



**Winchester  
Municipal  
Utilities**

[www.wmutilities.com](http://www.wmutilities.com)

150 North Main St  
PO Box 4177  
Winchester, KY 40392-4177

859-744-5434 - Water/ Wastewater  
859-744-1170 - Garbage/Recycling

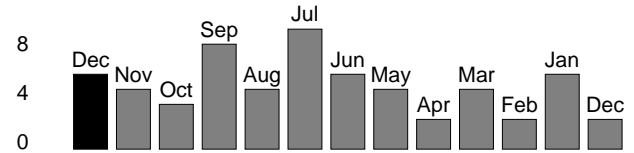
SERVICE ADDRESS: 327 SANDRA DR	
ACCOUNT NUMBER	28-01295-01
TOTAL AMOUNT DUE ON OR BEFORE 01/26/2025	<b>\$106.81</b>



JENNIFER L SMITH 1  
327 SANDRA DR  
WINCHESTER KY 40391-9514



#### CONSUMPTION FOR THE PAST 12 MONTHS



100 Cubic Feet = 748 Gallons

Process Date: 01/13/2025

TYPE OF SERVICE	METER READ DATES		METER READINGS		USAGE (100 CF)	AMOUNT
	PREVIOUS	CURRENT	PREVIOUS	CURRENT		
WATER SERVICE	11/25/2024	12/29/2024	131	136	5	35.64
SCHOOL TAX						1.07
KY RIVER AUTHORITY F						1.60
SEWER CHARGE					5	65.50
911 Charge						3.00

#### AUTOMATIC PAYMENT PLAN

#### MESSAGES

You may pay your bill online at [www.wmutilities.com](http://www.wmutilities.com) or by phone at 859-437-8015.  
WMU flows dead-end fire hydrants on the third Tuesday of each month.  
WMU will be closed on Monday, January 20<sup>th</sup> in observance of Martin Luther King, Jr. Day. Solid Waste services will be collected on Wednesday, January 22<sup>nd</sup> for WMU customers that have collection on this day. Please have the trash cans to the curb by 7:00 a.m. on Wednesday, January 22<sup>nd</sup>. If you should have any questions, please contact the Solid Waste Department at (859) 744-1170.

SERVICE ADDRESS: 327 SANDRA DR

CUSTOMER NAME: JENNIFER L SMITH

ACCOUNT NUMBER

28-01295-01

TOTAL AMOUNT DUE ON OR BEFORE  
01/26/2025

**\$0.00**

HELPING HAND DONATION: \_\_\_\_\_

☐ PLEASE CHECK BOX IF CORRECTIONS  
ARE INDICATED ON REVERSE SIDE

**AUTOMATIC PAYMENT PLAN.  
THIS BILL WILL BE DEDUCTED  
FROM YOUR BANK ACCOUNT**

**Emergency After Hours:**

Dial 859-744-6582

**Normal Lobby Hours:**

Monday – Friday, 7:00 am - 4:00 pm

**Drive Thru Hours:**

Monday – Friday, 7:00 am - 4:30 pm

**4:00-4:30 pm Payments only****Payment Options Include:**





- \* Mail to: WMU, PO Box 4177, Winchester, KY 40392
- \* In person at the WMU office counter or drive-thru window.
- \* Drop box is located at exit of parking lot.
- \* Automatic Payment - contact the office or visit the website for information.
- \* Online - at our website [www.wmutilities.com](http://www.wmutilities.com)

**Reminder:**

- We are not responsible for Mail Delivery. Failure to receive a water bill does not relinquish your responsibility for payments or penalties.
- Please allow 5-7 business days for your payment to be received.
- Please make any inquiries to the office about your water bill prior to the due date.
- Please call the office if you have a phone number change, or simply write it on the return bill portion.
- If you are moving, please call the office to avoid continuing charges.
- Visit our website at [www.wmutilities.com](http://www.wmutilities.com) for important information. You can create an account to manage your utility bill.
- **After-Hours Charge** - Customers requiring a service call after normal WMU business hours will be charged an after-hours service call fee for reconnection of service and for any problems identified on the customer's side of water or sewer lines.
- **Rates** - WMU strives to provide the highest quality water, wastewater, and solid waste utility services at the lowest possible cost. A complete schedule of rates and charges is available upon request or on our website.

**CHECK FOR LEAKS**

Check all toilets and faucets. Leaky toilets and faucets are the biggest cause of wasted water resulting in large bills. The most common source of leaks is the toilet. Check toilets for leaks by placing a few drops of food coloring in the tank. If after 15 minutes the dye shows up in the bowl, the toilet has a leak. Leaking toilets can usually be repaired inexpensively. Toilets can account for almost 30% of all indoor use, more than any other fixture or appliance.

Diameter of stream		Gallons
	1/4"	393,800
	3/16"	222,000
	1/8"	98,700
	1/16"	24,700

*A continuous leak from a hole this size at an average household water pressure of 60 psi would, over a month period, result in the water usage listed above.*

**FOR CHANGE OF ADDRESS OR PHONE NUMBER ONLY**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Telephone Number \_\_\_\_\_

**THIS FORM IS NOT FOR USE IN CANCELLING SERVICE (SEE INFO ABOVE)**

# **Winchester Municipal Utilities**

*PO Box 4177, 150 N Main Street Winchester, KY 40391*

*Office Hours: Monday-Friday 7am-4pm*

*Drive thru Hours: Monday - Friday 7am-4:30pm*

*Water & Wastewater: 859-744-5434*

*Website: [www.wmutilities.com](http://www.wmutilities.com) Facebook: Winchester Municipal Utilities*

*Transfer Station, Solid Waste & Recycling: 859-744-1170*

*175 North Maple Street, Winchester, KY 40391*

*Monday - Friday 7:00 am-11:30 am - 1:00-3:30 pm*

**After Hours / Emergency Calls 859-744-6582**

## **2025 Holiday Solid Waste Collection Schedule**

WMU will observe the following Holidays in 2025

**There will be no solid waste services (trash pickup) on closed dates. For customers who normally have pick up on those dates trash will be picked up on the make-up date listed below.**

<b>Holiday</b>	<b>WMU Closed</b>	<b>Make-Up Date</b>
New Year's Day	<b>Wednesday, January 1, 2025</b>	Thursday, Jan. 2
Martin Luther King Jr. Day	<b>Monday, January 20, 2025</b>	Wednesday, Jan. 22
Good Friday	<b>Friday, April 18, 2025</b>	Wednesday, April 16
Memorial Day	<b>Monday, May 26, 2025</b>	Wednesday, May 28
Independence Day	<b>Friday, July 4, 2025</b>	Wednesday, July 2
Labor Day	<b>Monday, September 1, 2025</b>	Wednesday, Sept. 3
Thanksgiving	<b>Thursday, November 27, 2025</b>	Wednesday, Nov. 26
Thanksgiving	<b>Friday, November 28, 2025</b>	Wednesday, Nov. 26
Christmas Eve	<b>Wednesday, December 24, 2025</b>	Monday, Dec. 22
Christmas Day	<b>Thursday, December 25, 2025</b>	Friday, Dec. 26
New Year's Day	<b>Thursday, January 1, 2026</b>	Wednesday Dec. 31