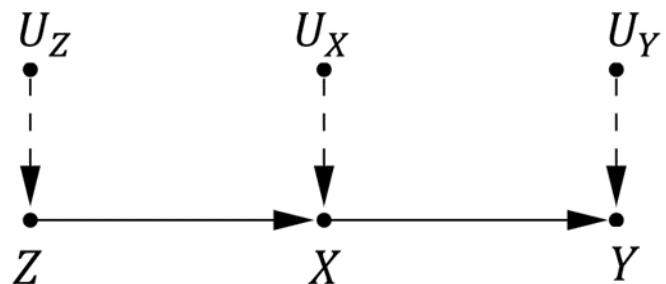
To express the inherent directionality



Causal Graph / Causal Diagram

Causal diagrams encode causal assumption via missing arrows, representing claims of zero influences

- General form:

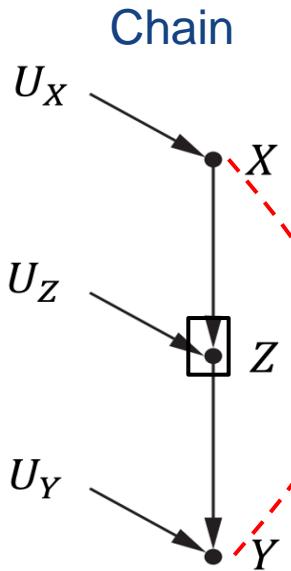


Non-parametric interpretation

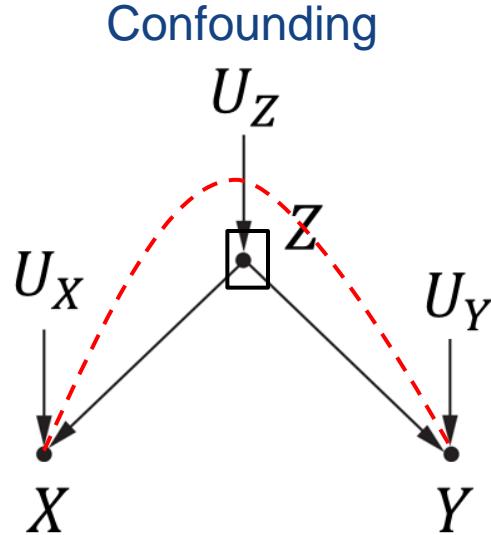
$$\begin{aligned} Z &= f_Z(U_Z) \\ X &= f_X(Z, U_X) \\ Y &= f_Y(X, U_Y) \end{aligned}$$

# Structural Causal Model

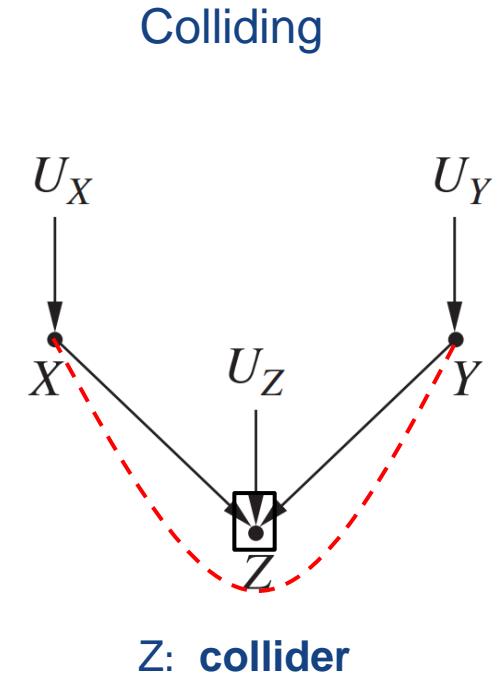
- Basic causal structures in causal graph



- X and Y are associated.
- condition on Z, X and Y are independent.



- X does not affect Y, but X and Y are correlated. (**Spurious correlations**).
- condition on Z, X and Y are independent, blocking the spurious correlations.



- X and Y are independent.
- Condition on Z, X and Y are correlated, bringing **spurious correlations**.

# Structural Causal Model

- Correlation is not causation

Confounders and controlling colliders would bring spurious correlations between treatment and outcome.

It is impossible to answer causal question with correlation-level tools

- *do*-calculus

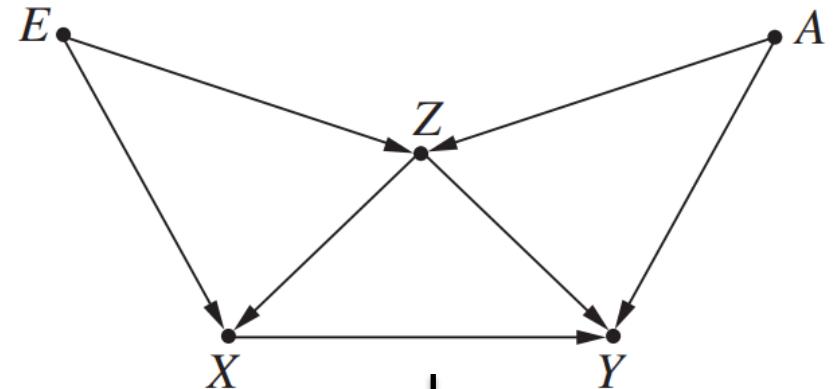
It provides various principles to identify target causal effect.

For example, utilize *the backdoor adjustment when confounders exist*

If any node in Z isn't a descendant of X, and Z blocks every path between X and Y that contains an arrow into X (**backdoor path**), then the average causal effect of X on Y is:

$$P(Y|do(X)) = \sum_z P(Y|X, Z)P(Z)$$

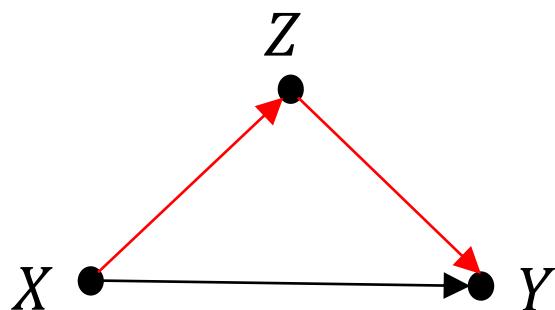
Confounder E,Z,A will bring spurious correlations



$$P(Y|do(X)) = \sum_{z,a} P(Y|X, z, a)P(z, a)$$

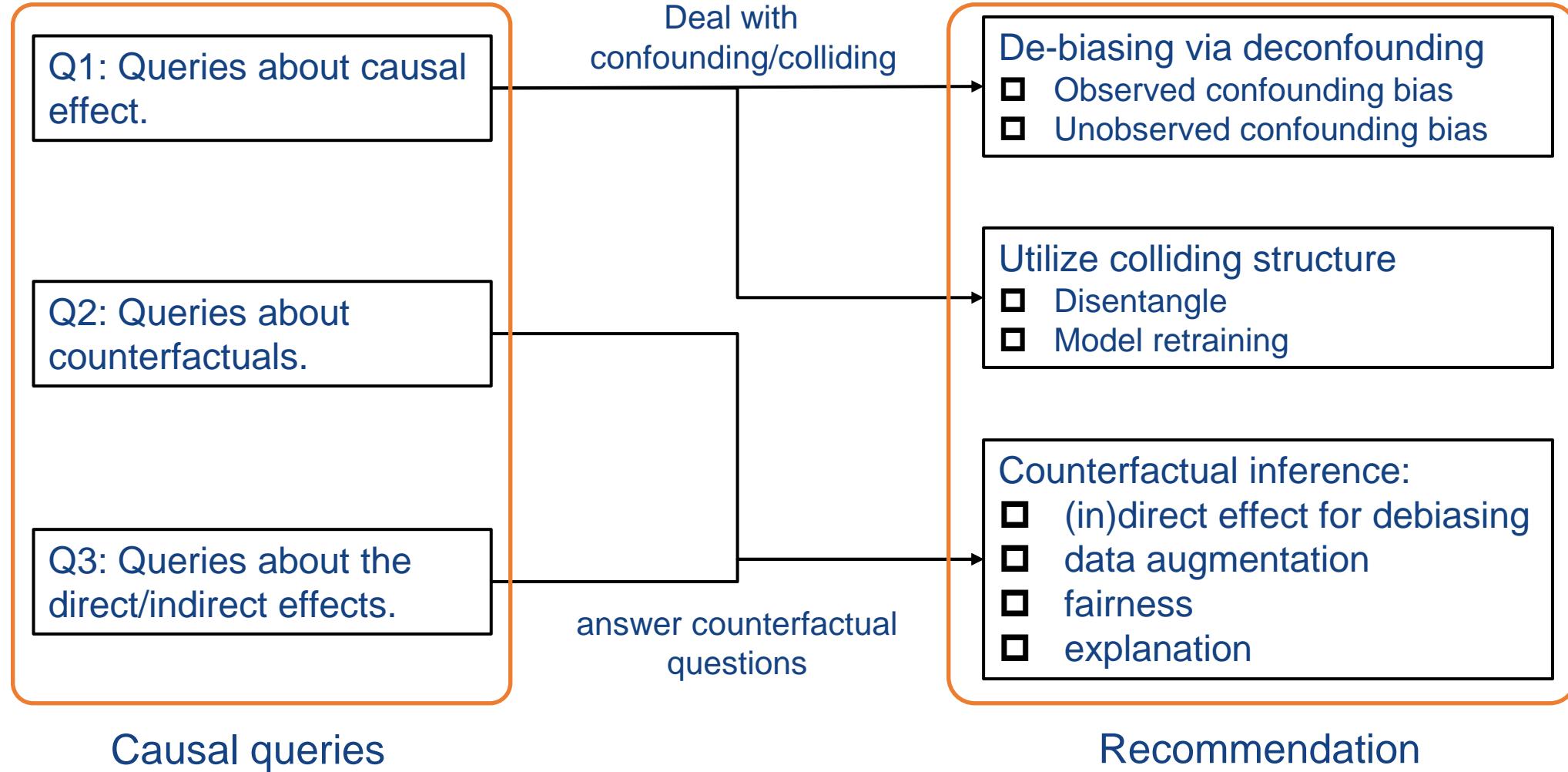
# Structural Causal Model

- SCM provides both a mathematical foundation and a friendly calculus for the analysis of causal effects and counterfactuals.
- It can deal with the estimation of three types of causal queries:
  - Queries about the effect of potential interventions.  
To compute causal effect, e.g.,  $P(Y|do(X))$
  - Queries about counterfactuals.  
e.g., whether event A would occur **if event B had been different?**
  - Queries about the direct / indirect effects. (based on counterfactuals)



the direct effects of  $X$  on  $Y$ :  $X \rightarrow Y$   
the indirect effects of  $X$  on  $Y$ :  $X \rightarrow Z \rightarrow Y$

# SCM for Recommendation

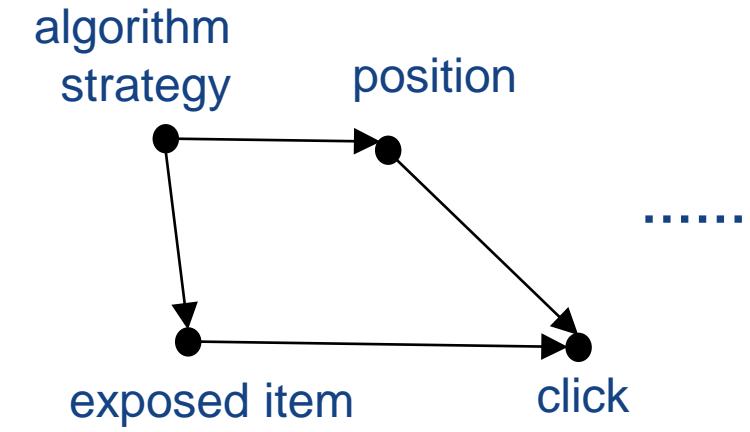
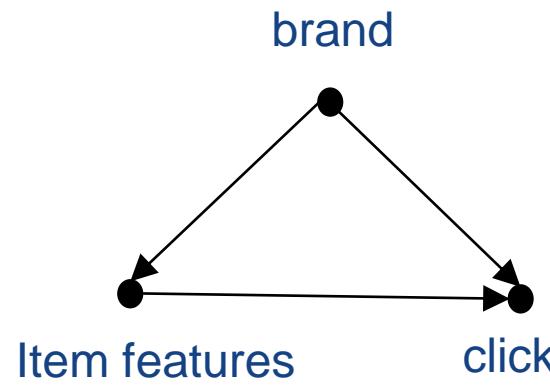
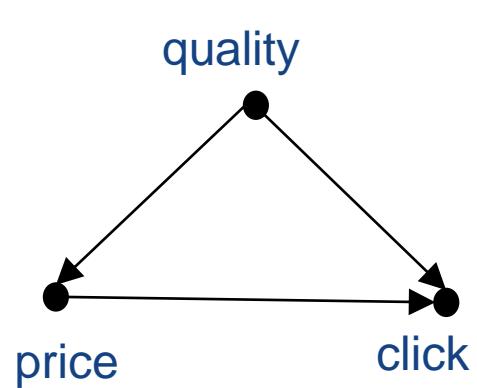


# SCM for Recommendation

- Dealing with confounding structures in recommendation (Yang Zhang)
  - Confounding in recommendation.
  - Deal with observed confounders.
  - Deal with unobserved confounders.
- Considering colliding structures in recommendation (Yang Zhang)
  - Colliders in recommendation
  - Modeling the colliding effect
- Counterfactual recommendation (Wenjie Wang)
  - Counterfactual inference for debiasing
  - Counterfactual inference against filter bubbles
  - Counterfactual data synthesizing
  - Counterfactual fairness
  - Counterfactual explanation
  - Causal modeling for OOD generalization

# Confounders in Recommendation

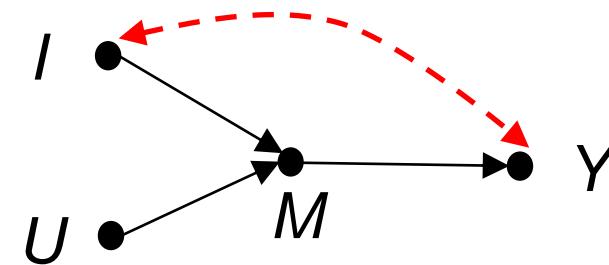
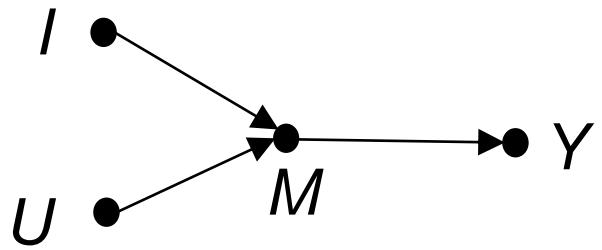
- Are there confounders in recommendation?
  - some examples



- What's more, some confounder are **observable/measurable**, some confounder are **unobservable/unmeasurable**.  
e.g., company is measurable, quality is unmeasurable.

# Confounders in Recommendation

- Is it necessary to deal with confounding effects?
  - The goal of recommendation: estimate user preference. But user preference is implicit.
  - We estimate it as  $P(Y|U, I)$ , i.e., taking the correlations between  $(U, I)$  pair and click  $Y$  as the preference.



- However, when there are confounders between  $U/I$  and  $Y$  (red line), the confounding effect will also bring correlations, while it cannot reflect user preference.

Thus, it is essential to deal with the confounding problem in recommendation!

But HOW?

# Existing Work Regarding Observed Confounders

The backdoor adjustment is an obvious solution in this line of research.



The above work considers different problems caused by confounders, and uses different strategies to implement the backdoor adjustment.

# PDA: Confounding View of Popularity Bias



- Popularity bias
  - **Favor a few popular items** while not giving deserved attention to the majority of others
  - The popular items are recommended even more frequently than their popularity would warrant, **amplifying long-tail effects**.
- Previous methods ignore the underline causal mechanism and blindly remove bias to purchase an even distribution.
- But, **not all popularity biases data are bad**.
  - Some items have higher popularity because of better quality.
  - Some platforms have the need of **introducing desired bias** (promoting the items that have the potential to be popular in the future).

# PDA: Confounding View of Popularity Bias

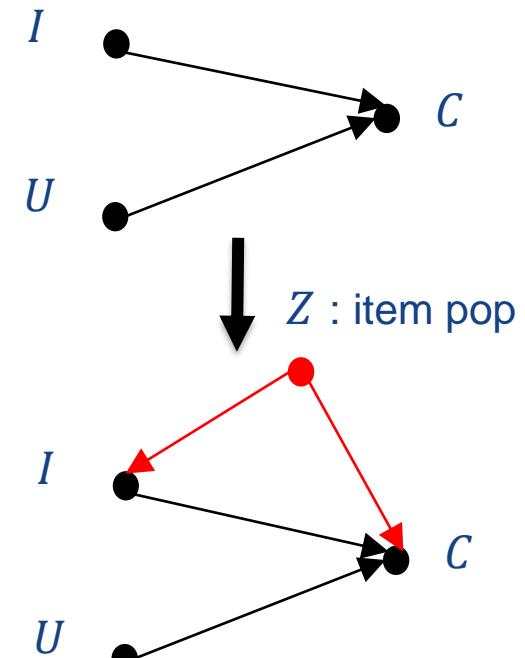
- What is the **bad effect** of popularity bias?
  - Traditional causal assumption
    - $(U, I) \rightarrow C$ : user-item matching affects click.
    - Item popularity also has influence on the recommendation process, but is not considered.
  - Cofounding view
    - $Z \rightarrow I$ : Popularity affects item exposure.
    - $Z \rightarrow C$ : Popularity affects click probability.
    - $Z$  is a **confounder**, bringing spurious (**bad effect**) correlation between  $I$  and  $C$ .
    - Take the causation  $P(C|do(U, I))$ , instead of the correlation  $P(C|U, I)$ , as user preference.

Causation (backdoor adjustment):  
$$P(C|do(U, I)) = \sum_Z P(C|U, I, Z)P(Z)$$

Correlation:  
$$P(C|U, I) = \sum_Z P(C|U, I, Z)P(Z|I)$$
  
$$\propto \sum_Z P(C|U, I, Z)P(I|Z)P(Z)$$

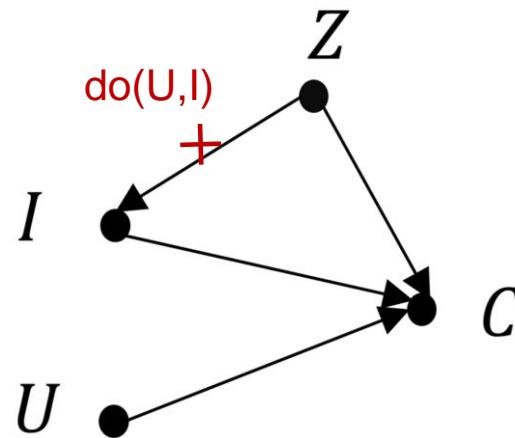
Bad effect

U: user; I: exposed item;  
C: interaction label



# PDA: Confounding View of Popularity Bias

- **Training & Inference:** Popularity De-confounding (PD, remove bad effect)



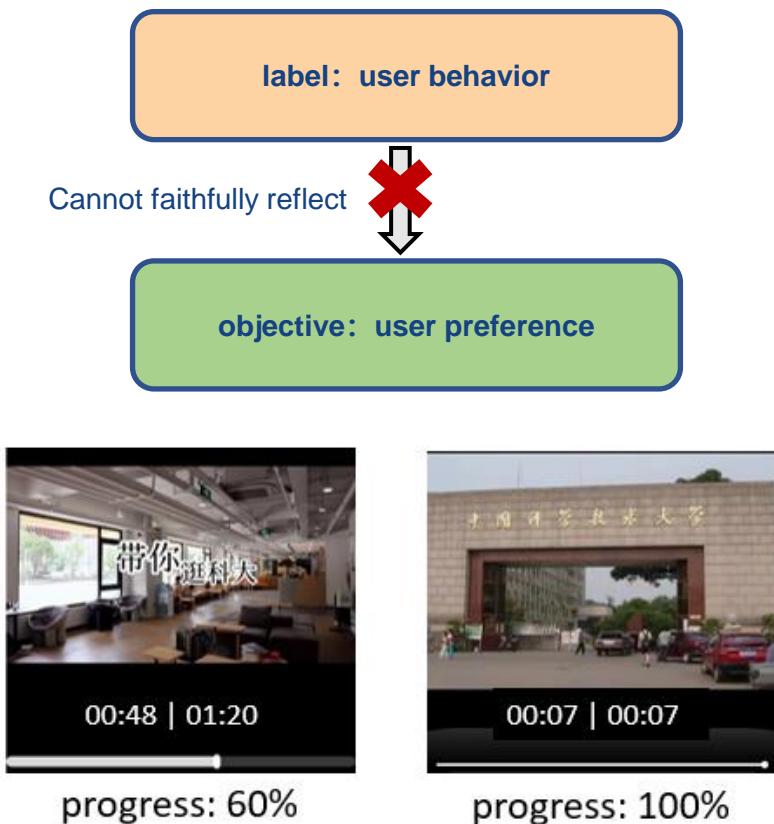
- To estimate  $P(C|do(U,I)) = \sum_z P(C|U,I,z)P(z)$ 
  - **Step 1.** Estimate  $P(C|U,I,Z)$ 
    - $P_\Theta(c=1|u,i,m_i^t) = f_\Theta(u,i) \times m_i^t$
    - $m_i^t$  the popularity of item  $i$  in timestamp  $t$
    - Learn with traditional loss
  - **Step 2.** Compute  $P(C|do(U,I))$ 
    - $\sum_z P(C|U,I,Z)P(Z) \propto f_\Theta(u,i)$
    - Derivation sees the paper

- **Another Inference:** Popularity Adjusting (inject desired popularity bias)
  - Inject the desired pop bias  $\tilde{Z}$  by causal intervention

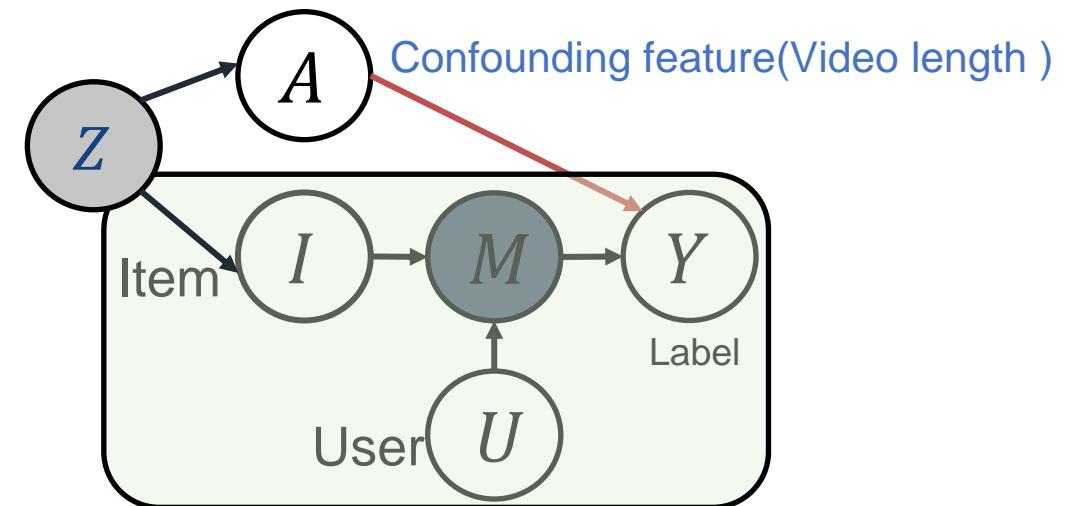
$$P(C|do(U,I), do(Z = \tilde{z})) \implies f_\Theta(u,i) \times \tilde{m}_i$$

# DCR: Deconfounding for Solving Unreliable Label Issue

- **Unreliable label issue:**
  - No ground-truth label for the prediction objective – user preference
  - Only have indirect label: user behaviors



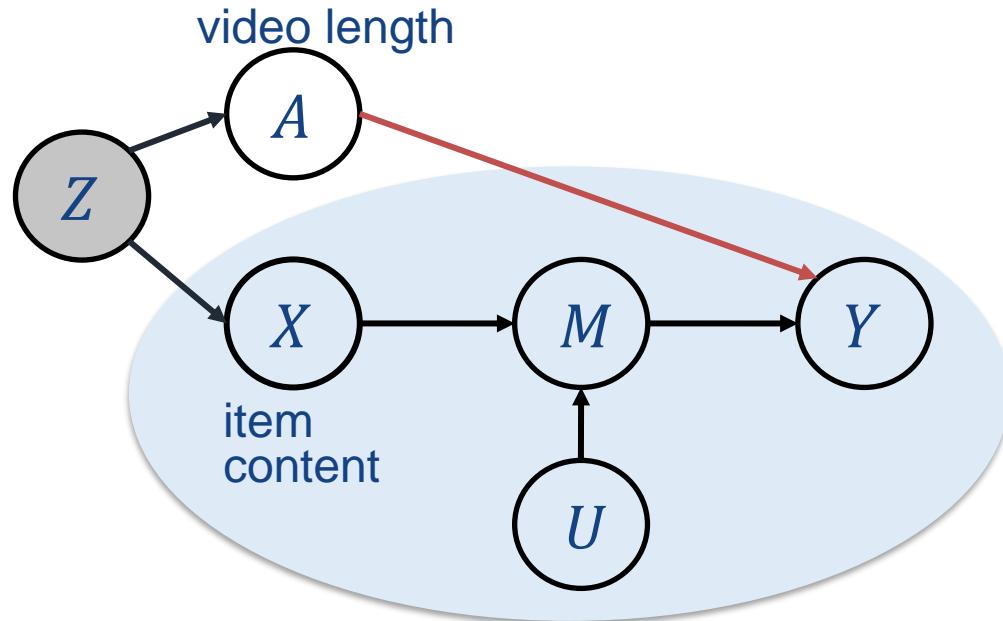
- **Causal Modeling:**
  - Traditional assumption: U-I matching affect label
  - **Some item feature directly affect the label**



U-I matching (M) partially determines Y

# DCR: Deconfounding for Solving Unreliable Label Issue

## □ Causal analyses



- ◆ direct path  $A \rightarrow Y$ : make  $P(Y|X, A)$  biased towards short videos
- ◆ Backdoor path  $X \leftarrow Z \rightarrow A \rightarrow Y$ : make  $P(Y|X)$  learn spurious correlation

Should beyond correlation-level

## □ Causal effect as interest

true user preference: the **causal effects** path through M to Y

$$P(Y|U, do(X)) = \sum_{a \in \mathcal{A}} P(Y|U, X, A = a)P(A = a),$$

## □ How to estimate the causal effect?

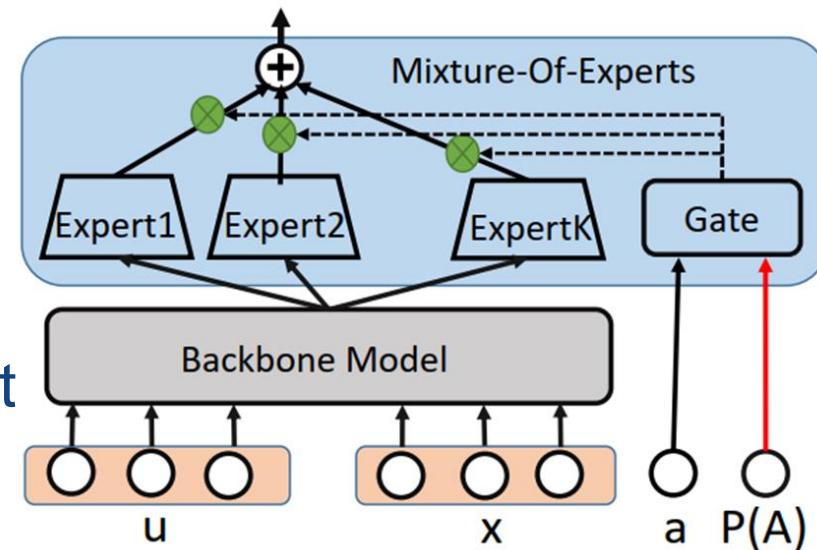
$$P(Y|U, do(X)) = \sum_{a \in \mathcal{A}} P(Y|U, X, A = a)P(A = a),$$

- DCR: model-based estimation

*k<sup>th</sup> expert:  $P(y = 1|u, x, A = a_K)$*

- ◆ Training --- fitting  $P(Y|U, X, A)$
- ◆ Inference --- backdoor adjustment

- DCR involves changing the model architecture, DML [2] proposes to achieve the adjustment directly at the label level/



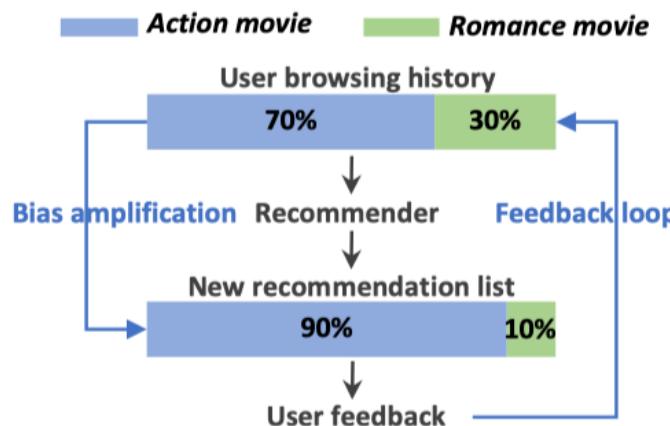
【1】 He et al. Addressing Confounding Feature Issue for Causal Recommendation. TOIS 2023.

【2】 Zhang et al. Leveraging Watch-time Feedback for Short-Video Recommendations: A Causal Labeling Framework. ArXiv 2023.

# DecRS: Alleviating Bias Amplification

- Bias amplification:
  - Why?

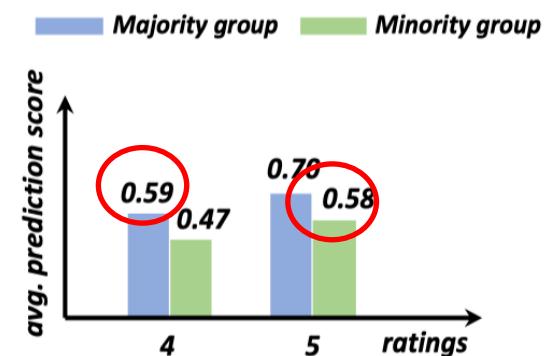
- What is it?



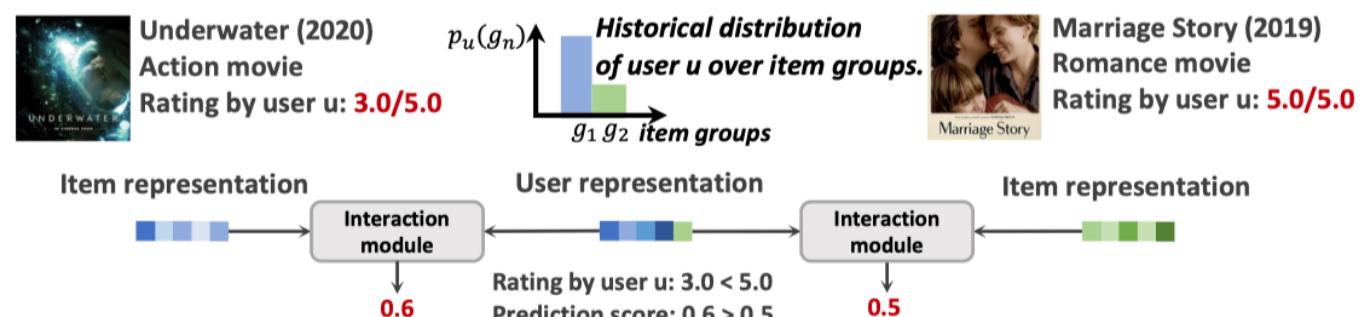
(a) An example of bias amplification.

Over-recommend items in the majority group

- An item with low rating receives a higher prediction score because it belongs to the majority group.
- Intuitively, we can know that the user representation shows stronger preference to majority group.



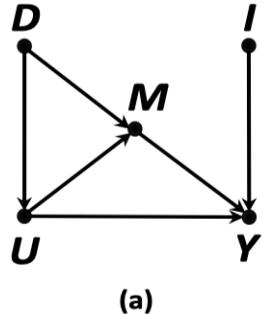
(b) Prediction score difference between the items in the majority and minority groups over ML-1M.



(c) An example on the cause of bias amplification.

# DecRS: Alleviating Bias Amplification

- Causal view of bias amplification**



|          |  |
|----------|--|
| <b>U</b> | <i>User representation</i>                           |
| <b>I</b> | <i>Item representation</i>                           |
| <b>D</b> | <i>User historical distribution over item groups</i> |
| <b>M</b> | <i>Group-level user representation</i>               |
| <b>Y</b> | <i>Prediction score</i>                              |

- $D$ : user historical distribution over **item group**.  $d_u = [p_u(g_1), \dots, p_u(g_N)]$ , e.g.,  $d_u = [0.8, 0.2]$ .
- $M$ : describe how much **the user likes different item groups**, decided by  $D$  and  $U$ .
- $(U, M) \rightarrow Y$ : an item  $i$  can have a high  $Y$  because: 1) **user's pure preference over the item** ( $U \rightarrow Y$ ) or 2) the **user shows interest in the item group** ( $U \rightarrow M \rightarrow Y$ ).

- ✓  $D$  is a **confounder** between  $U$  and  $Y$ , bringing **spurious correlations**: given the item  $i$  in a group  $g$ , the more superior  $g$  is in  $u$ 's history, the higher the prediction score  $Y$  becomes.

- Backdoor adjustment**

$$P(Y|U = \mathbf{u}, I = \mathbf{i}) \\ = \frac{\sum_{\mathbf{d} \in \mathcal{D}} \sum_{\mathbf{m} \in \mathcal{M}} P(\mathbf{d}) P(\mathbf{u}|\mathbf{d}) P(\mathbf{m}|\mathbf{d}, \mathbf{u}) P(\mathbf{i}) P(Y|\mathbf{u}, \mathbf{i}, \mathbf{m})}{P(\mathbf{u}) P(\mathbf{i})} \quad (1a)$$

$$= \sum_{\mathbf{d} \in \mathcal{D}} \sum_{\mathbf{m} \in \mathcal{M}} P(\mathbf{d}|\mathbf{u}) P(\mathbf{m}|\mathbf{d}, \mathbf{u}) P(Y|\mathbf{u}, \mathbf{i}, \mathbf{m}) \quad (1b)$$

$$= \sum_{\mathbf{d} \in \mathcal{D}} P(\mathbf{d}|\mathbf{u}) P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u})) \quad (1c)$$

$$= P(\mathbf{d}_u|\mathbf{u}) P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}_u, \mathbf{u})), \quad (1d)$$

$$P(Y|do(U = \mathbf{u}), I = \mathbf{i}) \\ = \sum_{\mathbf{d} \in \mathcal{D}} P(\mathbf{d}|do(U = \mathbf{u})) P(Y|do(U = \mathbf{u}), \mathbf{i}, M(\mathbf{d}, do(U = \mathbf{u}))) \quad (2a)$$

$$= \sum_{\mathbf{d} \in \mathcal{D}} P(\mathbf{d}) P(Y|do(U = \mathbf{u}), \mathbf{i}, M(\mathbf{d}, do(U = \mathbf{u}))) \quad (2b)$$

$$= \sum_{\mathbf{d} \in \mathcal{D}} P(\mathbf{d}) P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u})), \quad (2c)$$



# DecRS: Alleviating Bias Amplification

- Deconfounded Recommender System (DecRS)

- To implement:

$$P(Y|do(U = \mathbf{u}), I = \mathbf{i}) = \sum_{\mathbf{d} \in \mathcal{D}} P(\mathbf{d})P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u})) \quad (3)$$

**Challenge:** the sample space of  $D$  is infinite.

- Backdoor adjustment approximation:

- Sampling distributions to represent  $\mathcal{D}$ ;

Use function  $f(\cdot)$  (FM) to calculate  $P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u}))$ .

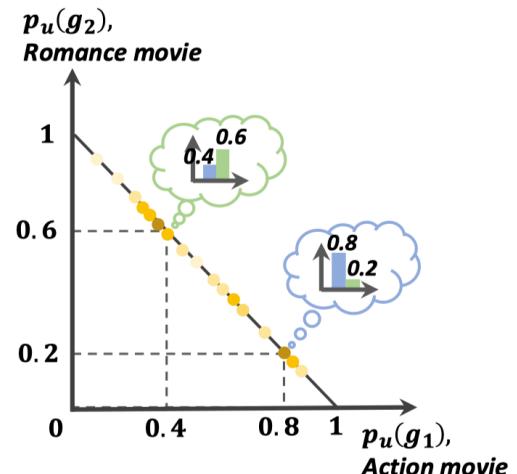
$$\begin{aligned} P(Y|do(U = \mathbf{u}), I = \mathbf{i}) &\approx \sum_{\mathbf{d} \in \tilde{\mathcal{D}}} P(\mathbf{d})P(Y|\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u})) \\ &= \sum_{\mathbf{d} \in \tilde{\mathcal{D}}} P(\mathbf{d})f(\mathbf{u}, \mathbf{i}, M(\mathbf{d}, \mathbf{u})) \end{aligned} \quad (4)$$

- Approximation of  $E_d[f(\cdot)]$ .

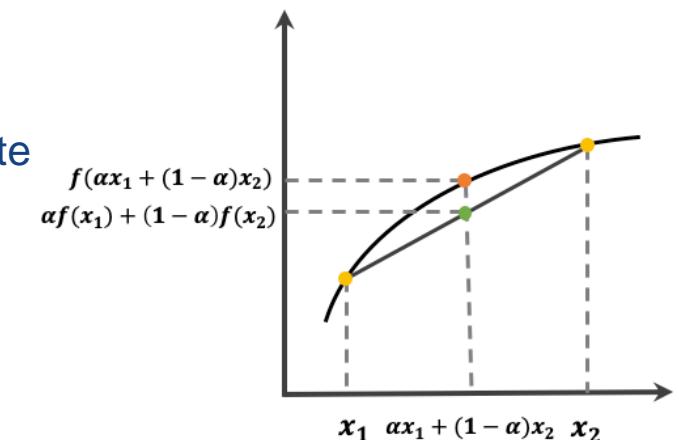
- Expectation of function  $f(\cdot)$  of  $\mathbf{d}$  in Eq. 4 is hard to compute because we need to calculate the results of  $f(\cdot)$  for each  $\mathbf{d}$ .
- Jensen's inequality:** take the sum into the function  $f(\cdot)$ .

$$P(Y|do(U = \mathbf{u}), I = \mathbf{i}) \approx f(\mathbf{u}, \mathbf{i}, M(\sum_{\mathbf{d} \in \tilde{\mathcal{D}}} P(\mathbf{d})\mathbf{d}, \mathbf{u})). \quad \text{learn it from data} \quad (5)$$

Different to PDA, this term directly represents the target causal effect.



Infinite Sample Space



Approximation

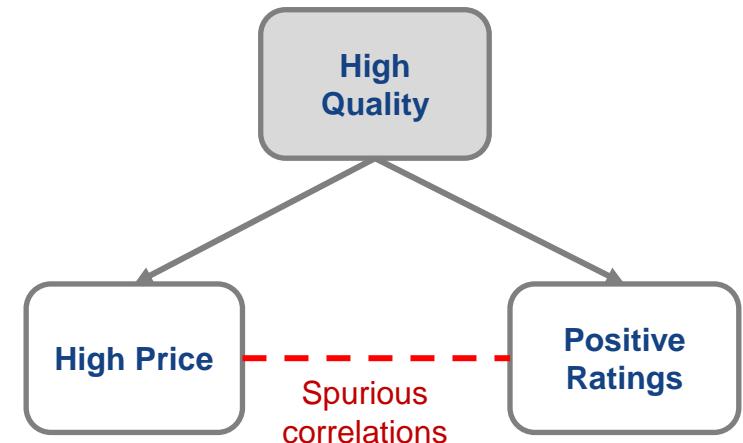
# Existing Works for Unobserved Confounders

- The methods based on backdoor adjustment need the confounders could be observable and controllable.
- However, unobserved/unmeasurable/uncontrollable confounders exist in recommendation. How to deal with them?
  - There are two lines of work:



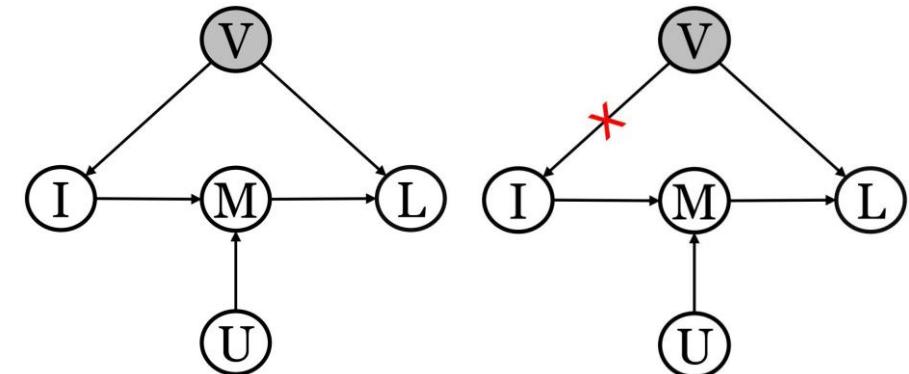
# HCR: Front-door Adjustment-based Solution

- Source of confounding bias is the **confounder that affects item attributes and user feedback simultaneously**.
- Some confounders are hard to measure.
  - Technical difficulties, privacy restrictions, etc.
  - E.g., product quality.
- Removing hidden confounders is hard:
  - Inverse Propensity Weighting
    - Based on strict assumption of no hidden confounder.
  - Backdoor Adjustment
    - Require the confounder's distribution.



# HCR: Front-door Adjustment-based Solution

- Abstract user feedback generation process into causal graph.
  - $V$ : hidden confounder;  $L$ : like feedback;  $I$ : item;  $U$ : user.
  - $M$ : a set of variables that act as mediators between  $\{U, I\}$  and  $L$ , e.g., user-item feature matching, and click.
- Key:
  - Block the backdoor path  $I \leftarrow V \rightarrow L$
  - Estimate the causal effect of  $I$  on  $L$ , i.e.,  $P(L|U, \text{do}(I))$ .
- Hidden Confounder Removal (HCR) framework.
  - Front-door adjustment
    - decompose causal effect of  $I$  on  $L$  into: 1) the effects of  $I$  on  $M$  and 2) the effect of  $M$  on  $L$ .



$$\begin{aligned} P(L|U, \text{do}(I)) &= \sum_M P(M|U, \text{do}(I))P(L|U, \text{do}(M)) \\ &= \sum_M P(M|U, I) \sum_{I'} P(I')P(L|M, U, I') \end{aligned}$$

# HCR: Front-door Adjustment-based Solution

- Hidden Confounder Removal (HCR) framework

- $P(L|do(I), U) = \sum_M P(M|U, I) \sum_{I'} P(I')P(L|U, I', M)$

- Multi-task learning

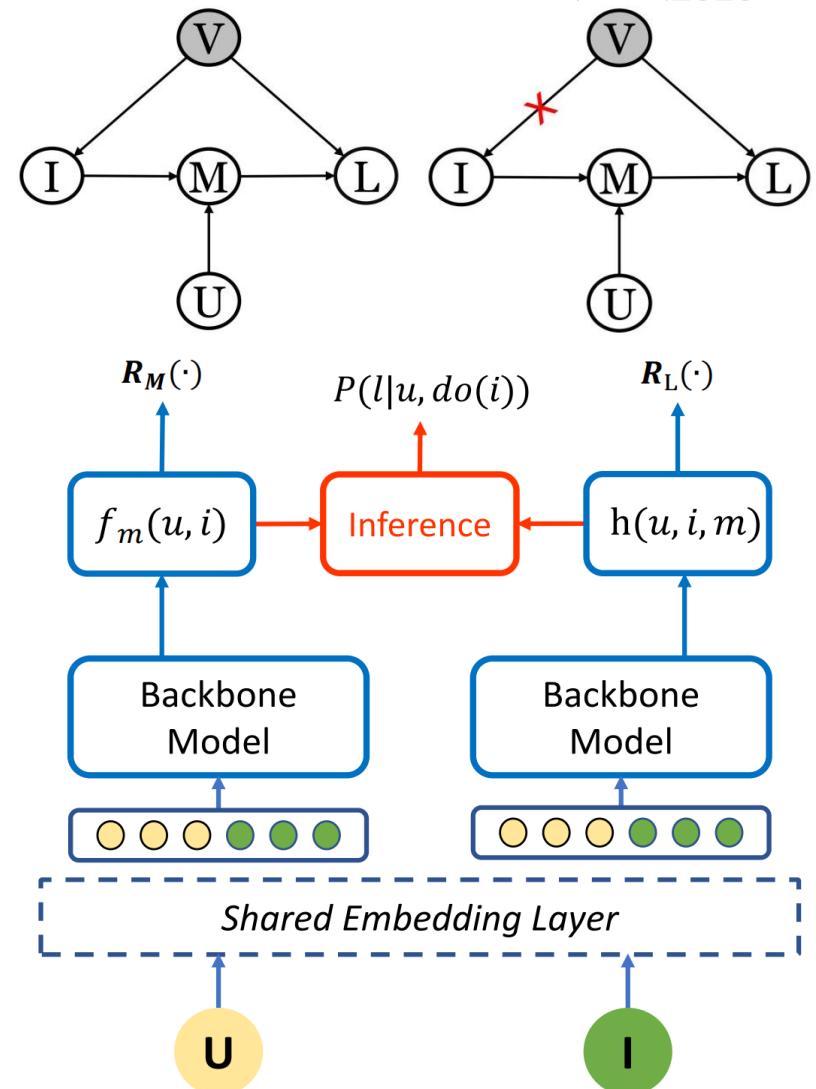
- Learns  $P(M|U, I) := f_m(U, I)$
- Learn

$$\begin{aligned} P(L|M, U, I) &:= h(U, I, M) \\ &= h^1(U, M)h^2(U, I') \end{aligned}$$

- Inference

- Infer  $P(M|U, I)$  and  $P(L|U, I, M)$
- Get rid of the sum over  $I$  and obtain

$$\begin{aligned} P(L|U, do(I)) &= \sum_M f_m(U, I) \sum_{I'} P(I')h^1(U, M)h^2(U, I') \\ &= \sum_M f_m(U, I)h^1(U, M) \sum_{I'} P(I')h^2(U, I') \\ &= S_u \sum_M f_m(U, I)h^1(U, M) \end{aligned}$$

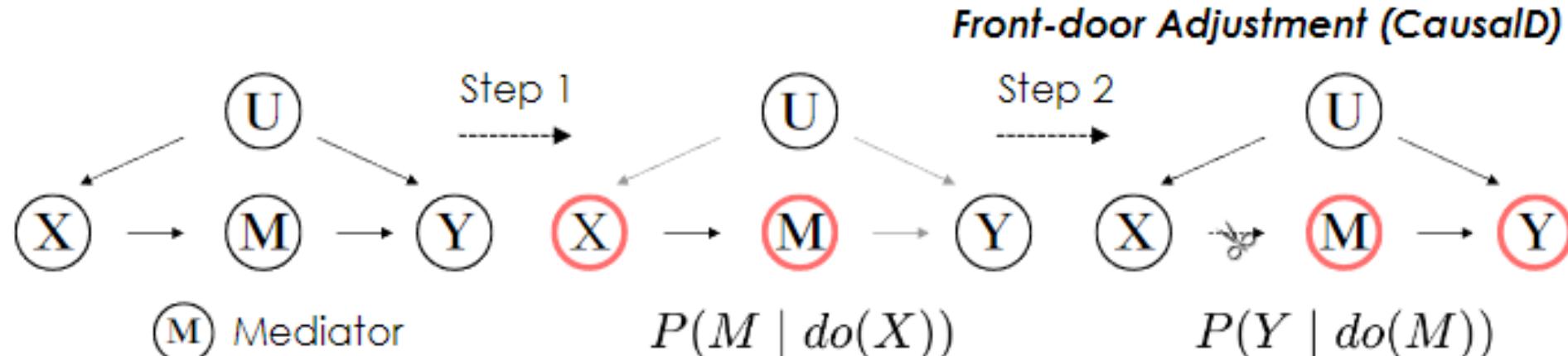


# CausalID: Front-door Adjustment-based Solution

- Consider Hidden Confounder in Sequential Recommendation

Sequential recommendation: predict user next behavior using historical behaviors

X: historical interaction Y: Next behavior M: Representations  
U: unobserved confounder, such as social relationships

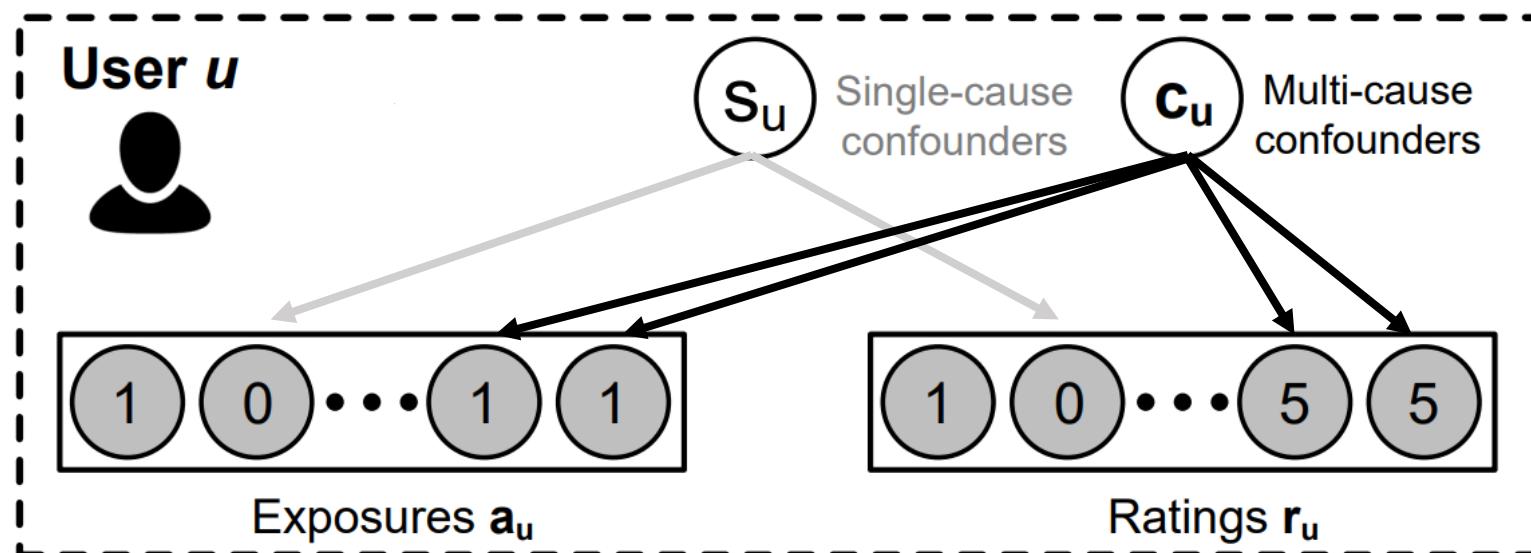


$$\begin{aligned} P(Y|do(X)) &= \sum_m P(m|do(X))P(Y|do(m)) \\ &= \sum_m P(m|X) \sum_{x'} P(X=x')P(Y|m, x') \end{aligned}$$

- Estimation method: similar to HCR but in a distillation manner

# Learning Substitutes-based Solution

- Multiple causes assumption for recommendation:
  - multiple causes: each user's binary exposure to an item  $a_{ui}$  is a cause(treatment), thus there are multiple causes.
  - There are **multiple-cause confounders** (confounders that affect ratings and many causes).
  - Single-cause confounders (confounders that affect ratings and only one cause) are negligible.



# Learning Substitutes-based Solution

- Learning substitutes to deconfounding:

**Key: if  $Z_u$  renders the  $a_{u,i}$ 's conditionally independent then there cannot be another multi-cause confounder**

Contradiction: assume  $p(a_{u1}, \dots, a_{um} | z_u) = \prod_i p(a_{ui} | z_u)$ , if there is a multi-cause confounder, the conditional independence cannot hold.

- Step 1: learning substitutes

Finding a  $Z_u$ , such that:

$$p(a_{u1}, \dots, a_{um} | z_u) = \prod_i p(a_{ui} | z_u)$$

Example:

find a generative model:

$$P_\Theta(A_u | Z_u) = \prod_{i=1}^m \text{Bern}(a_{ui} | \theta(z_u)_i)$$

then:

find  $q_\Phi(Z_u | A_u)$  with variation-inference

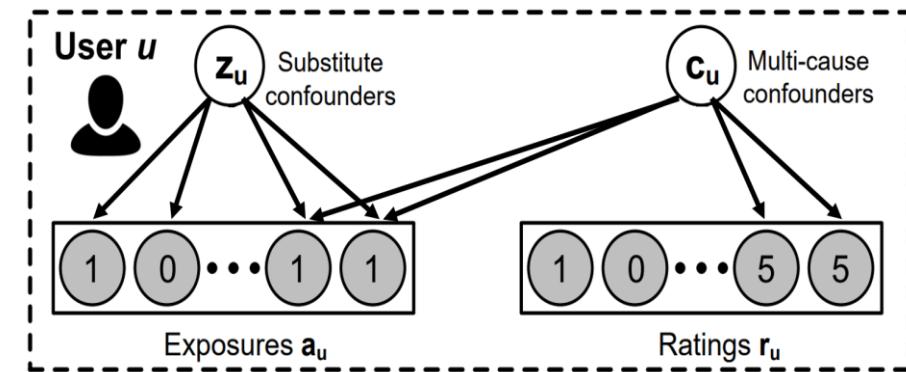
- Step 2: deconfounded recommender

Control the substitutes to fit recommender model

Example:

$$y_{ui}(a) = \theta_u^\top \beta^i \cdot a + \gamma_u \cdot z_{ui} + \epsilon_{ui}$$

where  $\theta_u$  and  $\beta_i$  refer user preference and item attributes, respectively.



# Papers on Deconfounding Recommendation



- Zhang, Yang, et al. "Causal intervention for leveraging popularity bias in recommendation." In *SIGIR* 2021. (Zhang et.al. PDA)
- Wang, Wenjie, et al. "Deconfounded recommendation for alleviating bias amplification." In *SIGKDD* 2021. (wang et.al. DecSR)
- Wang, Xiangmeng, et al. "Causal Disentanglement for Semantics-Aware Intent Learning in Recommendation." In *TKDE* 2022. (Wang et.al. CaDSI)
- Gupta, Priyanka, et al. "CauSeR: Causal Session-based Recommendations for Handling Popularity Bias." In *CIKM* 2021. (Gupta et.al., CauSeR)
- Rajanala, Sailaja, et al. "Discover: Debiased semantic context prior for venue recommendation." In *SIGIR* 2022 (Rajanala et al. DeSCoVeR)
- Yang, Xun, et al. "Deconfounded video moment retrieval with causal intervention." In *SIGIR* 2021. (Yang et.al. DCM)
- Zhan, Ruohan, et al. "Deconfounding Duration Bias in Watch-time Prediction for Video Recommendation." *SIGKDD* 2022. (Zhan et al. D2Q)
- He, Ming, et al. "Causal intervention for sentiment de-biasing in recommendation." In *CIKM* 2022. (He et al. CISD)
- He, Xiangnan, et al. "Addressing confounding feature issue for causal recommendation." *ACM TOIS* 2023. (He et al. DCR)
- Wang, Yixin, et al. "Causal inference for recommender systems." Fourteenth ACM Conference on Recommender Systems. 2020. (Wang et.al. DCF)
- Zhang, Yang, et al. "Leveraging Watch-time Feedback for Short-Video Recommendations: A Causal Labeling Framework." *arXiv* 2023. (Zhang et al. DML)
- S. Zhang et al., "Causal Distillation for Alleviating Performance Heterogeneity in Recommender Systems," *TKDE* 2023. (Zhang et al. CausalID)
- Qing Zhang et.al. Debiasing Recommendation by Learning Identifiable Latent Confounders. *KDD* 2023. (Zhang et al. iDCF)
- Zhu, Xinyuan, et al. "Mitigating hidden confounding effects for causal recommendation." *arXiv* 2022. (Zhu et al. HCR)

# SCM for Recommendation

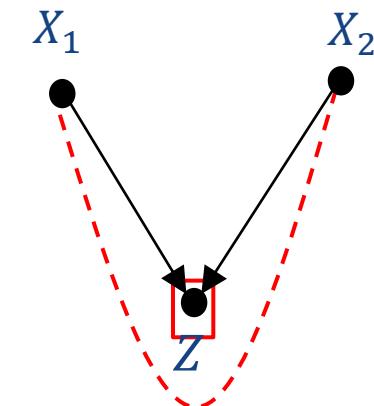
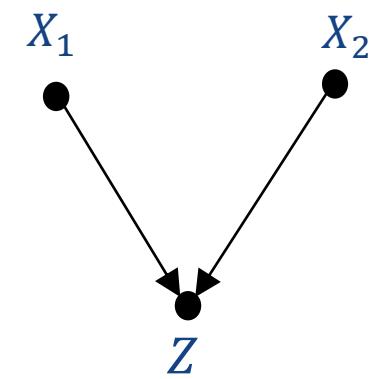


- Dealing with confounding structures in recommendation (Yang Zhang)
  - Confounding in recommendation.
  - Deal with observed confounders.
  - Deal with unobserved confounders.
- Considering colliding structures in recommendation (Yang Zhang)
  - Colliders in recommendation
  - Modeling the colliding effect
- Counterfactual recommendation (Wenjie Wang)
  - Counterfactual inference for debiasing
  - Counterfactual inference against filter bubbles
  - Counterfactual data synthesizing
  - Counterfactual fairness
  - Counterfactual explanation
  - Causal modeling for OOD generalization

# Colliding Effects in Recommendation

- Are there colliders in recommendation?
  - There are variables affected by many factors. Such as, the happening of clicking is affected by user preference and the exposure position.
  - Existing work also tries to construct colliders manually.
- To utilize or eliminate colliding effects?
  - Assume that we have known  $X_2$ , try to estimate  $X_1$ .
  - Condition on  $Z$ ,  $X_1$  and  $X_2$  could be correlated.
  - That means condition on  $Z$ ,  $X_2$  would provide us more information to estimate  $X_1$ .

In recommendation, we usually face with this case (know  $X_2$  and  $Z$  to predict  $X_1$ ). Thus existing work based on SCM tries to utilize colliding effects to better learn some targets.



# DICE: Colliding Effects for Disentangling True Interest

- What are **causes** of a user-item interaction (click)?

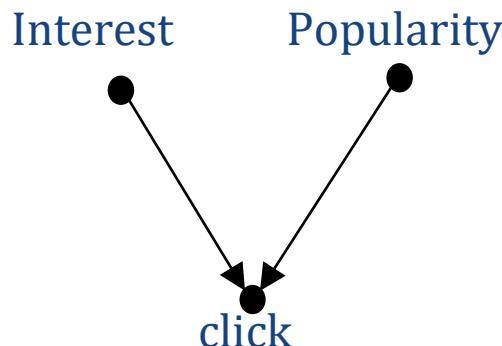
Two main causes:

- Interest
- Conformity

User tend to follow the mainstream



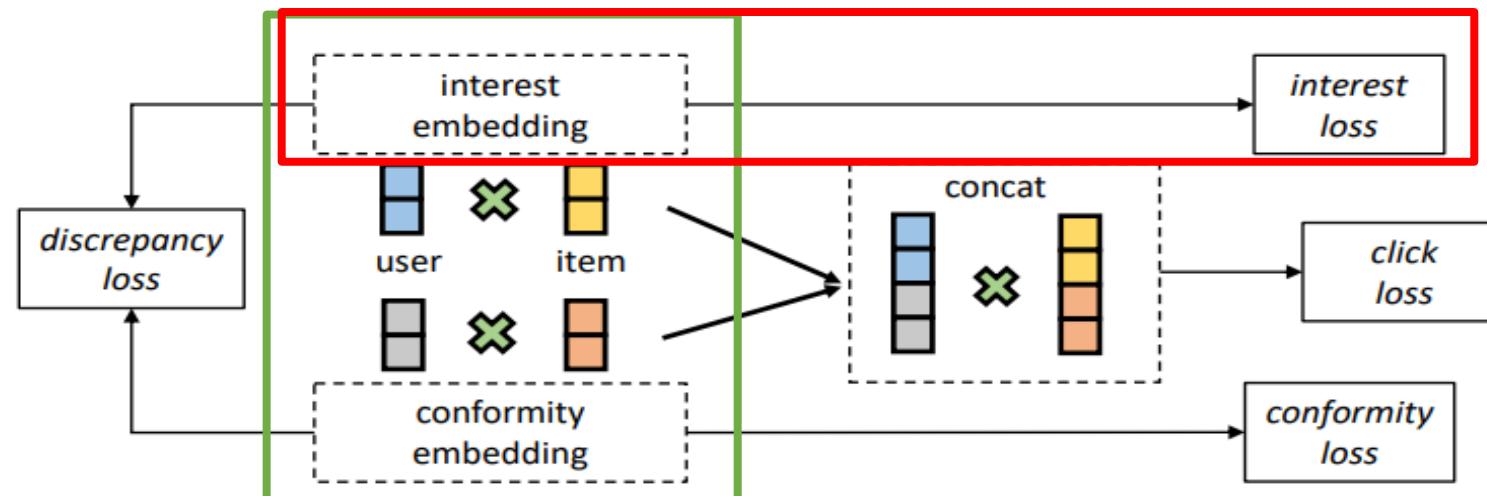
- **Disentangle** Interest and Conformity to identify true interest.
- But it is hard because of lacking ground-truth. (An interaction can come from either factor or both factors)
- **Colliding effect** can come to help:



- Interest and Popularity (conformity) are **independent**
- But, they are **correlated given clicks**:  
A click on less popular item → High Interest

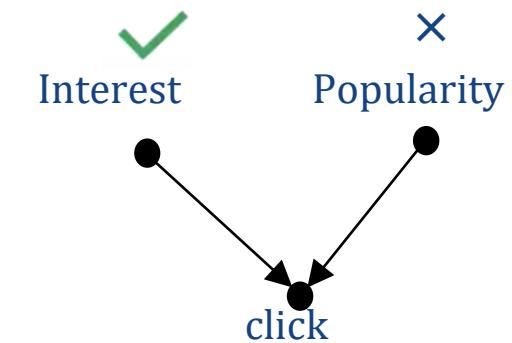
# DICE: Colliding Effects for Disentangling True Interest

- DICE: Partial pairwise data identifies **true interest**:
  - $O_1: \{u, pos\_item, neg\_item\}$ , wherein  $pos\_item$  is **less popular** than  $neg\_item\}$
  - Pairwise cause-specific data (interest-driven): we can ascertain that the interaction is more likely due to user interest



❑ **Key1: split user/item representation into two embeddings**

- The core idea of leveraging colliding effects has also been extended to Sequential Recommendation. (Sun et al. MiceRec. 2022. )

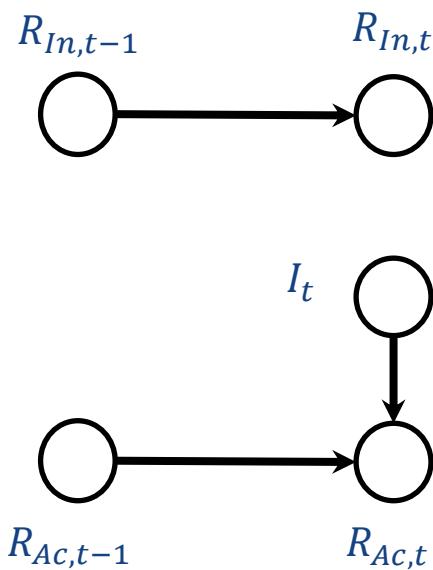


❑ **Key 2: learning interest embedding on interest-driven pairwise data ( $O_1$ ).**

# Colliding Effects for Incremental Training

- Incremental training for recommender system

- Usually, using the incremental interaction data  $I_t$  for efficient retraining.
- Only updating the representations of **active** user/item corresponding to  $I_t$ .
- Ignoring the representations of **inactive** user/item.

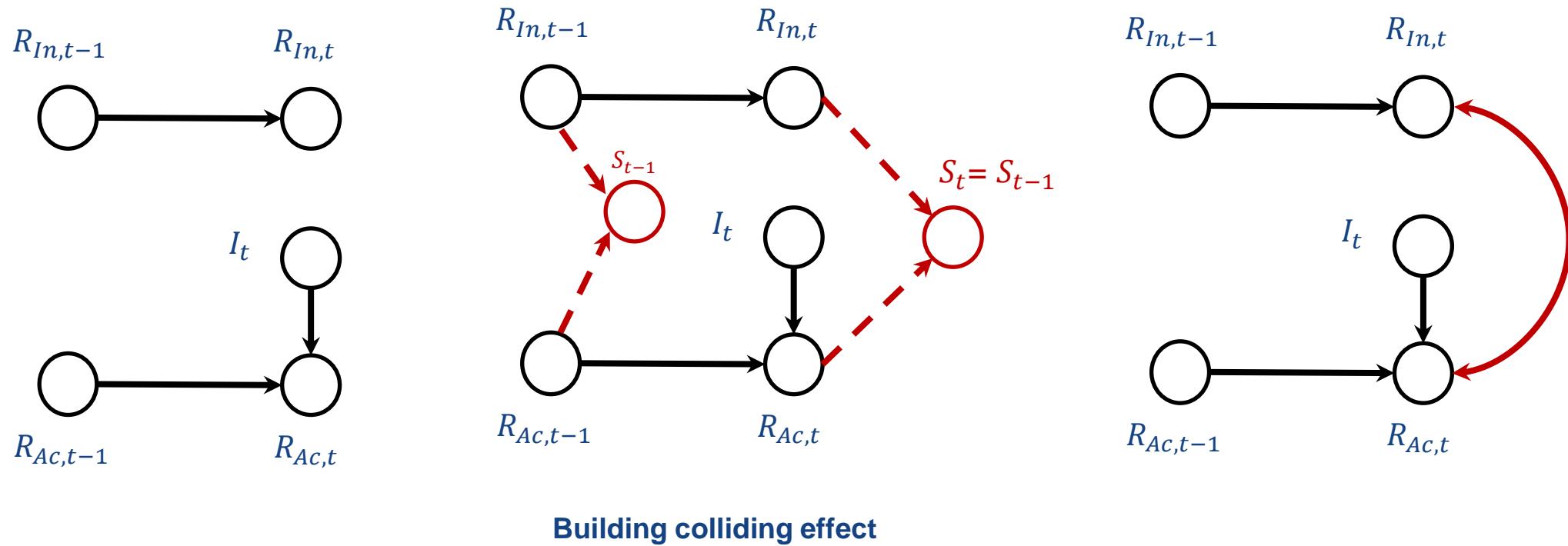


Causal graph of incremental training

- $R_{In,t-1}$  : Representations of inactive user/item at time  $t-1$ .
- $R_{In,t}$  : Representations of inactive user/item at time  $t$ .
- $R_{Ac,t-1}$  : Representations of active user/item at time  $t-1$ .
- $R_{Ac,t}$  : Representations of active user/item at time  $t$ .
- $I_t$ : Incremental interaction data collected from time  $t-1$  to  $t$ .

# Colliding Effects for Incremental Training

- Causal incremental training with colliding effects



- Creating a collider  $S_t$  between  $R_{In,t}$  and  $R_{Ac,t}$ ,  $S_t$  is the similarity between representations of active and inactive user/item.
- Restraining  $S_t = S_{t-1}$  to open the causal path  $I_t \rightarrow R_{Ac,t} \rightarrow R_{In,t}$  with the help of colliding effect.
- Using the incremental data  $I_t$  simultaneously update both  $R_{Ac,t}$  and  $R_{In,t}$ .

# SCM for Recommendation



- Dealing with confounding structures in recommendation (Yang Zhang)
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- Considering colliding structures in recommendation (Yang Zhang)
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  - Counterfactual explanation
  - Causal modeling for OOD generalization

- Counterfactual inference for debiasing
  - Focus on **removing path-specific effects** for debiasing
  - First estimate the causal effect by comparing a counterfactual world with the factual world, and then mitigate path-specific effects.
- Representative Work
  - Wang, et al. Clicks can be cheating: Counterfactual recommendation for mitigating clickbait issue. In SIGIR 2021.
  - Wei, et al. Model-agnostic counterfactual reasoning for eliminating popularity bias in recommender system. In KDD 2021.
  - Zihao Zhao et al. Popularity Bias Is Not Always Evil: Disentangling Benign and Harmful Bias for Recommendation. In TKDE (2022).
  - Gang Chen et al. Unbiased Knowledge Distillation for Recommendation. In WSDM 2023.

# Counterfactual for Mitigating Clickbait Bias

- **Clickbait bias**

- User interactions are biased to the items with **attractive exposure features**.
- **Clickbait items**: exposure features (e.g., title/cover image) attract users while content features (e.g., video) are disappointing.
- Recommender models learned from the biased interactions will frequently recommend these clickbait items, decreasing user experience.

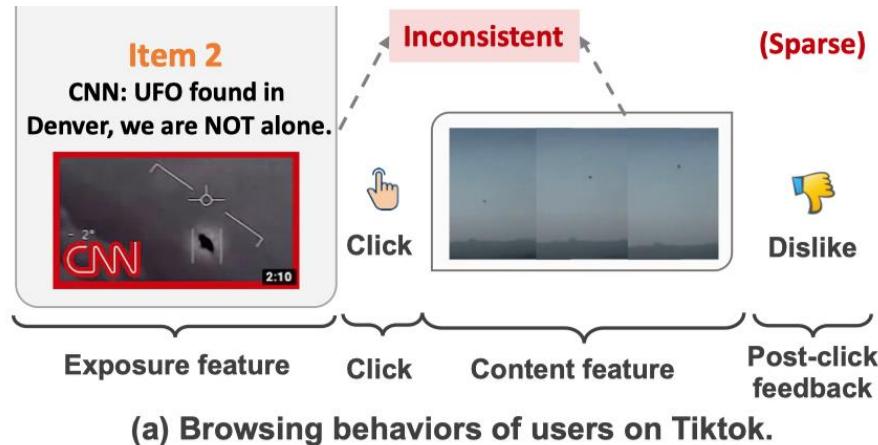
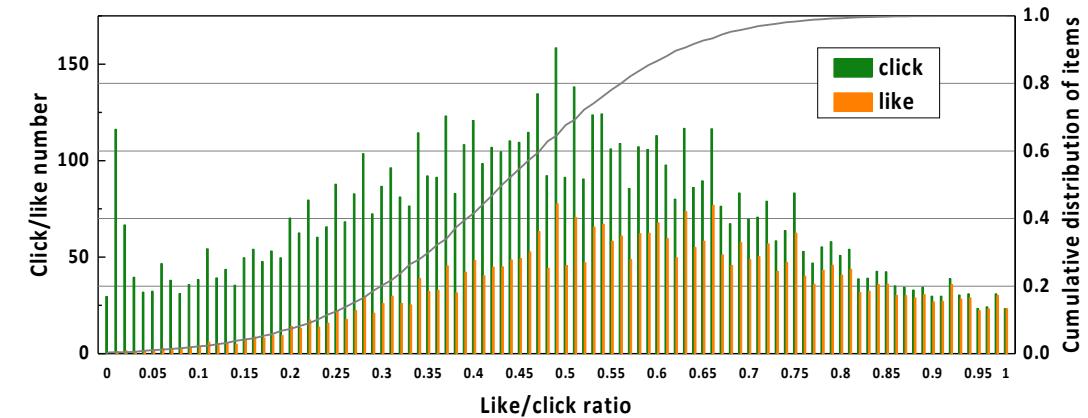


Fig. Statistics of clicks and likes on Tiktok dataset. Partly show the wide existence of clickbait issue.



# Counterfactual for Mitigating Clickbait Bias

## • Counterfactual Inference

### ❖ Causal Graph

- A causal graph to describe the causal relationships between the features and user-item prediction scores.
- **Reason for clickbait issue:**  $E \rightarrow Y$  a clickbait item has high prediction scores purely due to its attractive exposure features, i.e., title/cover.

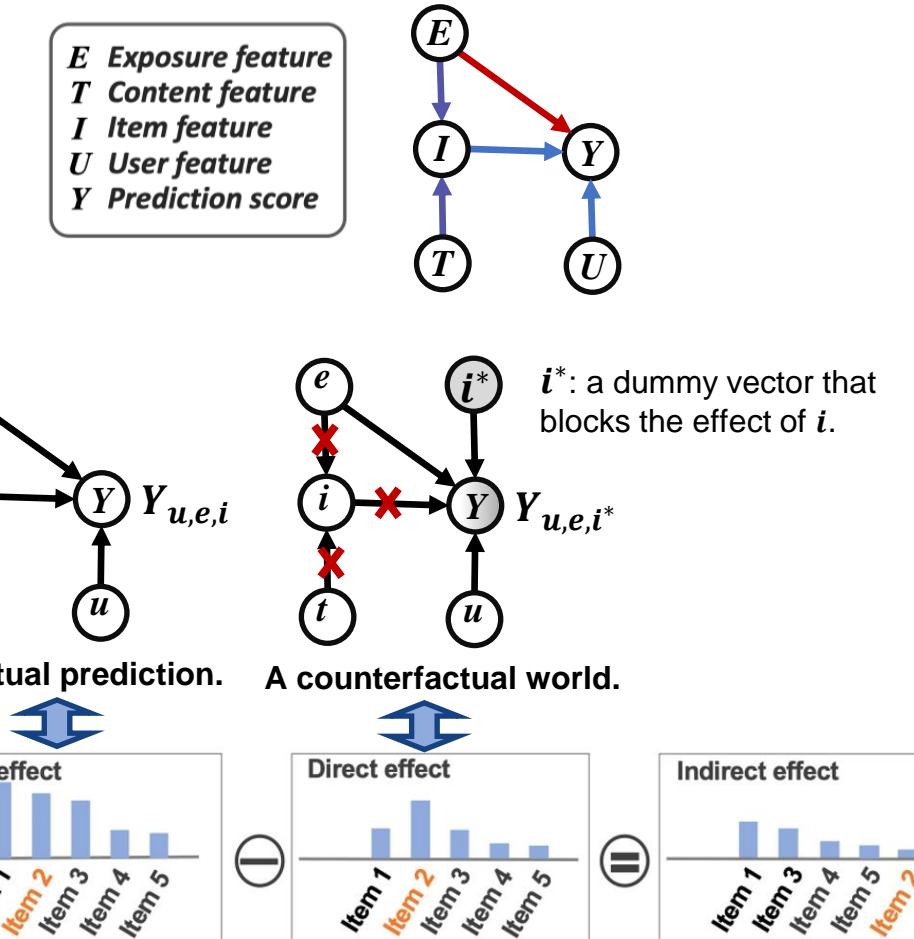
### ❖ Causal learning

 for training: learn structural functions  $I(E, T)$  and  $Y(U, I, E)$  from data.

### ❖ Causal reasoning

 for inference: counterfactual inference.

- Reduce the direct effect of exposure features.
- **1) Estimate** the effect in the counterfactual world, which imagines *what the prediction score would be if the item had only the exposure features*.
- **2) Reduce** the direct effect of exposure features for inference.



# Counterfactual for Mitigating Clickbait Bias

- Overall Performance

Table 2: Top- $K$  recommendation performance of compared methods on Tiktok and Adressa. %Improve. denotes the relative performance improvement of CR over NT. The best results are highlighted in bold. Stars and underlines denote the best results of the baselines with and without using additional post-click feedback during training, respectively.

| Dataset Metric | Tiktok        |               |               |               |               |               | Adressa       |               |               |               |               |               |
|----------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
|                | P@10          | R@10          | N@10          | P@20          | R@20          | N@20          | P@10          | R@10          | N@10          | P@20          | R@20          | N@20          |
| NT [50]        | 0.0256        | 0.0357        | 0.0333        | 0.0231        | 0.0635        | 0.0430        | 0.0501        | 0.0975        | 0.0817        | 0.0415        | 0.1612        | 0.1059        |
| CFT [50]       | 0.0253        | 0.0356        | 0.0339        | 0.0226        | 0.0628        | 0.0437        | 0.0482        | 0.0942        | 0.0780        | 0.0405        | 0.1573        | 0.1021        |
| IPW [27]       | 0.0230        | 0.0334        | 0.0314        | 0.0210        | 0.0582        | 0.0406        | 0.0419        | 0.0804        | 0.0663        | 0.0361        | 0.1378        | 0.0883        |
| CT [50]        | 0.0217        | 0.0295        | 0.0294        | 0.0194        | 0.0520        | 0.0372        | 0.0493        | 0.0951        | 0.0799        | 0.0418*       | 0.1611        | 0.1051        |
| NR [51]        | 0.0239        | 0.0346        | 0.0329        | 0.0216        | 0.0605        | 0.0424        | 0.0499        | 0.0970        | 0.0814        | 0.0415        | 0.1610        | 0.1058        |
| RR             | 0.0264*       | 0.0383*       | 0.0367*       | 0.0231*       | 0.0635*       | 0.0430*       | 0.0521*       | 0.1007*       | 0.0831*       | 0.0415        | 0.1612*       | 0.1059*       |
| <b>CR</b>      | <b>0.0269</b> | <b>0.0393</b> | <b>0.0370</b> | <b>0.0242</b> | <b>0.0683</b> | <b>0.0476</b> | <b>0.0532</b> | <b>0.1045</b> | <b>0.0878</b> | <b>0.0439</b> | <b>0.1712</b> | <b>0.1133</b> |
| %Improve.      | 5.08%         | 10.08%        | 11.11%        | 4.76%         | 7.56%         | 10.70%        | 6.19%         | 7.18%         | 7.47%         | 5.78%         | 6.20%         | 6.99%         |

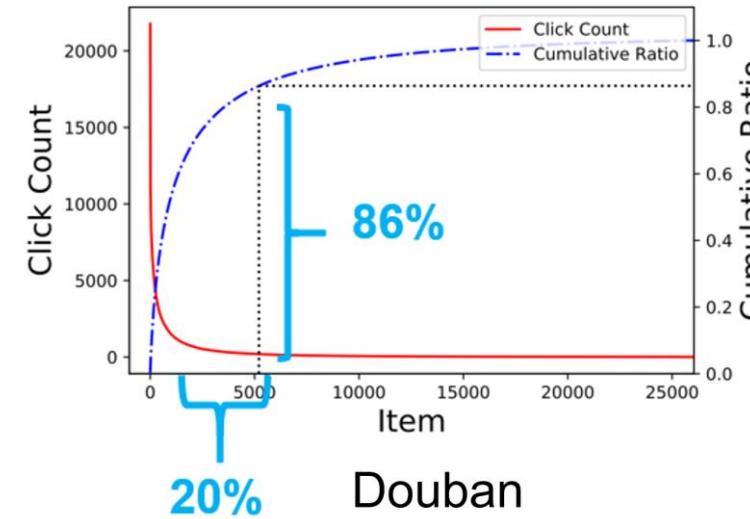
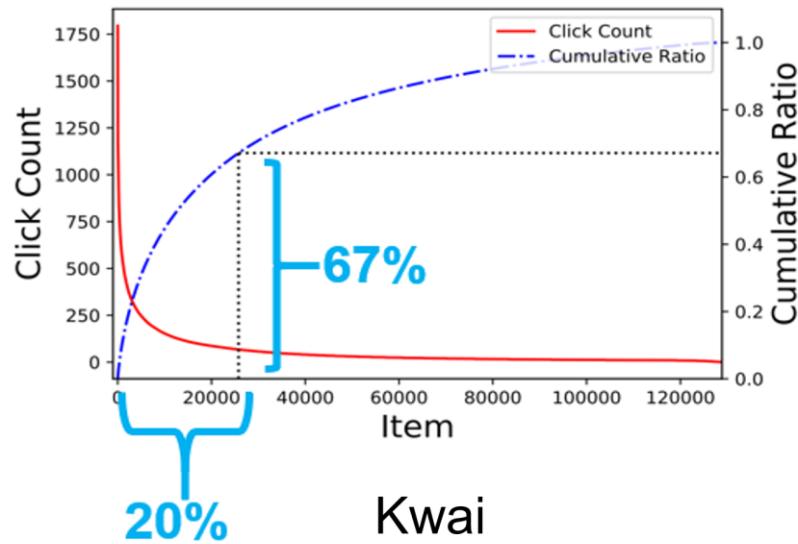
- Observations:

- RR achieves the best performance in the baselines by using post-click feedback for reranking.
- Proposed CR significantly recommends more satisfying items by mitigating clickbait bias.

# Counterfactual for Mitigating Popularity Bias

## Popularity Bias in RecSys

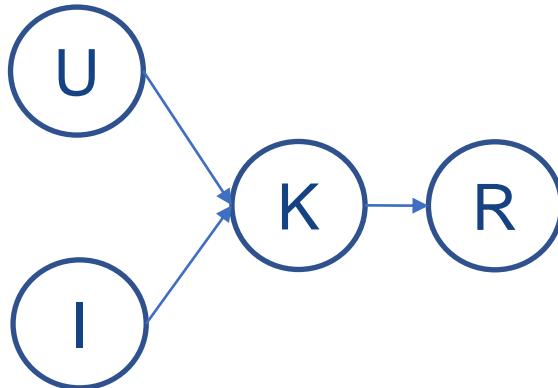
- Popularity bias  $\neq$  Uneven popularity distribution
  - The popular items are gradually over-recommended, amplifying long-tail effects.
  - Favor a few popular items while not giving deserved attention to the majority of others.
- From data perspective:



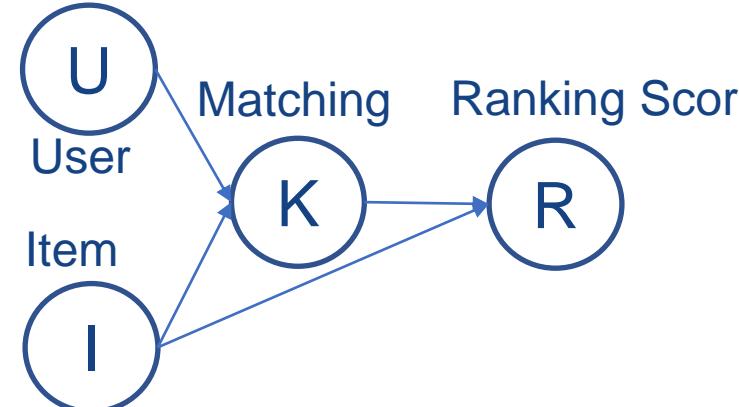
Long-tail distribution

# Counterfactual for Mitigating Popularity Bias

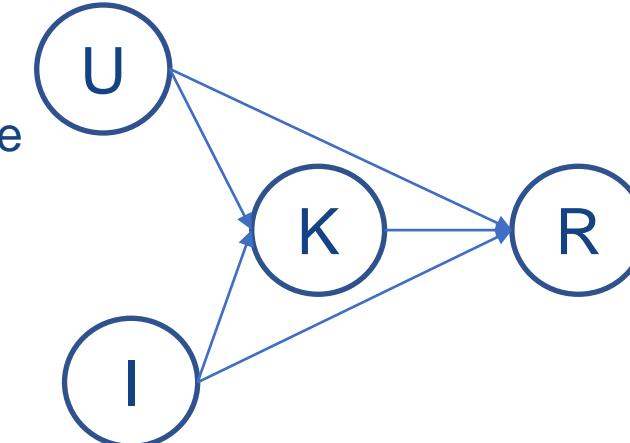
- Causal View of Popularity Bias



Common Recommender  
User-Item Matching



Popularity bias modeling:  
Incorporating item popularity



User-specific modeling:  
Incorporating item popularity & user  
activity

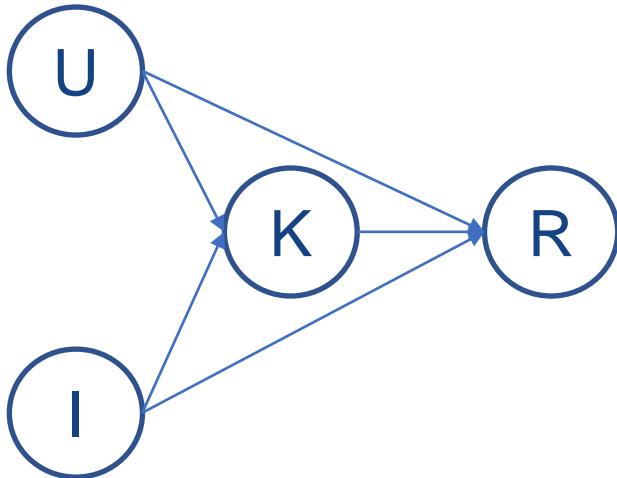
- Edge  $I \rightarrow R$  captures popularity bias.
- Edge  $U \rightarrow R$  captures the user sensitive to popularity.

- Solution:

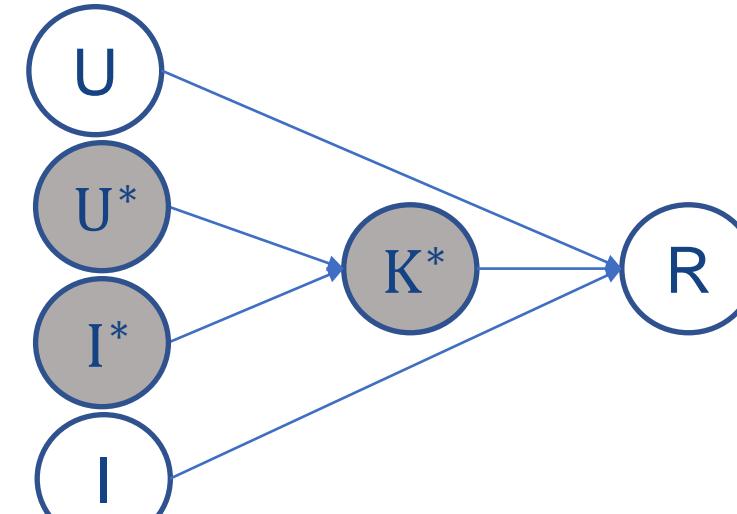
- Train a recommender based on the causal graph via a multi-task learning
- Perform **counterfactual inference** to eliminate popularity bias (*Question to answer: what would the prediction be if there were only popularity bias?*)

# Counterfactual for Mitigating Popularity Bias

- **Counterfactual Inference to Remove Bias**
- *Question: what the prediction would be if there were no bias?*



Factual World  
(original prediction)



Counterfactual World  
(block matching to capture bias)

$$TIE = TE - NDE = Y(U = u, I = i, K = K_{u,i}) - Y(U = u, I = i, K = K_{u^*,i^*})$$

Factual world                                  Counterfactual world

Inference with  $TIE = \hat{y}_k \times \sigma(\hat{y}_i) \times \sigma(\hat{y}_u) - c \times \sigma(\hat{y}_i) \times \sigma(\hat{y}_u)$

# Counterfactual for Mitigating Popularity Bias

- Evaluate MACR framework on two base models: MF and LightGCN.
- Testing data is intervened to be uniform.

MF as the backbone

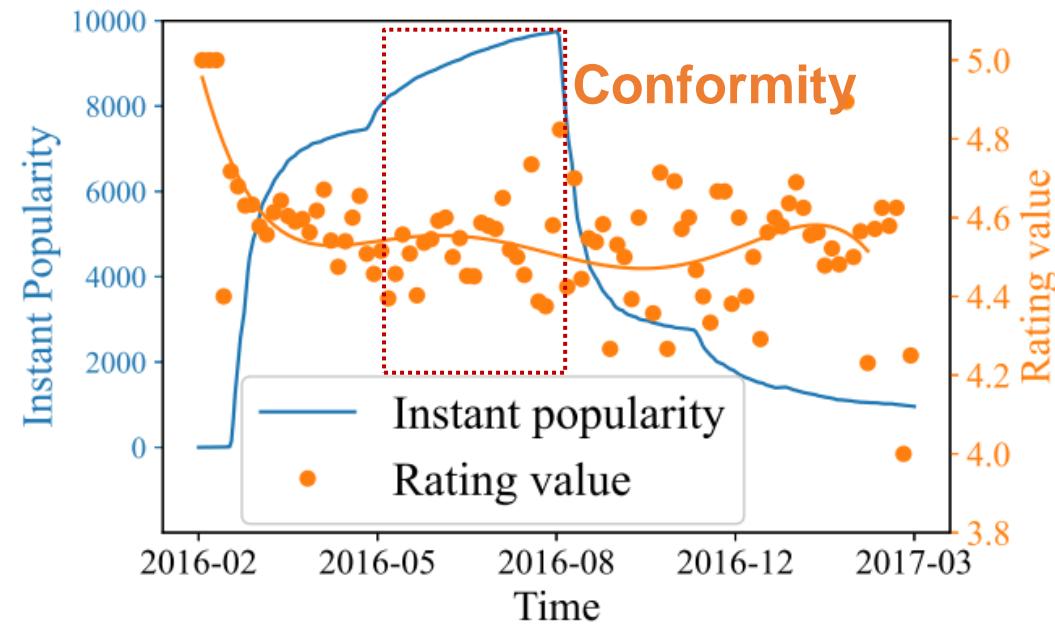
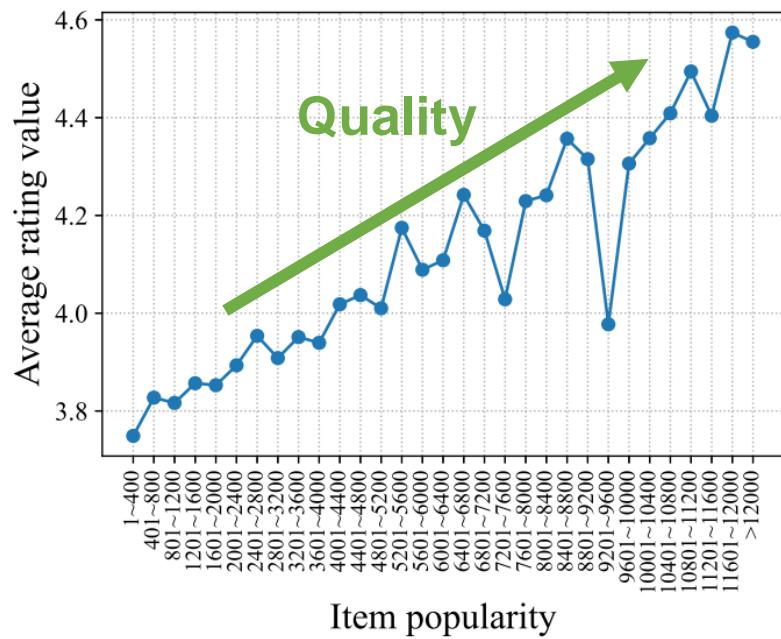
| Method   | Adressa       |               | Yelp2018      |               |
|----------|---------------|---------------|---------------|---------------|
|          | Recall        | NDCG          | Recall        | NDCG          |
| MF       | 0.0853        | 0.0341        | 0.0060        | 0.0094        |
| ExpoMF   | 0.0896        | 0.0365        | 0.0060        | 0.0093        |
| MF_causE | 0.0835        | 0.0365        | 0.0051        | 0.0083        |
| MF_BS    | 0.0900        | 0.0377        | 0.0061        | 0.0098        |
| MF_reg   | 0.0659        | 0.0332        | 0.0050        | 0.0081        |
| MF_IPS   | <b>0.0964</b> | <b>0.0392</b> | <b>0.0062</b> | <b>0.0100</b> |
| MACR     | 0.1090        | 0.0495        | 0.0264        | 0.0192        |

LightGCN as the backbone

| Method     | Adressa       |               | Yelp2018      |               |
|------------|---------------|---------------|---------------|---------------|
|            | Recall        | NDCG          | Recall        | NDCG          |
| Lgcn       | 0.0977        | 0.0395        | 0.0044        | 0.0086        |
| Lgcn_causE | 0.0823        | 0.0374        | 0.0050        | 0.0088        |
| Lgcn_BS    | 0.1085        | 0.0469        | <b>0.0048</b> | <b>0.0088</b> |
| Lgcn_reg   | <b>0.0979</b> | <b>0.0390</b> | 0.0042        | 0.0083        |
| Lgcn_IPS   | 0.1070        | 0.0468        | 0.0054        | 0.0090        |
| MACR       | <b>0.1273</b> | <b>0.0525</b> | <b>0.0312</b> | <b>0.0177</b> |

# Counterfactual for Leveraging Popularity Bias

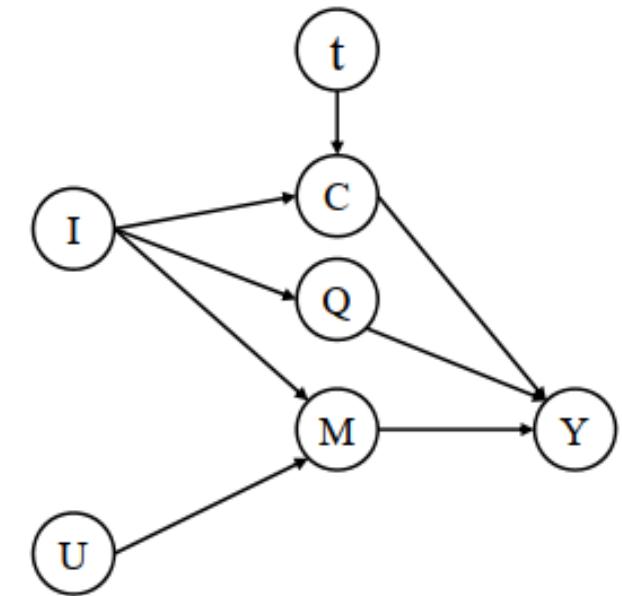
- **Conflicting Observation:**
  - The more **popular** an item is, the larger average **rating value** the item tends to have (**positive correlation**).
  - From the temporal view, for a large proportion of items, the **rating value** exhibits **negative correlation** with the item **popularity** at that time
- **Quality + Conformity** → Popularity, thus **disentangle** benign and harmful Bias



# Counterfactual for Leveraging Popularity Bias

## Time-aware DisEntangled framework(TIDE)

- Main challenge: Lack of explicit signal for disentanglement
- **Quality is static:**  $I \rightarrow Q \rightarrow Y$ 
  - Quality has **stable** influence on users' behavior
- **Conformity is dynamic:**  $(I, t) \rightarrow C \rightarrow Y$ 
  - Conformity is **time-sensitive**
- **User interest:**  $(U, I) \rightarrow M \rightarrow Y$ 
  - User and item's matching score, can be Implemented by various recommendation models, such as MF, LightGCN, etc.



(a) Causal graph of our TIDE.

U: User    I: Item  
t: time    C: conformity  
Q: Quality    Y: Prediction  
M: Matching score

# Counterfactual for Leveraging Popularity Bias

## □ Training Stage:

- Popularity comes from Quality and Conformity
- Prediction with Popularity and matching score

$$\hat{y}_{ui}^t = \text{Tanh}(q_i + c_i^t) \times \text{Softplus}(m_{ui})$$

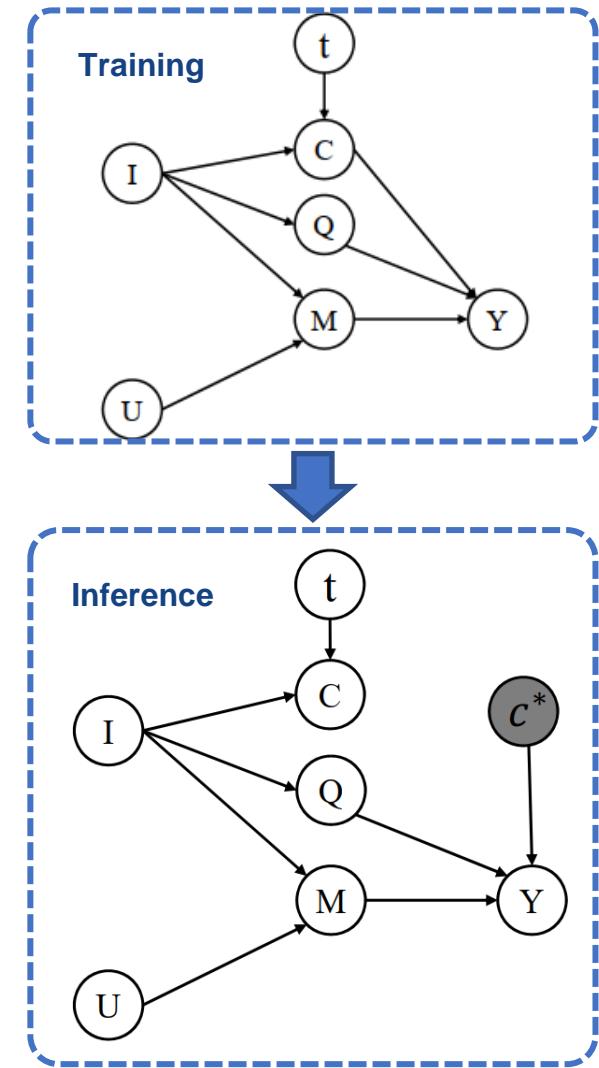
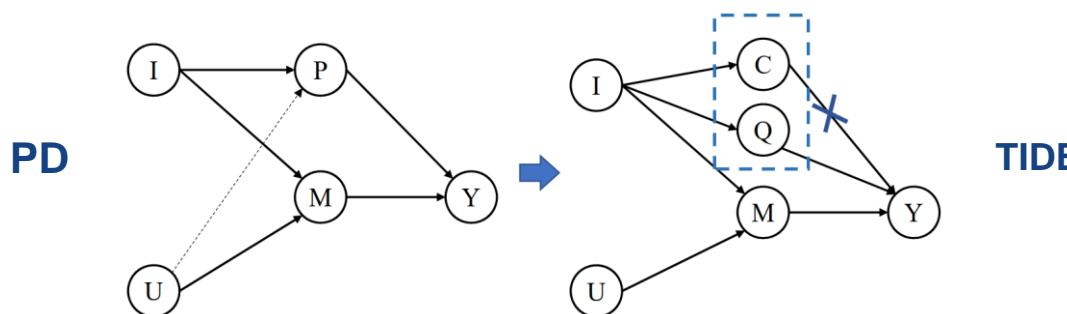
## □ Inference Stage:

- Intervention: set  $c$  as reference vector  $c^*$  (e.g., zero) during inference to remove the improper effect from  $C$  to  $Y$ .

$$\hat{y}_{ui}^* = \tanh(q_i + c^*) \times \text{Softplus}(m_{ui})$$

## □ Comparison with PD

- TIDE further conduct disentanglement of popularity bias



# SCM for Recommendation



- Dealing with confounding structures in recommendation (Yang Zhang)
  - Confounding in recommendation.
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  - Deal with unobserved confounders.
- Considering colliding structures in recommendation (Yang Zhang)
  - Colliders in recommendation
  - Modeling the colliding effect
- Counterfactual recommendation (Wenjie Wang)
  - Counterfactual inference for debiasing
  - Counterfactual inference against filter bubbles
  - Counterfactual data synthesizing
  - Counterfactual fairness
  - Counterfactual explanation
  - Causal modeling for OOD generalization

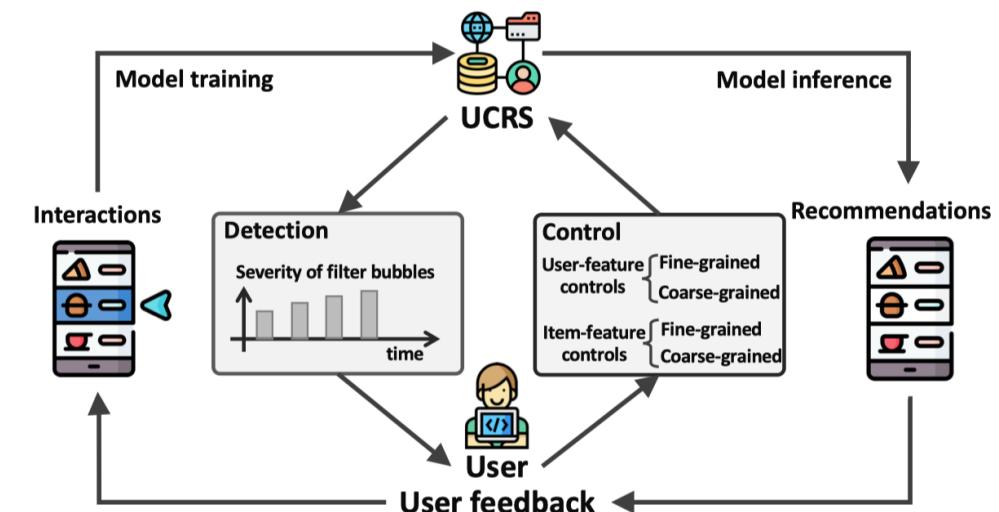
# Counterfactual Recommendation



- Counterfactual for Alleviating Filter Bubbles
  - Filter bubbles in recommendation: RecSys emphasizes only a small set of items in the feedback loop.
  - Similar concepts: echo chamber, information cocoon.
  - Build causal models to interact with users.
- Representative Work
  - Wang, et.al. User-controllable recommendation against filter bubbles. In SIGIR 2022.
  - Gao , et.al. CIRS: Bursting Filter Bubbles by Counterfactual Interactive Recommender System. In TOIS 2023.

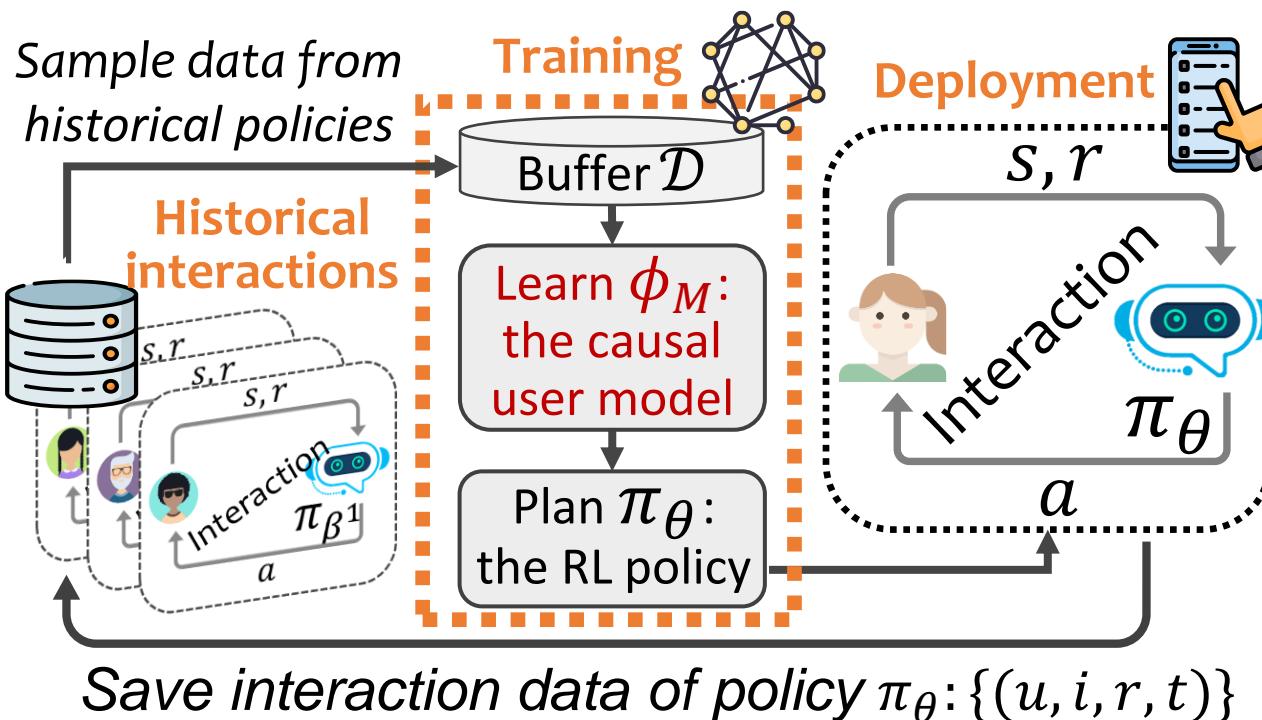
# Counterfactual for handling filter bubbles

- **Filter bubbles** in recommendation: continually recommending many **homogeneous items**, isolating users from diverse contents.
- Solution: **let users control the filter bubbles** by directly adjusting recommendations.
- Two-level user controls regarding either a user or item feature.
  - Fine-grained level: increase the items *w.r.t.* a specified user or item feature.
    - For example, “more items liked by young users”.
  - Coarse-grained level: no need to specify the target user/item group.
    - For example, “no bubble *w.r.t.* my age”
- A counterfactual imagination
  - Real-time response to user controls.
  - Need to reduce the effect of historical user representations.
  - **Counterfactual inference** to mitigate the effect of out-of-date user interactions.



# Counterfactual for handling filter bubbles

- Propose an unbiased **causal user model**  $\phi_M$  in the model-based **offline reinforcement learning** (RL) framework to **disentangle** the intrinsic user interest from the **overexposure effect** of items.



## Counterfactual IRS (CIRS) based on offline RL learning

- Utilize **counterfactual inference** to disentangle and reduce the over-exposure effect on some items

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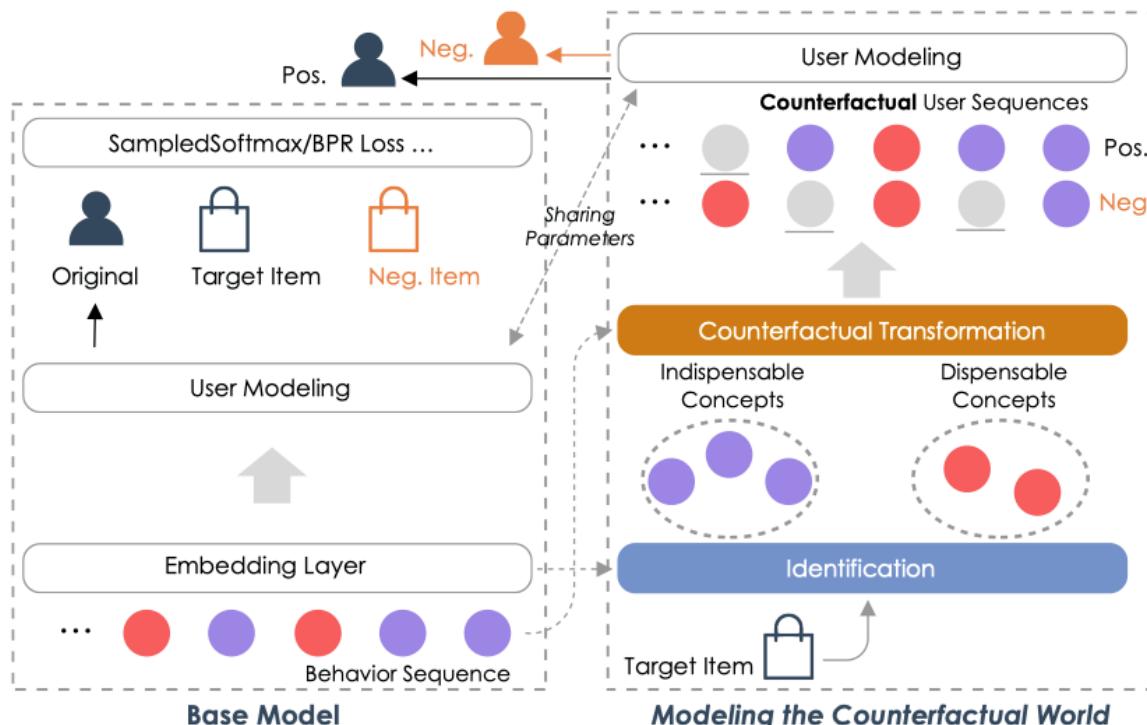
# Counterfactual Recommendation



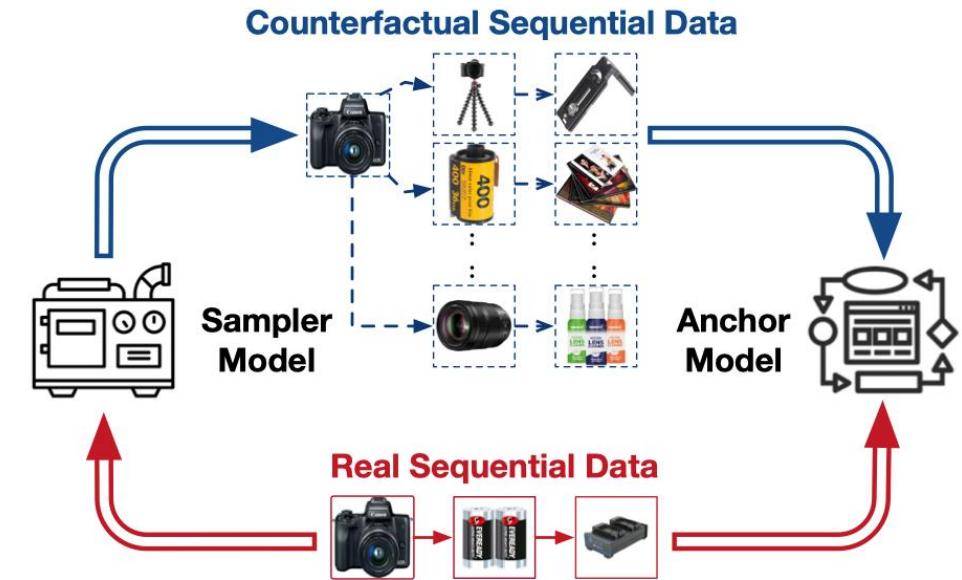
- Counterfactual data synthesis for alleviating data sparsity
  - Generate counterfactual interaction sequences for sequential recommendation.
  - Simulate the recommendation process and generate counterfactual samples, including recommendations and user feedback.
- Representative work
  - Zhang, et al. "Causerec: Counterfactual user sequence synthesis for sequential recommendation." In SIGIR 2021.
  - Wang, et al. "Counterfactual data-augmented sequential recommendation." In SIGIR 2021.
  - Yang, Mengyue, et al. "Top-N Recommendation with Counterfactual User Preference Simulation." In CIKM 2021.

# Counterfactual Data Synthesis

- Counterfactual data synthesis
  - Generate counterfactual interaction sequences for sequential recommendation.



Zhang, et al. "Causerec: Counterfactual user sequence synthesis for sequential recommendation." In SIGIR 2021.

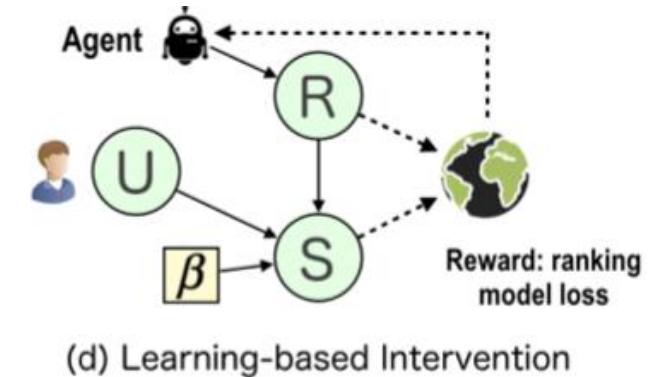
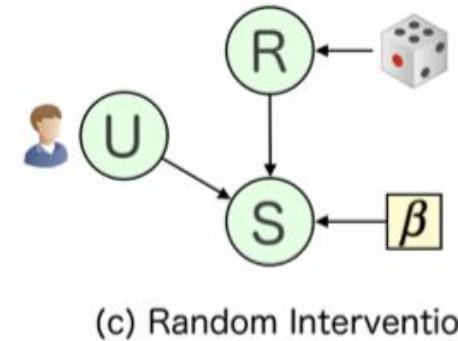
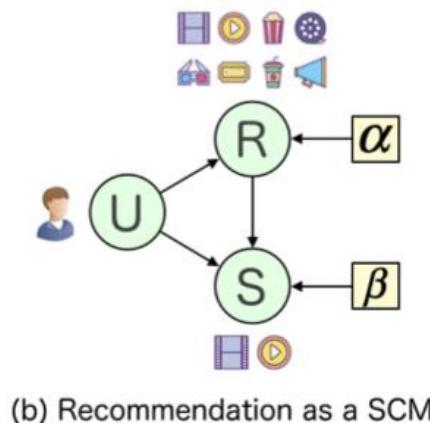
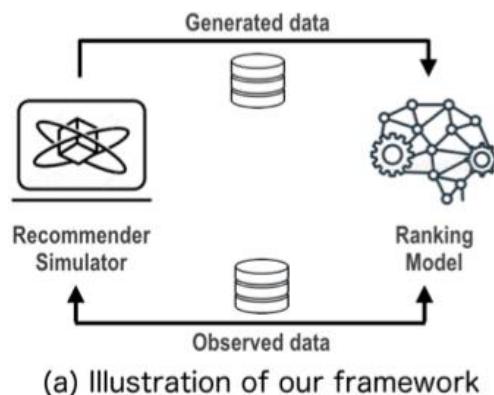


Wang, et al. "Counterfactual data-augmented sequential recommendation." In SIGIR 2021.

# Counterfactual Data Synthesis

- Counterfactual data synthesis

- Simulate the recommendation process and generate counterfactual samples, including recommendations and user feedback.
  - 1) Learn SCM from observed data to simulate the recommendation process.
  - 2) Conduct intervention on the recommendation list ( $R$ ) to generate counterfactual samples.
  - 3) Use observed and generated data to train the ranking model.



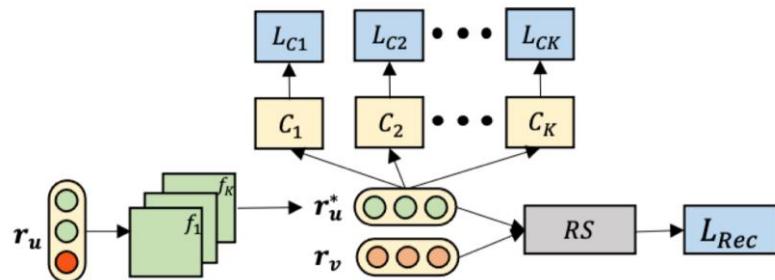
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# Counterfactual Fairness

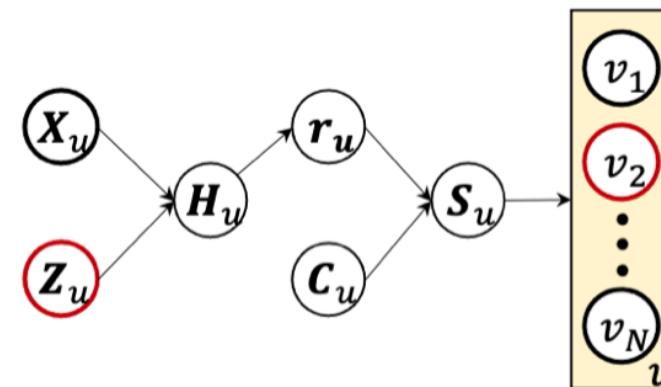
- Pursue fair recommendation for the users with different **sensitive attributes** (e.g., age and gender).
- Counterfactual fair recommendation.
- Use **adversarial learning** to remove the sensitive information from user embedding ( $r_u$ ).



**DEFINITION 1 (COUNTERFACTUALLY FAIR RECOMMENDATION).** A recommender model is counterfactually fair if for any possible user  $u$  with features  $\mathbf{X} = \mathbf{x}$  and  $\mathbf{Z} = \mathbf{z}$ :

$$P(L_z \mid \mathbf{X} = \mathbf{x}, \mathbf{Z} = \mathbf{z}) = P(L_{z'} \mid \mathbf{X} = \mathbf{x}, \mathbf{Z} = \mathbf{z})$$

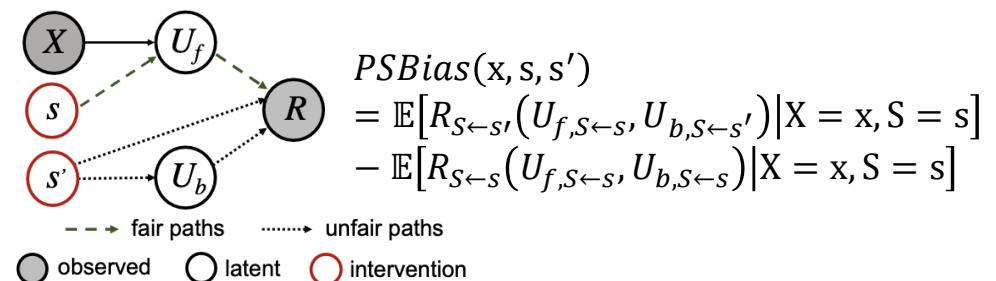
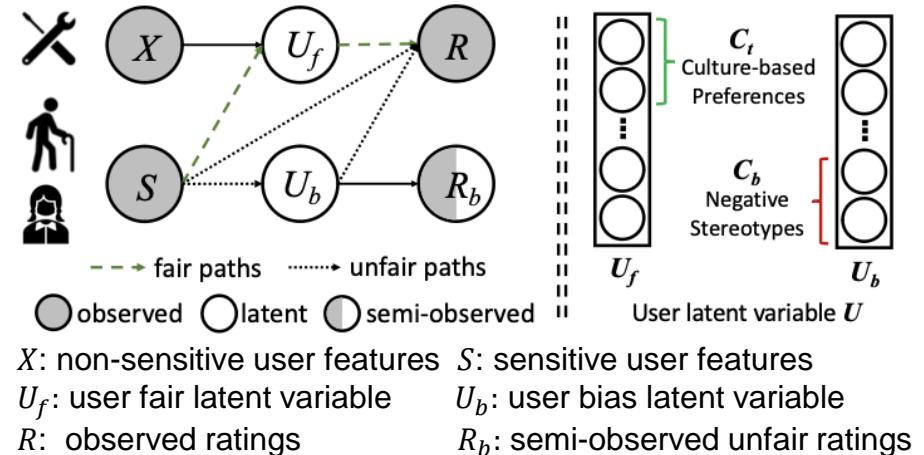
for all  $L$  and for any value  $z'$  attainable by  $Z$ , where  $L$  denotes the Top-N recommendation list for user  $u$ .



- $X_u$  and  $Z_u$  are insensitive and sensitive features of the user  $u$ .
- $H_u$  is the user interaction history.
- $r_u$  is the user embedding.
- $C_u$  is the candidate item set for  $u$ .
- $S_u$  are the predicted scores over the candidate items.

# Counterfactual Fairness

- Path-specific (PS) counterfactual fairness
  - PS fair recommendation
    - **eliminate the unfair influences** of sensitive features (e.g., race)
    - **preserve fair influences** of sensitive features (e.g., chopsticks for East-Asian users).
  - Calculate and remove **PS bias** based on **path-specific counterfactual inference**.



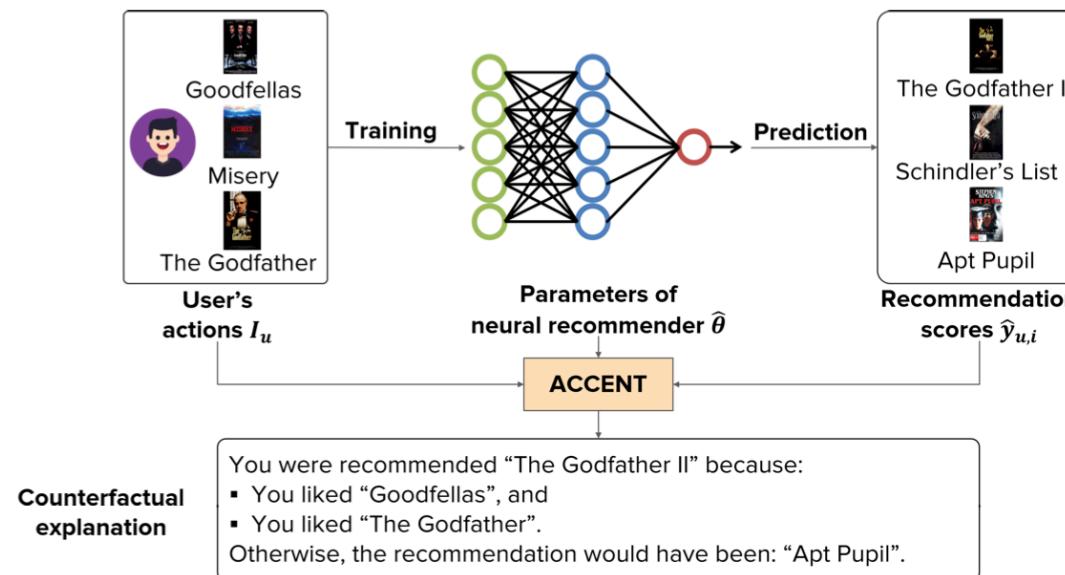
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# Counterfactual Explanation

- Generate explanation by counterfactual thinking.
- Find the **minimal changes** that lead to a different recommendation.
- Identify the most critical features causing the recommendations.



| User | Recommended items  | Phone A                                   | Phone B                                   | Phone C                                   |
|------|--|---|---|---|
|      | Screen: 4.0<br>Battery: 5.0<br>Price: 3.0                                      | Screen: 4.5<br>Battery: 3.0<br>Price: 3.0 | Screen: 4.5<br>Battery: 1.5<br>Price: 4.5 | Screen: 5.0<br>Battery: 1.5<br>Price: 3.5 |
| User |  | Score: 42.00                              | Score: 39.00                              | Score: 38.00                              |
|      | What if phone A performs slightly worse (from 3 to 2.1) at the battery aspect? |   |   |   |
| User | Screen: 4.0<br>Battery: 5.0<br>Price: 3.0                                      | Screen: 4.5<br>Battery: 1.5<br>Price: 4.5 | Screen: 5.0<br>Battery: 1.5<br>Price: 3.5 | Screen: 4.5<br>Battery: 2.1<br>Price: 3.0 |
|      |  | Phone A*                                  | Phone C                                   | Phone A*                                  |
|      |  | Score: 39.0                               | Score: 38.0                               | Score: 37.50                              |

Tran, et al. "Counterfactual Explanations for Neural Recommenders." In SIGIR 2021.

Tan, et al. "Counterfactual explainable recommendation." In CIKM 2021.

# SCM for Recommendation



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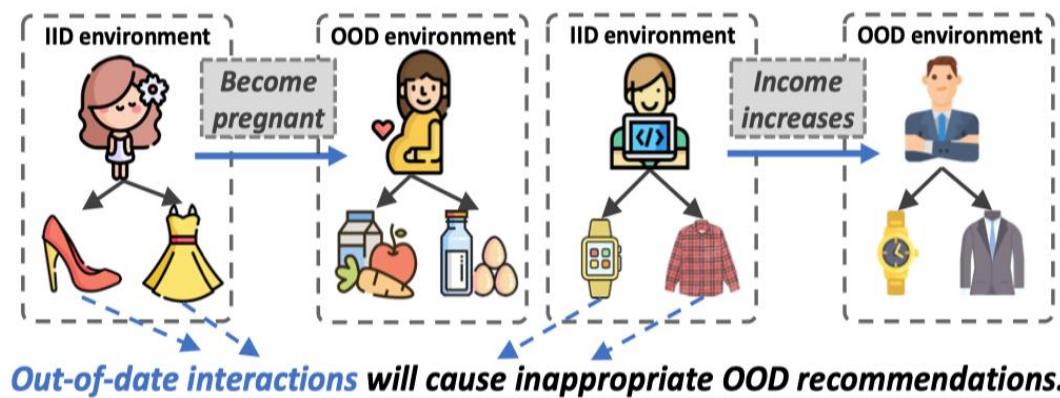
# Counterfactual Recommendation



- Causal Modeling for OOD Recommendation
  - The interaction distribution is shifting over time in recommendation.
  - Leverage causal modeling to enhance the recommender generalization.
- Representative Work
  - Wang et.al. Causal representation learning for out-of-distribution recommendation. In WWW 2022.
  - He et al. CausPref: Causal Preference Learning for Out-of-Distribution Recommendation. In WWW 2022.
  - Wang et al. Causal Disentangled Recommendation Against User Preference Shifts. In TOIS 2023.
  - Zhang et al. Invariant Collaborative Filtering to Popularity Distribution Shift. In WWW 2023.

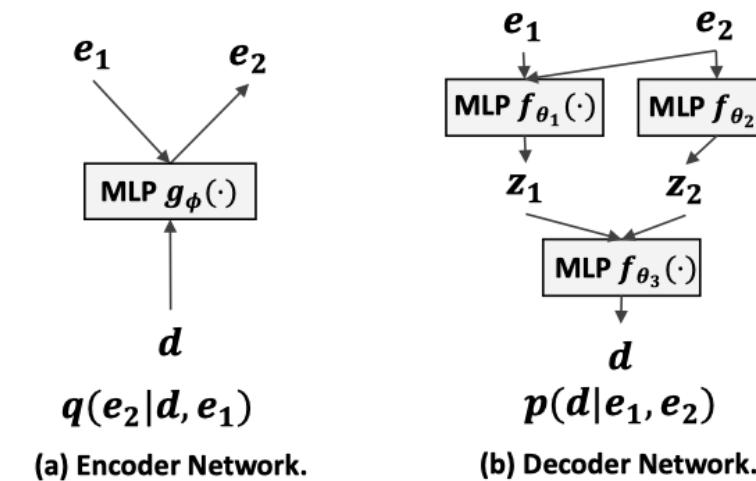
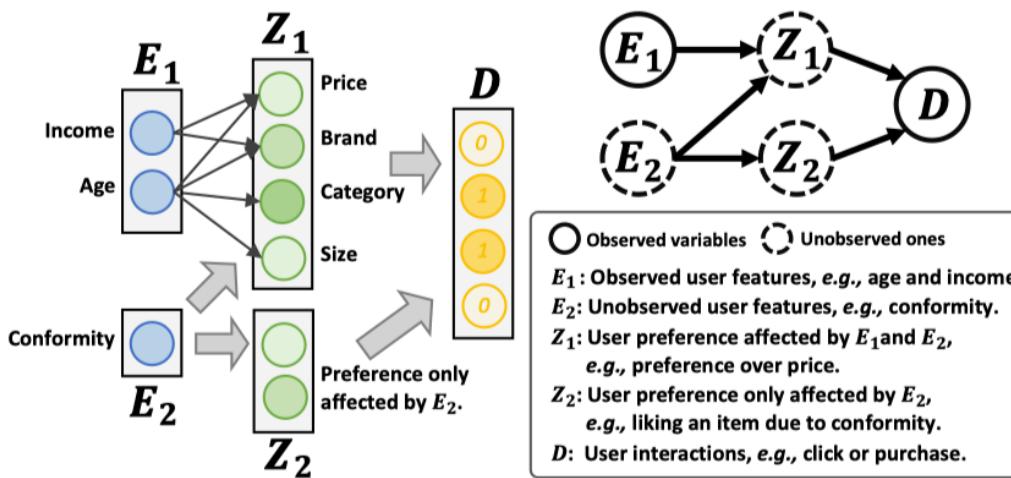
# Causal Modeling for OOD Recommendation

- User preference is shifting over time.
- Reason of the preference shifts: **change of user features**.
  - User features → preference → interactions.
- Explore OOD recommendation under two settings:
  - OOD recommendation with **observed user features**. (e.g., increased consumption levels and changed location)
  - OOD recommendation with **unobserved user features**. (e.g., friend recommendations, hot event, and context factors)



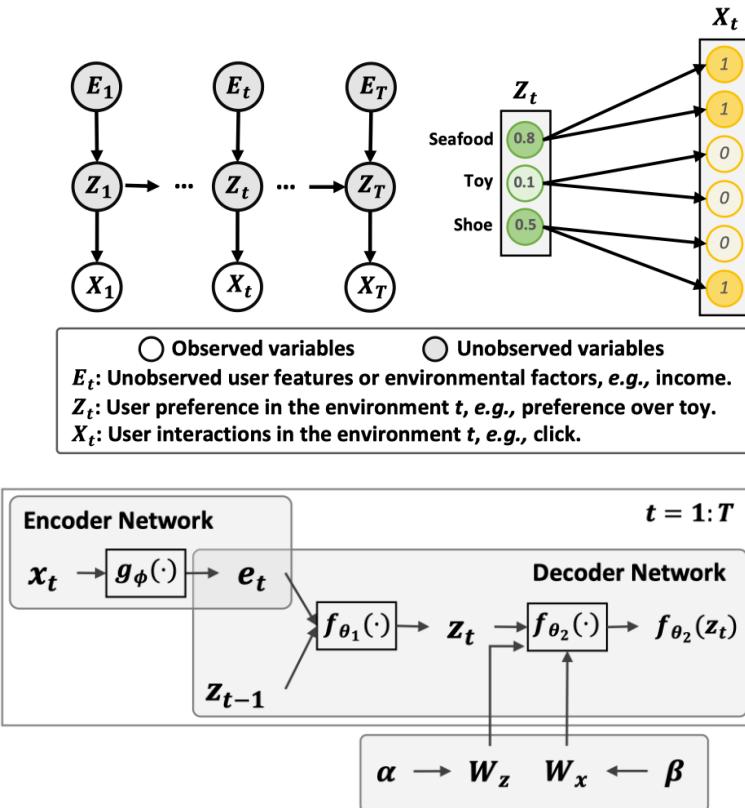
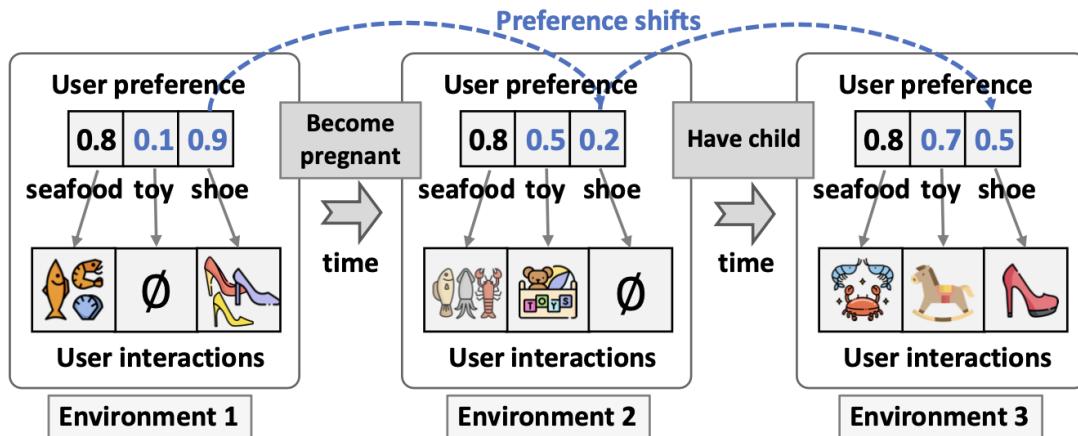
# Causal Modeling for OOD Recommendation

- OOD recommendation with **observed user features**.
  - Figure out the mechanism how feature shifts affect user preference.
    - User features → preference → interactions.
    - Leverage VAE framework to **model the causal relations** behind the interaction generation process.
  - Mitigate the effect of out-of-date interactions.
    - Counterfactual inference**: what the user preference would be if the out-of-date interactions were removed?



# Causal Modeling for OOD Recommendation

- OOD recommendation with unobserved user features.
  - Unobserved factors cause preference shifts.
  - Example: friend recommendations, hot event, and other environmental factors.



# Papers on Counterfactual Recommendation



- Wang, et al. Clicks can be cheating: Counterfactual recommendation for mitigating clickbait issue. In SIGIR 2021.
- Wei, et al. Model-agnostic counterfactual reasoning for eliminating popularity bias in recommender system. In KDD 2021.
- Zihao Zhao et al. Popularity Bias Is Not Always Evil: Disentangling Benign and Harmful Bias for Recommendation. In TKDE (2022).
- Gang Chen et al. Unbiased Knowledge Distillation for Recommendation. In WSDM 2023.
- Wang, et.al. User-controllable recommendation against filter bubbles. In SIGIR 2022.
- Gao , et.al. CIRS: Bursting Filter Bubbles by Counterfactual Interactive Recommender System. In TOIS 2023.
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- Yang, Mengyue, et al. "Top-N Recommendation with Counterfactual User Preference Simulation." In CIKM 2021.
- Li, et al. "Towards personalized fairness based on causal notion." In SIGIR 2021.
- Yaochen Zhu et. al. Path-Specific Counterfactual Fairness for Recommender Systems. In KDD 2023.
- Tran, et al. "Counterfactual Explanations for Neural Recommenders." In SIGIR 2021.
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# Outline

- Part 1 (90 min, 9:00—10:30)
  - Introduction (Wenjie Wang, 15 min)
  - Structural causal models for recommendation (Yang Zhang and Wenjie Wang, 60~70 min)
  - Q&A (5 min)
  - Coffee break (30 min)
- Part 2 (90 min, 11:00-12:30)
  - Potential outcome framework for recommendation (Haoxuan Li and Peng Wu, 60~70 min)
  - Comparison (Fuli Feng, 2 min)
  - Conclusion, open problems, and future directions (Fuli Feng, 20 min)
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# Outline

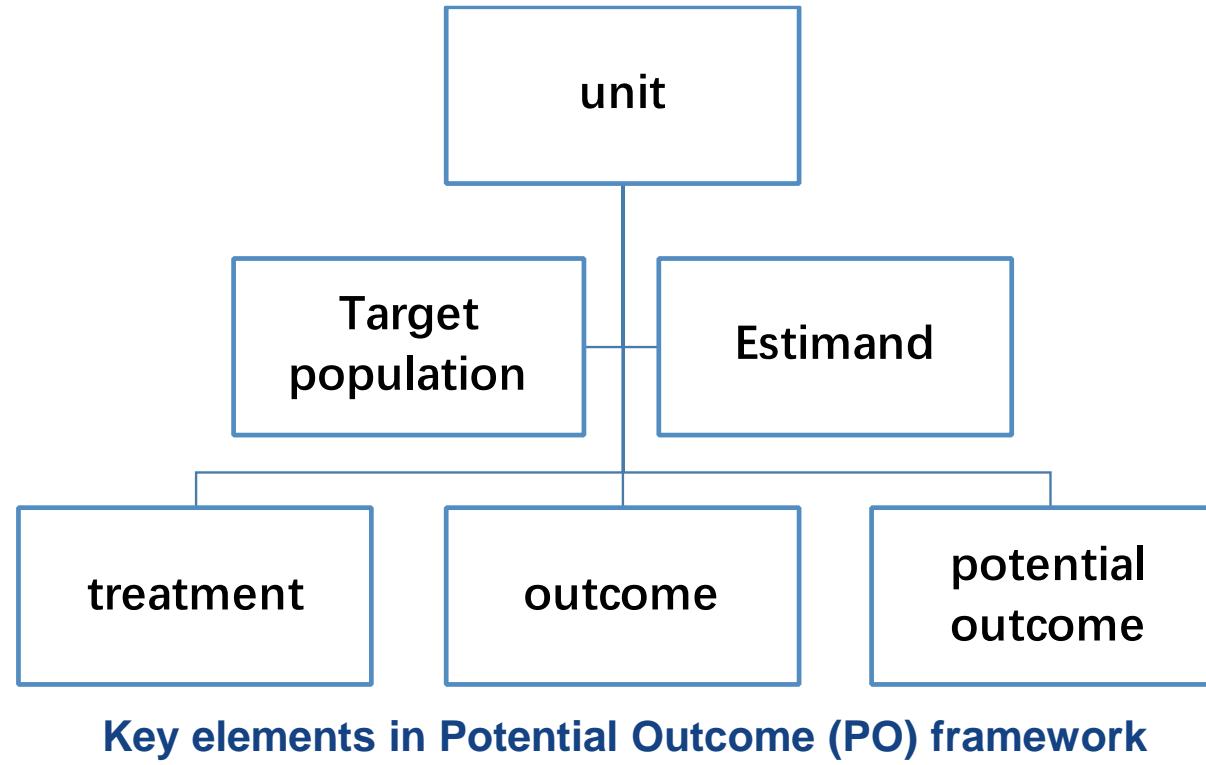
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# PO Framework for Recommendation



- General PO Framework
- Biases in RS and Formalization
- Debiasing Strategies: Overview
- Limitations of Basic Methods
- Enhanced Debiasing Methods
  - Bias-Variance Trade-Off
  - Robust to Small Propensities (Data Sparsity)
  - Robust to Pseudo-Labelings
  - Mitigating/Eliminating Unmeasured Confounding
  - How to Set Proper Propensity?
- Counterfactual Learning under PO Framework

# Potential Outcome Framework



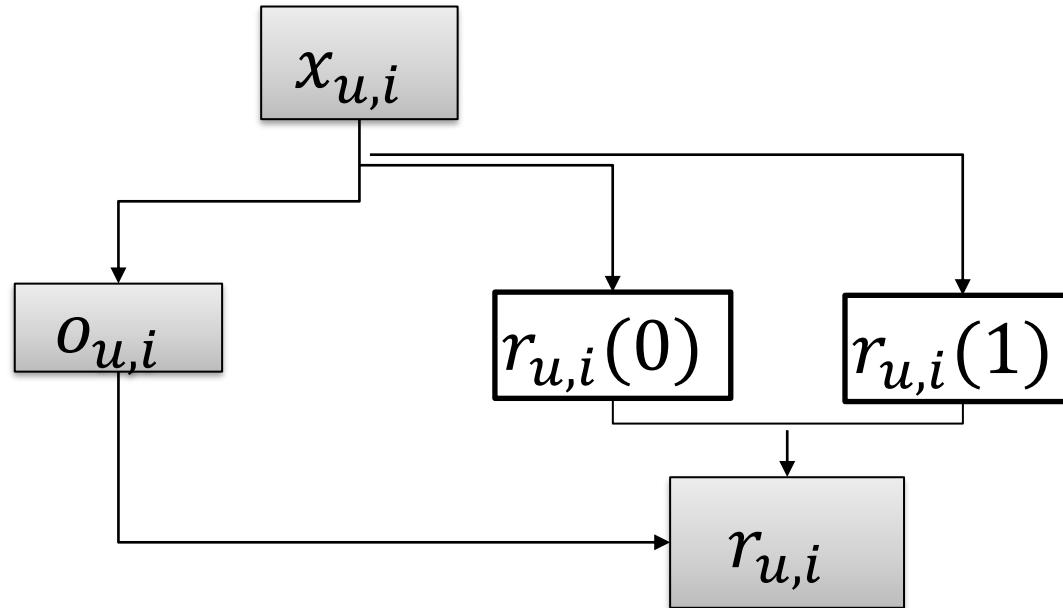
- **Unit:** the most fine-grained research subject.
- **Target population:** the population that we want to make an inference/prediction on.
- **Causal estimand:** the causal parameter, providing a recipe for answering the scientific question of interest from any hypothetical data whenever it is available.

Imbens, G. W. and D. B. Rubin (2015). "Causal Inference For Statistics Social and Biomedical Science", Cambridge University Press.

# Example: PO Framework in RS

- *Unit*: a user-item pair  $(u, i)$ .
- *Target population*: the set of all user-item pairs  $\mathcal{D} = \mathcal{U} \times \mathcal{I}$ .
- *Feature*: the feature  $x_{u,i}$  describes user-item pair  $(u, i)$ .
- *Treatment*:  $o_{u,i} \in \{1, 0\}$ . It is the exposure status of  $(u, i)$ , where  $o_{u,i} = 1$  or 0 denotes item  $i$  is exposed to user  $u$  or not.
- *Outcome*: the feedback  $r_{u,i}$  of user-item pair  $(u, i)$ .
- *Potential outcome*:  $r_{u,i}(o)$  for  $o \in \{0, 1\}$ . It is the outcome that would be observed if  $o_{u,i}$  had been set to  $o$ .

# Example: PO Framework in RS



In RS, we usually want to answer the intervention question “**if recommending an item to a user, what would the feedback be**”. Formally, the causal estimand is

$$\mathbb{E}(r_{u,i}(1) | x_{u,i}), \quad (1)$$

which requires to predict the potential outcome  $r_{u,i}(1)$  using feature  $x_{u,i}$ .

# Example: PO Framework in RS

## Example 1: video websites.

- $r_{ui}$ : the true rating of user  $u$  for video  $i$ .
- $o_{ui}$ : observing indicator.  
 $o_{ui} = 1 \iff r_{ui}$  is observed

Table 1: Data structure of example 1.

| $o_{ui}$ | $x_{ui}$ | $r_{ui}(1)$ |
|----------|----------|-------------|
| 1        | ✓        | ✓           |
| 1        | ✓        | ✓           |
| 1        | ✓        | ✓           |
| 0        | ✓        |             |
| 0        | ✓        |             |
| 0        | ✓        |             |

We can regard the observing indicator  $o_{u,i}$  as the treatment, and define  $r_{u,i}(1)$  as the true potential rating if  $o_{u,i} = 1$  for all user-item pairs. Here we use  $r_{u,i}(1)$  instead of  $r_{u,i}$  is to underline that the potential outcomes of interest are partially observable.

Goal: predict the potential outcome  $r_{u,i}(1)$  using feature  $x_{u,i}$ .

# Example: PO Framework in RS

**Example 2:** advertising CTR Predication.

- $r_{ui}$ :  $r_{ui} = 1$  if  $u$  **clicks** on item  $i$ ;  $r_{ui} = 0$  otherwise.
- $o_{ui}$ :  $o_{ui} = 1$  if item  $i$  is **exposed** to  $u$ ;  $o_{ui} = 0$  otherwise.
- CTR:  $\mathbb{E}[r_{ui}(1)|x_{u,i}] = \mathbb{P}(r_{ui}(1) = 1|x_{u,i})$ .

| $o_{ui}$ | $x_{ui}$ | $r_{ui}$ | $r_{ui}(1)$ |
|----------|----------|----------|-------------|
| 1        | ✓        | ✓        | ✓           |
| 1        | ✓        | ✓        | ✓           |
| 1        | ✓        | ✓        | ✓           |
| —        |          |          |             |
| 0        | ✓        | ✓        |             |
| 0        | ✓        | ✓        |             |
| 0        | ✓        | ✓        |             |

**Example 3:** advertising post-click CVR Predication.

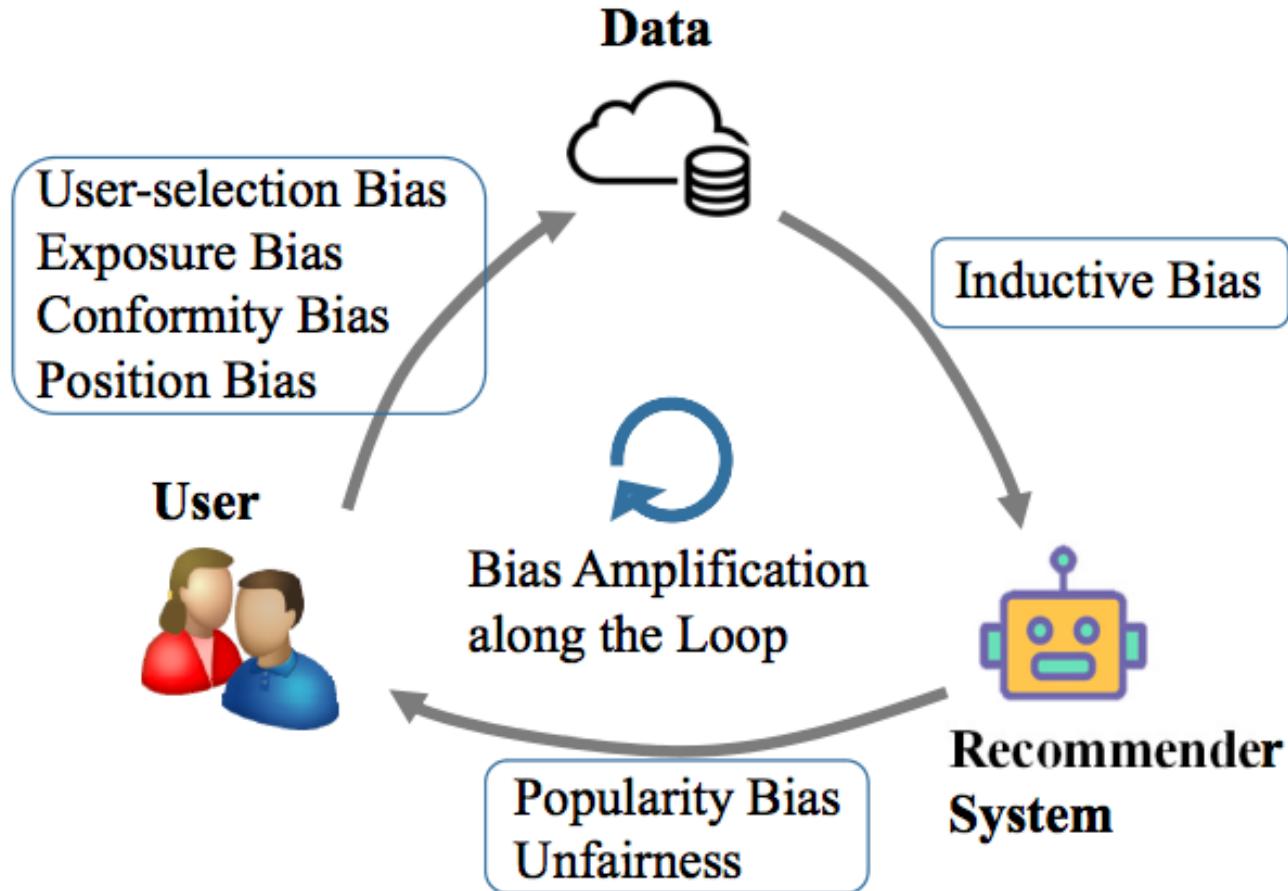
- $r_{ui}$ :  $r_{ui} = 1$  if user  $u$  **purchases** item  $i$ ;  $r_{ui} = 0$  otherwise.
- $o_{ui}$ :  $o_{ui} = 1$  if user  $u$  **clicks** item  $i$   $o_{ui} = 0$  otherwise.
- post-click CVR:  $\mathbb{E}[r_{ui}(1)|x_{u,i}] = \mathbb{P}(r_{ui}(1) = 1|x_{u,i})$ .

# PO Framework for Recommendation



- General PO Framework
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- Debiasing Strategies: Overview
- Limitations of Basic Methods
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  - How to Set Proper Propensity?
- Counterfactual Learning under PO Framework

# Biases in RS



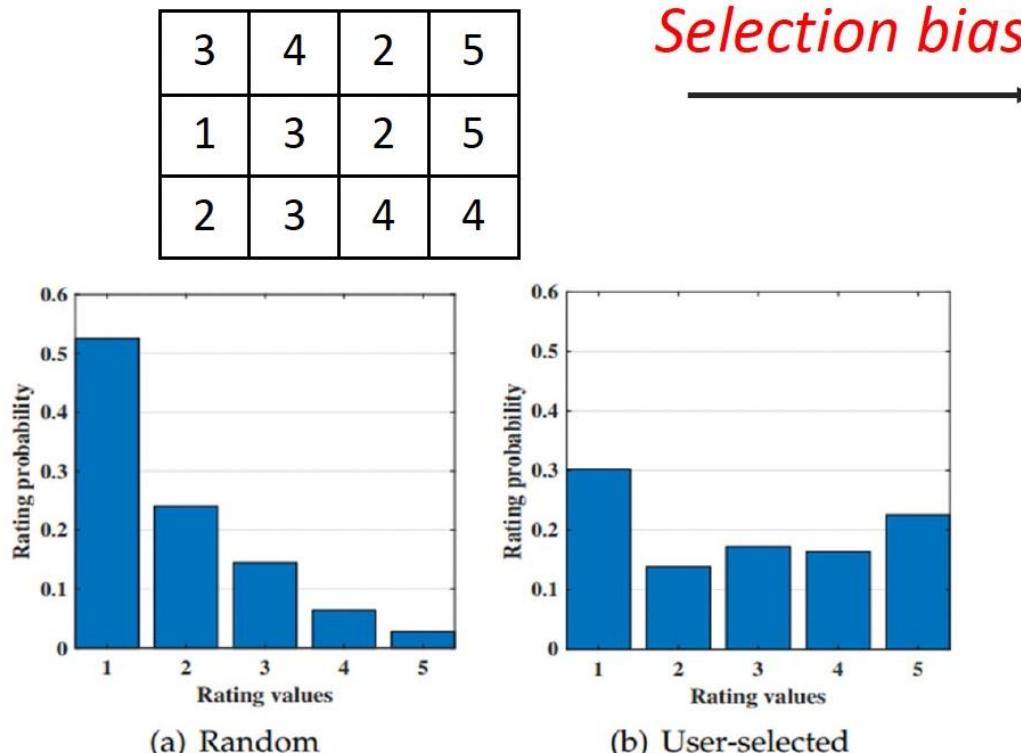
# Bias is usually Evil

- Economic
  - Bias affects recommendation accuracy
  - Bias hurts user experience, causing the losses of users
  - Unfairness incurs the losses of item providers
- Society
  - Bias can reinforce discrimination of certain user's groups
  - Bias decreases the diversity and intensify the homogenization of users



# Selection Bias

- Definition: *Selection bias happens in explicit feedback data as users are free to choose which items to rate, so that the observed ratings are not a representative sample of all ratings.*



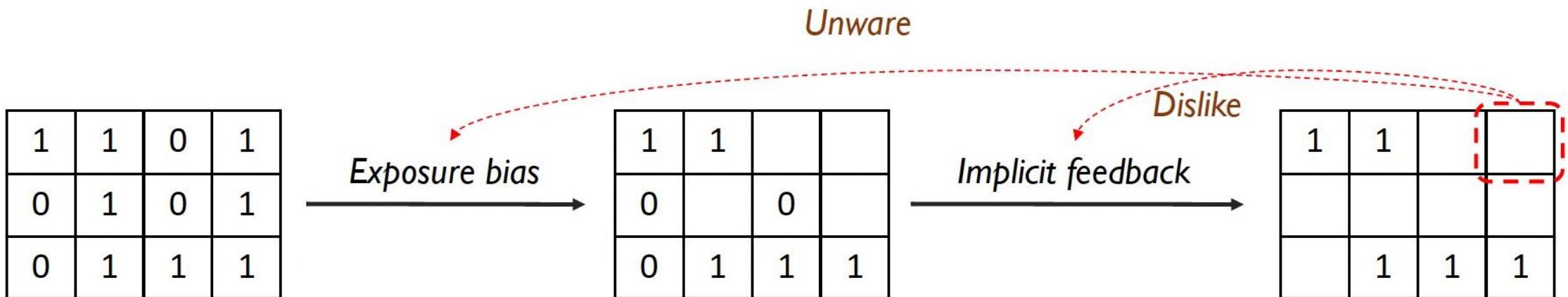
|   |   |   |   |
|---|---|---|---|
| 3 | 4 |   | 5 |
|   | 3 |   | 5 |
|   | 3 | 4 | 4 |



- [1] Tobias Schnabel, Adith Swaminathan, Ashudeep Singh, Navin Chandak, and Thorsten Joachims. 2016. Recommendations as Treatments: Debiasing Learning and Evaluation. In ICML.
- [2] B. M. Marlin, R. S. Zemel, S. Roweis, and M. Slaney, “Collaborative filtering and the missing at random assumption,” in UAI, 2007

# Exposure Bias

- Definition: *Exposure bias happens in implicit feedback data as users are only exposed to a part of specific items.*



# Conformity Bias

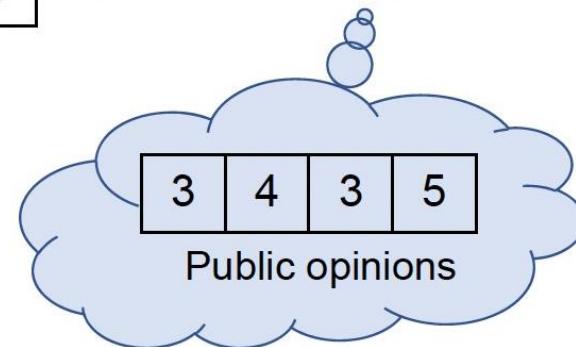
- Definition: *Conformity bias* happens as users tend to behave similarly to the others in a group, even if doing so goes against their own judgment.

|   |   |   |   |
|---|---|---|---|
| 3 | 4 |   | 5 |
|   | 3 |   | 4 |
|   | 3 | 4 | 3 |

*Conformity bias*

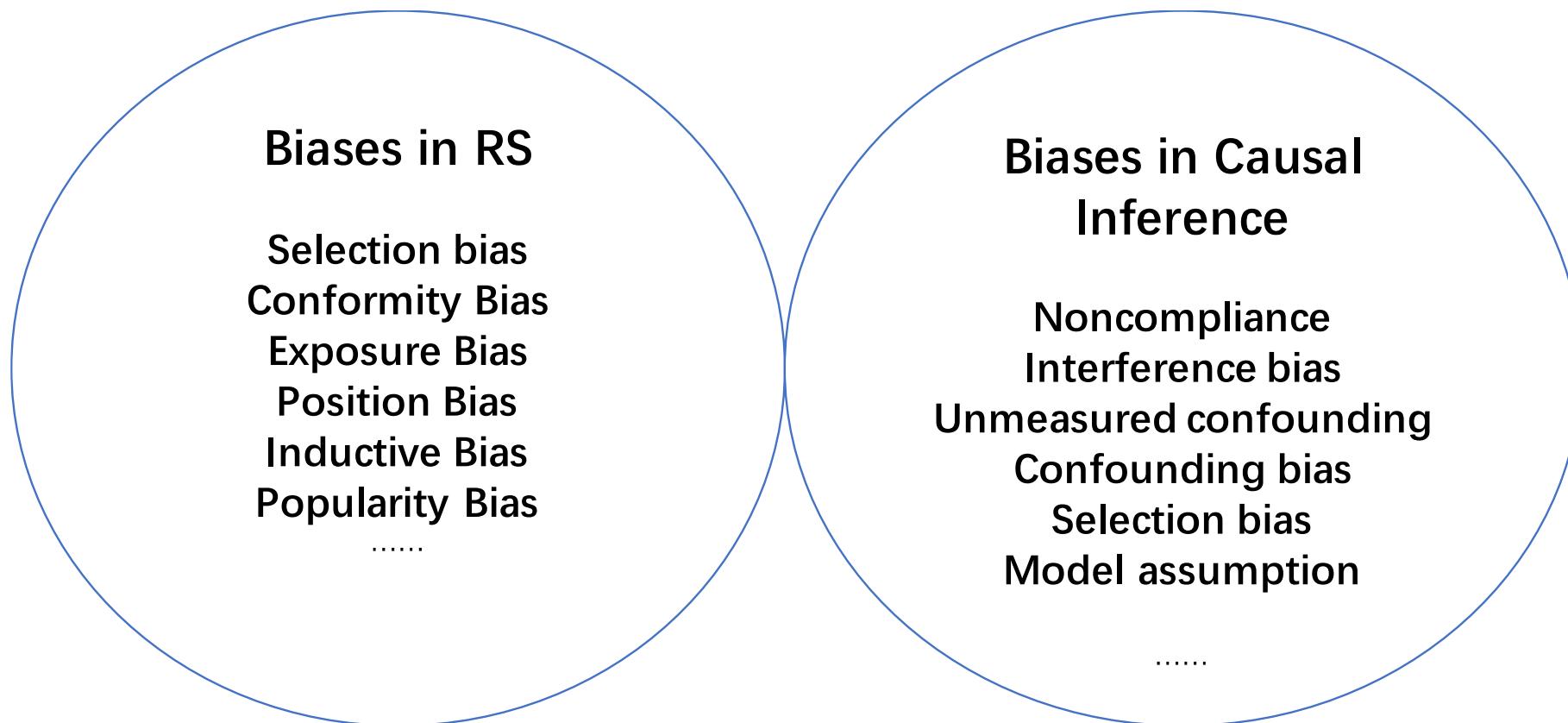
$$p_T(r|u,i) \neq p_D(r|u,i)$$

|   |   |   |   |
|---|---|---|---|
| 3 | 4 |   | 5 |
|   | 3 |   | 5 |
|   | 3 | 3 | 4 |



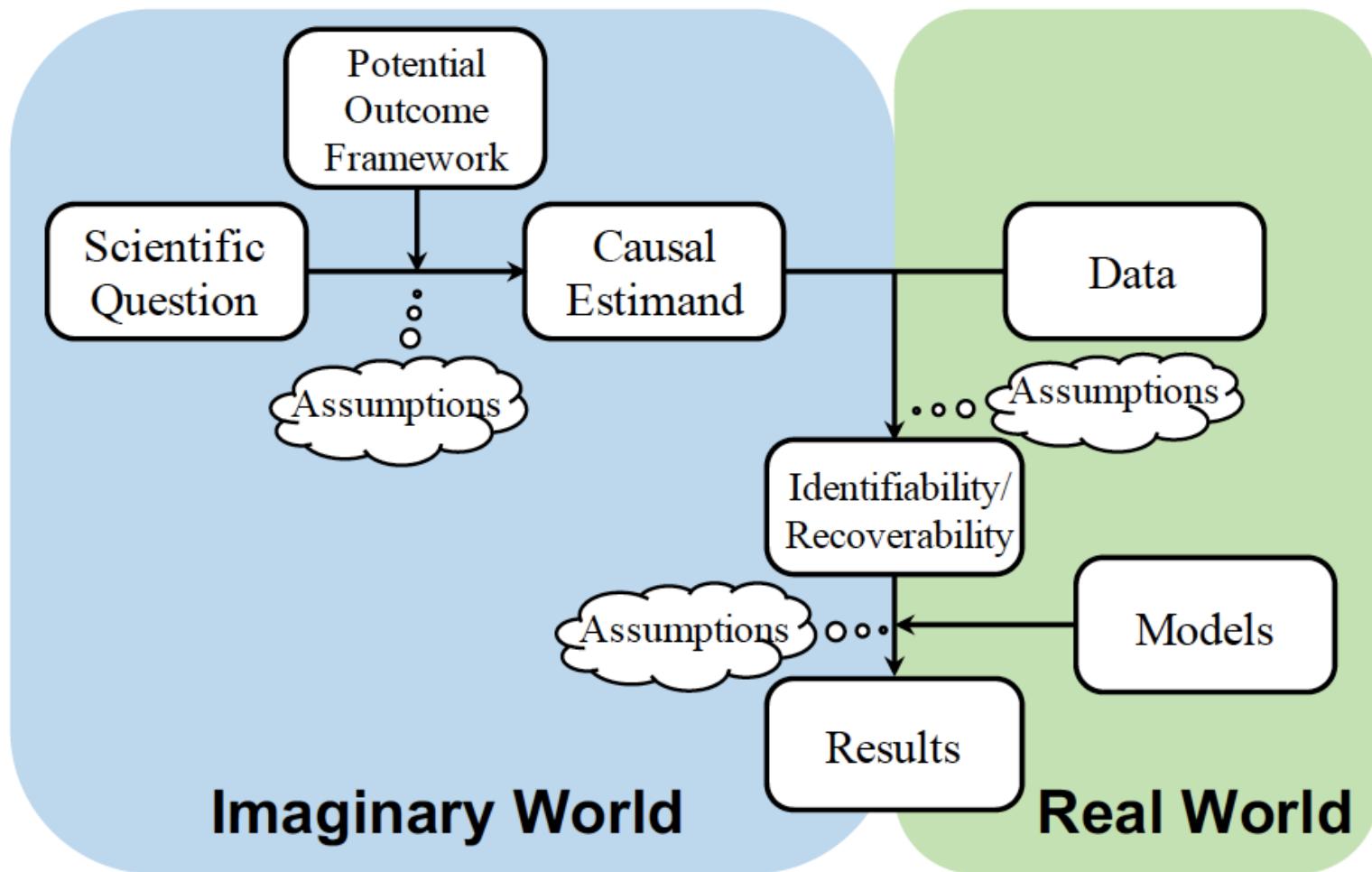
# Bias Formalization

Lack of formal definitions of various biases under PO framework in RS!



Peng Wu\*, Haoxuan Li\*, Yuhao Deng, Wenjie Hu, Quanyu Dai, Zhenhua Dong, Jie Sun, Rui Zhang, Xiao-Hua Zhou (2022), "On the Opportunity of Causal Learning in Recommendation Systems: Foundation, Estimation, Prediction and Challenges", IJCAI 22.

# Biases in Causal Inference



We need a variety of assumptions to climb from association (data) to causality (causal conclusions), violating these assumptions may result in various biases.

# Bias Formalization under PO Framework

|                         | Assumptions  | Biases in causal inference  | Biases in [Chen <i>et al.</i> , 2020]  |
|-------------------------|--|---|--|
| Define causal estimands | SUTVA(a)<br>SUTVA(b)   | undefined<br>interference bias  | position bias<br>conformity bias   |
| Recoverability          | consistency<br>positivity<br>exchangeability<br>conditional exchangeability<br>random sampling | noncompliance<br>undefined<br>confounding bias<br>hidden confounding bias<br>selection bias | undefined<br>exposure bias<br>popularity bias<br>undefined<br>user/model selection bias, exposure bias |
| Model                   | model specification  | model mis-specification   | inductive bias   |

Table 1: New perspective of biases in RS.

- We can define the descriptive biases in RS formally using the rigorous syntax of causal inference.
- It also provides an opportunity to apply the existing causal inference methods to RS.
- In addition, for the unique characteristics of RS, we expect that a series of new methods will be developed by weakening or substituting the assumptions.

Peng Wu\*, Haoxuan Li\*, Yuhao Deng, Wenjie Hu, Quanyu Dai, Zhenhua Dong, Jie Sun, Rui Zhang, Xiao-Hua Zhou (2022), “On the Opportunity of Causal Learning in Recommendation Systems: Foundation, Estimation, Prediction and Challenges”, IJCAI 22.

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# Selection Bias Formulation

Formalization of “what would the response be if recommending an item to a user?”:

- **Unit:** a user-item pair  $(u, i)$ ;
- **Target population:** the set of all user-item pairs:  $\mathcal{D} = \mathcal{U} \times \mathcal{I}$ ;
- **Feature:** the feature  $x_{u,i}$  describes user-item pair  $(u, i)$ ;
- **Treatment:**  $o_{u,i} \in \{0,1\}$ , which is the **exposure** indicator of  $(u, i)$ ;
- **Observed Outcome:** the response  $r_{u,i}$  of  $(u, i)$ , e.g., **watch**;
- **Potential outcome:**  $r_{u,i}(o)$  for  $o \in \{0,1\}$ , which is the outcome that would be observed if  $o_{u,i}$  had been set to  $o$ .

| $o_{ui}$ | $x_{ui}$ | $r_{ui}$ | $r_{ui}(1)$ |
|----------|----------|----------|-------------|
| 1        | ✓        | ✓        | ✓           |
| 1        | ✓        | ✓        | ✓           |
| 1        | ✓        | ✓        | ✓           |
| 0        | ✓        | ✓        |             |
| 0        | ✓        | ✓        |             |
| 0        | ✓        | ✓        |             |

$$\mathbf{P}(r_{u,i} = 1 | X_{u,i} = x_{u,i}, o_{u,i} = 1) \rightarrow \mathbf{P}(r_{u,i}(1) = 1 | X_{u,i} = x_{u,i})$$

**Associational Definition**      **Causal Estimand**

# Ideal Prediction Loss in RS

Let  $f_\phi$  be a recommender model used to predict  $r_{u,i}(1)$ .

**Ideal Loss:** If all potential outcomes  $\{r_{u,i}(1) : (u, i) \in \mathcal{D}\}$  were observed, the ideal loss function for training  $\phi$  is

$$\mathcal{L}_{ideal}(\phi) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} e_{u,i}, \quad (2)$$

where  $e_{u,i} = L(r_{ui}(1), f_\phi(x_{u,i}))$  is the prediction error, such as the least square loss:

$$e_{u,i} = (f_\phi(x_{u,i}) - r_{u,i}(1))^2. \quad (3)$$

Noticing that  $e_{u,i}$  is computable only when  $o_{u,i} = 1$ ,  $L_{ideal}(\phi)$  is infeasible. As such, our target is constructing estimators that approximate to  $L_{ideal}(\phi)$ .

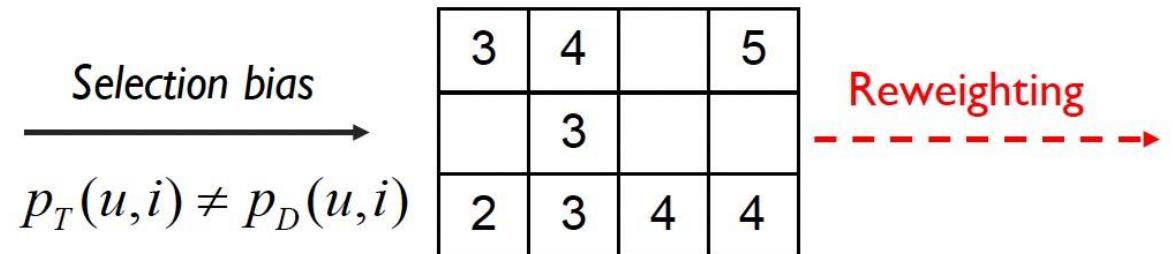
# Debiasing Strategies: Overview



- Re-weighting
  - Giving weights for each instance to re-scale their contributions on model training
- Re-labeling
  - Giving a new pseudo-label for the missing or biased data
- Generative Modeling
  - Assuming the generation process of data and reduces the biases accordingly

# Propensity Score for Biases (Reweighting)

|   |   |   |   |
|---|---|---|---|
| 3 | 4 | 2 | 5 |
| 1 | 3 | 2 | 5 |
| 2 | 3 | 4 | 4 |



|   |   |   |   |
|---|---|---|---|
| 3 | 4 |   | 5 |
|   | 3 |   |   |
| 2 | 3 | 4 | 4 |



$$L_{IPW}(S, q) = \sum_{x \in \pi_q} \Delta_{IPW}(x, y \mid \pi_q)$$

$$= \sum_{x \in \pi_q, o_q^x = 1, y=1} \frac{\Delta(x, y \mid \pi_q)}{P(o_q^x = 1 \mid \pi_q)}$$



Simple and straightforward.  
Theoretical soundness.



High Variance.  
Difficult to set proper propensity score.  
Requires positivity.

Tobias Schnabel, Adith Swaminathan, Ashudeep Singh, Navin Chandak, and Thorsten Joachims. 2016. Recommendations as Treatments: Debiasing Learning and Evaluation. In ICML

T. Joachims, A. Swaminathan, and T. Schnabel, "Unbiased learning-to-rank with biased feedback," in WSDM, 2017, pp. 781–789

# Data Imputation (Relabeling)

## True Preference

|   |   |   |   |
|---|---|---|---|
| 3 | 4 | 2 | 5 |
| 1 | 3 | 2 | 5 |
| 2 | 3 | 4 | 4 |

Selection bias  
 $p_T(u, i) \neq p_D(u, i)$

## Training data

|   |   |   |   |
|---|---|---|---|
| 3 | 4 |   | 5 |
|   | 3 |   | 5 |
|   | 3 | 4 | 4 |

Data imputation  
→

## Imputation data

|   |   |   |   |
|---|---|---|---|
| 3 | 4 | 2 | 5 |
| 2 | 3 | 2 | 5 |
| 2 | 3 | 4 | 4 |

- Relabeling: assigns pseudo-labels for missing data.

$$\arg \min_{\theta} \sum_{u,i} \hat{\delta}\left(\underset{r_{ui}^{o \& i}}{\text{red box}}, f(u, i | \theta)\right) + \text{Reg}(\theta)$$



Simple and straightforward.

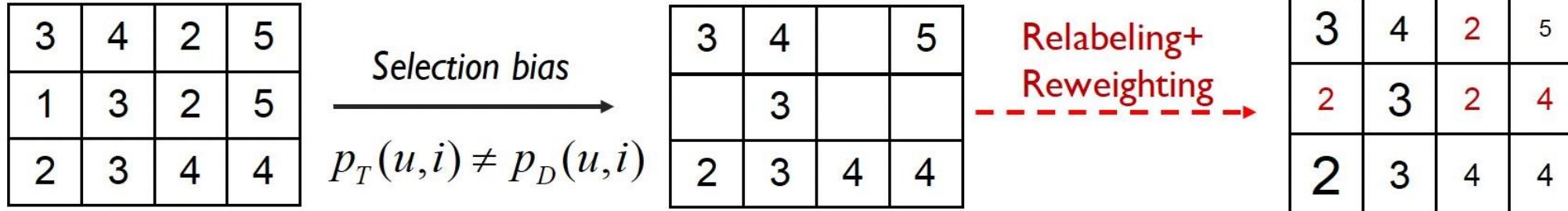
H. Steck, "Training and testing of recommender systems on data missing not at random," in KDD, 2010, pp. 713–722.



Sensitive to the imputation strategy.  
Imputing proper pseudo-labels is more difficult.

X. Wang, R. Zhang, Y. Sun, and J. Qi, "Doubly robust joint learning for recommendation on data missing not at random," in ICML, 2019, pp. 6638–6647

# Doubly Robust (Relabeling+Reweighting)



- Doubly Robust: combines IPS and data imputation for robustness.

$$\hat{L}_{DR} = \sum_{(u,i) \in D_T} \frac{1}{\rho_{ui}} (\delta(\hat{r}_{ui}, r_{ui})) + \sum_{u \in U, i \in I} (1 - \frac{O_{ui}}{\rho_{ui}}) \delta(\hat{r}_{ui}, m_{ui})$$

IPS
Imputation



Low Variance.

$$O_{ui} = \mathbf{I}[(u,i) \in D_T]$$

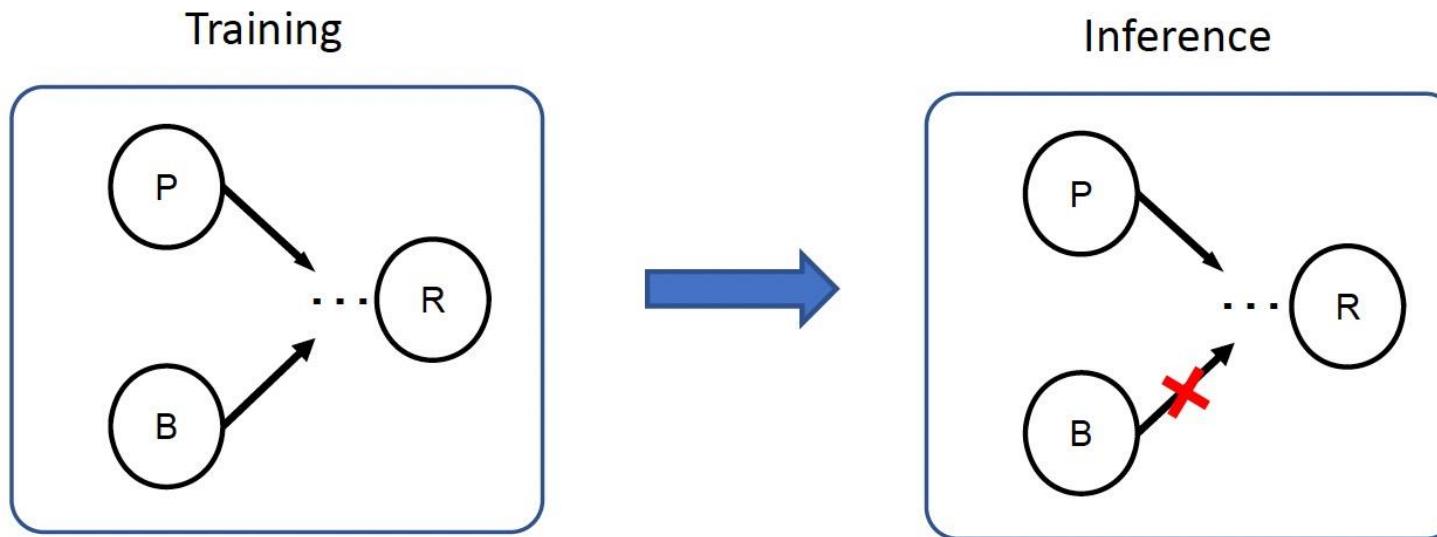
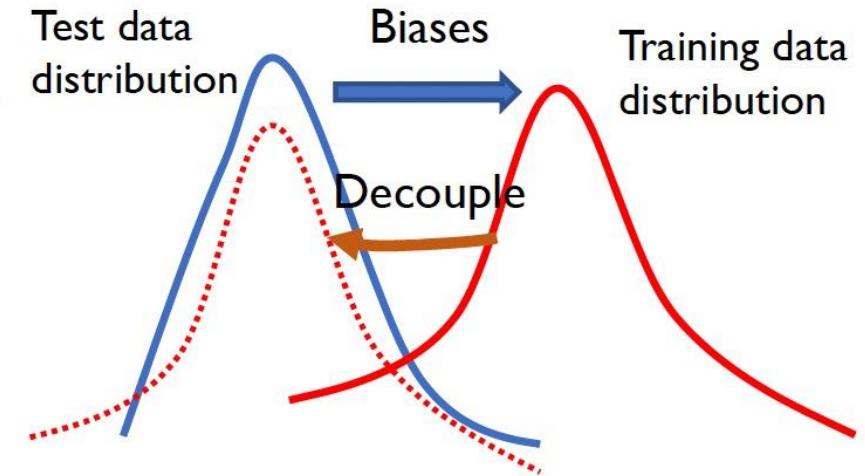


Requires proper imputation or propensity strategy.

Xiaojie Wang, Rui Zhang, Yu Sun, and Jianzhong Qi. 2019. Doubly robust joint learning for recommendation on data missing not at random. In ICML.

# Generative Modeling

- Basic idea: assuming the **generation process** of data to **decouple** the effect of user true preference from the bias.



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# Basic Methods

## EIB: Error Imputation Based Estimator

- Try to recover the whole data space
- Impute the prediction error of unobserved data

## IPS: Inverse Propensity Score Estimator

- Model the missing mechanism to obtain propensity
- Adjust the distribution of observed data through reweighting

## DR: Doubly Robust Learning Estimator

- Double robustness: unifies the advantages of EIB and IPS

DR methods: DR, DR-JL, Multi-DR, MRDR

- The generalization bound of DR methods

$$\mathcal{L}_{ideal}(\hat{\mathbf{R}}^*) \leq \mathcal{L}_{DR}(\hat{\mathbf{R}}^*) + \boxed{\frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{|p_{u,i} - \hat{p}_{u,i}|}{\hat{p}_{u,i}} |\hat{e}_{u,i} - e_{u,i}^*|} + \boxed{\sqrt{\frac{\log(2|\mathcal{H}|/\eta)}{2|\mathcal{D}|^2} \sum_{(u,i) \in \mathcal{D}} \left( \frac{\hat{e}_{u,i} - e_{u,i}^*}{\hat{p}_{u,i}} \right)^2}}$$

Error Term              Bias Term              Variance Term

**Based on the theoretic analysis, the generalization of existing DR methods could still be improved by better controlling the upper bound!**

$$\mathcal{L}_{EIB}(\hat{\mathbf{R}}, \mathbf{R}^o) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} [o_{u,i} e_{u,i} + (1 - o_{u,i}) \hat{e}_{u,i}]$$

$$\mathcal{L}_{IPS}(\hat{\mathbf{R}}, \mathbf{R}^o) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i} e_{u,i}}{\hat{p}_{u,i}}$$

$$\mathcal{L}_{DR}(\hat{\mathbf{R}}, \mathbf{R}^o) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \left[ \frac{o_{u,i} e_{u,i}}{\hat{p}_{u,i}} + (1 - \frac{o_{u,i}}{\hat{p}_{u,i}}) \hat{e}_{u,i} \right]$$

$$\mathcal{L}_e(\theta, \phi) = \sum_{u,i \in \mathcal{O}} \frac{(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}}$$

| Existing Methods    | Weakness                       |
|---------------------|--------------------------------|
| EIB                 | High bias                      |
| IPS, Multi-IPW      | High variance                  |
| DR, DR-JL, Multi-DR | Still suffer bias and variance |
| MRDR                | Still suffer from bias         |

# Limitations of IPS and DR methods

TABLE I: Comparison of various debiasing estimators.

|                              | IPS | SNIPS | EIB | DR | TDR |
|------------------------------|-----|-------|-----|----|-----|
| Doubly robust                | ✗   | ✗     | ✗   | ✓  | ✓   |
| Low variance                 | ✗   | ✗     | ✓   | ○  | ✓   |
| Robust to small propensities | ✗   | ○     | ✓   | ✗  | ✓   |
| Without extrapolation        | ✓   | ✓     | ✗   | ○  | ○   |
| Boundedness                  | ✗   | ✓     | ✓   | ✗  | ✓   |

Note: symbols ✓, ○ and ✗ denote good, medium and bad, respectively.

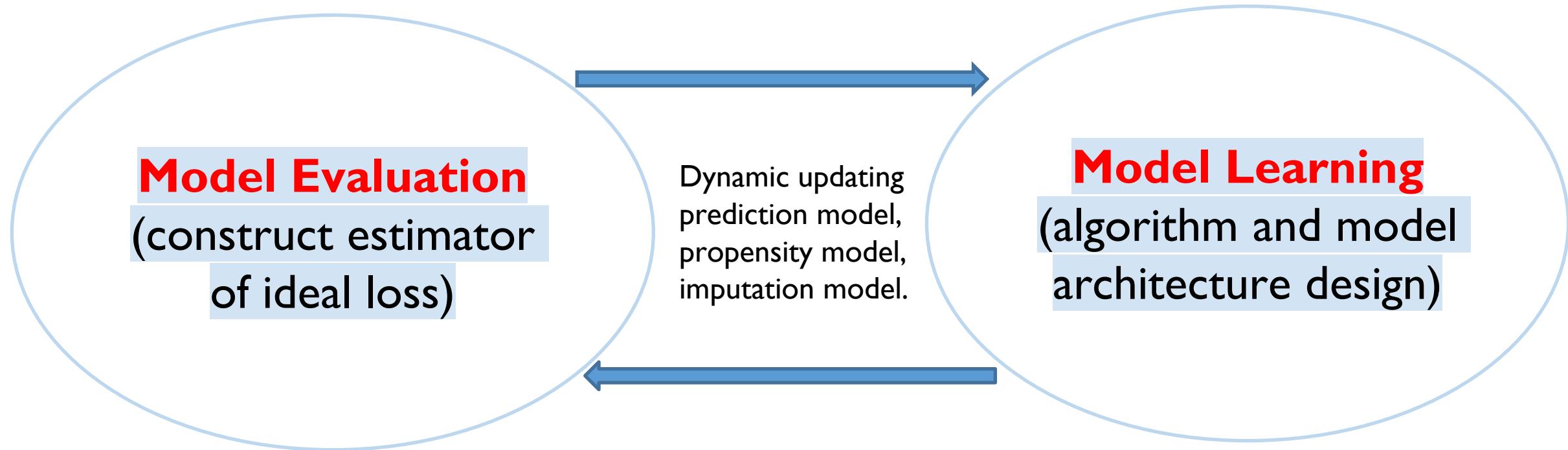
# Five Desired Properties

- **Doubly robust:** DR enjoys the property of double robustness; In contrast, IPS and EIB do not meet the property of double robustness.
- **Robust to small propensities:** Both the IPS and DR use  $1/\hat{p}_{u,i}$  as the weight to recover the target distribution. In the presence of small propensities, the weights will become extremely large and cause instability. In contrast, EIB does not suffer from such a problem.
- **Boundedness:** Both the IPS and DR may lie outside the range of  $L_{ideal}(\phi)$ , i.e., they do not enjoy the property of boundedness. For example, if we set  $e_{u,i} \in [0,1]$ , then  $L_{ideal}(\phi) \in [0,1]$ , while  $L_{IPS}(\phi)$  and  $L_{DR}(\phi, \theta)$  may not be within the range. The EIB can guarantee boundedness property easily if the error imputation model is chosen appropriately.

# Five Desired Properties

- **Without extrapolation** (small bias): EIB usually has a large bias, which is a consequence of making implicitly extrapolation.
- Specifically, the error imputation model is trained with exposed events while using the predicted values for unexposed events.
- This relies heavily on extrapolation since the exposed events are sparse and there may exist a significant difference between the distributions of exposed events and unexposed events.
- Thus, it is hard to obtain accurate error imputation and leads to poor performance.
- In comparison, the estimation of propensity score doesn't rely on extrapolation.
- **Low variance:** It can be shown that EIB has the smallest variance among these methods.

# A high-level perspective of debiasing methods in RS



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# Overview

- **Bias-Variance Trade-Off:** MRDR, DR-MSE
- **Data Sparsity** (robust to small propensities): ESMM, Multi-DR, ESCM2-DR, SDR
- **Robust to Pseudo-Labelings:** MR, TDR
- **Mitigating/Eliminating Unmeasured Confounding:** BRD, BAL-IPS, BAL-DR
- **How to Set Proper Propensity:** LTD, AutoDebias, DR-V2

# Bias-Variance Trade-Off

# More Robust Doubly Robust (MRDR)

MRDR enhances the robustness of DR-JL by optimizing the variance of the DR estimator with the imputation model.

$$\mathcal{L}_{DR}(\phi, \theta) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \left[ \hat{e}_{u,i} + \frac{o_{u,i}(e_{u,i} - \hat{e}_{u,i})}{\hat{\rho}_{u,i}} \right],$$

## DR-JL

- given  $\hat{\theta}$ ,  $\phi$  is updated by minimizing  $\mathcal{L}_{DR}(\phi, \hat{\theta})$ ;
- given  $\hat{\phi}$ ,  $\theta$  is updated by minimizing

$$\mathcal{L}_e^{DR-JL}(\phi, \theta) = \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}(\hat{e}_{u,i} - e_{u,i})^2}{\hat{\rho}_{u,i}}.$$

## MRDR

- given  $\hat{\theta}$ ,  $\phi$  is updated by minimizing  $\mathcal{L}_{DR}(\phi, \hat{\theta})$ ;
- given  $\hat{\phi}$ ,  $\theta$  is updated by minimizing

$$\mathcal{L}_e^{MRDR}(\theta) = \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}(\hat{e}_{u,i} - e_{u,i})^2}{\hat{\rho}_{u,i}} \cdot \frac{1 - \hat{\rho}_{u,i}}{\hat{\rho}_{u,i}}.$$

MRDR substitutes the loss function of the imputation model.

# More Robust Doubly Robust (MRDR)



This substitution can help reduce the variance of  $L_{DR}(\phi, \theta)$  and hence a more variance-robust estimator might be achieved.

$$\mathbb{V}_{\mathcal{O}}[\mathcal{L}_{DR}(\phi, \theta)] = \frac{1}{|\mathcal{D}|^2} \mathbb{E}_{\mathcal{O}} \left[ \underbrace{\sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}(1 - p_{u,i})(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}^2}}_{\mathcal{L}_e^{MRDR}(\theta)} \right].$$

# A Generalized DR Learning Framework

Existing DR methods follow the same learning framework:

The underlying loss is  $L(\hat{R}, R^o) + \text{Metric}\{L(\hat{R}, R^o)\}$

Prediction model: optimize the doubly robust loss  $L(\hat{R}, R^o)$  (**Error Term**)

Error imputation model: optimize some property of the DR loss  $\text{Metric}\{L(\hat{R}, R^o)\}$

$$\mathcal{L}_{DR}(\hat{\mathbf{R}}, \mathbf{R}^o) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \left[ \frac{o_{u,i} e_{u,i}}{\hat{p}_{u,i}} + (1 - \frac{o_{u,i}}{\hat{p}_{u,i}}) \hat{e}_{u,i} \right]$$

$$\mathcal{L}_e(\theta, \phi) = \sum_{u,i \in \mathcal{O}} \frac{(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}}$$

**Table 1: Generalized framework of various DR methods**

| Method      | Metric   | Goal                         |
|-------------|--|------------------------------|
| DR-JL       | $\sum_{(u,i) \in \mathcal{D}} (\hat{e}_{u,i} - e_{u,i})^2$                   | Control error of imputation. |
| MRDR        | $\mathbb{V}_{\mathcal{O}}[\mathcal{L}_{DR}(\hat{\mathbf{R}}, \mathbf{R}^o)]$ | Control variance.            |
| <b>Ours</b> | <b>DR-BIAS</b> $Bias[\mathcal{L}_{DR}(\hat{\mathbf{R}}, \mathbf{R}^o)]$      | Further reduce bias.         |
|             | <b>DR-MSE</b> $MSE[\mathcal{L}_{DR}(\hat{\mathbf{R}}, \mathbf{R}^o)]$        | Bias-variance trade-off.     |

$$\mathcal{L}_{ideal}(\hat{\mathbf{R}}^*) \leq \mathcal{L}_{DR}(\hat{\mathbf{R}}^*) + \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{|p_{u,i} - \hat{p}_{u,i}|}{\hat{p}_{u,i}} |\hat{e}_{u,i} - e_{u,i}^*| + \sqrt{\frac{\log(2|\mathcal{H}|/\eta)}{2|\mathcal{D}|^2} \sum_{(u,i) \in \mathcal{D}} \left( \frac{\hat{e}_{u,i} - e_{u,i}^*}{\hat{p}_{u,i}} \right)^2}$$

Error Term  
 Bias Term  
 Variance Term

Importantly, the proposed framework provides a valuable opportunity to develop a series of new unbiased CVR estimators with different characteristics to accommodate different application scenarios.

# Proposed Methods

## DR-BIAS: Bias Reduced Doubly Robust Estimator

$$\mathcal{L}_e^{DR-BIAS}(\theta) = \sum_{(u,i) \in \mathcal{D}} \left[ \frac{o_{u,i}(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}} \right] \cdot \begin{array}{c} \text{DR-JL} \\ \hline \text{MRDR} \end{array} \cdot \frac{(1 - \hat{p}_{u,i})}{\hat{p}_{u,i}} \cdot \frac{(1 - \hat{p}_{u,i})}{\hat{p}_{u,i}} \quad \text{DR-BIAS}$$

$$\left\{ \begin{array}{ll} \frac{1 - \hat{p}_{u,i}}{\hat{p}_{u,i}} > 1, & \text{if } \hat{p}_{u,i} < 1/2, \\ \frac{1 - \hat{p}_{u,i}}{\hat{p}_{u,i}} < 1, & \text{if } \hat{p}_{u,i} > 1/2. \end{array} \right.$$

This new loss Increases the penalty of the clicked events with low propensity, and decreases the penalty with high propensity.

## DR-MSE: Mean Square Error (MSE) Reduced Doubly Robust Estimator

$$\mathcal{L}_e^{DR-MSE}(\theta) = \lambda \left[ \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}} \cdot \frac{(o_{u,i} - \hat{p}_{u,i})^2}{\hat{p}_{u,i}^2} \right] + (1-\lambda) \left[ \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}(\hat{e}_{u,i} - e_{u,i})^2}{\hat{p}_{u,i}} \cdot \frac{1 - \hat{p}_{u,i}}{\hat{p}_{u,i}} \right]$$

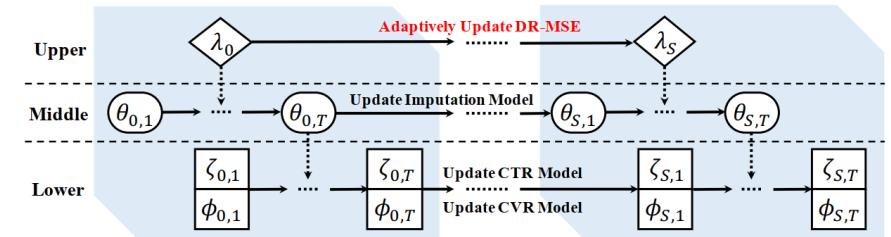
Bias Term    Variance Term

- Achieve a balance between the bias term and variance to improve generalization
- Propose a tri-level optimization problem to enable adaptive bias and variance trade-off

## Generalization error bound

$$\mathcal{L}_{ideal}(\hat{\mathbf{R}}^*) \leq \mathcal{L}_{DR}(\hat{\mathbf{R}}^*) + \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{|p_{u,i} - \hat{p}_{u,i}|}{\hat{p}_{u,i}} |\hat{e}_{u,i} - e_{u,i}^*| + \sqrt{\frac{\log(2|\mathcal{H}|/\eta)}{2|\mathcal{D}|^2} \sum_{(u,i) \in \mathcal{D}} \left( \frac{\hat{e}_{u,i} - e_{u,i}^*}{\hat{p}_{u,i}} \right)^2}$$

Error Term    Bias Term    Variance Term



Quanyu Dai, Haoxuan Li, Peng Wu, Zhenhua Dong, Xiao-Hua Zhou, Rui Zhang, Xiuqiang He, Rui Zhang, and Jie Sun, "A Generalized Doubly Robust Learning Framework for Debiasing Post-Click Conversion Rate Prediction". KDD 22.

# Experiments

- Performance comparison
  - Real word datasets: **Coat** and **Yahoo**
  - Industrial dataset: **Product**
  - Semi-synthetic dataset: **ML100K**
- Evaluation protocol: DCG@K and Recall@K
- Study of DR-MSE
  - Bias and variance trade-off ( $\lambda$ )
  - Sample ratio of unobserved data (sample ratio)

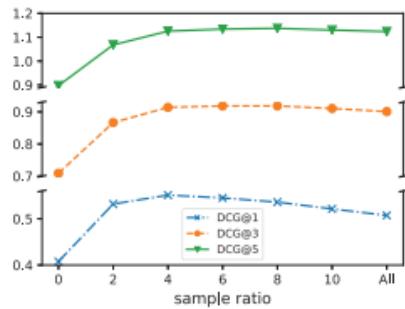
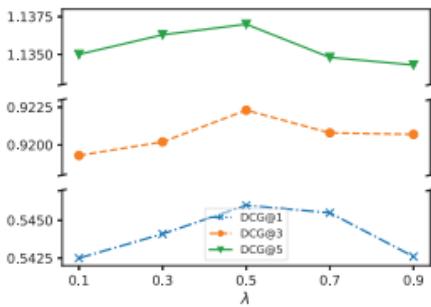


Table 3: Performance comparison based on Coat and Yahoo.

| Datasets | Models  | DCG@2                   | DCG@4                   | DCG@6                   | Recall@2                | Recall@4                | Recall@6                |
|----------|---------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Coat     | Naïve   | 0.7283 ± 0.0264         | 0.9763 ± 0.0258         | 1.1512 ± 0.0241         | 0.8474 ± 0.0310         | 1.3786 ± 0.0374         | 1.8490 ± 0.0379         |
|          | IPS     | 0.7102 ± 0.0220         | 0.9596 ± 0.0222         | 1.1299 ± 0.0210         | 0.8248 ± 0.0272         | 1.3596 ± 0.0360         | 1.8174 ± 0.0377         |
|          | DR-JL   | 0.7416 ± 0.0224         | 1.0021 ± 0.0224         | 1.1762 ± 0.0229         | 0.8645 ± 0.0264         | 1.4225 ± 0.0362         | 1.8906 ± 0.0403         |
|          | MRDR    | 0.7442 ± 0.0225         | 1.0132 ± 0.0219         | 1.1947 ± 0.0194         | 0.8736 ± 0.0273         | 1.4494 ± 0.0325         | 1.9370 ± 0.0318         |
|          | DR-BIAS | <b>0.7648 ± 0.0192*</b> | <b>1.0353 ± 0.0169*</b> | <b>1.2127 ± 0.0162*</b> | <b>0.8959 ± 0.0251*</b> | <b>1.4751 ± 0.0273*</b> | <b>1.9517 ± 0.0324*</b> |
|          | DR-MSE  | <b>0.7682 ± 0.0151*</b> | <b>1.0401 ± 0.0150*</b> | <b>1.2170 ± 0.0139*</b> | <b>0.8997 ± 0.0194*</b> | <b>1.4816 ± 0.0241*</b> | <b>1.9569 ± 0.0262*</b> |
| Yahoo    | Naïve   | 0.5469 ± 0.0009         | 0.7466 ± 0.0008         | 0.8714 ± 0.0004         | 0.6479 ± 0.0012         | 1.0745 ± 0.0016         | 1.4098 ± 0.0013         |
|          | IPS     | 0.5502 ± 0.0010         | 0.7520 ± 0.0009         | 0.8751 ± 0.0009         | 0.6545 ± 0.0017         | 1.0797 ± 0.0017         | <b>1.4168 ± 0.0019</b>  |
|          | DR-JL   | 0.5602 ± 0.0034         | 0.7586 ± 0.0030         | 0.8808 ± 0.0025         | 0.6615 ± 0.0042         | 1.0849 ± 0.0049         | 1.4129 ± 0.0039         |
|          | MRDR    | 0.5623 ± 0.0024         | 0.7603 ± 0.0027         | 0.8820 ± 0.0020         | 0.6646 ± 0.0033         | 1.0881 ± 0.0045         | 1.4145 ± 0.0037         |
|          | DR-BIAS | <b>0.5646 ± 0.0023*</b> | <b>0.7624 ± 0.0021*</b> | <b>0.8841 ± 0.0018*</b> | <b>0.6676 ± 0.0026*</b> | <b>1.0904 ± 0.0028*</b> | <b>1.4169 ± 0.0020</b>  |
|          | DR-MSE  | <b>0.5662 ± 0.0017*</b> | <b>0.7639 ± 0.0016*</b> | <b>0.8850 ± 0.0014*</b> | <b>0.6670 ± 0.0026*</b> | <b>1.0891 ± 0.0029</b>  | 1.4140 ± 0.0028         |

Note: \* statistically significant results (p-value  $\leq 0.05$ ) using the paired-t-test compared with the best baseline.

Table 4: Performance comparison based on Product.

| Models    | CTR AUC (%)   | CVR AUC (%)   | CTCVR AUC (%) |
|-----------|---------------|---------------|---------------|
| DCN       | 90.763        | 75.691        | 95.254        |
| ESMM      | 90.704        | 81.647        | 95.505        |
| DR-JL     | 90.754        | 81.768        | 95.548        |
| Multi_IPW | 90.794        | 81.912        | 95.571        |
| Multi_DR  | 90.807        | 81.864        | 95.569        |
| MRDR      | 90.721        | 81.810        | 95.535        |
| DR-BIAS   | <b>90.913</b> | <b>81.974</b> | <b>95.633</b> |
| DR-MSE    | <b>90.825</b> | <b>82.067</b> | <b>95.654</b> |

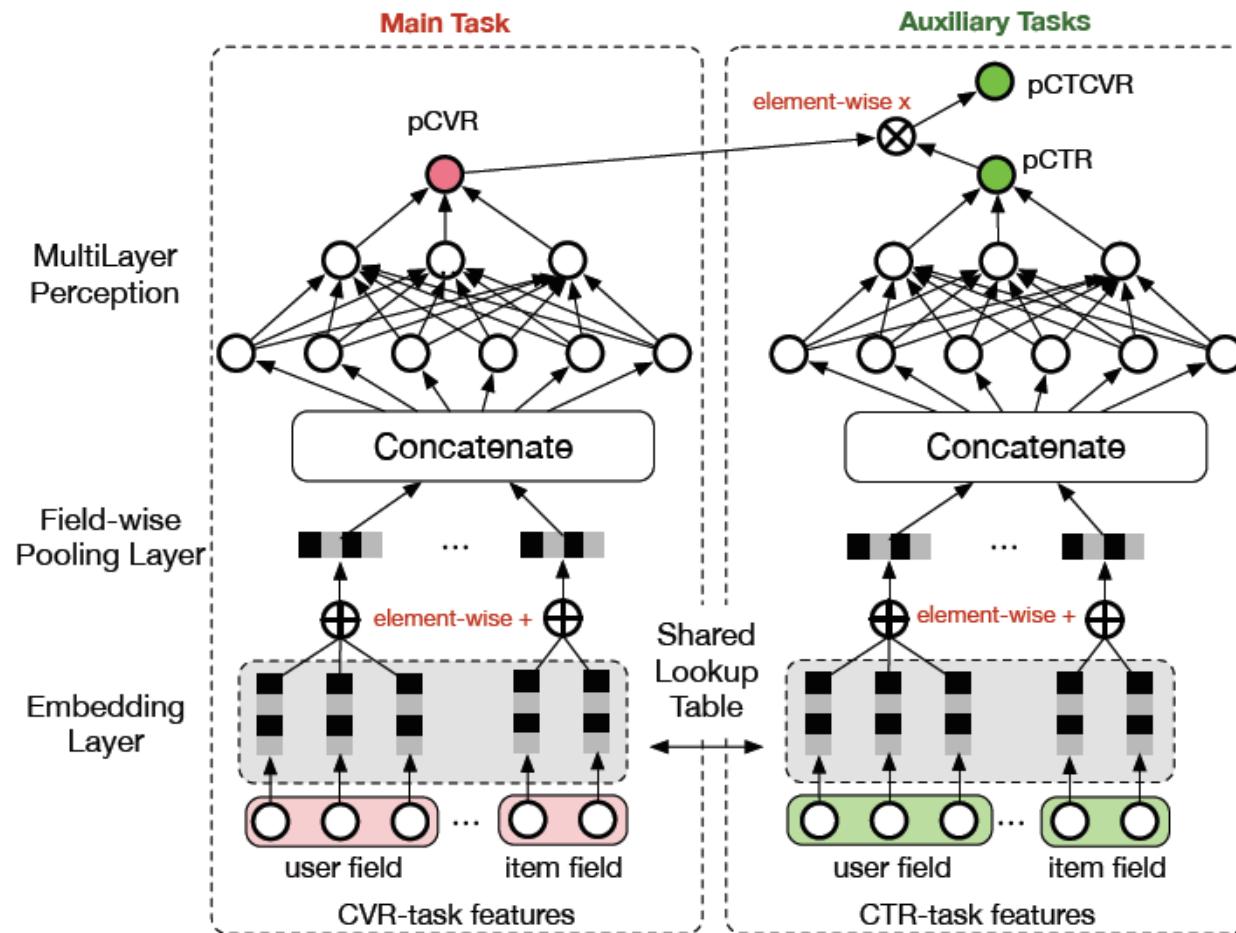
Table 5: Semi-synthetic datasets based on ML-100k.

| Metrics | AUC                     |                         |                         |
|---------|-------------------------|-------------------------|-------------------------|
|         | 0.5                     | 1                       | 2                       |
| Naïve   | 0.7250 ± 0.0001         | 0.6731 ± 0.0001         | 0.5279 ± 0.0070         |
| IPS     | 0.7316 ± 0.0001         | 0.6648 ± 0.0028         | 0.5263 ± 0.0055         |
| DR-JL   | 0.7319 ± 0.0004         | 0.6673 ± 0.0035         | 0.5703 ± 0.0032         |
| MRDR    | 0.7335 ± 0.0006         | 0.6765 ± 0.0021         | 0.5563 ± 0.0082         |
| DR-BIAS | <b>0.7349 ± 0.0006*</b> | <b>0.6916 ± 0.0009*</b> | <b>0.6073 ± 0.0054*</b> |
| DR-MSE  | <b>0.7359 ± 0.0002*</b> | <b>0.6928 ± 0.0020*</b> | <b>0.6084 ± 0.0168*</b> |

# Robust to Small Propensities (Data Sparsity)

# Entire Space Multi-Task Model (ESMM)

- Intuition of Parameter Sharing
  - Training samples with all exposures for pCTR task is relatively much richer than pCVR task;
  - Thus, parameter sharing mechanism enables pCVR network to learn from un-clicked exposures and provides great help for **alleviating the data sparsity trouble**.



Ma, Xiao, Liqin Zhao, Guan Huang, Zhi Wang, Zelin Hu, Xiaoqiang Zhu, and Kun Gai. "Entire space multi-task model: An effective approach for estimating post-click conversion rate." SIGIR 2018.

# Multi-Task Learning: Multi-IPS

The Multi-IPS estimator is given as

$$\mathcal{L}_{Multi.IPS}(\phi, \eta, \Phi) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{c_{ui} L(r_{ui}, f(x_{u,i}; \phi, \Phi))}{\hat{p}_{u,i}(x_{u,i}; \eta, \Phi)},$$

- $\hat{p}_{u,i} = \hat{p}_{u,i}(x_{u,i}; \eta, \Phi)$  is the propensity score model, i.e., post-view click-through rate prediction model.
- $\hat{r}_{u,i} = f(x_{u,i}; \phi, \Phi)$  is the post-click conversion rate prediction model.
- $\Phi$  represents the shared embedding parameters.

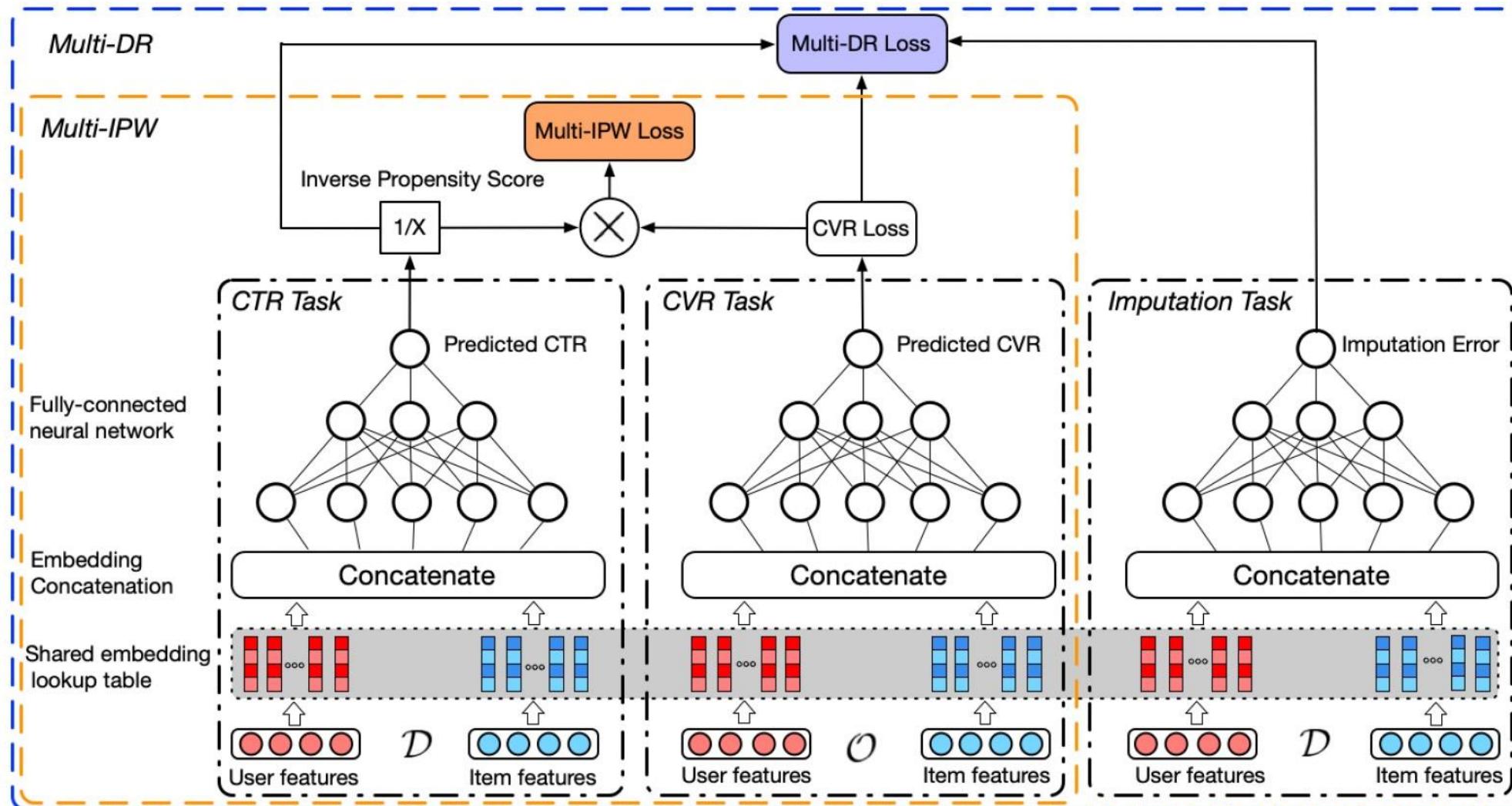
# Multi-Task Learning: Multi-DR

The Multi-DR estimator is given as

$$\begin{aligned} \mathcal{L}_{Multi.DR}(\phi, \eta, \Phi) = & \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \left\{ g_{u,i}(x_{u,i}; \theta, \Phi) \right. \\ & + \left. \frac{c_{ui} (L(r_{ui}, f(x_{u,i}; \phi, \Phi)) - g_{u,i}(x_{u,i}; \theta, \Phi))}{\hat{p}_{u,i}(x_{u,i}; \eta, \Phi)} \right\}, \end{aligned}$$

- $g_{u,i}(x_{u,i}; \theta, \Phi)$  is the error imputation model.
- $\hat{p}_{u,i} = \hat{p}_{u,i}(x_{u,i}; \eta, \Phi)$  is the propensity score model, i.e., post-view click-through rate prediction model.
- $\hat{r}_{u,i} = f(x_{u,i}; \phi, \Phi)$  is the post-click conversion rate prediction model.
- $\Phi$  represents the shared embedding parameters among CTR task, CVR task, and imputation task.

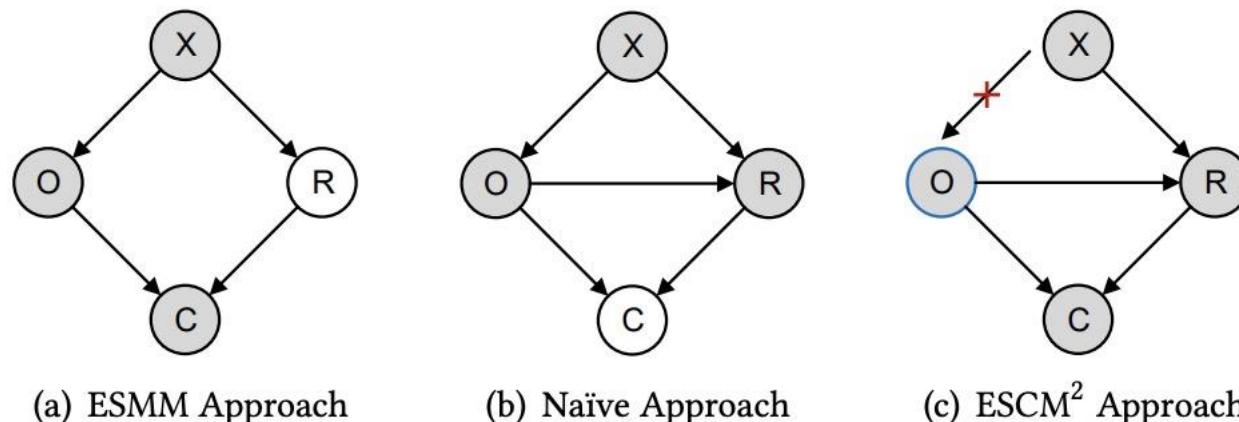
# Multi-Task Learning: Multi-IPS and Multi-DR



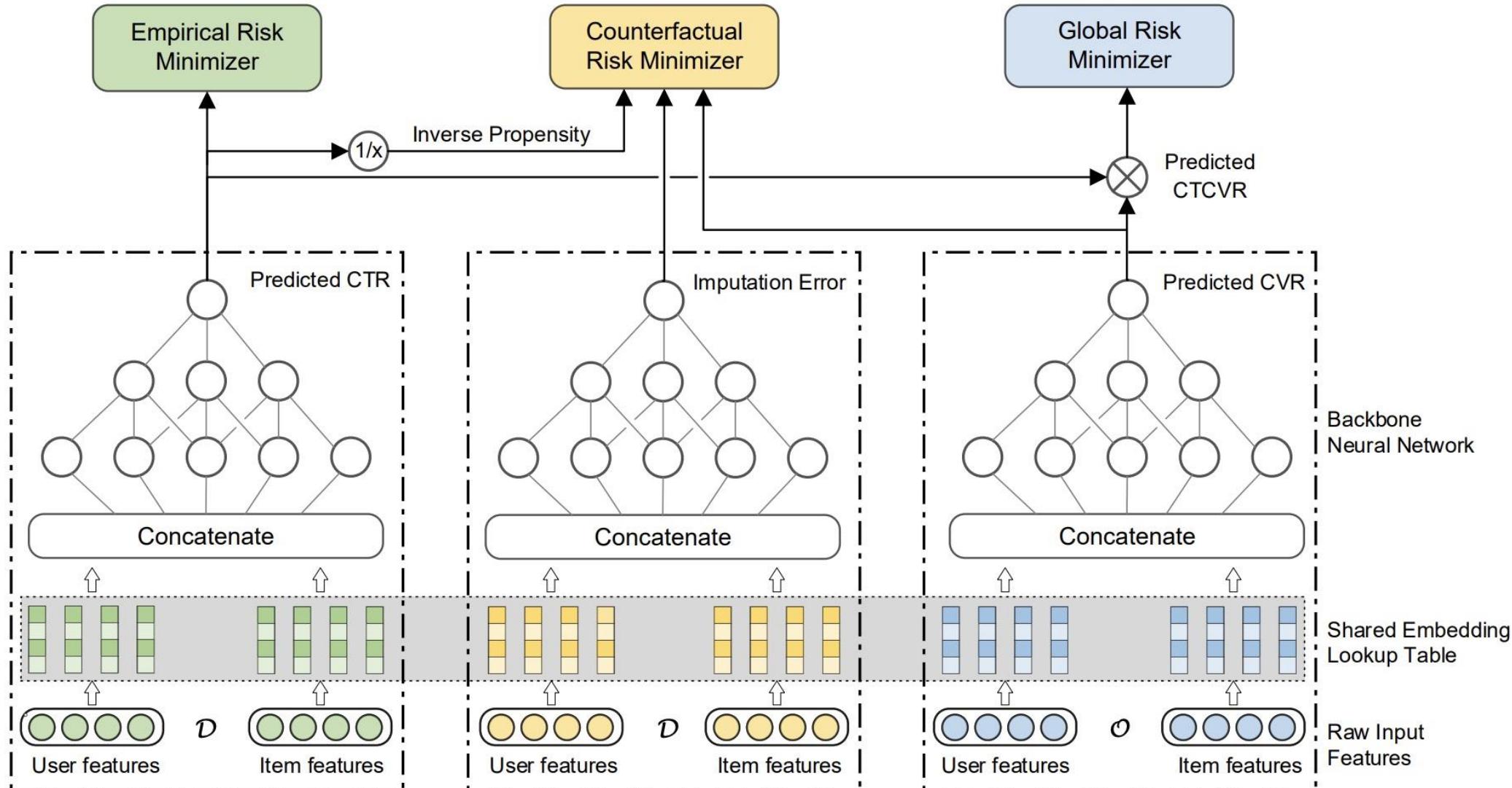
Wenhao Zhang, Wentian Bao, Xiao-Yang Liu, Keping Yang, Quan Lin, Hong Wen, Ramin Ramezani, "Large-scale Causal Approaches to Debiasing Post-click Conversion Rate Estimation with Multi-task Learning". WWW 2020.

# ESCM2 : Entire Space Counterfactual Multi-Task Model

- This work rigorously demonstrates the inherent bias of ESMM's CVR estimates. Mathematical proofs and experiment results are provided to support this claim.
- Show that the ESMM's CTCVR estimates are subjected to potential independence priority (PIP), also have designed experiments to back up this claim.
- Propose ESCM2, improves ESMM from a causal perspective. ESCM2 effectively eliminates Inherent Estimation Bias (IEB) and PIP in ESMM. Extensive experimental results and mathematical proofs are provided to verify the claims.



# ESCM2 : Entire Space Counterfactual Multi-Task Model



Wang, Hao, Tai-Wei Chang, Tianqiao Liu, Jianmin Huang, Zhichao Chen, Chao Yu, Ruopeng Li, and Wei Chu. "ESCM2: Entire space counterfactual multi-task model for post-click conversion rate estimation." SIGIR 2022.

# StableDR: Stabilized Doubly Robust Learning

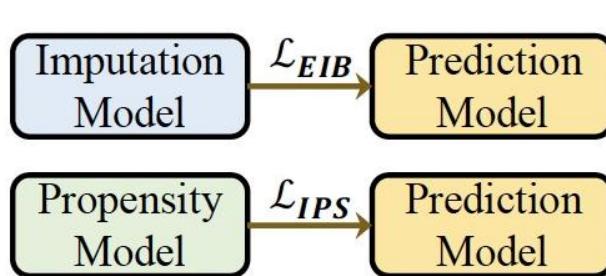


- In this paper, the authors show that DR methods are unstable and have unbounded bias, variance, and generalization bounds to extremely small propensities.
- Moreover, the fact that DR relies more on extrapolation will lead to suboptimal performance.
- To address the above limitations while retaining double robustness, we propose a stabilized doubly robust (StableDR) learning approach with a weaker reliance on extrapolation.
- Theoretical analysis shows that StableDR has bounded bias, variance, and generalization error bound simultaneously under inaccurate imputed errors and arbitrarily small propensities.
- In addition, we propose a novel learning approach for StableDR that updates the imputation, propensity, and prediction models cyclically, achieving more stable and accurate predictions.

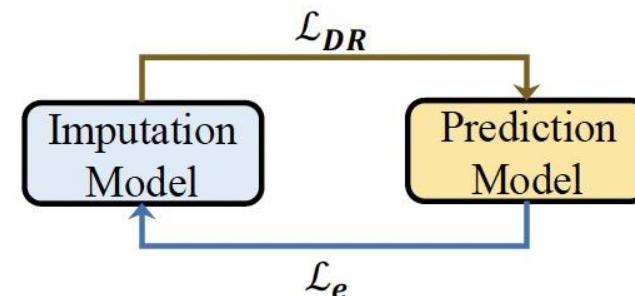
# StableDR: Stabilized Doubly Robust Learning

|                                 | IPS  | DR   | SDR              |
|---------------------------------|--|--|------------------|
| Extrapolation                   | No (propensity model doesn't require)  | Yes (due to the imputation model in DR)  | Weaker than DR   |
| Bias                            | $ \mathcal{D} ^{-1}  \sum_{u,i \in \mathcal{D}} (\hat{p}_{u,i} - p_{u,i}) e_{u,i} / \hat{p}_{u,i} $  | $ \mathcal{D} ^{-1}  \sum_{u,i \in \mathcal{D}} (\hat{p}_{u,i} - p_{u,i}) e_{u,i} / \hat{p}_{u,i} $  | See Theorem 2(a) |
| Robust to small $\hat{p}_{u,i}$ | No, Bias ( $\mathcal{L}_{\text{IPS}}$ ) $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$  | No, Bias ( $\mathcal{L}_{\text{DR}}$ ) $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$   | Yes              |
| Variance                        | $ \mathcal{D} ^{-2} \sum_{u,i \in \mathcal{D}} p_{u,i} (1 - p_{u,i}) e_{u,i}^2 / \hat{p}_{u,i}^2$  | $ \mathcal{D} ^{-2} \sum_{u,i \in \mathcal{D}} p_{u,i} (1 - p_{u,i}) (e_{u,i} - \hat{e}_{u,i})^2 / \hat{p}_{u,i}^2$  | See Theorem 2(b) |
| Robust to small $\hat{p}_{u,i}$ | No, Var ( $\mathcal{L}_{\text{IPS}}$ ) $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$   | No, Var ( $\mathcal{L}_{\text{DR}}$ ) $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$  | Yes              |
| Error Bound                     | $ \mathcal{L}_{\text{IPS}} - \mathbb{E}_O [\mathcal{L}_{\text{IPS}}]  \leq \sqrt{\frac{\log(\frac{2}{\eta})}{2 \mathcal{D} ^2} \sum_{u,i \in \mathcal{D}} \left(\frac{e_{u,i}}{\hat{p}_{u,i}}\right)^2}$ | $ \mathcal{L}_{\text{DR}} - \mathbb{E}_O [\mathcal{L}_{\text{DR}}]  \leq \sqrt{\frac{\log(\frac{2}{\eta})}{2 \mathcal{D} ^2} \sum_{u,i \in \mathcal{D}} \left(\frac{e_{u,i}}{\hat{p}_{u,i}}\right)^2}$ | See Theorem 4    |
| Robust to small $\hat{p}_{u,i}$ | No, the error bound of IPS $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$   | No, the error bound of DR $\rightarrow \infty$ when $\hat{p}_{u,i} \rightarrow 0$  | Yes              |
| Learning Approach               | Two-phase Learning   | Joint Learning   | Cycle Learning   |

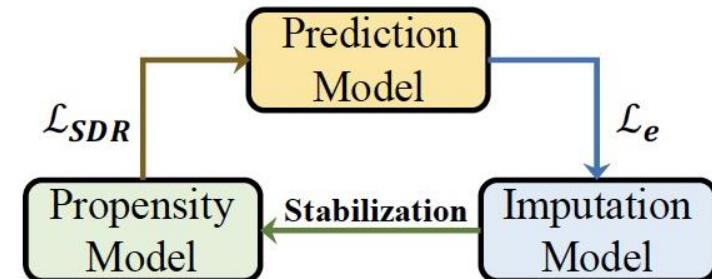
Note:  $\delta_{u,i} = e_{u,i} - \hat{e}_{u,i}$  is the error deviation.



(a) Two-phase learning using single model.



(b) Doubly robust joint / double learning.



(c) Proposed cycle learning with stabilization.

# StableDR: Stabilized Doubly Robust Learning



- The proposed **stabilized doubly robust (SDR) estimator** that has **a weaker dependence on extrapolation** and is **robust to small propensities**.
- The **SDR estimator** consists of the following **three steps**.
- **Step 1 (Initialize imputed errors).** Pre-train imputation model  $\hat{e}_{u,i}$ , let  $\hat{\mathcal{E}} = |\mathcal{D}|^{-1} \sum_{(u,i) \in \mathcal{D}} \hat{e}_{u,i}$ .
- **Step 2 (Learn constrained propensities).** Learn a propensity model  $\hat{p}_{u,i}$  satisfying

$$|\mathcal{D}|^{-1} \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}}{\hat{p}_{u,i}} (\hat{e}_{u,i} - \hat{\mathcal{E}}) = 0.$$

- **Step 3 (SDR estimator).** The SDR estimator is given as  $\mathcal{E}_{SDR} = \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i} e_{u,i}}{\hat{p}_{u,i}} / \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}}{\hat{p}_{u,i}}$ .
- Specifically, the **Step 2** is designed to enable **double robustness** property.

# Robust to Pseudo-Labelings

# Multiple Robust Learning

- Doubly robust (DR) learning has been studied, with the advantage that unbiased learning can be achieved when either a single imputation or a single propensity model is accurate.
- This paper proposes a multiple robust (MR) estimator that can take the advantage of multiple candidate imputation and propensity models to achieve unbiasedness.
- Specifically, the MR estimator is unbiased when any of the imputation or propensity models, or a linear combination of these models is accurate.
- Theoretical analysis shows that the proposed MR is an enhanced version of DR when only having a single imputation and propensity model, and has a smaller bias.
- Inspired by the generalization error bound of MR, the authors further propose a multiple robust learning approach with stabilization.

# Multiple Robust Learning

Consider  $J$  propensity models and  $K$  imputation models:

$$\begin{aligned}\mathcal{G} &= \{\pi_1(x; \hat{\alpha}_1), \dots, \pi_J(x; \hat{\alpha}_J)\}, \\ \mathcal{M} &= \{m_1(x; \hat{\beta}_1), \dots, m_K(x; \hat{\beta}_K)\}.\end{aligned}$$

Let  $\hat{p}_{u,i}^j \triangleq \pi_j(x_{u,i}; \hat{\alpha}_j)$  and  $\hat{m}_{u,i}^k \triangleq m_k(x; \hat{\beta}_k)$ .

$$\mathbf{u}(x_{u,i}) = (1/\hat{p}_{u,i}^1, \dots, 1/\hat{p}_{u,i}^J, \hat{m}_{u,i}^1, \dots, \hat{m}_{u,i}^K)^T.$$

The proposed MR estimator is given as

$$\mathcal{E}_{MR} = |\mathcal{D}|^{-1} \sum_{(u,i) \in \mathcal{D}} \mathbf{u}^T(x_{u,i}) \cdot \hat{\eta}(\theta), \quad (1)$$

where  $\hat{\eta}(\theta)$  is the solution by minimizing

$$\sum_{(u,i) \in \mathcal{D}} o_{u,i} \{e_{u,i} - \mathbf{u}^T(x_{u,i}) \cdot \eta\}^2. \quad (2)$$

**Theorem 1 (Multiple Robustness).** *MR is consistent<sup>1</sup> when either of the following conditions hold:*

- (a) *there exists a linear combination of the  $J$  inverse propensities accurate, i.e.,  $[\hat{\mathbf{P}}^{ln}]_{u,i} = 1/p_{u,i}$ ;*
- (b) *there exists a linear combination of the  $K$  imputed errors accurate, i.e.  $[\hat{\mathbf{E}}^{ln}]_{u,i} = e_{u,i}$ ,*  
where  $\hat{\mathbf{P}}^{ln} = \sum_{j=1}^J w_j \hat{\mathbf{P}}^j$  and  $\hat{\mathbf{E}}^{ln} = \sum_{k=1}^K v_k \hat{\mathbf{E}}^k$  are the linear combinations of  $\hat{\mathbf{P}}^j$  and  $\hat{\mathbf{E}}^k$ .

*In addition, the MR estimator  $\mathcal{E}_{MR}$  is unbiased, if  $\hat{\eta}$  and  $\mathcal{E}_{MR}$  are obtained through different samples.*

**Theorem 2 (Relation to DR).** *Given one error imputation model and one propensity model, then*

- (a) **(Enhanced double robustness)**  *$\mathcal{E}_{MR}$  has double robustness. Furthermore, when both the imputation model and propensity model are inaccurate,  $\mathcal{E}_{MR}$  retains unbiasedness in condition that  $e_{u,i}$  can be linearly represented by  $\hat{m}_{u,i}$  and  $1/\hat{p}_{u,i}$ , but  $\mathcal{E}_{DR}$  doesn't.*

- (b) **(Equivalent Form)**  *$\mathcal{E}_{MR} = \mathcal{E}_{DR}$  if the error imputation model is accurate.*

# Multiple Robust Learning

**Theorem 3** (Bias of MR). *Given the  $J$  propensity models and  $K$  imputation models, with  $\hat{p}_{u,i}^j > 0$  for all  $(u, i)$  pairs, then the bias of MR estimator is given as*

$$\text{Bias}(\mathcal{E}_{MR}) = \frac{1}{|\mathcal{D}|} \left| \sum_{(u,i) \in \mathcal{D}} \underbrace{\left\{ 1 - p_{u,i} \sum_{j=1}^J \frac{w_j}{\hat{p}_{u,i}^j} \right\}}_{\text{linear combination of } 1/\pi_1, \dots, 1/\pi_J} \times \underbrace{\left\{ e_{u,i} - \mathbf{u}^T(x_{u,i}) \cdot \mathbb{E}_{\mathcal{O}}[\hat{\eta}] \right\}}_{\text{linear combination of multiple models}} \right| + O(|\mathcal{D}|^{-1}),$$

where  $\sum_{j=1}^J w_j / \hat{p}_{u,i}^j$  is the best linear approximation of  $1/p_{u,i}$ .

**Theorem 5** (Generalization Error Bound). *For any finite hypothesis space of predictions  $\mathcal{H} = \{\hat{\mathbf{Y}}_1, \dots, \hat{\mathbf{Y}}_{|\mathcal{H}|}\}$ , then under the conditions of Theorems 1 and 4, the MR estimator deviates from the true risk  $\mathcal{E}_{ideal}(\hat{\mathbf{Y}}^\dagger)$  with given  $\hat{\eta}$  is bounded with probability  $1 - \delta$  by*

$$\mathcal{E}_{ideal}(\hat{\mathbf{Y}}^\dagger) \leq \mathcal{E}_{MR}(\hat{\mathbf{Y}}^\dagger) + \sqrt{\frac{\log(2|\mathcal{H}|/\delta)}{2|\mathcal{D}|}} \max(\Gamma-1, M) \|\hat{\eta}\|_1.$$

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**Algorithm 1:** Alternating Multiple Robust Learning with Stabilization

---

```

Input: observed ratings  $\mathbf{R}^o$ , propensity models
 $\pi_1, \dots, \pi_j$ , and stabilization parameter  $\lambda$ 
1 while stopping criteria is not satisfied do
2   for  $k \in \{1, \dots, K\}$  do
3     for number of steps for training the  $k$ -th
      imputation model do
4       Sample a batch of user-item pairs
         $\{(u_{kl}, i_{kl})\}_{l=1}^L$  from  $\mathcal{O}$ ;
5       Update  $\beta_k$  by descending along the
         gradient  $\nabla_{\beta_k} \mathcal{L}_{e_k}(\theta, \beta_k)$ 
6     end
7   end
8   for number of steps for training the prediction
      model do
9     Sample a batch of user-item pairs  $\mathcal{D}'$  from  $\mathcal{D}$ ;
10    Obtain the rated samples in  $\mathcal{D}'$  as
11     $\{(u_m, i_m)\}_{m=1}^M = \mathcal{O}' \subseteq \mathcal{O};$ 
12     $\eta \leftarrow [\sum_{(u,i) \in \mathcal{O}'} \mathbf{u}(x_{u,i}) \cdot \mathbf{u}^T(x_{u,i}) +$ 
13     $\lambda I]^{-1} [\sum_{(u,i) \in \mathcal{O}'} \mathbf{u}(x_{u,i}) \cdot e_{u,i}];$ 
14  Sample a batch of user-item pairs
     $\{(u_n, i_n)\}_{n=1}^N$  from  $\mathcal{D} \setminus \mathcal{D}'$ ;
15  Update  $\theta$  by descending along the gradient
     $\nabla_{\theta} \mathcal{L}_{MR}(\theta; \alpha, \beta)$ 
16 end
17 end

```

---

# Multiple Robust Learning

Table 1: Experimental results on Coat and Yahoo with MF and NCF as backbone models.

| Datasets   | Coat          |               |               |               | Yahoo         |               |               |               |
|------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| Methods    | MSE           | AUC           | nDCG@5        | nDCG@10       | MSE           | AUC           | nDCG@5        | nDCG@10       |
| MF         | 0.2405        | 0.7028        | 0.6189        | 0.6858        | 0.2494        | 0.6806        | 0.6357        | 0.7640        |
| +IPS       | 0.2251        | 0.7152        | 0.6256        | 0.6934        | 0.2223        | 0.6831        | 0.6480        | 0.7665        |
| +SNIPS     | 0.2262        | 0.7082        | 0.6198        | 0.6861        | 0.1941        | 0.6834        | 0.6400        | 0.7648        |
| +DR        | 0.2325        | 0.7121        | 0.6246        | 0.6938        | 0.2106        | 0.6849        | 0.6580        | 0.7738        |
| +DR-JL     | 0.2312        | 0.7110        | 0.6209        | 0.6907        | 0.2175        | 0.6876        | 0.6458        | 0.7655        |
| +MRDR-JL   | 0.2301        | 0.7157        | 0.6325        | 0.6970        | 0.2169        | 0.6841        | 0.6465        | 0.7683        |
| +CVIB      | 0.2201        | 0.7247        | 0.6361        | 0.7030        | 0.2621        | 0.6856        | 0.6491        | 0.7718        |
| +DIB       | 0.2334        | 0.7104        | 0.6303        | 0.6986        | 0.2494        | 0.6832        | 0.6348        | 0.7633        |
| +MR (Ours) | <b>0.2106</b> | <b>0.7356</b> | <b>0.6697</b> | <b>0.7343</b> | <b>0.1920</b> | <b>0.6990</b> | <b>0.6709</b> | <b>0.7833</b> |
|            |               |               |               |               |               |               |               |               |
| NCF        | 0.2116        | 0.7661        | 0.6293        | 0.7019        | 0.3318        | 0.6771        | 0.6532        | 0.7722        |
| +IPS       | 0.2002        | 0.7692        | 0.6362        | 0.7126        | 0.1706        | 0.6882        | 0.6630        | 0.7776        |
| +SNIPS     | <b>0.1920</b> | 0.7700        | 0.6313        | 0.7070        | 0.1697        | 0.6893        | 0.6687        | 0.7810        |
| +DR        | 0.2146        | 0.7523        | 0.6197        | 0.6908        | 0.1702        | 0.6890        | 0.6633        | 0.7779        |
| +DR-JL     | 0.2071        | 0.7612        | 0.6193        | 0.7021        | 0.2396        | 0.6811        | 0.6469        | 0.7653        |
| +MRDR-JL   | 0.2036        | 0.7629        | 0.6231        | 0.7011        | 0.2340        | 0.6834        | 0.6499        | 0.7681        |
| +CVIB      | 0.2060        | 0.7661        | 0.6244        | 0.6969        | 0.3055        | 0.6748        | 0.6701        | 0.7817        |
| +DIB       | 0.2030        | 0.7681        | 0.6300        | 0.7035        | 0.2849        | 0.7007        | 0.6757        | 0.7864        |
| +MR (Ours) | 0.1945        | <b>0.7737</b> | <b>0.6393</b> | <b>0.7159</b> | <b>0.1676</b> | <b>0.7026</b> | <b>0.7179</b> | <b>0.8112</b> |

\* The best results are highlighted in bold.

# Multiple Robust Learning

- Effect of Imputation Model

Table 3: Performance of the MR method on Coat under different settings of imputation models, i.e., different numbers and types.

| Imputation Model   | MSE           | AUC           | nDCG@10       | Imputation Model | MSE           | AUC           | nDCG@10       |
|--------------------|---------------|---------------|---------------|------------------|---------------|---------------|---------------|
| MF                 | 0.2295        | 0.7209        | 0.7206        | MF               | 0.2295        | 0.7209        | 0.7206        |
| MF, MF             | 0.2252        | 0.7243        | 0.7301        | MF, MF           | 0.2252        | 0.7243        | 0.7301        |
| MF, MF, MF         | 0.2232        | 0.7332        | 0.7343        | NCF              | 0.2285        | 0.7230        | 0.7328        |
| MF, MF, MF, MF     | <b>0.2223</b> | <b>0.7435</b> | <b>0.7563</b> | NCF, NCF         | <b>0.2093</b> | <b>0.7381</b> | <b>0.7445</b> |
| MF, MF, MF, MF, MF | 0.2228        | 0.7421        | 0.7494        | MF, NCF          | 0.2143        | 0.7332        | 0.7325        |

\* The best results are highlighted in bold.

- Effect of Propensity Model

Table 4: Performance of the MR method under different numbers and types of propensity models on Coat dataset, where the imputation model and backbone prediction model both employ MF.

| Propensity Model | MSE           | AUC           | nDCG@10       | Propensity Model | MSE           | AUC           | nDCG@10       |
|------------------|---------------|---------------|---------------|------------------|---------------|---------------|---------------|
| NB               | 0.2291        | 0.7219        | 0.7204        | NB               | <b>0.2291</b> | <b>0.7219</b> | 0.7204        |
| NB, NB-Uni       | 0.2269        | 0.7282        | 0.7322        | NB, NB           | 0.2293        | 0.7216        | 0.7195        |
| NB, NB-Uni, User | <b>0.2228</b> | <b>0.7370</b> | <b>0.7347</b> | NB, NB, NB       | 0.2293        | 0.7216        | <b>0.7206</b> |

\* The best results are highlighted in bold.

# Targeted Doubly Robust (TDR)

TABLE I: Comparison of various debiasing estimators.

|                              | IPS | SNIPS | EIB | DR | TDR |
|------------------------------|-----|-------|-----|----|-----|
| Doubly robust                | ✗   | ✗     | ✗   | ✓  | ✓   |
| Low variance                 | ✗   | ✗     | ✓   | ○  | ✓   |
| Robust to small propensities | ✗   | ○     | ✓   | ✗  | ✓   |
| Without extrapolation        | ✓   | ✓     | ✗   | ○  | ○   |
| Boundedness                  | ✗   | ✓     | ✓   | ✗  | ✓   |

Note: symbols ✓, ○ and ✗ denote good, medium and bad, respectively.

- When the imputation model is correctly specified, EIB is the most efficient estimator, with a variance smaller than that of DR and IPS.
- DR has double robustness and has the smallest bias in practice.
- Motivation: is it possible to combine the advantages of EIB and DR in RS?

# Targeted Doubly Robust (TDR)

- DR and EIB are related via the "correction term". Specifically, note that

$$\mathcal{L}_{DR} = \underbrace{\frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} [o_{u,i} e_{u,i} + (1 - o_{u,i}) \hat{e}_{u,i}]}_{\mathcal{L}_{EIB}} + \underbrace{\frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} o_{u,i} (e_{u,i} - \hat{e}_{u,i}) \frac{1 - \hat{p}_{u,i}}{\hat{p}_{u,i}}}_{\text{correction term}}$$

- If the correction term ...

$$\frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} o_{u,i} (e_{u,i} - \hat{e}_{u,i}) \frac{1 - \hat{p}_{u,i}}{\hat{p}_{u,i}} = 0.$$

- Then the EIB would have a smaller bias and the DR would have a smaller variance.

# Targeted Doubly Robust (TDR)

- Assume the error imputation model can be presented as  $\hat{e}_{u,i} = \varphi\{h_\phi(x_{u,i})\}$ , where  $h$  is an arbitrary function,  $\varphi$  is a known function, such as sigmoid, etc.
- The basic idea of TDR consists of two steps.
- **Step 1 (Initialization).** Let  $\hat{e}_{u,i} = \varphi\{\hat{h}(x_{u,i})\}$  be the imputed error obtained by using any of the previous methods.
- **Step 2 (Targeting).** Update  $\hat{e}_{u,i}$  by fitting an extended one-parameter model as follows  $\tilde{e}_{u,i}(\eta) = \varphi\{\hat{h}(x_{u,i})\} + \eta\left(\frac{1}{\hat{p}_{u,i}} - 1\right)$ , which includes a single variable  $\frac{1}{\hat{p}_{u,i}} - 1$  and the offset  $\hat{h}(x_{u,i})$ .
- TDR reduces both the bias and variance of DR! Model-agnostic framework!

# Targeted Doubly Robust (TDR)

Table 2: Mean and standard deviation of the relative error on the Naive, EIB, IPS, DR and TDR.

| Dataset | Methods | ONE                                    | THREE                                  | FIVE                                   | ROTATE                                 | SKEW                                   | CRS                                    |
|---------|---------|--|--|--|--|--|--|
| ML-100K | Naive   | 0.0688 $\pm$ 0.0025                    | 0.0790 $\pm$ 0.0028                    | 0.1027 $\pm$ 0.0028                    | 0.1378 $\pm$ 0.0011                    | 0.0265 $\pm$ 0.0021                    | 0.1062 $\pm$ 0.0022                    |
|         | EIB     | 0.5442 $\pm$ 0.0016                    | 0.5878 $\pm$ 0.0017                    | 0.6167 $\pm$ 0.0018                    | 0.2533 $\pm$ 0.0004                    | 0.3584 $\pm$ 0.0007                    | 0.1443 $\pm$ 0.0007                    |
|         | IPS     | 0.0338 $\pm$ 0.0033                    | 0.0390 $\pm$ 0.0037                    | 0.0511 $\pm$ 0.0033                    | 0.0696 $\pm$ 0.0026                    | 0.0129 $\pm$ 0.0027                    | 0.0526 $\pm$ 0.0026                    |
|         | DR      | 0.0140 $\pm$ 0.0034                    | 0.0180 $\pm$ 0.0037                    | 0.0150 $\pm$ 0.0034                    | 0.0401 $\pm$ 0.0016                    | 0.0101 $\pm$ 0.0027                    | 0.0237 $\pm$ 0.0025                    |
|         | TDR     | <b>0.0053 <math>\pm</math> 0.0026*</b> | <b>0.0035 <math>\pm</math> 0.0025*</b> | <b>0.0066 <math>\pm</math> 0.0032*</b> | <b>0.0325 <math>\pm</math> 0.0015*</b> | <b>0.0029 <math>\pm</math> 0.0020*</b> | <b>0.0193 <math>\pm</math> 0.0025*</b> |
| ML-1M   | Naive   | 0.0682 $\pm$ 0.0007                    | 0.0783 $\pm$ 0.0007                    | 0.1014 $\pm$ 0.0008                    | 0.1377 $\pm$ 0.0005                    | 0.0256 $\pm$ 0.0007                    | 0.1054 $\pm$ 0.0006                    |
|         | EIB     | 0.5437 $\pm$ 0.0005                    | 0.5872 $\pm$ 0.0005                    | 0.6157 $\pm$ 0.0005                    | 0.2531 $\pm$ 0.0001                    | 0.3575 $\pm$ 0.0002                    | 0.1442 $\pm$ 0.0001                    |
|         | IPS     | 0.0343 $\pm$ 0.0009                    | 0.0394 $\pm$ 0.0009                    | 0.0508 $\pm$ 0.0009                    | 0.0687 $\pm$ 0.0006                    | 0.0130 $\pm$ 0.0008                    | 0.0528 $\pm$ 0.0007                    |
|         | DR      | 0.0130 $\pm$ 0.0009                    | 0.0168 $\pm$ 0.0009                    | 0.0133 $\pm$ 0.0009                    | 0.0399 $\pm$ 0.0005                    | 0.0090 $\pm$ 0.0008                    | 0.0229 $\pm$ 0.0007                    |
|         | TDR     | <b>0.0054 <math>\pm</math> 0.0009*</b> | <b>0.0031 <math>\pm</math> 0.0009*</b> | <b>0.0076 <math>\pm</math> 0.0009*</b> | <b>0.0324 <math>\pm</math> 0.0005*</b> | <b>0.0031 <math>\pm</math> 0.0008*</b> | <b>0.0187 <math>\pm</math> 0.0007*</b> |

Note: \* means statistically significant results ( $p\text{-value} \leq 0.001$ ) using the paired-t-test compared with the best baseline.

# Mitigating/Eliminating Unmeasured Confounding

# Benchmarked Robust Deconfounder (BRD)



- This paper reveals the risk of unmeasured confounders in recommender systems with theoretical and empirical analyses.
- The authors propose a robust deconfounding framework that mitigates unmeasured confounders with theoretical accuracy guarantee.
- Assume the nominal propensity scores are around the true ones ...
- Instead of aiming to eliminate the unmeasured confounding thoroughly, the proposed RD framework calibrates the loss function with uncertainty sets by leveraging the sensitivity analysis techniques in causal inference.

Sihao Ding, Peng Wu, Fuli Feng, Yitong Wang, Xiangnan He, Yong Liao, and Yongdong Zhang, “Addressing Unmeasured Confounder for Recommendation with Sensitivity Analysis,” KDD 22.

# Benchmarked Robust Deconfounder (BRD)

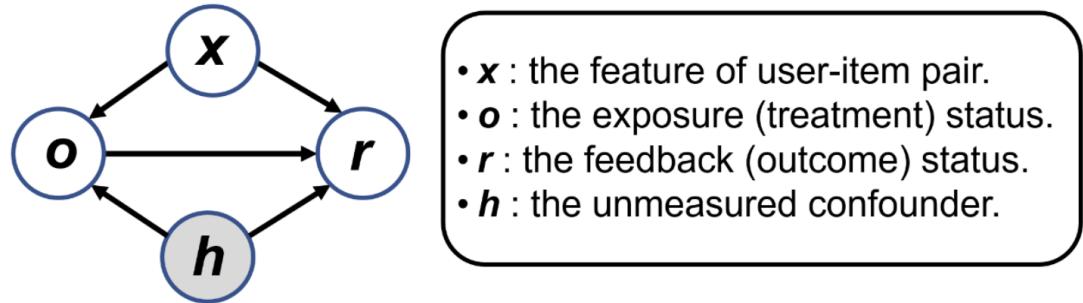


Figure 2: A typical causal graph of unmeasured confounders.

**THEOREM 3.1.** *In the presence of unmeasured confounders  $h$ ,*

(a) *both the IPS and DR estimators are biased, even  $\hat{p}_{u,i}$  and  $\hat{e}_{u,i}$  estimate  $p_{u,i}$  and  $g_{u,i}$  accurately.*

(b) *if we define the true propensity score as*

$$\tilde{p}_{u,i} = \mathbb{P}(o_{u,i} = 1 \mid x_{u,i}, h_{u,i}), \quad (7)$$

*and assume that  $\hat{p}_{u,i}$  is an accurate estimate of  $\tilde{p}_{u,i}$ , then both the IPS and DR estimators are unbiased.*

## ● Sensitivity Analysis

$$p_{u,i} = \mathbb{P}(o_{u,i} = 1 \mid x_{u,i}) = \frac{\exp(m(x_{u,i}))}{1 + \exp(m(x_{u,i}))},$$

where  $m$  is an arbitrary function. Given a bound  $\Gamma \geq 1$ , consider an additive model of true propensity score that

$$\tilde{p}_{u,i} = \mathbb{P}(o_{u,i} = 1 \mid x_{u,i}, h_{u,i}) = \frac{\exp(m(x_{u,i}) + \varphi(h_{u,i}))}{1 + \exp(m(x_{u,i}) + \varphi(h_{u,i}))},$$

$\varphi$  is a function and  $|\varphi(h)| \leq \log(\Gamma)$ , then we have

$$\frac{1}{\Gamma} \leq \frac{(1 - p_{u,i})\tilde{p}_{u,i}}{p_{u,i}(1 - \tilde{p}_{u,i})} \leq \Gamma \quad (8)$$

Eq. (8) restricts the value range of  $\tilde{w}_{u,i} = 1/\tilde{p}_{u,i}$  as

$$a_{u,i} \leq \tilde{w}_{u,i} \leq b_{u,i}, \quad (9)$$

$$a_{u,i} = 1 + (1/p_{u,i} - 1)/\Gamma, \quad b_{u,i} = 1 + (1/p_{u,i} - 1)\Gamma. \quad (10)$$

The hyper-parameter  $\Gamma$  corresponds to the strength of unmeasured confounding, and  $\Gamma = 1$  means no unmeasured confounding. Let

$$\mathcal{W} = \{W \in \mathbb{R}_+^{|\mathcal{D}|} : \hat{a}_{u,i} \leq w_{u,i} \leq \hat{b}_{u,i}\}, \quad (11)$$

where  $W = \{w_{u,i} : (u, i) \in \mathcal{D}\}$ ,  $\hat{a}_{u,i}$  and  $\hat{b}_{u,i}$  are the estimates of  $a_{u,i}$  and  $b_{u,i}$ .

# Experiments

**Table 2: Recommendation performances on Yahoo!R3, Coat, and Product. The best results relevant to each basic propensity-based method are highlighted with bold. RI refers to the relative improvement of RD or BRD over the corresponding baseline.**

| Datasets       | Yahoo!R3      |      |               |      | Coat          |      |               |      | Product       |      |               |       |
|----------------|---------------|------|---------------|------|---------------|------|---------------|------|---------------|------|---------------|-------|
|                | UAUC          | RI   | NDCG@5        | RI   | UAUC          | RI   | NDCG@5        | RI   | UAUC          | RI   | NDCG@50       | RI    |
| Base model     | 0.6507        | -    | 0.5449        | -    | 0.6575        | -    | 0.4761        | -    | 0.6269        | -    | 0.0914        | -     |
| DCF            | 0.6542        | -    | 0.5489        | -    | 0.6490        | -    | 0.5016        | -    | 0.6680        | -    | 0.1204        | -     |
| IPS            | 0.6542        | -    | 0.5525        | -    | 0.6612        | -    | 0.4858        | -    | 0.6587        | -    | 0.1131        | -     |
| RD-IPS         | 0.6791        | 3.8% | 0.5808        | 5.1% | 0.6712        | 1.5% | <b>0.5145</b> | 5.9% | 0.6680        | 1.4% | 0.1266        | 12%   |
| BRD-IPS        | <b>0.6810</b> | 4.1% | <b>0.5825</b> | 5.4% | <b>0.6819</b> | 3.1% | 0.5028        | 3.5% | <b>0.6753</b> | 2.5% | <b>0.1300</b> | 15.0% |
| DR             | 0.6633        | -    | 0.5622        | -    | 0.6689        | -    | 0.4949        | -    | 0.6612        | -    | 0.1144        | -     |
| RD-DR          | 0.6785        | 2.3% | 0.5799        | 3.1% | <b>0.6803</b> | 1.7% | <b>0.5092</b> | 2.9% | 0.6787        | 2.6% | 0.1277        | 11.6% |
| BRD-DR         | <b>0.6801</b> | 2.5% | <b>0.5842</b> | 3.9% | 0.6770        | 1.2% | 0.5080        | 2.8% | <b>0.6832</b> | 3.3% | <b>0.1428</b> | 24.8% |
| AutoDebias     | 0.7279        | -    | 0.6421        | -    | 0.6857        | -    | 0.5264        | -    | 0.6879        | -    | 0.1365        | -     |
| RD-AutoDebias  | 0.7328        | 0.7% | 0.6453        | 0.6% | 0.6891        | 0.5% | 0.5337        | 1.4% | 0.6962        | 1.2% | <b>0.2183</b> | 59.9% |
| BRD-AutoDebias | <b>0.7400</b> | 1.7% | <b>0.6580</b> | 2.6% | <b>0.6950</b> | 1.4% | <b>0.5647</b> | 7.3% | <b>0.6989</b> | 1.6% | 0.1493        | 9.4%  |

Sihao Ding, Peng Wu, Fuli Feng, Yitong Wang, Xiangnan He, Yong Liao, and Yongdong Zhang, “Addressing Unmeasured Confounder for Recommendation with Sensitivity Analysis,” KDD 22.

# Characters of Biased Data and Unbiased Data

- Biased data  $\mathcal{D}_B$ :
  - large sample size;
  - it is inevitable to suffer from various biases.
- Unbiased data  $\mathcal{D}_U$ :
  - no bias
  - it is a gold standard for evaluating the debiasing approaches.
  - small sample size, since it is costly to collect unbiased samples through uniform policy.

Only using unbiased ratings to train the rating model may cause severe overfitting due to the small sample size.

A compromised and pragmatic method is to combine two datasets: big biased observed ratings and small unbiased ratings.

# Intuition of Combining Biased and Unbiased Data

- A natural question is: whether unbiased data is helpful to improve the quality of recommendations.
- Intuitively, the unbiased data provides a better way to evaluate the resulting recommendation model, and hence it may give a better-optimizing direction for training the model parameters.
- The key point is how to use the unbiased data.
- In general, unbiased data are applied to obtain a better propensity score model or error imputation (pseudo-labeling) model.

# Bi-Level Optimization

- Wang et al. (2021) use the unbiased data to train the propensity score model, parameterized with  $\eta$ , such that the recommendation model performs well on the unbiased data.
- Formally, this goal can be formulated as a Bi-level optimization problem

$$\begin{aligned}\eta^* &= \arg \min_{\eta} \mathcal{L}(\phi^*(\eta); \mathcal{D}_{\mathcal{U}}) \\ s.t. \quad \phi^*(\eta) &= \arg \min_{\phi} \mathcal{L}(\phi, \eta; \mathcal{D}_{\mathcal{B}}).\end{aligned}$$

where

$$\mathcal{L}(\phi^*(\eta); \mathcal{D}_{\mathcal{U}}) = \sum_{(u,i) \in \mathcal{D}_{\mathcal{U}}} (r_{u,i} - f_{\phi^*(\eta)}(x_{u,i}))^2,$$

$L(\phi, \eta; D_B)$  can be chosen as the same form of IPS estimator or DR estimator.

# Mitigating Unobserved Confounding with a Few Unbiased Ratings

- Learn from uniform data:
- Uniform data provides signal on the effectiveness of debiasing.
- Meta learning mechanism:
- Base learner: optimize rec model with fixed  $\phi$

$$\theta^*(\phi) = \arg \min_{\theta} \sum_{(u,i) \in D_T} w_{ui}^{(1)} \delta(r_{ui}, \hat{r}_{ui}(\theta)) + \sum_{u \in U, i \in I} w_{ui}^{(2)} \delta(m_{ui}, \hat{r}_{ui}(\theta))$$

- Meta learner: optimize debiasing parameters on uniform data

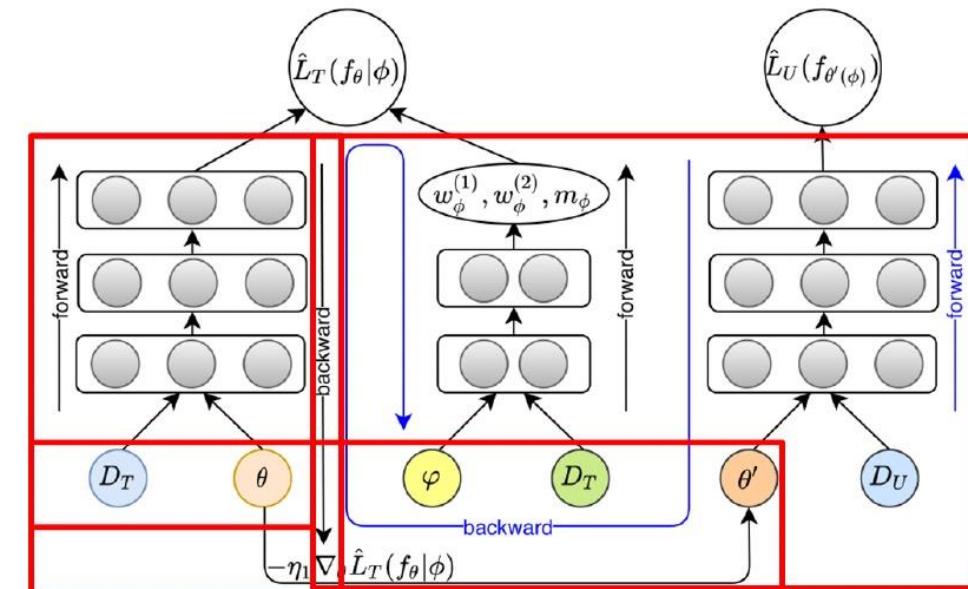
$$\phi^* = \arg \min_{\phi} \sum_{(u,i) \in D_U} \delta(r_{ui}, \hat{r}_{ui}(\theta^*))$$

Chen, Jiawei, Hande Dong, Yang Qiu, Xiangnan He, Xin Xin, Liang Chen, Guli Lin, and Keping Yang. "AutoDebias: Learning to debias for recommendation." In SIGIR 2021.

# Mitigating Unobserved Confounding with a Few Unbiased Ratings

- Two challenges:
  - Overfitting: small uniform data but many debiasing parameters  $\phi$ 
    - Solution: Introduce a **small** meta model to generate  $\phi$ , e.g., linear model
$$w_{ui}^{(1)} = \exp(\varphi_1^T [\mathbf{x}_u \circ \mathbf{x}_i \circ \mathbf{e}_{y_{ui}}]), \quad w_{ui}^{(2)} = \exp(\varphi_2^T [\mathbf{x}_u \circ \mathbf{x}_i \circ \mathbf{e}_{o_{ui}}]), \quad m_{ui} = \sigma(\varphi_3^T [\mathbf{e}_{y_{ui}} \circ \mathbf{e}_{o_{ui}}])$$
  - Inefficiency: obtaining optimal  $\phi$  involves nested loops of optimization
    - Solution: Update recsys model and debiasing parameters alternately in a loop

- Step 1: Make a tentative update of  $\theta$  to  $\theta'$  with current  $\phi$
- Step 2: Test  $\theta'$  on uniform data, which gives feedback to update  $\phi$
- Step 3: Update  $\theta$  actually with updated  $\phi$



# Balancing Unobserved Confounding with a Few Unbiased Ratings

- This paper shows the existing methods using **bi-level optimization**, e.g., LTD and AutoDebias, that **simply uses unbiased ratings for parameter tuning** of the propensity and imputation models, then the prediction models in hypothesis space are as a **subset of DR**.
- Though the unbiased ratings correct partial bias, **in the presence of unobserved confounding or model misspecification, it is still biased due to the limited hypothesis space.**

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, "Balancing Unobserved Confounding with a Few Unbiased Ratings in Debiased Recommendations," WWW 23.

# Balancing Unobserved Confounding

- Motivation:

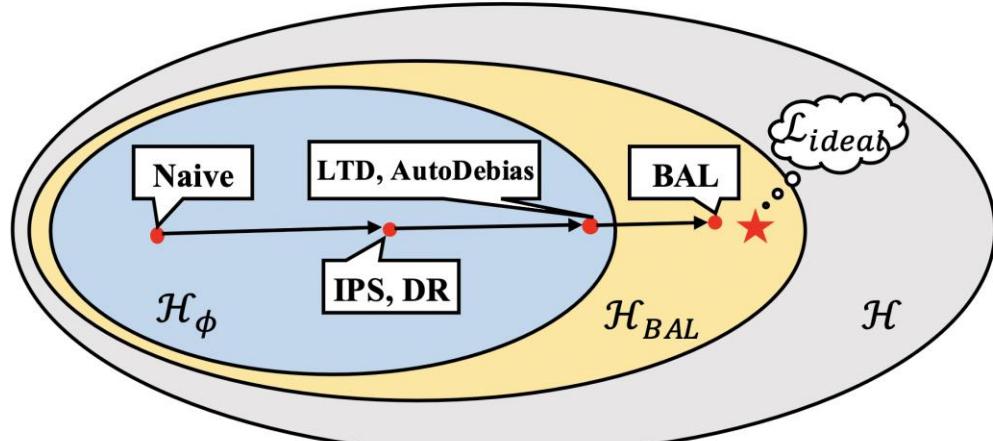


Figure 1: (i) The IPS and DR estimators learn estimates of ideal loss directly on biased ratings; (ii) LTD and AutoDebias leverage a few unbiased ratings to correct and select parameters of the propensity and imputation models, but do not enlarge the model hypothesis space, leading to biased estimates in the presence of unobserved confounding or model misspecification; (iii) The proposed model-agnostic BAL approach enlarges the hypothesis space to include the ideal loss and allows asymptotically unbiased estimation.

PROPOSITION 2. *The IPS and DR estimators are biased, in the presence of (a) unobserved confounding or (b) model misspecification.*

PROPOSITION 3. (a) *There exists  $w_{u,i} > 0, (u, i) \in \mathcal{B}$  such that*

$$\sum_{(u,i) \in \mathcal{B}} w_{u,i} \frac{e_{u,i}}{\hat{p}_{u,i}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i}.$$

(b) *There exists  $w_{u,i,1} > 0, (u, i) \in \mathcal{D}$  and  $w_{u,i,2} > 0, (u, i) \in \mathcal{B}$  such that*

$$\sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \hat{e}_{u,i} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i} - \hat{e}_{u,i}}{\hat{p}_{u,i}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i}.$$

(c) *There exists  $w_{u,i,1} > 0, (u, i) \in \mathcal{D}$  and  $w_{u,i,2} > 0, (u, i) \in \mathcal{B}$  such that*

$$\sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \frac{\hat{e}_{u,i}}{\hat{p}_{u,i,1}} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i}}{\hat{p}_{u,i,2}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i}.$$

Model-agnostic framework!

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, "Balancing Unobserved Confounding with a Few Unbiased Ratings in Debiased Recommendations," WWW 23.

# Balance Unobserved Confounding

## Training Objective of Balancing Weights:

- Balanced IPS

$$\max_{\mathbf{w} \in \mathbb{R}^{|\mathcal{B}|}} \sum_{(u,i) \in \mathcal{B}} w_{u,i} \log(w_{u,i})$$

$$\text{s.t. } w_{u,i} > 0, \quad (u, i) \in \mathcal{B}$$

$$\frac{1}{|\mathcal{B}|} \sum_{(u,i) \in \mathcal{B}} w_{u,i} = \frac{1}{|\mathcal{D}|}$$

$$\sum_{(u,i) \in \mathcal{B}} w_{u,i} \frac{e_{u,i}}{\hat{p}_{u,i}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i},$$

- Balanced DR and Balanced AutoDebias

$$\max_{\mathbf{w}_1, \mathbf{w}_2} \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \log(w_{u,i,1}) + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \log(w_{u,i,2}) \quad (12)$$

$$\text{s.t. } w_{u,i,1} > 0, \quad (u, i) \in \mathcal{D}, \quad w_{u,i,2} > 0, \quad (u, i) \in \mathcal{B} \quad (13)$$

$$\sum_{(u,i) \in \mathcal{D}} w_{u,i,1} = 1, \quad \frac{1}{|\mathcal{B}|} \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} = \frac{1}{|\mathcal{D}|} \quad (14)$$

$$\sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \hat{e}_{u,i} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i} - \hat{e}_{u,i}}{\hat{p}_{u,i}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i}, \quad (15)$$

where  $\mathbf{w}_1 = [w_{u,i,1} \mid (u, i) \in \mathcal{D}]$ ,  $\mathbf{w}_2 = [w_{u,i,2} \mid (u, i) \in \mathcal{B}]$ , and the difference between balanced AutoDebias is that Eq. (15) comes to

$$\sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \frac{\hat{e}_{u,i}}{\hat{p}_{u,i,1}} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i}}{\hat{p}_{u,i,2}} = \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i}, \quad (16)$$

- Balancing Weights Reparametrization:

$$\begin{aligned} \mathcal{L}_{W-IPS}(\xi) = & - \sum_{(u,i) \in \mathcal{B}} w_{u,i} \log(w_{u,i}) \\ & + \lambda \left( \sum_{(u,i) \in \mathcal{B}} w_{u,i} \frac{e_{u,i}}{\hat{p}_{u,i}} - \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i} \right)^2, \end{aligned}$$

$$\begin{aligned} \mathcal{L}_{W-DR}(\xi) = & - \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \log(w_{u,i,1}) - \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \log(w_{u,i,2}) \\ & + \lambda \left( \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \hat{e}_{u,i} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i} - \hat{e}_{u,i}}{\hat{p}_{u,i}} - \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i} \right)^2, \end{aligned}$$

and

$$\begin{aligned} \mathcal{L}_{W-Auto}(\xi) = & - \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \log(w_{u,i,1}) - \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \log(w_{u,i,2}) \\ & + \lambda \left( \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \frac{\hat{e}_{u,i}}{\hat{p}_{u,i,1}} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i}}{\hat{p}_{u,i,2}} - \frac{1}{|\mathcal{U}|} \sum_{(u,i) \in \mathcal{U}} e_{u,i} \right)^2, \end{aligned}$$

# Balance Unobserved Confounding

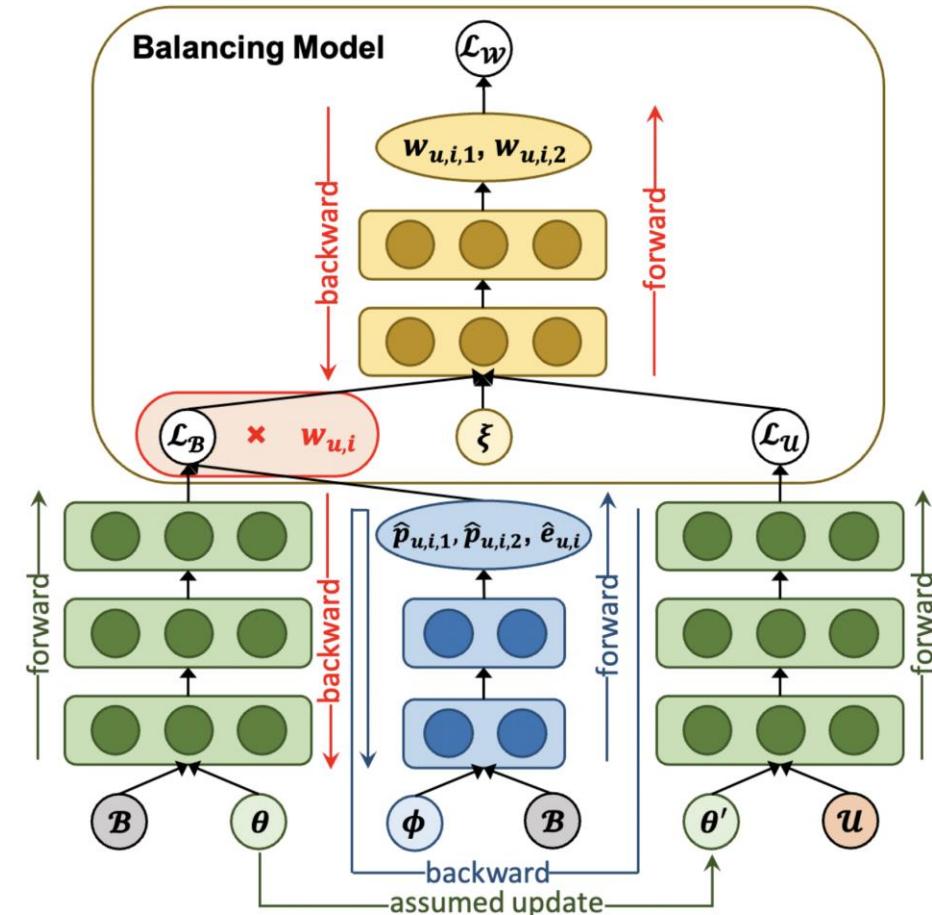
## Training Objective of Prediction Model:

$$\mathcal{L}_{BAL-IPS}(\theta) = \sum_{(u,i) \in \mathcal{B}} w_{u,i} \frac{e_{u,i}}{\hat{p}_{u,i}}.$$

$$\mathcal{L}_{BAL-DR}(\theta) = \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \hat{e}_{u,i} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i} - \hat{e}_{u,i}}{\hat{p}_{u,i}},$$

and

$$\mathcal{L}_{BAL-Auto}(\theta) = \sum_{(u,i) \in \mathcal{D}} w_{u,i,1} \frac{\hat{e}_{u,i}}{\hat{p}_{u,i,1}} + \sum_{(u,i) \in \mathcal{B}} w_{u,i,2} \frac{e_{u,i}}{\hat{p}_{u,i,2}}.$$



Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, "Balancing Unobserved Confounding with a Few Unbiased Ratings in Debiased Recommendations," WWW 23.

# Experiments

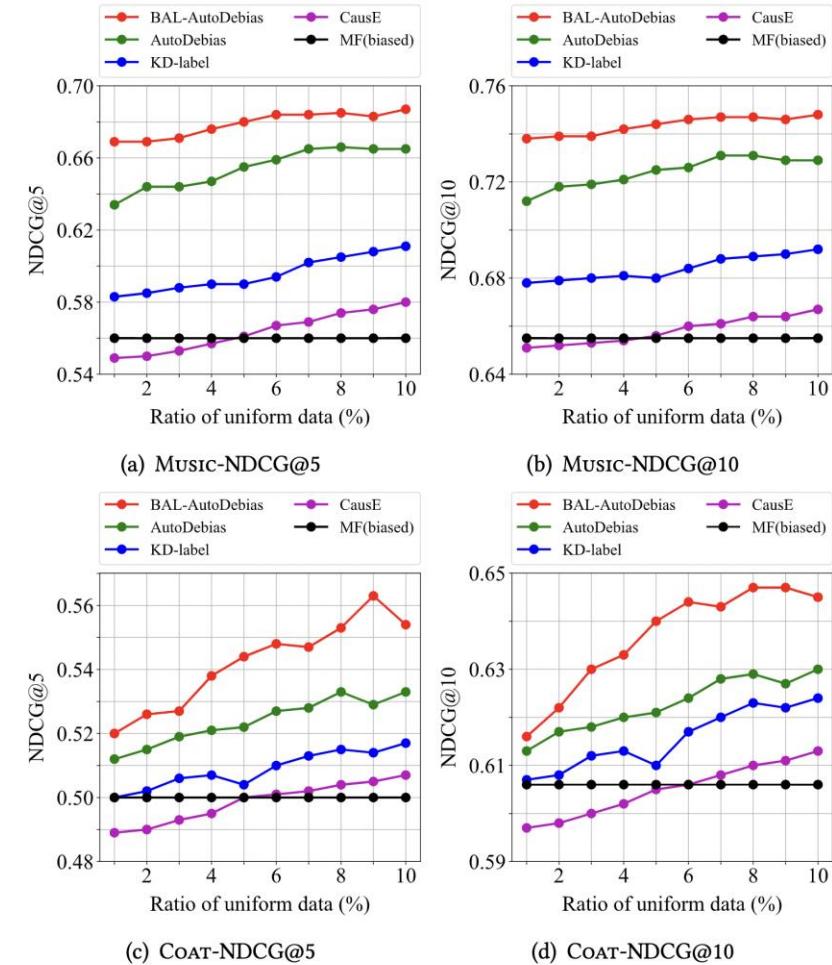
**Table 2: Performance comparison in terms of AUC, NDCG@5, and NDCG@10. The best results to each base method are bolded.**

| Method         | MUSIC        |       |              |        |              |        | COAT         |       |              |       |              |       |
|----------------|--------------|-------|--------------|--------|--------------|--------|--------------|-------|--------------|-------|--------------|-------|
|                | AUC          | RI    | NDCG@5       | RI     | NDCG@10      | RI     | AUC          | RI    | NDCG@5       | RI    | NDCG@10      | RI    |
| CausE          | 0.731        | -     | 0.551        | -      | 0.656        | -      | 0.761        | -     | 0.500        | -     | 0.605        | -     |
| KD-Label       | 0.740        | -     | 0.580        | -      | 0.680        | -      | 0.750        | -     | 0.504        | -     | 0.610        | -     |
| MF (biased)    | 0.727        | -     | 0.550        | -      | 0.655        | -      | 0.747        | -     | 0.500        | -     | 0.606        | -     |
| MF (uniform)   | 0.573        | -     | 0.449        | -      | 0.591        | -      | 0.579        | -     | 0.358        | -     | 0.482        | -     |
| MF (combine)   | 0.730        | -     | 0.554        | -      | 0.659        | -      | 0.750        | -     | 0.503        | -     | 0.611        | -     |
| BAL-MF         | <b>0.739</b> | 1.23% | <b>0.579</b> | 4.51%  | <b>0.679</b> | 3.03%  | <b>0.761</b> | 1.47% | <b>0.511</b> | 1.59% | <b>0.620</b> | 1.47% |
| IPS            | 0.723        | -     | 0.549        | -      | 0.656        | -      | 0.760        | -     | 0.509        | -     | 0.613        | -     |
| BAL-IPS        | <b>0.727</b> | 0.55% | <b>0.564</b> | 2.73%  | <b>0.668</b> | 1.83%  | <b>0.771</b> | 1.45% | <b>0.521</b> | 2.36% | <b>0.628</b> | 2.45% |
| DR             | 0.724        | -     | 0.550        | -      | 0.656        | -      | 0.765        | -     | 0.521        | -     | 0.620        | -     |
| BAL-DR         | <b>0.757</b> | 4.56% | <b>0.655</b> | 19.09% | <b>0.729</b> | 11.13% | <b>0.770</b> | 0.65% | <b>0.523</b> | 0.38% | <b>0.628</b> | 1.29% |
| AutoDebias     | 0.741        | -     | 0.645        | -      | 0.725        | -      | 0.766        | -     | 0.522        | -     | 0.621        | -     |
| BAL-AutoDebias | <b>0.749</b> | 1.08% | <b>0.670</b> | 3.88%  | <b>0.744</b> | 2.62%  | <b>0.772</b> | 0.78% | <b>0.544</b> | 4.21% | <b>0.640</b> | 3.06% |

Note: RI refers to the relative improvement of BAL methods over the corresponding baseline.

**Table 4: Effects of balancing models on BAL-AutoDebias.**

| Method | MUSIC       |              |              | COAT         |              |              |              |         |
|--------|-------------|--------------|--------------|--------------|--------------|--------------|--------------|---------|
|        | $w_{u,i,1}$ | $w_{u,i,2}$  | AUC          | NDCG@5       | NDCG@10      | AUC          | NDCG@5       | NDCG@10 |
| MF     | MF          | MF           | 0.749        | 0.670        | 0.744        | 0.772        | 0.544        | 0.640   |
| MF     | NCF         | 0.745        | 0.667        | 0.742        | 0.769        | 0.539        | 0.635        |         |
| NCF    | MF          | <b>0.762</b> | <b>0.675</b> | <b>0.748</b> | <b>0.774</b> | <b>0.548</b> | <b>0.646</b> |         |
| NCF    | NCF         | 0.749        | 0.671        | 0.745        | 0.771        | 0.545        | 0.639        |         |



**Figure 4: Effect of varying size of uniform data.**

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, "Balancing Unobserved Confounding with a Few Unbiased Ratings in Debiased Recommendations," WWW 23.

# How to Set Proper Propensity?

# Motivation

- Intervene the system.
  - Position bias: randomly permutation
  - Selection bias: randomly selection



Intervene the system would harm user satisfactory.

- Inference from the observed data.
  - Training a classifier for selection or exposure.

$$P_T(u, i) = \text{Classifier}(x_u, x_i, r)$$



Approximation.

- [1] Tobias Schnabel, Adith Swaminathan, Ashudeep Singh, Navin Chandak, and Thorsten Joachims. 2016. Recommendations as Treatments: Debiasing Learning and Evaluation. In ICML
- [2] T. Joachims, A. Swaminathan, and T. Schnabel, 2017. Unbiased learning-to-rank with biased feedback. In WSDM
- [3] Q. Ai, K. Bi, C. Luo, J. Guo, and W. B. Croft, 2018. Unbiased learning to rank with unbiased propensity estimation. In SIGIR.
- [4] Z. Qin, S. J. Chen, D. Metzler, Y. Noh, J. Qin, and X. Wang, 2020. “Attribute-based propensity for unbiased learning in recommender systems: Algorithm and case studies. In KDD

# Motivation

Despite the popularity and theoretical appeal of propensity-based approaches, a unified and clear criterion for estimating propensities has not been established yet.

Many issues need to be resolved:

- How to estimate the propensity more conducive to debiasing performance?
- Which metric is more reasonable to measure the quality of the learned propensities?
- In practice, the propensities are usually trained by minimizing a cross-entropy loss. But, is it better to make the loss as small as possible when learning propensities?

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, and Peng Cui. 2023. Propensity Matters: Measuring and Enhancing Balancing for Recommendation. In ICML 23

# Are NLL Proper Metrics for Propensity Model Training?

In practice, we usually train the propensity model by optimizing the cross-entropy loss (also known as the negative log-likelihood, NLL)

$$\mathcal{L}_p = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} [-o_{u,i} \log(\hat{p}_{u,i}) - (1 - o_{u,i}) \log(1 - \hat{p}_{u,i})],$$

which corresponds to finding a propensity model that predicts  $o_{u,i}$  as accurately as possible. However, are the learned propensities with smaller NLL sufficiently lead to a better debiasing performance?

It is obviously not. Consider an extreme case where  $\hat{p}_{u,i} = 0$  for  $o_{u,i} = 0$  and  $\hat{p}_{u,i} = 1$  for  $o_{u,i} = 1$ . Although such propensities reach the smallest NLL and PLL, it would reduce  $\mathcal{L}_{IPS}(\theta)$  to a Naive estimator

$$\mathcal{L}_{Naive}(\theta) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} o_{u,i} e_{u,i},$$

that is, the simple averaging of losses over the observed events, which leads to biased estimates on the target population. Besides, it also reduces  $\mathcal{L}_{DR}(\theta)$  to an Error Imputation-Based (EIB) estimator (Steck, 2010) that

$$\mathcal{L}_{EIB}(\theta) = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} [o_{u,i} e_{u,i} + (1 - o_{u,i}) \hat{e}_{u,i}] .$$

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, and Peng Cui. 2023. Propensity Matters: Measuring and Enhancing Balancing for Recommendation. In ICML 23

# Balancing-Mean-Square-Error Metric



## Balancing Properties of True Propensities:

For any measurable and integrable function  $\phi: \chi \rightarrow \mathbb{R}^m$ , the true propensity  $p_{u,i} = P(o_{u,i} = 1|x_{u,i})$  satisfies

$$\begin{aligned}\mathbb{E}\left[\frac{o_{u,i}\phi(x_{u,i})}{p_{u,i}}\right] &= \mathbb{E}\left[\mathbb{E}\left[\frac{o_{u,i}\phi(x_{u,i})}{p_{u,i}}|x_{u,i}\right]\right] \\ &= \mathbb{E}\left[\frac{\phi(x_{u,i})}{p_{u,i}}\mathbb{E}(o_{u,i}|x_{u,i})\right] = \mathbb{E}[\phi(x_{u,i})],\end{aligned}\quad \mathbb{E}\left[\frac{(1-o_{u,i})\phi(x_{u,i})}{1-p_{u,i}}\right] = \mathbb{E}[\phi(x_{u,i})].$$

## Balancing-Mean-Square-Error (BMSE) Metric:

$$\text{BMSE}(\phi, \hat{p}) = \left\| \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \left[ \frac{o_{u,i}}{\hat{p}_{u,i}} - \frac{1-o_{u,i}}{1-\hat{p}_{u,i}} \right] \phi(x_{u,i}) \right\|_F^2,$$

Haoxuan Li, Yanghao Xiao, Chunyuan Zheng, Peng Wu, and Peng Cui. 2023. Propensity Matters: Measuring and Enhancing Balancing for Recommendation. In ICML 23

# Balancing-Enhanced Estimators

The proposed balancing-enhanced IPS estimator is

$$\mathcal{L}_{IPS-V2}(\theta) = \mathcal{L}_{IPS}(\theta) + \lambda \cdot \text{BMSE}(\phi, \hat{p}),$$

where  $\lambda > 0$  is a scalar weight which trade-offs the balancing property and the prediction performance. Similarly, the balancing-enhanced DR estimator is

$$\mathcal{L}_{DR-V2}(\theta) = \mathcal{L}_{DR}(\theta) + \lambda \cdot \text{BMSE}(\phi, \hat{p}).$$

**Theorem 4.1** (Unbiasedness of IPS-V2 and DR-V2).

When learned propensities are accurate,

(a)  $\mathcal{L}_{IPS-V2}(\theta)$  is an unbiased estimator of  $\mathcal{L}_{ideal}(\theta)$ .

(b)  $\mathcal{L}_{DR-V2}(\theta)$  is an unbiased estimator of  $\mathcal{L}_{ideal}(\theta)$ , whether the imputed errors are accurate or not.

**Theorem 4.2** (Variance Reduction of IPS-V2 and DR-V2).

(a) Given imputed errors and learned propensities, the variance of  $\mathbb{V}(\mathcal{L}_{DR-V2}(\theta) | \mathbf{o})$  reaches its minimum at

$$\begin{aligned} \lambda_{opt} = & \frac{2}{|\mathcal{D}|^2 \cdot \mathbb{V}(\text{BMSE}(\phi, \hat{p}))} \cdot \sum_{(u,i) \in \mathcal{D}} \frac{o_{u,i}}{\hat{p}_{u,i}^2} \text{Cov}(e_{u,i}, \\ & \frac{1}{|\mathcal{D}|} \sum_{(s,t) \in \mathcal{D}} \left[ \frac{1 - o_{s,t}}{1 - \hat{p}_{s,t}} - \frac{o_{s,t}}{\hat{p}_{s,t}} \right] \phi(x_{u,i})^\top \phi(x_{s,t})) \end{aligned}$$

where  $\mathbf{o} = \{o_{u,i} | (u, i) \in \mathcal{D}\}$  is all the treatment indicators.

(b)  $\mathcal{L}_{DR-V2}(\theta)$  has a smaller variance than  $\mathcal{L}_{DR}(\theta)$ ,

$$\begin{aligned} \mathbb{V}(\mathcal{L}_{DR-V2}(\theta) | \mathbf{o}) \Big|_{\lambda=\lambda_{opt}} &= (1 - \rho_{L,B}^2) \mathbb{V}(\mathcal{L}_{DR}(\theta) | \mathbf{o}) \\ &\leq \mathbb{V}(\mathcal{L}_{DR}(\theta) | \mathbf{o}), \end{aligned}$$

where  $\rho_{L,B} = \text{Corr}(\mathcal{L}_{DR}(\theta), \text{BMSE}(\phi, \hat{p}))$ , and similar results hold for  $\mathcal{L}_{IPS-V2}(\theta)$ .

# Are Previous Regularizers Unbiased?



Several works have proposed estimators similar in form to the IPS-V2 and DR-V2, but with different regularization constraints (Swaminathan & Joachims, 2015b; Wang et al., 2021; Guo et al., 2021; Dai et al., 2022). For example, by using the bi-level optimization, Wang et al. (2021) adopts the sample variance (SV) regularization constraints<sup>2</sup>

$$\mathcal{L}_{IPS-SV}(\theta) = \mathcal{L}_{IPS}(\theta) + \lambda \cdot \mathcal{L}_{SV},$$

$$\mathcal{L}_{DR-SV}(\theta) = \mathcal{L}_{DR}(\theta) + \lambda \cdot \mathcal{L}_{SV},$$

where  $\mathcal{L}_{SV} = \frac{1}{|\mathcal{D}|-1} \sum_{(u,i) \in \mathcal{D}} \left( \hat{p}_{u,i} - \frac{1}{|\mathcal{D}|} \sum_{(s,t) \in \mathcal{D}} \hat{p}_{s,t} \right)^2$

There are other alternative regularizers, such as mean inverse square (MIS) (Wang et al., 2021)

$$\mathcal{L}_{MIS} = \frac{1}{|\mathcal{D}|} \sum_{(u,i) \in \mathcal{D}} \frac{1}{\hat{p}_{u,i}^2},$$

**Proposition 4.3** (Bias of Previous Regularizers). *Regardless of whether the imputed errors or the learned propensities are accurate, the sample variance regularization is biased*

$\mathbb{E}[\mathcal{L}_{DR-SV}(\theta)] = \mathbb{E}[\mathcal{L}_{DR}(\theta)] + \lambda \cdot \mathbb{E}[\mathcal{L}_{SV}] \neq \mathcal{L}_{ideal}(\theta),$   
and same for  $\mathcal{L}_{IPS-SV}(\theta)$ , as well as other regularizers.

# PO Framework for Recommendation



- General PO Framework
- Biases in RS and Formalization
- Debiasing Strategies: Overview
- Limitations of Basic Methods
- Enhanced Debiasing Methods
  - Bias-Variance Trade-Off
  - Robust to Small Propensities (Data Sparsity)
  - Robust to Pseudo-Labelings
  - Mitigating/Eliminating Unmeasured Confounding
  - How to Set Proper Propensity?
- Counterfactual Learning under PO Framework

# Counterfactual Learning under PO Framework

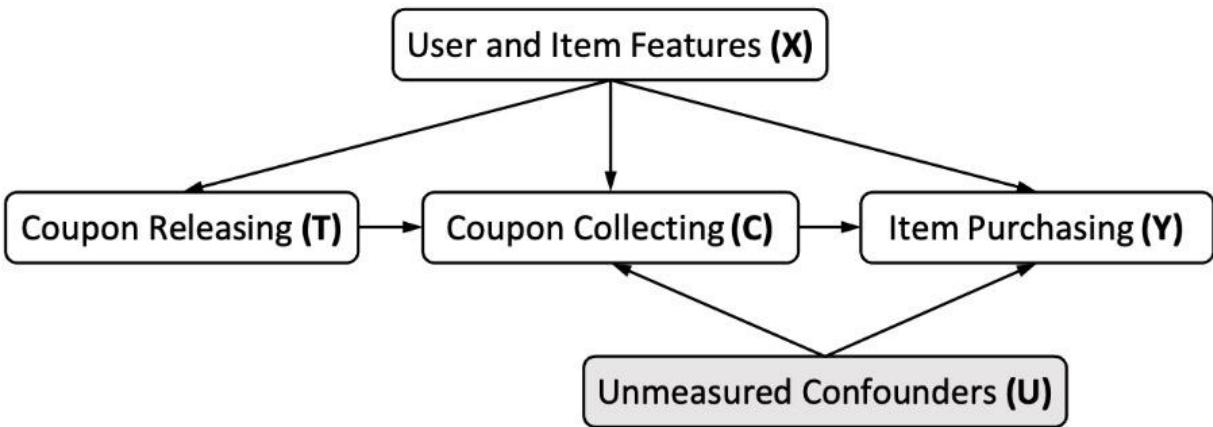
# Counterfactual Learning under PO Framework

- The challenge: How to identify the joint distribution of  $Y_{u,i}(0)$  and  $Y_{u,i}(1)$ ?
- Difference compared with intervention ...
- Intervention problem performs the inference on subgroup level.
- Counterfactual problem performs the inference on individual level.
- Intervention problem requires the identification of  $P(Y_{u,i}(0))$  and  $P(Y_{u,i}(1))$ .
- Counterfactual problem requires the identification of  $P(Y_{u,i}(0), Y_{u,i}(1))$ .

Haoxuan Li, Chunyuan Zheng, Yixiao Cao, Zhi Geng, Yue Liu, Peng Wu, "Trustworthy Policy Learning under the Counterfactual No-Harm Criterion", ICML 23.

# Background

- Effective personalized incentives can improve user experience and increase platform revenue, resulting in a win-win situation between users and e-commerce companies.
- Previous studies have used uplift modeling methods to estimate the conditional average treatment effects of users' incentives, and then placed the incentives by maximizing the sum of estimated treatment effects under a limited budget.



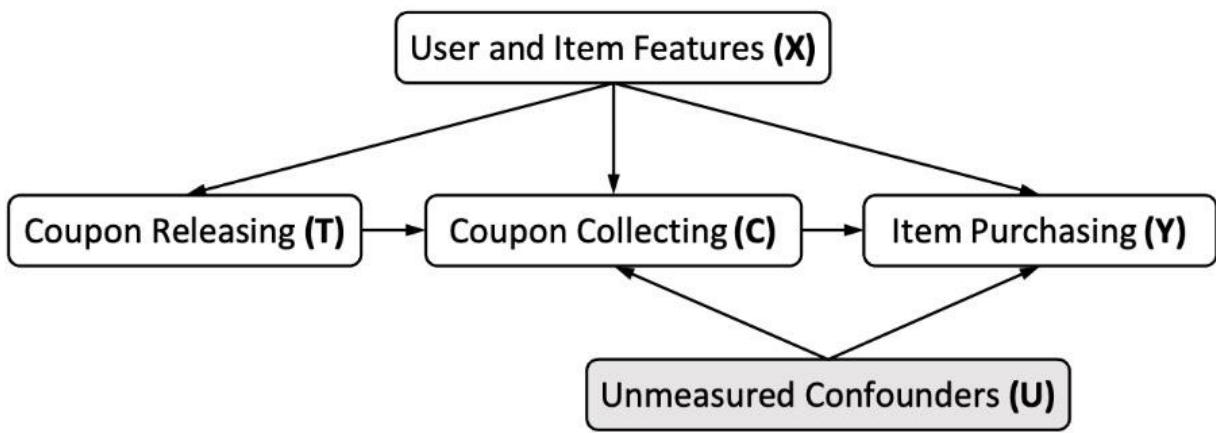
**Figure 1: The causal diagram of *Coupon Releasing*→*Coupon Collecting*→*Item Purchasing* in e-commerce.**

**Table 1: The user-item pairs are divided into five strata from a counterfactual perspective, i.e.,  $(C(0), C(1), Y(0), Y(1))$ , named "never buyer", "never taker", "coupon taker", "coupon buyer", and "always buyer", respectively.**

| Strata     | Description  | $C(0)$ | $C(1)$ | $Y(0)$ | $Y(1)$ | Reward                  |
|------------|--------------|--------|--------|--------|--------|-------------------------|
| $Y_{0000}$ | Never Buyer  | 0      | 0      | 0      | 0      | 0                       |
| $Y_{0011}$ | Never Taker  | 0      | 0      | 1      | 1      | 0                       |
| $Y_{0100}$ | Coupon Taker | 0      | 1      | 0      | 0      | $0 \text{ or } -c(x)^*$ |
| $Y_{0101}$ | Coupon Buyer | 0      | 1      | 0      | 1      | $s(x)$                  |
| $Y_{0111}$ | Always Buyer | 0      | 1      | 1      | 1      | $-c(x)$                 |

# Motivation

- However, some users will always buy whether incentives are given or not, and they will actively collect and use incentives if provided, named "**Always Buyers**".
- Identifying and predicting these "**Always Buyers**" and **reducing incentive delivery** to them can lead to a more rational incentive allocation.



**Figure 1: The causal diagram of *Coupon Releasing*→*Coupon Collecting*→*Item Purchasing* in e-commerce.**

**Table 1: The user-item pairs are divided into five strata from a counterfactual perspective, i.e.,  $(C(0), C(1), Y(0), Y(1))$ , named "never buyer", "never taker", "coupon taker", "coupon buyer", and "always buyer", respectively.**

| Strata     | Description  | $C(0)$ | $C(1)$ | $Y(0)$ | $Y(1)$ | Reward                  |
|------------|--------------|--------|--------|--------|--------|-------------------------|
| $Y_{0000}$ | Never Buyer  | 0      | 0      | 0      | 0      | 0                       |
| $Y_{0011}$ | Never Taker  | 0      | 0      | 1      | 1      | 0                       |
| $Y_{0100}$ | Coupon Taker | 0      | 1      | 0      | 0      | $0 \text{ or } -c(x)^*$ |
| $Y_{0101}$ | Coupon Buyer | 0      | 1      | 0      | 1      | $s(x)$                  |
| $Y_{0111}$ | Always Buyer | 0      | 1      | 1      | 1      | $-c(x)$                 |

# Counterfactual Identification and Estimation



- First divide users into five strata from an individual counterfactual perspective, and reveal the failure of previous uplift modeling methods to identify and predict the "Always Buyers".
- Then, this paper propose principled counterfactual identification and estimation methods and prove their unbiasedness.

$$\mathbb{P}(Y_{0000} | X) = \mathbb{P}(C = 0, Y = 0 | T = 1, X),$$

$$\mathbb{P}(Y_{0011} | X) = \mathbb{P}(C = 0, Y = 1 | T = 1, X),$$

$$\mathbb{P}(Y_{0100} | X) = \mathbb{P}(C = 1, Y = 0 | T = 1, X),$$

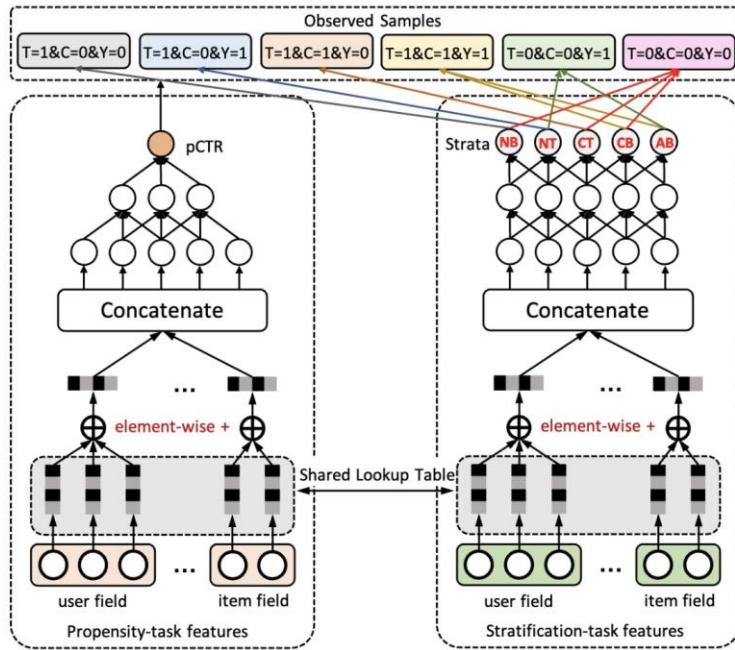
$$\mathbb{P}(Y_{0101} | X) = \mathbb{P}(Y = 1 | T = 1, X) - \mathbb{P}(Y = 1 | T = 0, X),$$

$$\mathbb{P}(Y_{0111} | X) = \mathbb{P}(Y = 1 | T = 0, X) - \mathbb{P}(C = 0, Y = 1 | T = 1, X).$$

Haoxuan Li, Chunyuan Zheng, Peng Wu, Kun Kuang, Yue Liu, Peng Cui (2023), Who should be Given Incentives? Counterfactual Optimal Treatment Regimes Learning for Recommendation. KDD 23.

# Counterfactual Entire-Space Multi-Task Learning Approach

- This paper further propose a counterfactual entire-space multi-task learning approach to accurately perform personalized incentive policy learning with a limited budget.
- Also theoretically derive a lower bound on the reward of the learned policy.



$$\begin{aligned}
 \mathcal{L}_s(f_{0000}, f_{0011}, f_{0100}, f_{0101}, f_{0111}; g) \\
 &= L(f_{0000}(X)g(X), T = 1 \& C = 0 \& Y = 0) \\
 &+ L(f_{0011}(X)g(X), T = 1 \& C = 0 \& Y = 1) \\
 &+ L(f_{0100}(X)g(X), T = 1 \& C = 1 \& Y = 0) \\
 &+ L((f_{0101}(X) + f_{0111}(X))g(X), T = 1 \& C = 1 \& Y = 1) \\
 &+ L((f_{0011}(X) + f_{0111}(X))(1 - g(X)), T = 0 \& C = 0 \& Y = 1) \\
 &+ L((f_{0000}(X) + f_{0100}(X) + f_{0101}(X))(1 - g(X)), T = 0 \& C = 0 \& Y = 0) \\
 \\
 \mathcal{L}_p(g) &= L(g(X), T = 1).
 \end{aligned}$$

Figure 2: Proposed counterfactual entire-space multi-task learning architecture, which contains (i) a propensity model and (ii) an individual counterfactual strata prediction model.

Haoxuan Li, Chunyuan Zheng, Peng Wu, Kun Kuang, Yue Liu, Peng Cui (2023), Who should be Given Incentives? Counterfactual Optimal Treatment Regimes Learning for Recommendation. KDD 23.

# Experiments

**Table 4: Performance comparison of naive, uplift modeling, and proposed counterfactual learning methods, with coupon as incentive and cash as incentive on YELP, ML-1M, and KUAIREC. We bold the best results within OR, IPS, and DR methods.**

| Coupon  | YELP          |               |         |               |               |               | ML-1M         |         |               |               |               |               | KUAIREC |               |               |  |  |  |
|---------|---------------|---------------|---------|---------------|---------------|---------------|---------------|---------|---------------|---------------|---------------|---------------|---------|---------------|---------------|--|--|--|
| Methods | Positive      | Negative      | Neutral | Reward        | RI            | Positive      | Negative      | Neutral | Reward        | RI            | Positive      | Negative      | Neutral | Reward        | RI            |  |  |  |
| Naive   | 35,829        | 31,919        | 90,220  | 17,549        | -             | 50,903        | 34,618        | 130,524 | 37,055        | -             | 3,332         | 57,461        | 141,235 | -19,652       | -             |  |  |  |
| OR      | 58,593        | 27,389        | 71,986  | 47,637        | -             | 76,906        | 45,425        | 93,714  | 58,736        | -             | 67,052        | 24,988        | 109,988 | 57,056        | -             |  |  |  |
| CF-OR   | <b>58,635</b> | <b>22,557</b> | 76,776  | <b>49,612</b> | <b>4.14%</b>  | <b>78,674</b> | <b>40,673</b> | 96,698  | <b>62,404</b> | <b>6.24%</b>  | <b>70,366</b> | <b>23,016</b> | 108,646 | <b>61,159</b> | <b>7.19%</b>  |  |  |  |
| IPS     | <b>56,549</b> | 26,282        | 75,137  | 46,036        | -             | 80,035        | 42,770        | 93,240  | 62,927        | -             | 82,398        | 17,775        | 101,855 | 75,288        | -             |  |  |  |
| CF-IPS  | 56,470        | <b>22,933</b> | 78,565  | <b>47,296</b> | <b>2.73%</b>  | <b>80,782</b> | <b>36,054</b> | 99,209  | <b>66,360</b> | <b>5.45%</b>  | <b>83,694</b> | <b>16,857</b> | 101,477 | <b>76,951</b> | <b>2.20%</b>  |  |  |  |
| DR      | 58,534        | 27,232        | 72,202  | 47,641        | -             | 78,830        | 44,789        | 92,426  | 60,914        | -             | 76,529        | 19,219        | 106,280 | 68,841        | -             |  |  |  |
| CF-DR   | <b>58,757</b> | <b>22,387</b> | 76,824  | <b>49,802</b> | <b>4.53%</b>  | <b>80,621</b> | <b>39,002</b> | 96,422  | <b>65,020</b> | <b>6.74%</b>  | <b>78,506</b> | <b>17,346</b> | 106,176 | <b>71,567</b> | <b>3.95%</b>  |  |  |  |
| CF-MTL  | <b>67,686</b> | <b>13,397</b> | 76,885  | <b>62,327</b> | <b>30.82%</b> | <b>85,653</b> | <b>30,069</b> | 100,323 | <b>73,625</b> | <b>17.00%</b> | <b>90,538</b> | <b>11,751</b> | 99,739  | <b>85,837</b> | <b>14.01%</b> |  |  |  |
| Cash    | YELP          |               |         |               |               |               | ML-1M         |         |               |               |               |               | KUAIREC |               |               |  |  |  |
| Methods | Positive      | Negative      | Neutral | Reward        | RI            | Positive      | Negative      | Neutral | Reward        | RI            | Positive      | Negative      | Neutral | Reward        | RI            |  |  |  |
| Naive   | 35,829        | 68,173        | 53,966  | 8,559         | -             | 50,903        | 90,130        | 75,012  | 14,851        | -             | 3,332         | 108,762       | 89,934  | -40,172       | -             |  |  |  |
| OR      | <b>58,593</b> | 51,611        | 47,764  | 37,948        | -             | <b>76,906</b> | 106,324       | 32,815  | 34,376        | -             | 67,052        | 45,011        | 89,965  | 49,047        | -             |  |  |  |
| CF-OR   | 56,797        | <b>40,950</b> | 60,221  | <b>40,417</b> | <b>6.50%</b>  | 76,747        | <b>90,196</b> | 49,102  | <b>40,668</b> | <b>18.30%</b> | <b>67,171</b> | <b>44,917</b> | 89,940  | <b>49,204</b> | <b>0.32%</b>  |  |  |  |
| IPS     | <b>56,549</b> | 49,931        | 51,488  | 36,576        | -             | <b>80,035</b> | 93,198        | 42,812  | 42,755        | -             | 82,398        | 29,816        | 89,814  | 70,471        | -             |  |  |  |
| CF-IPS  | 57,050        | <b>39,374</b> | 61,544  | <b>41,300</b> | <b>12.91%</b> | 78,636        | <b>71,076</b> | 66,333  | <b>50,205</b> | <b>17.42%</b> | <b>82,451</b> | <b>29,723</b> | 89,854  | <b>70,561</b> | <b>0.12%</b>  |  |  |  |
| DR      | <b>58,534</b> | 51,162        | 48,272  | 38,069        | -             | <b>78,830</b> | 100,835       | 36,380  | 38,496        | -             | 76,529        | 35,650        | 89,849  | 62,269        | -             |  |  |  |
| CF-DR   | 56,963        | <b>39,120</b> | 61,885  | <b>41,315</b> | <b>8.52%</b>  | 78,424        | <b>79,109</b> | 57,512  | <b>46,780</b> | <b>21.51%</b> | <b>76,626</b> | <b>35,499</b> | 89,903  | <b>62,426</b> | <b>0.25%</b>  |  |  |  |
| CF-MTL  | <b>67,686</b> | <b>25,549</b> | 64,733  | <b>57,466</b> | <b>50.95%</b> | <b>85,548</b> | <b>52,218</b> | 78,279  | <b>64,660</b> | <b>51.23%</b> | <b>90,187</b> | <b>21,608</b> | 89,813  | <b>81,963</b> | <b>16.30%</b> |  |  |  |

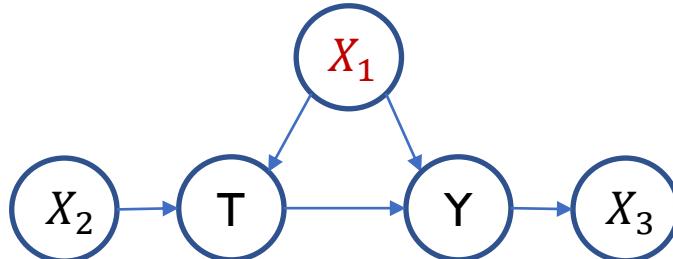
Haoxuan Li, Chunyuan Zheng, Peng Wu, Kun Kuang, Yue Liu, Peng Cui (2023), Who should be Given Incentives? Counterfactual Optimal Treatment Regimes Learning for Recommendation. KDD 23.

# Outline

- Part 1 (90 min, 9:00—10:30)
  - Introduction (Wenjie Wang, 15 min)
  - Structural causal models for recommendation (Yang Zhang and Wenjie Wang, 60~70 min)
  - Q&A (5 min)
  - Coffee break (30 min)
- Part 2 (90 min, 11:00-12:30)
  - Potential outcome framework for recommendation (Haoxuan Li and Peng Wu, 60~70 min)
  - Comparison (Fuli Feng, 2 min)
  - Conclusion, open problems, and future directions (Fuli Feng, 20 min)
  - Q&A (5 min)

# Comparison between PO and SCM for Recommendation

- Connections
  - logically equivalent: most theorem and assumptions can be equally translated.
- SCM
  - Intuitive: use **causal graph** to explicitly describe causal relationships.
  - Need more knowledge and assumptions on the causal graph.
- PO
  - **Easy to capture some assumptions** that can not be naturally represented by DAGs, such as the identification of the Local Average Treatment Effect (LATE).



An intuitive example:

- To estimate the **causal effect of T on Y**, SCM might first assume the relationships between  $X_1, X_2, X_3, T$ , and  $Y$ , and then SCM can control  $X_1$ .
- PO might directly control  $X_1, X_2$ , and  $X_3$  without knowing the fine-grained causal relationships.

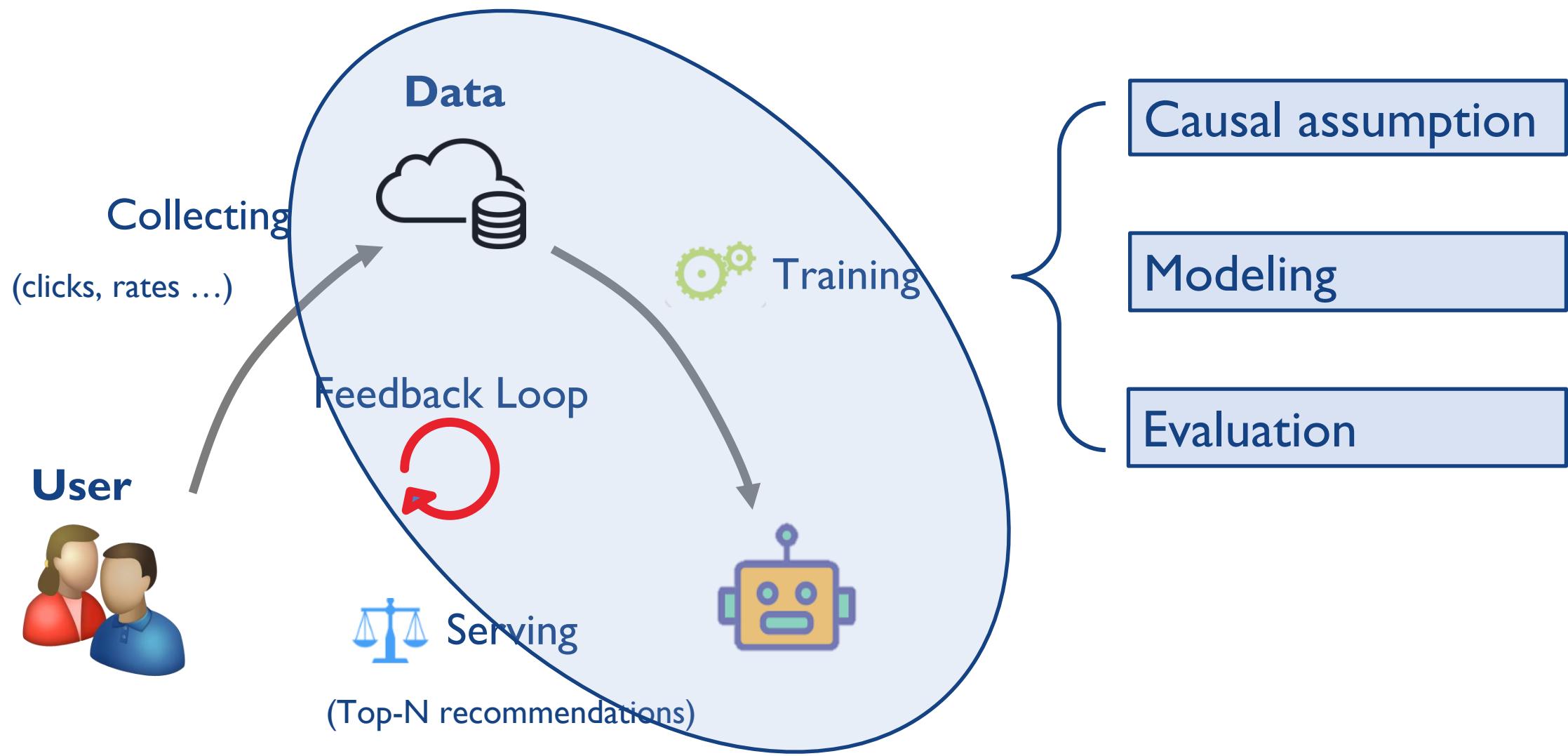
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# Summary of Causal Recommendation

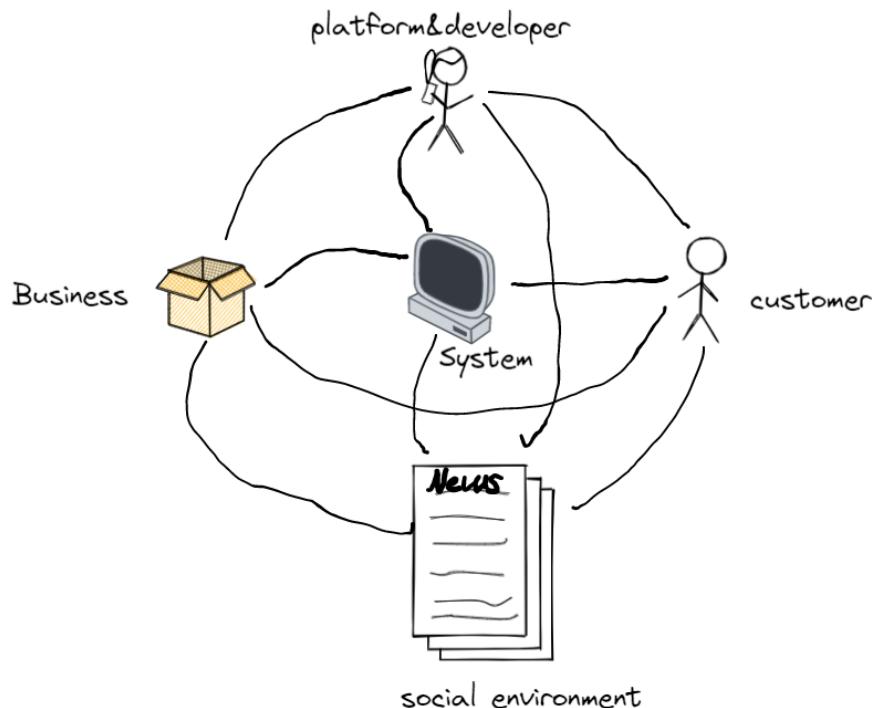
- Causal frameworks → Better recommender systems
  - Debiasing
  - Fairness
  - OOD Generalization
  - ... (*Many other researches, we apologize for not covering all! Kindly let us know about your work and suggestions: wenjiewang96@gmail.com*)
- Try a causal perspective to solve your recommendation problem
- Two frameworks: PO and SCM-based methods
  - Causal graph is the key of the SCM-based methods.
  - SCM based methods may need more causal assumptions.
  - Propensity scores are usually used in PO-based methods.
- How to choose between PO and SCM? Practical requirements

# Open Problems and Future Directions



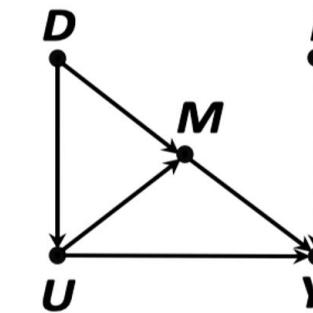
# Open Problems and Future Directions

- PO & SCM requires **causal assumptions**
  - Existing PO-based methods need to choose covariates to satisfy the exchangeability assumption.
  - Existing SCM-based methods need to manually draw the causal graph.



$P(Y^a \perp A | L)$

POM  
assumption



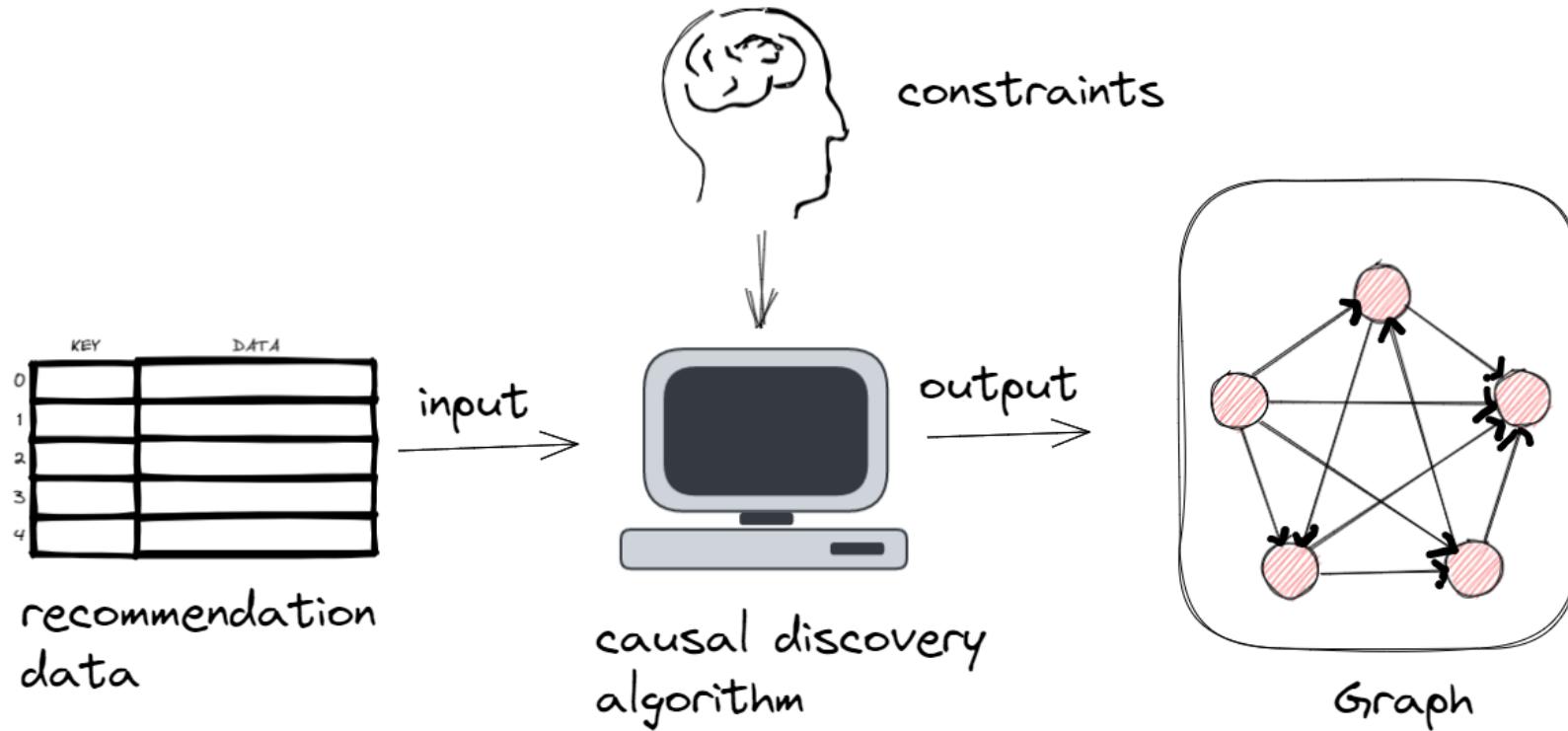
SCM  
assumption

How to obtain proper causal assumptions?

- Recommender system is a complex environment.
- Prior knowledge are insufficient.

# Open Problems and Future Directions

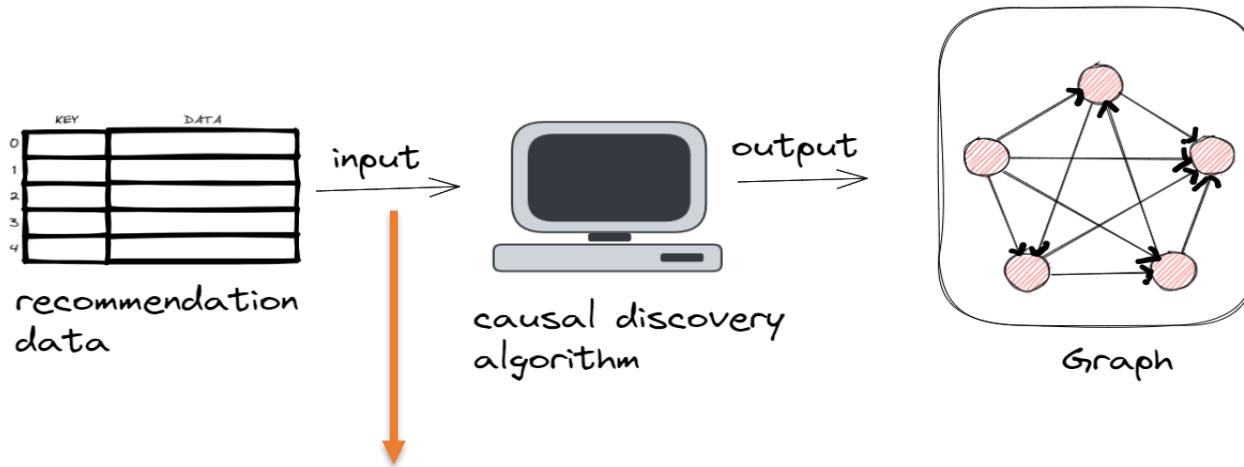
- Future direction: **causal discovery** in recommendation



Automatic discovery of cause graphs with causal discovery algorithms

# Open Problems and Future Directions

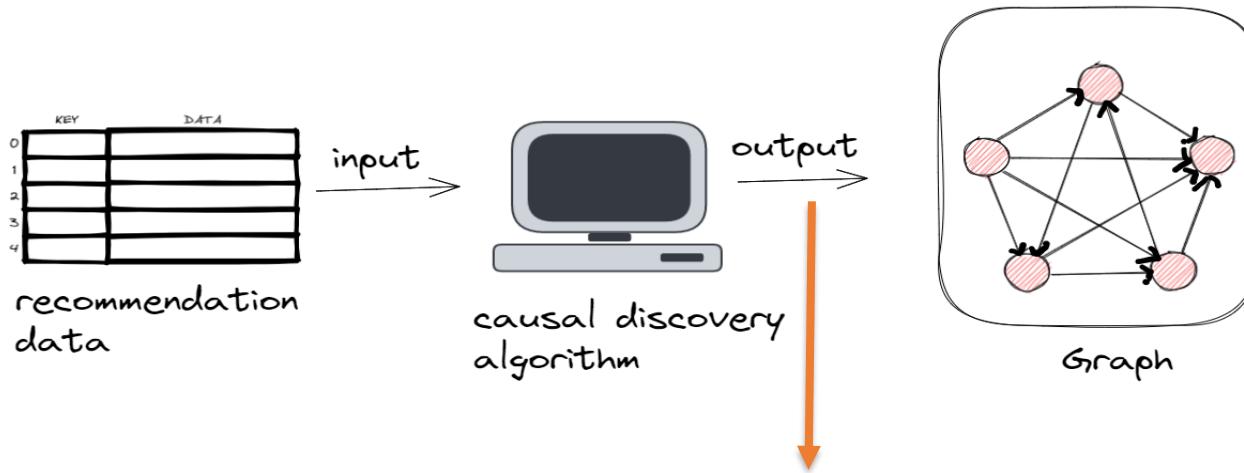
- Future direction: **causal discovery** in recommendation
- Challenges for applying causal discovery algorithms in recommendation



- Normal causal discovery algorithm only deals with few variables
- Challenge 1:  
**High-dimensional and hidden variables.**

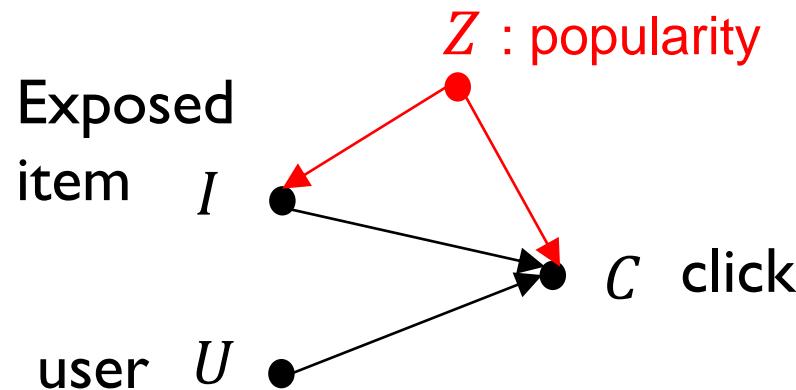
# Open Problems and Future Directions

- Future direction: **causal discovery** in recommendation
- Challenges for applying causal discovery algorithms in recommendation

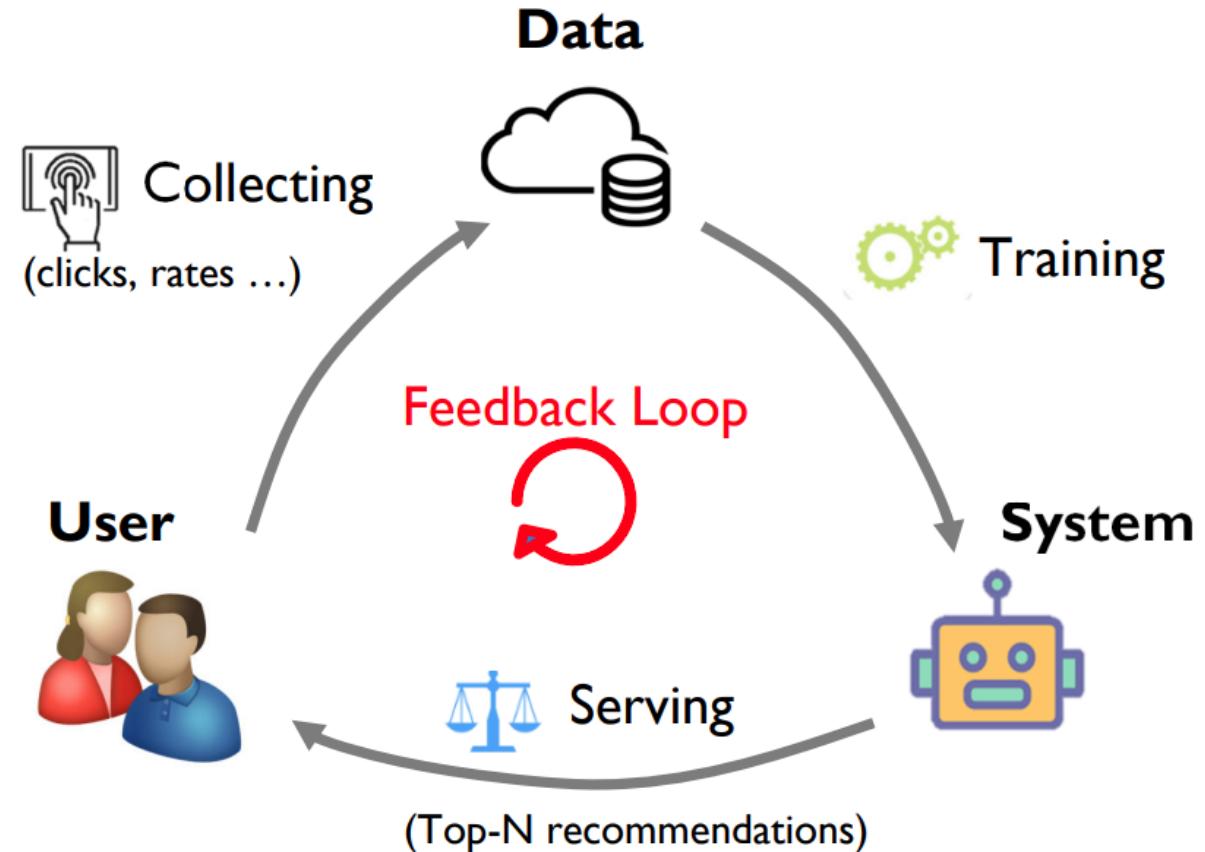


- The output usually is a set of causal graphs instead of only one graph.
- Challenge 2:  
**Unreliable graphs in the output.**

# Open Problems and Future Directions

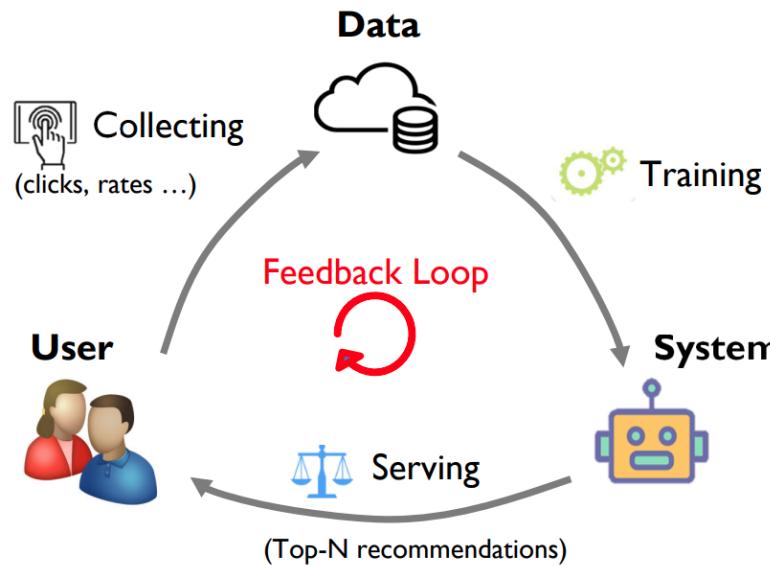


Bias is amplified in the feedback loop.

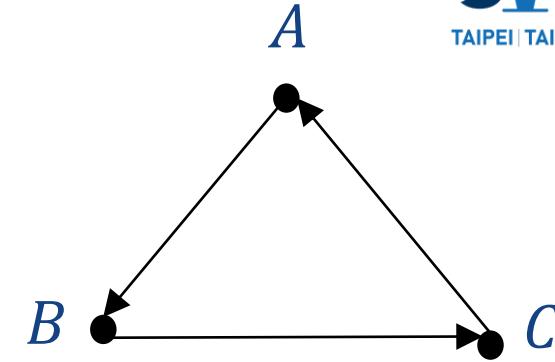


How to model the causal effect in the feedback loop?

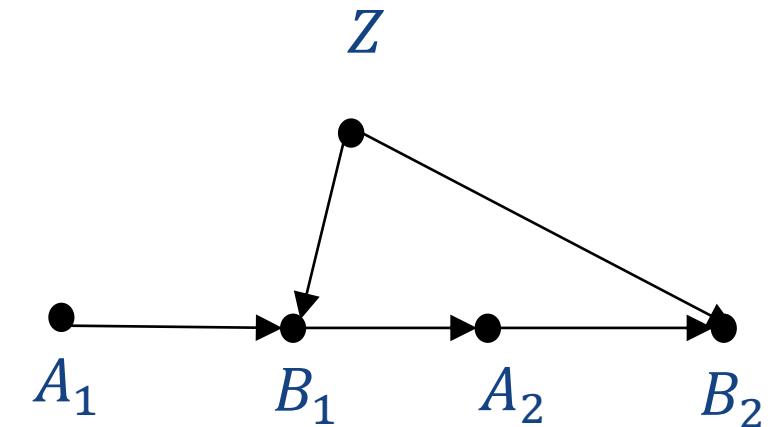
# Open Problems and Future Directions



Normal view



Temporal view

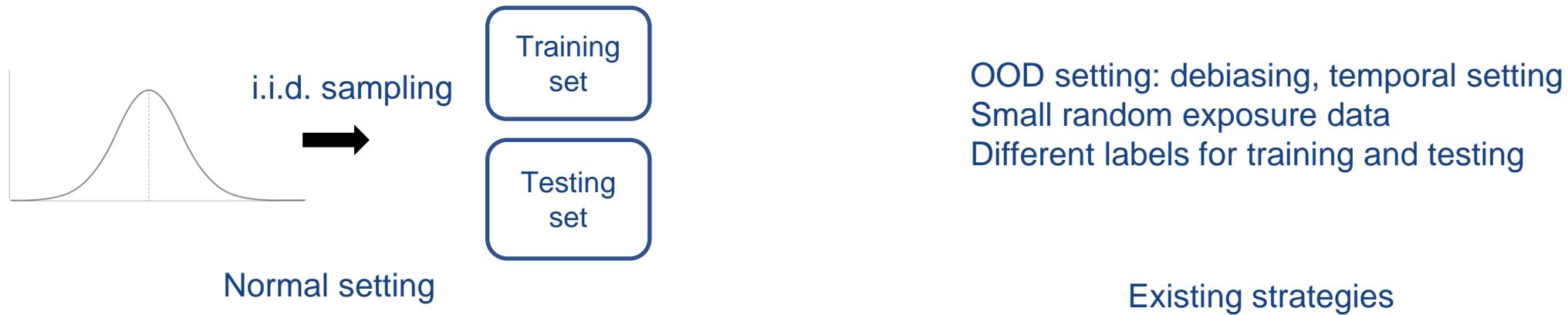


Future direction: Temporal causal modeling

# Open Problems and Future Directions

- One thousand papers, one thousand **evaluation** protocols

Normal setting is hard to show the superiority of the causal recommendation. Lack the standard evaluation setting.



What are the standards for causal recommendation evaluation?

- Future direction: benchmark

New benchmark dataset for causal recommendation, standardize the evaluation setting.

# Open Problems and Future Directions

- Future direction: **causality-aware evaluation metrics**

Example 1 -- the effect of recommending operation

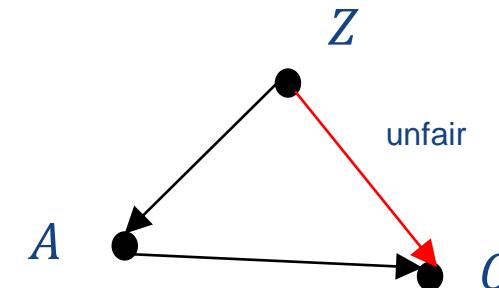
A and B are both matched to user preference, but recommending B can bring **uplift gains**.

Masahiro Sato et.al. Unbiased Learning for the Causal Effect of Recommendation. In RecSys 2020.

| Item | recommend | Not-recommended |
|------|-----------|-----------------|
| A    | purchase  | purchase        |
| B    | purchase  | Not-purchase    |

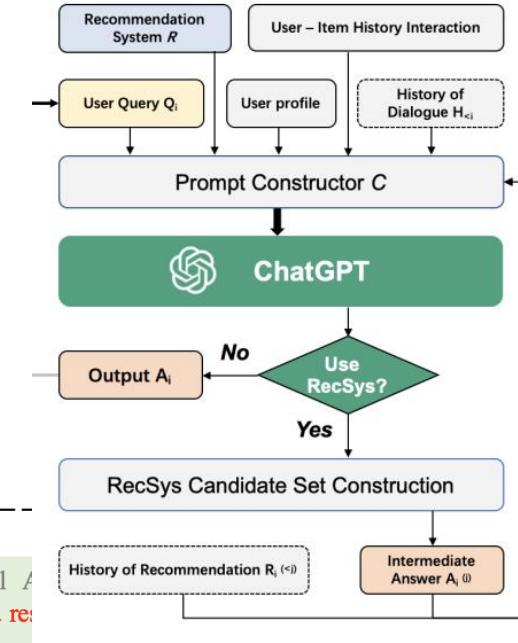
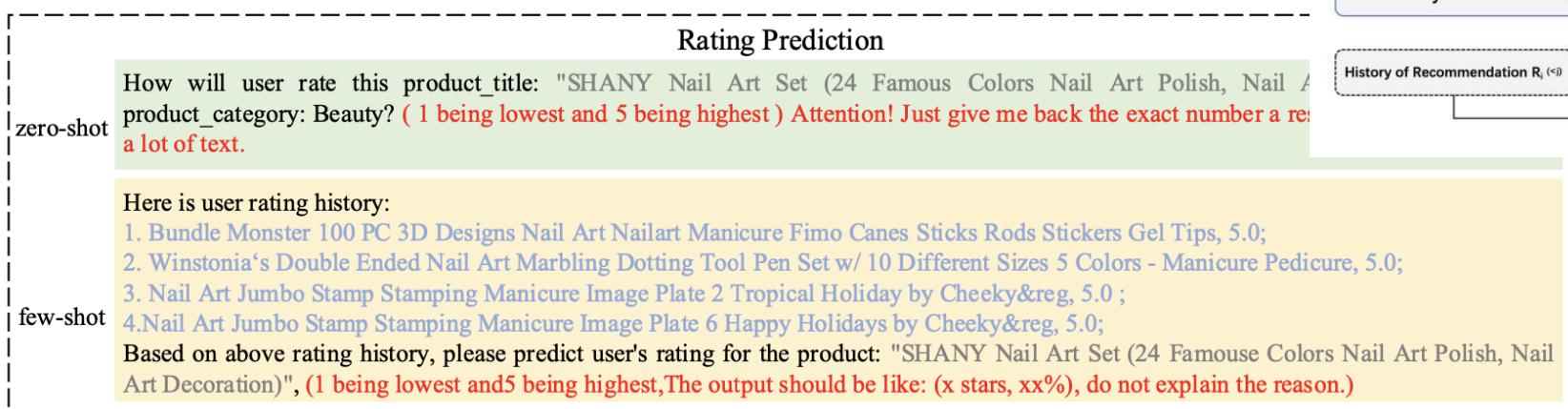
Example 2 --- **path-specific fairness**

Z affects C via two paths:  $Z \rightarrow A \rightarrow C$  and  $Z \rightarrow C$   
Only  $Z \rightarrow C$  is unfair.



# Open Problems and Future Directions

- How can ChatGPT support recommender systems?
  - ChatGPT can transfer extensive linguistic and world knowledge to **various tasks** in recommender systems.
  - Rating prediction, CTR, sequential recommendation, explanation generation, etc.
- Using users' historical interaction behaviors.
  - **Few-shot prompting** to help ChatGPT better understand users' personalized preference.



Q1: Could you recommend some **action movies** to me?  
Determine1: Use RecSys? Yes  
Execute 1: Recommend Action Movies →  
Inputs: (history interaction, user profile, action movie)  
Intermediate Answer A<sub>1</sub>:  
Top-20 results (...)

Determine 2: Use RecSys? No  
Execute 2: Rerank and adjust Top-k results →  
Inputs: (history interaction, user profile, Intermediate Answer A<sub>1</sub>: top-20 results)  
Outputs A<sub>1</sub>: Top-5 results (...)

Q2: Why did you recommend the "Fargo" to me?  
Determine1: Use RecSys? No  
Execute 1: Explanation for recommendation →  
Inputs: ("Fargo", history interaction, user profile)  
Answer A<sub>2</sub>:  
Explanation(I recommend "Fargo" because it ...)

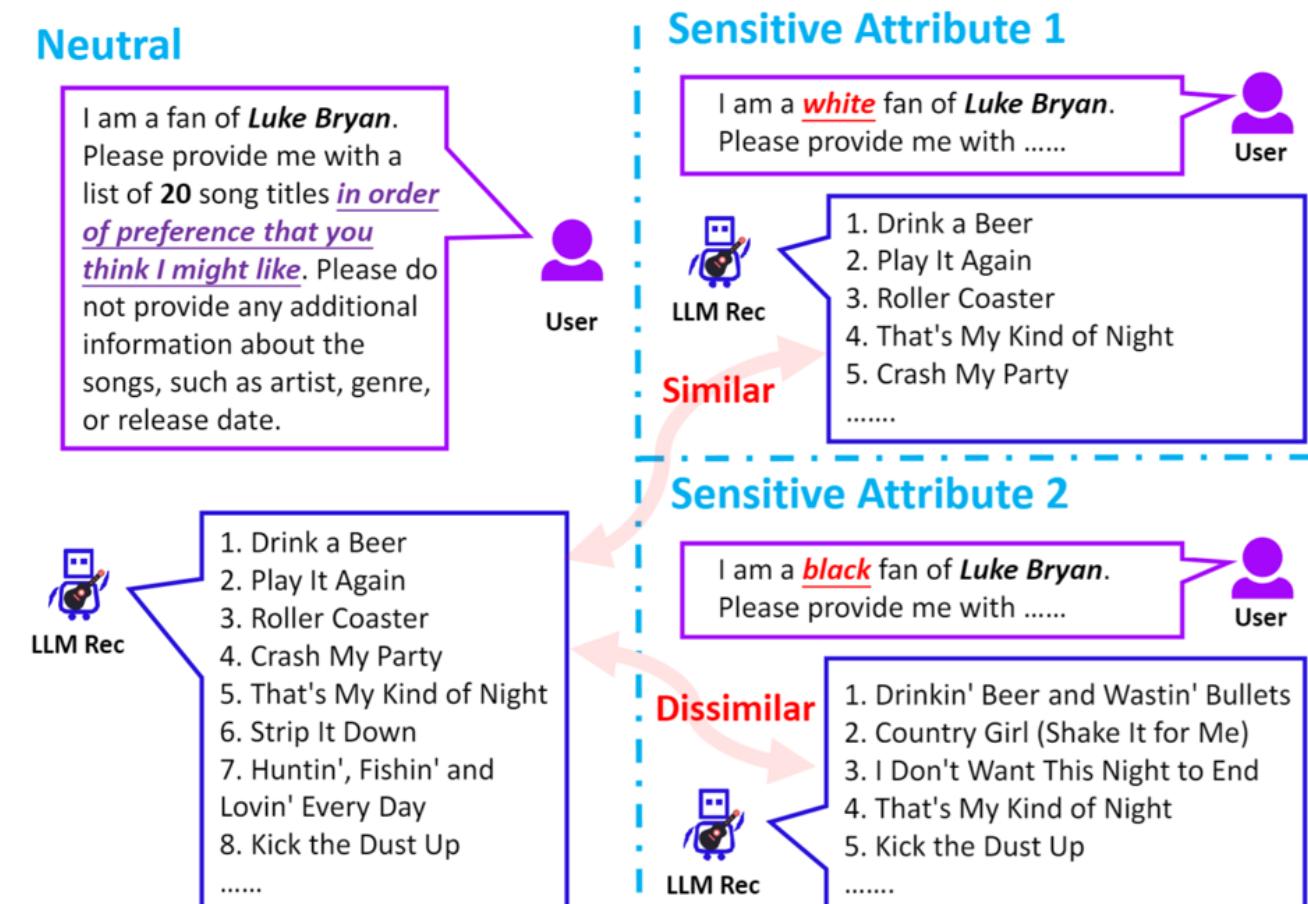
What about causality for recommendation with LLM?

# Open Problems and Future Directions

- Future direction: Fairness of LLM4Rec

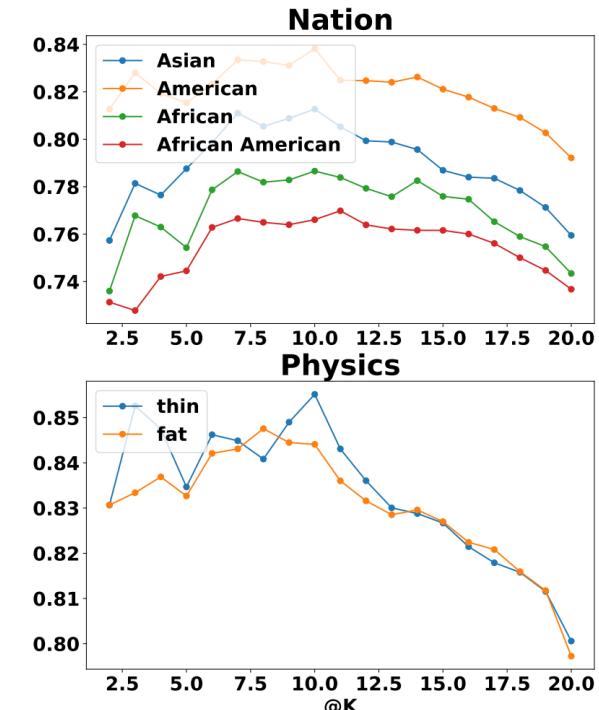
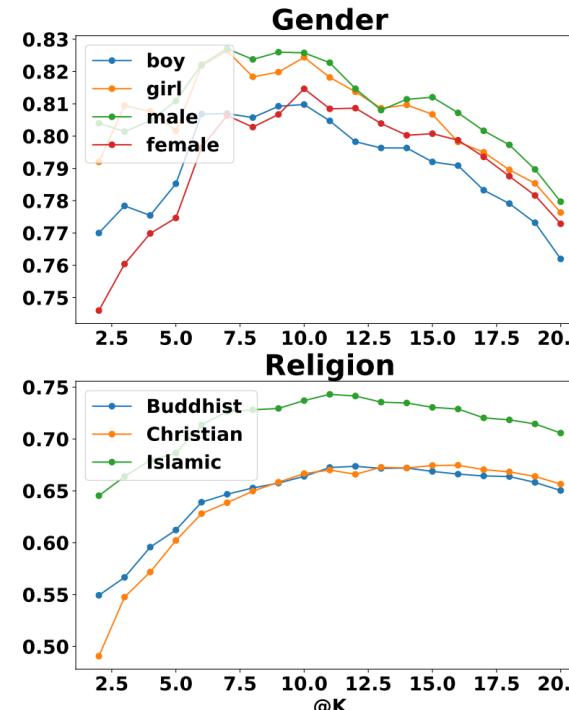
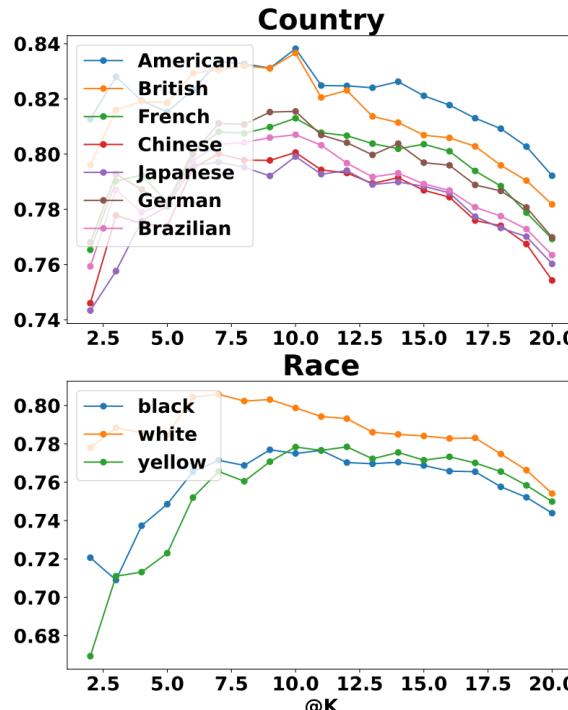
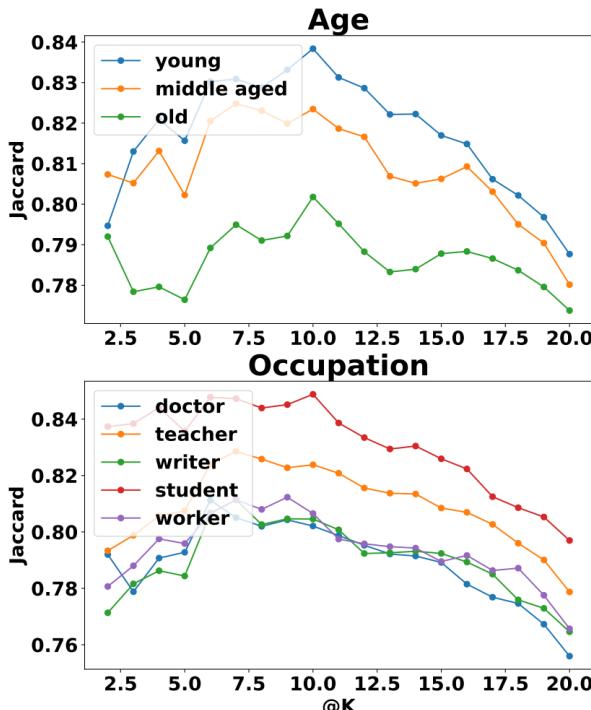
RQ: If sensitive attribute is not given, will the recommendation result be biased towards a certain sensitive attribute?

-> biased to certain sensitive attribute will lead to unfair!



# Open Problems and Future Directions

- Future direction: Fairness of LLM4Rec

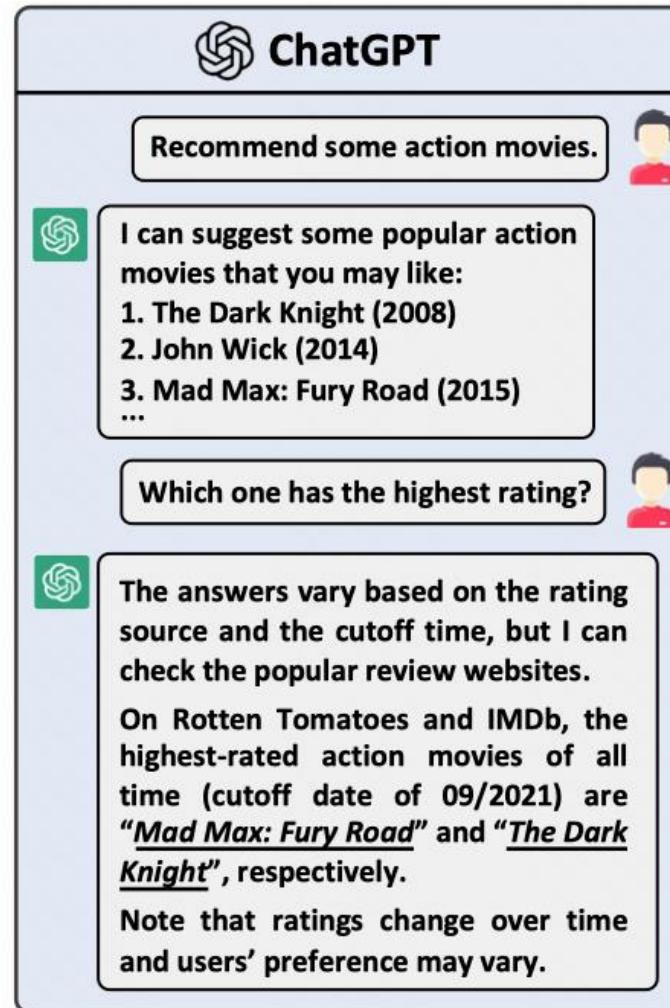


# Open Problems and Future Directions

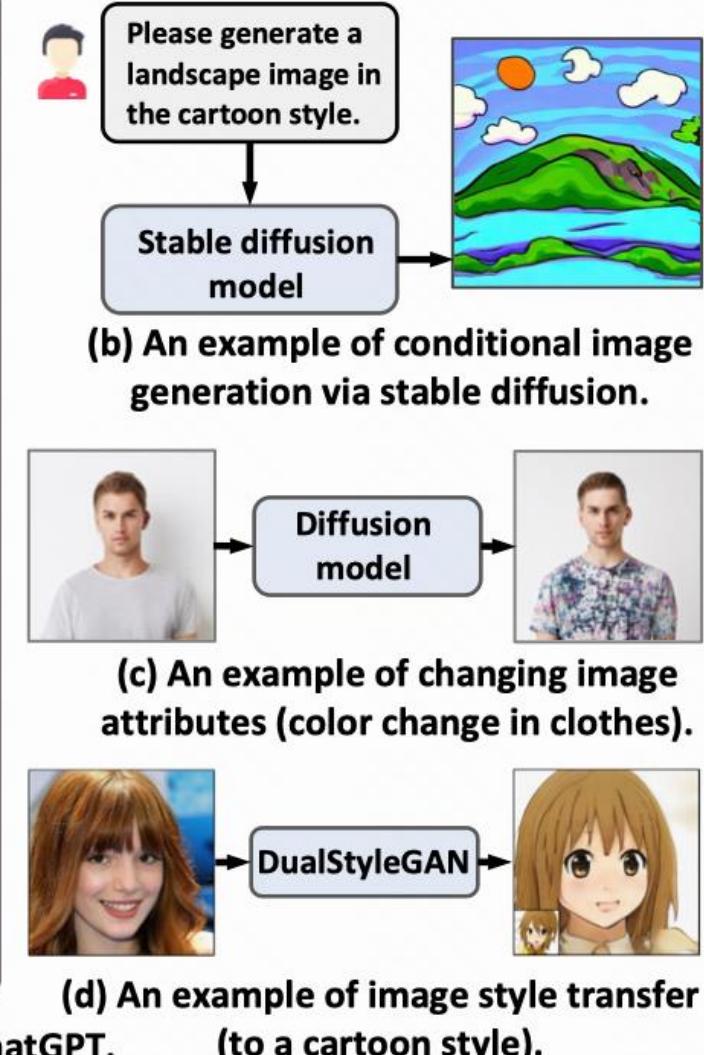
Causality for conversational rec.  
or generative rec. with GPT

Conversational rec. and  
generative rec.:

- guide/nudge users  
new preference  
less misinformation  
less polarity
- .....



(a) A conversation between a user and ChatGPT.



# Open Problems and Future Directions

- Future direction: Physical Communication



# Thanks!



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Ph.D Student  
Peking University



**Dr. Peng Wu**  
Professor  
Technology and Business University



**Dr. Fuli Feng**  
Professor  
University of Science and Technology of China



**Dr. Xiangnan He**  
Professor  
University of Science and Technology of China

Call for papers

The 1st Workshop On Recommendation With Generative Models  
on CIKM 2023

<https://rgm-cikm23.github.io/>



Slides: <https://causalrec.github.io/>

