

UNO R3 DRIVER FAQ

If the following steps can't solve your problem, please feel free to drop us a line at service@rexqualis.com.

Please make sure that your IDE is updated to 1.0.5 or newer version.

1) If you connect the Controller board to your computer, the computer does not response.

Open the Device Manager by right clicking "My computer" and selecting control panel.

Look under Ports (COM & LPT). If there is no COM or LPT or there is only an unknown device, it means there are some issues with the controller board or the USB cable.

We are sorry for the inconvenience caused. Please contact us at service@rexqualis.com and we will resend you a new product in 24 hours.

2) Open the Device Manager by right clicking "My computer" and selecting control panel.

Look under Ports (COM & LPT). If there is only an ATMEGA16U2.

It means that the Firmware of ATMEGA16U2 chip is wrong. Please contact us at service@rexqualis.com to get the firmware.

3) The company is installing the driver all the time but fails finally. Please download the drivethelife from the following website:

<http://www.drivethelife.com/>

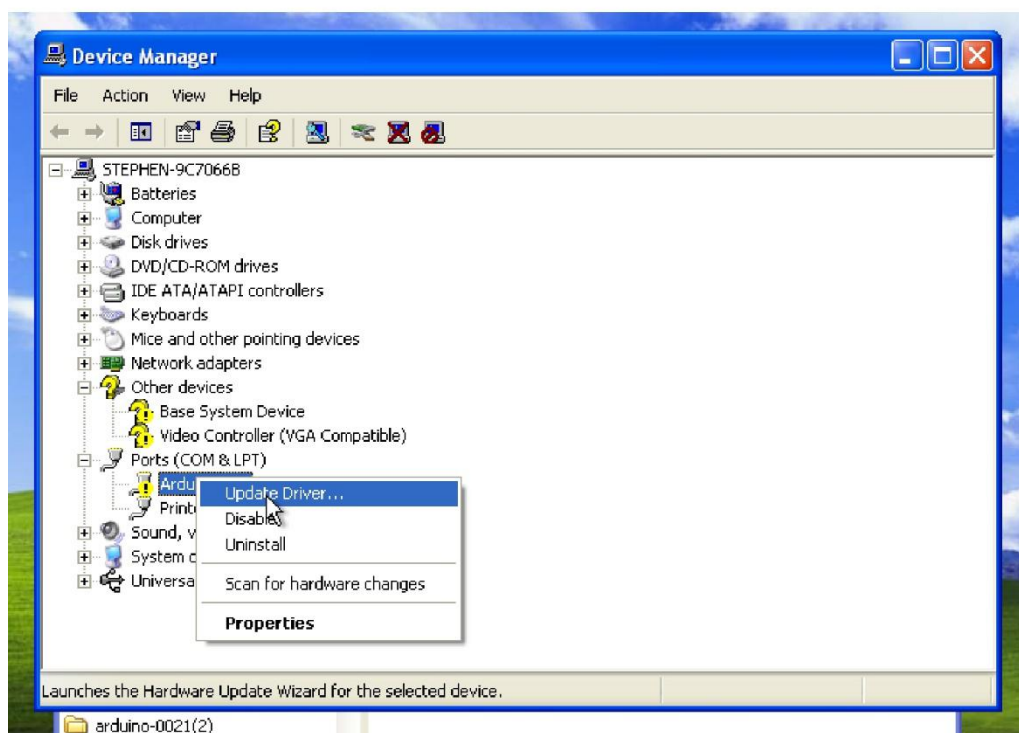
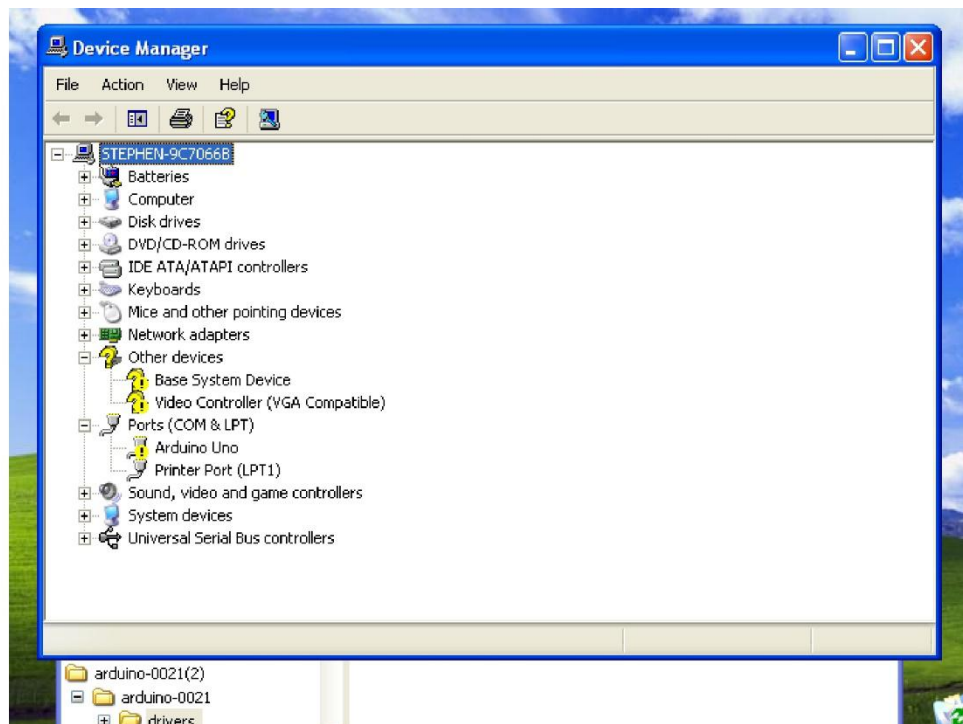
Install the software > Install the driver automatically > Restart the computer.

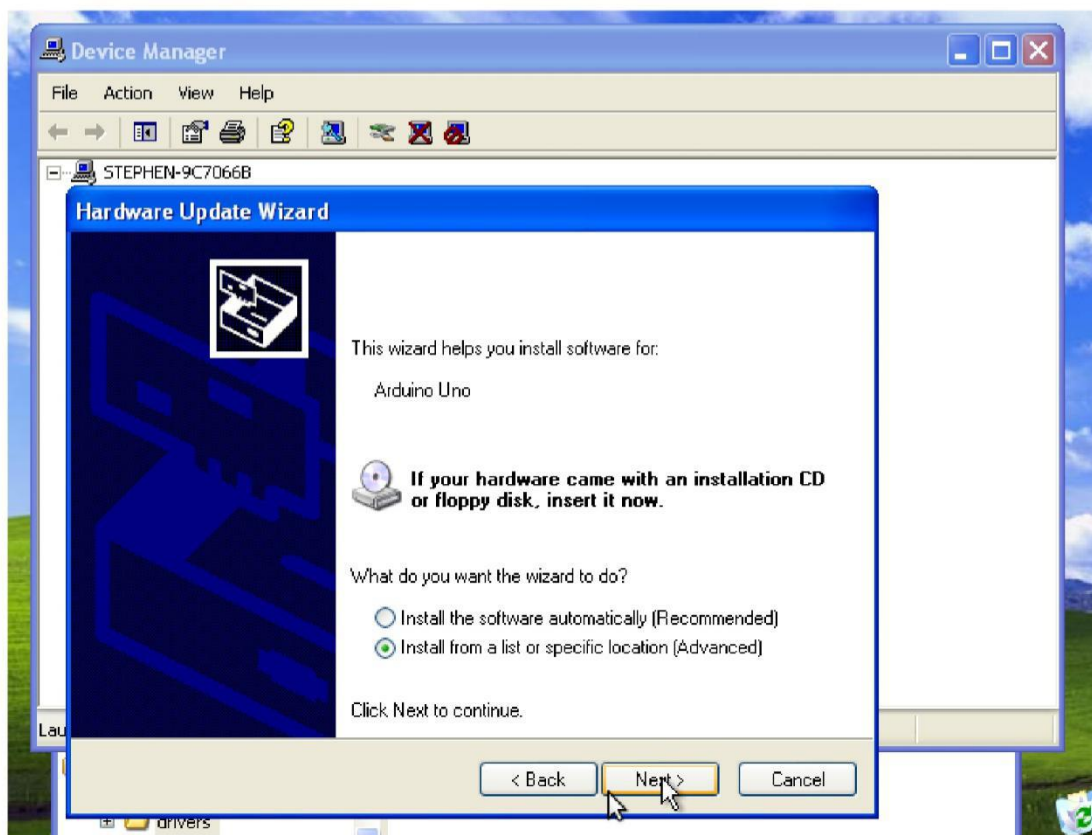
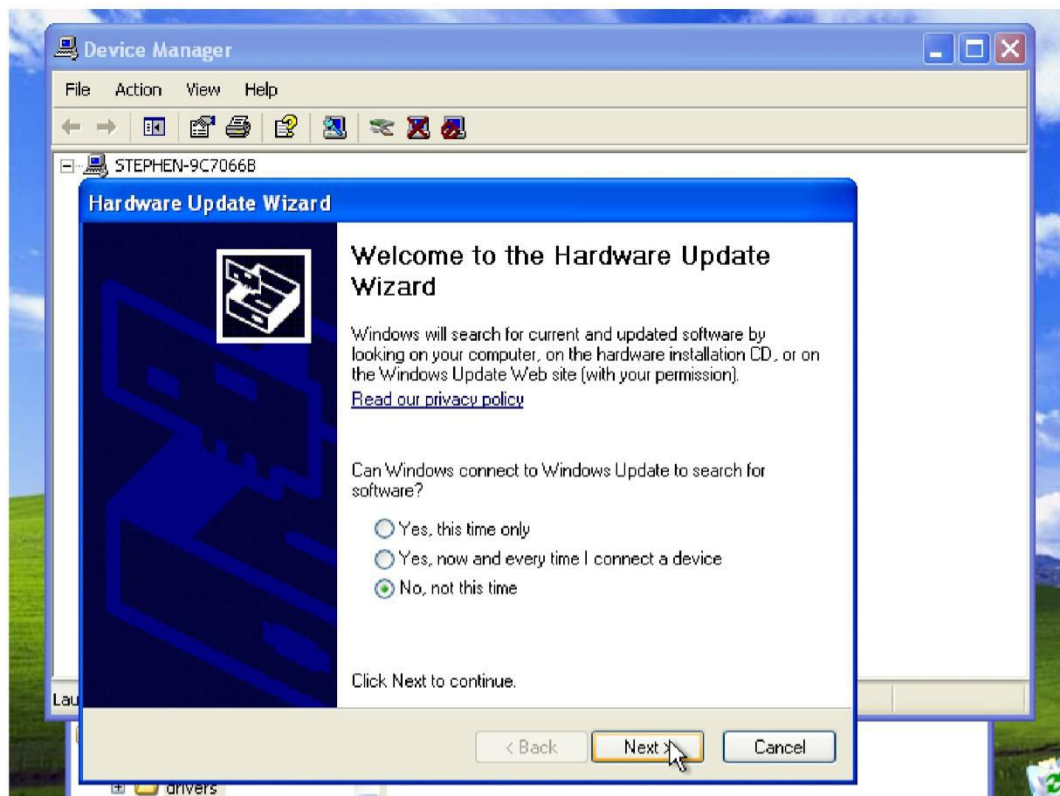
4) Open the Device Manager by right clicking "My computer" and selecting control panel.

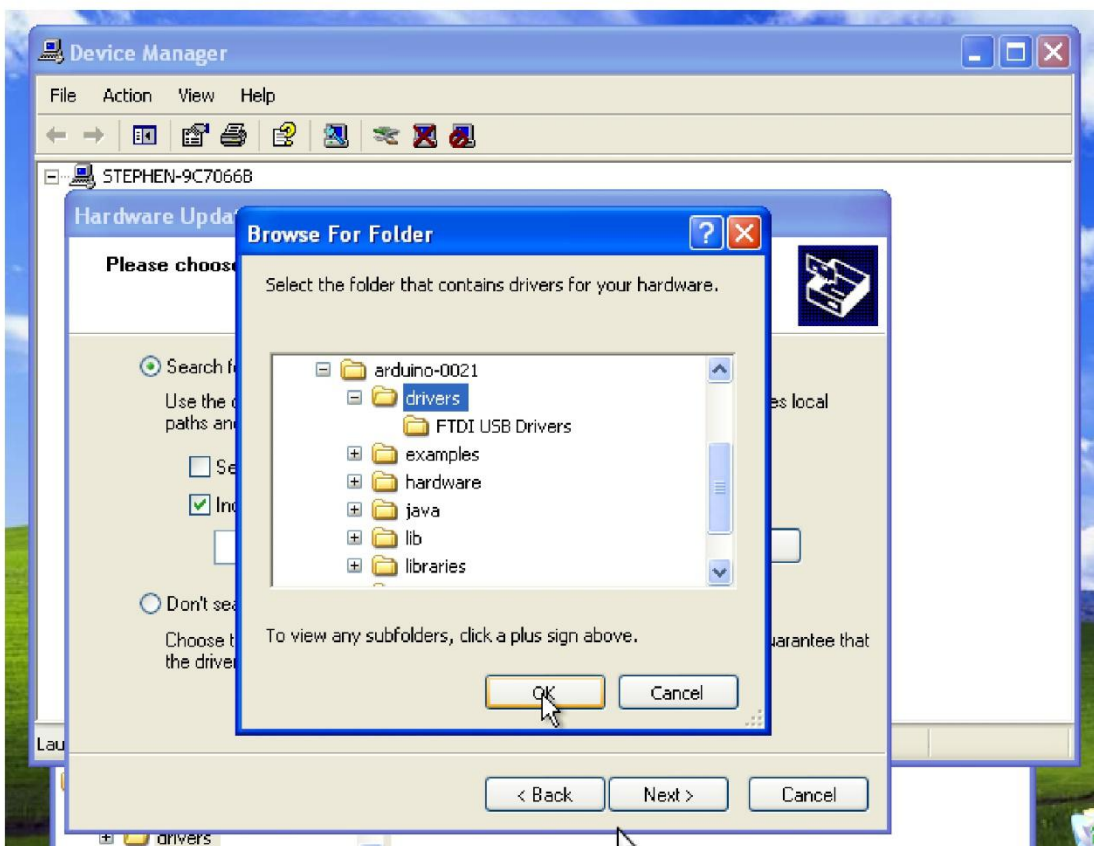
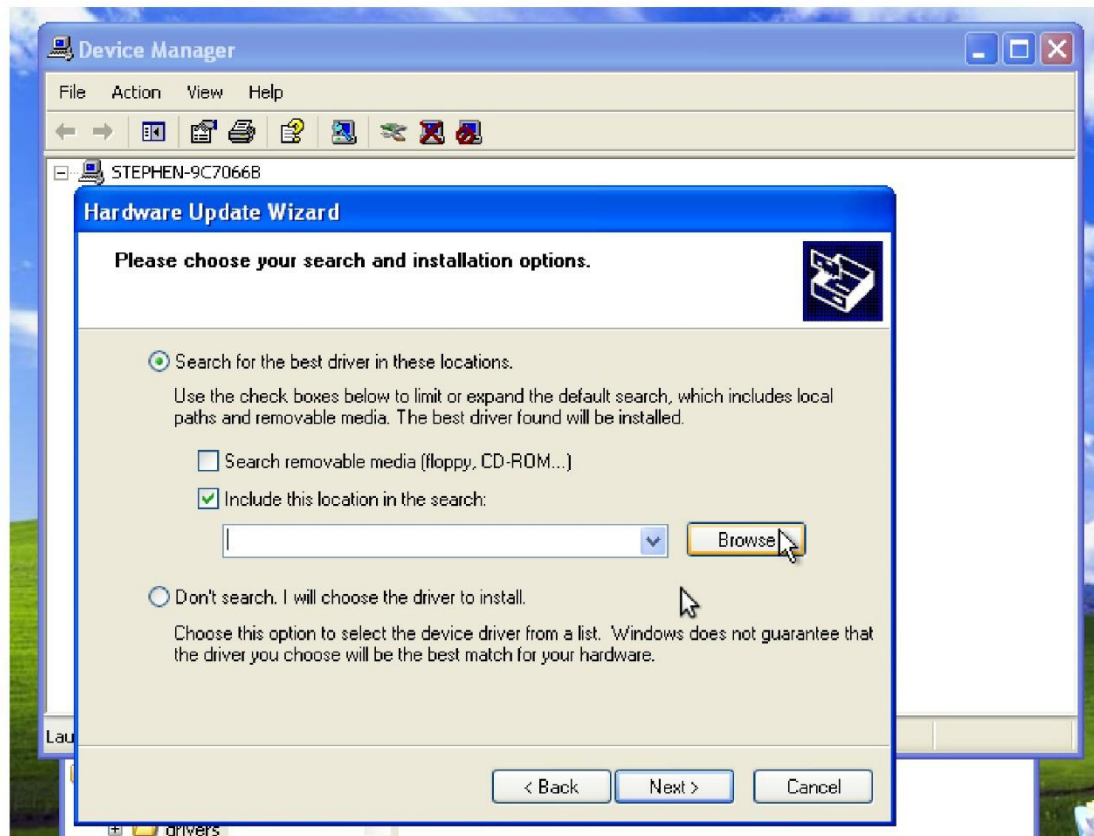
Look under Ports (COM & LPT). If there is an Arduino UNO with yellow exclamation mark. It means that you should install the driver by yourself.

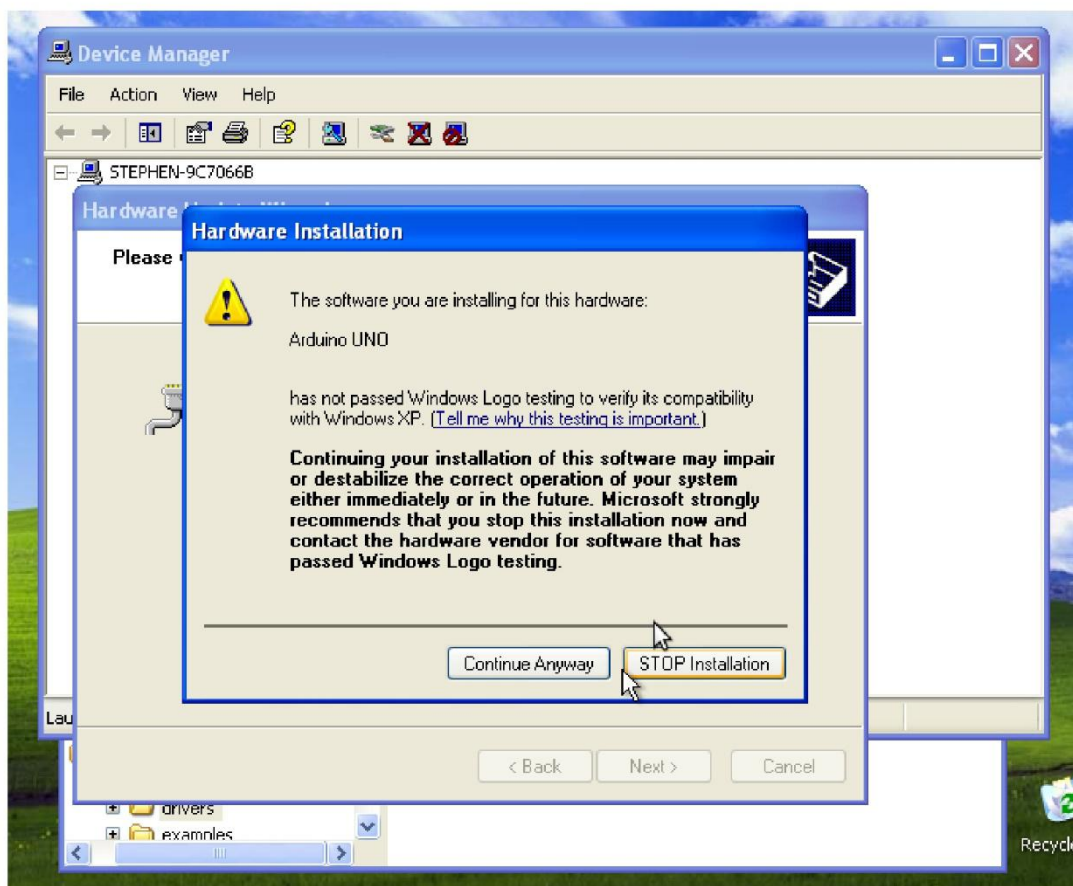
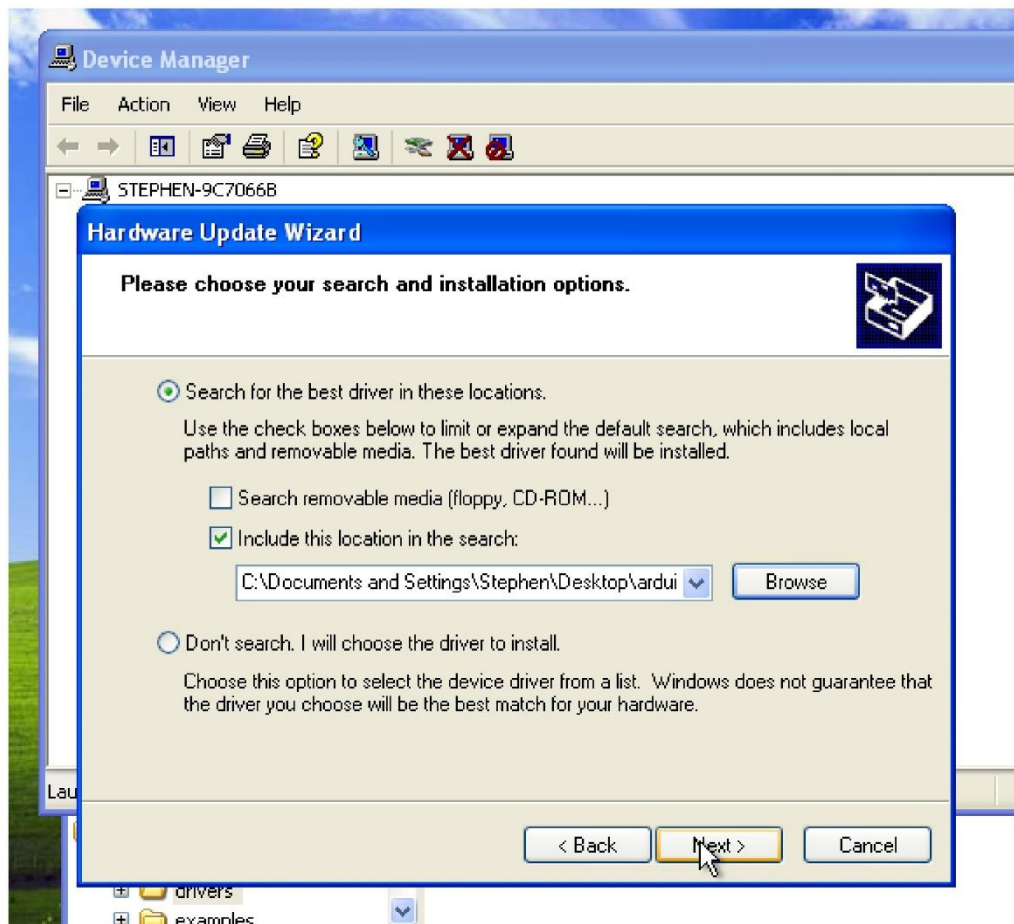
How to install:

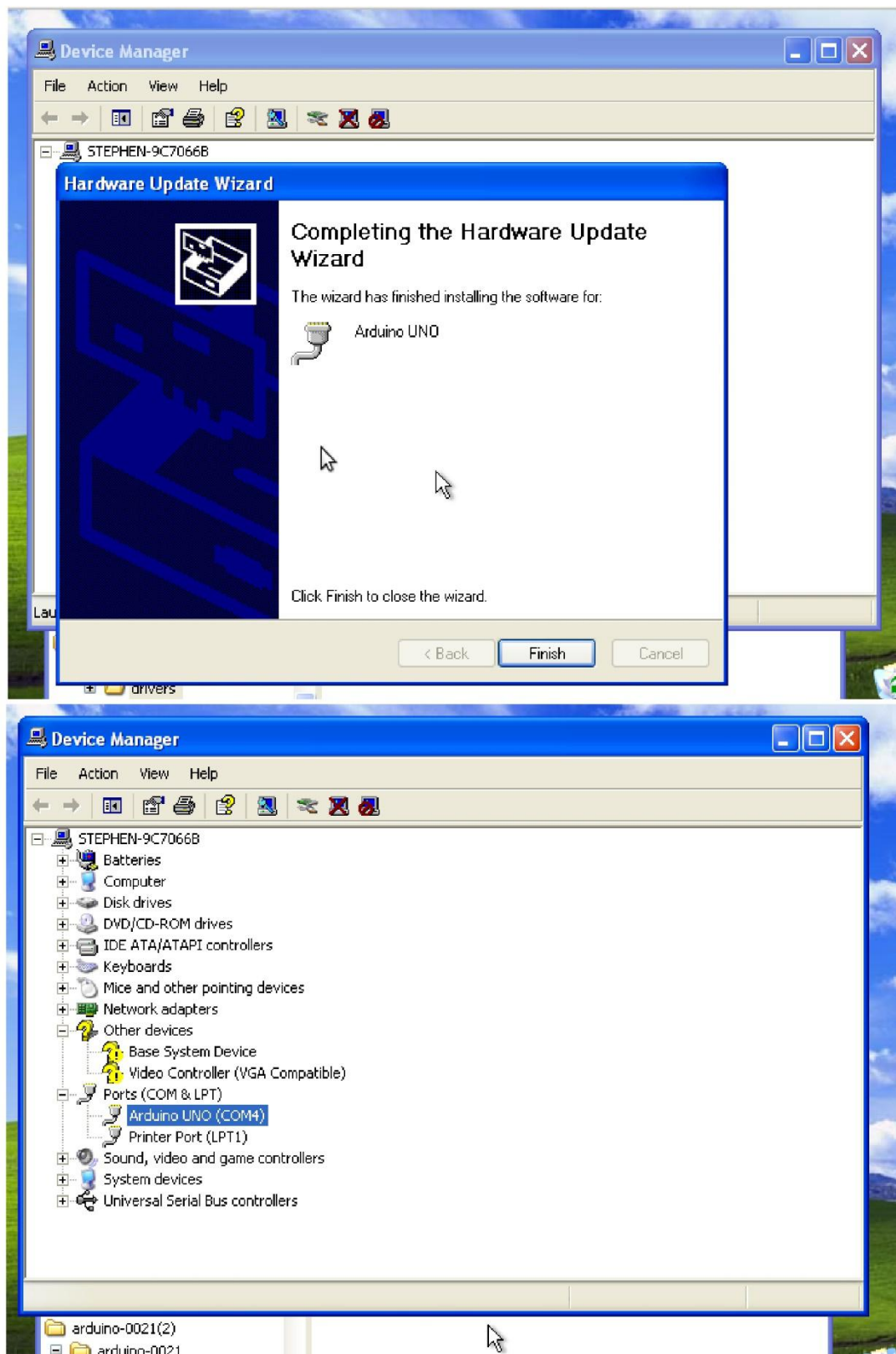
If your computer is XP System:







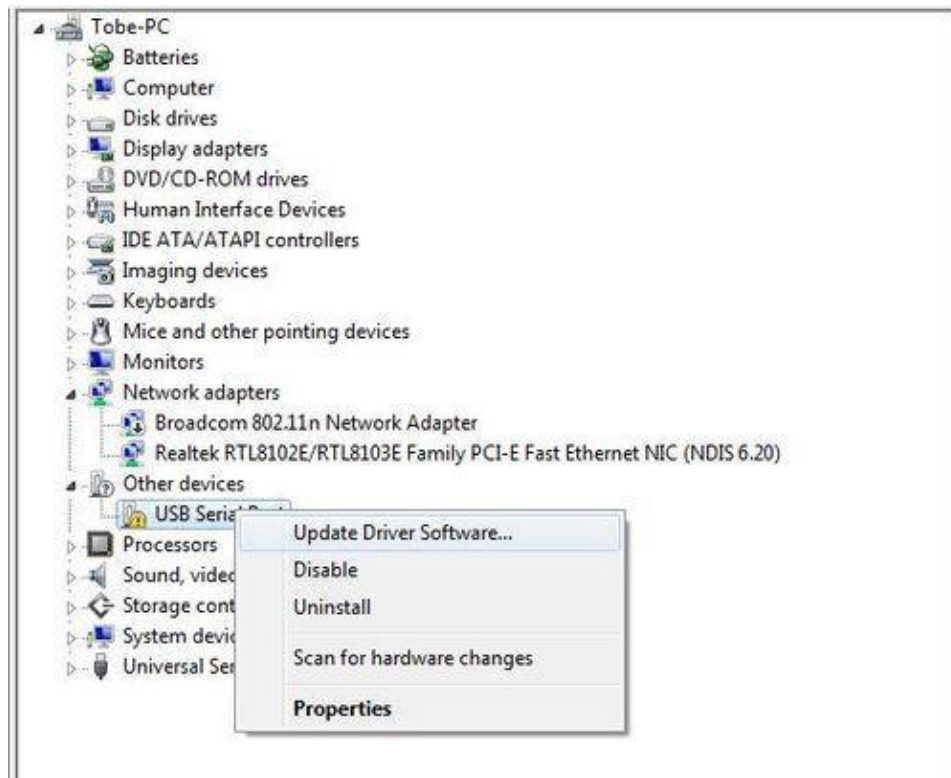




If your computer is win7 system:

Open the Device Manager by right clicking "My computer" and selecting control panel.

Look under Ports (COM & LPT). You should see an open port named "USB Serial Port" Right click on the "USB Serial Port" and choose the "Update Driver Software" option.



Next, choose the "Browse my computer for Driver software" option.

ware" option.



Finally, select the driver file named "FTDI USB Drivers", located in the "Drivers" folder of the Arduino Software download.



The below notification would automatically appear if you have installed driver successfully.

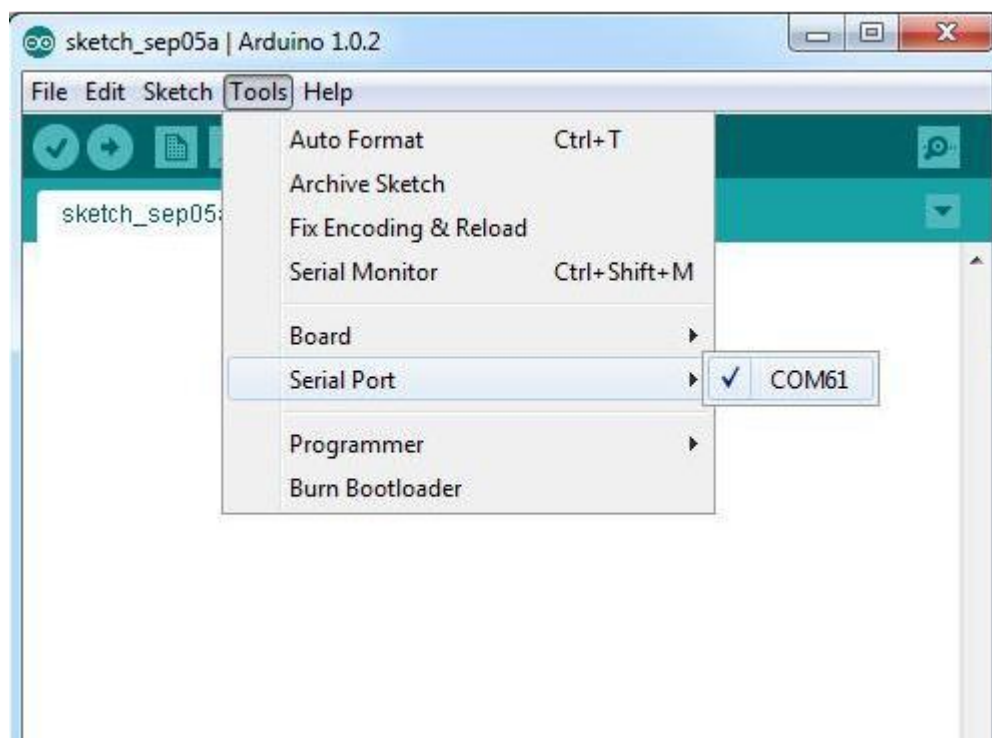


You can check that the drivers have been installed by opening the Windows

Device Manager. Look for a "USB Serial Port" in the Ports section.



You can also see the serial port in Arduino environment.



If your computer is window8 system:

You should save these files which you are editing before installing driver with window8 because there will be several power off during operation.



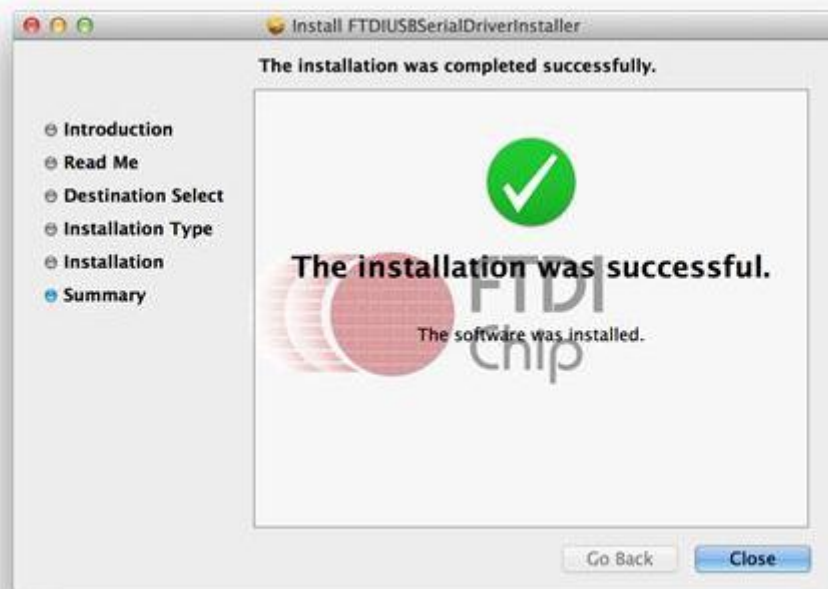
After double click, you will see an installer window.



Click "Continue".



You can see the below dialog boxes if you have installed driver successfully



Test it with Seeeduno.

