



CUSTOMER AGREEMENT CANCELLATION REQUEST

Cancellation requests must be submitted by the Customer through the Selling Dealer, or if Customer cannot reach out to the Selling Dealer, then to the Program Administrator. Cancellation requests will be processed within 5-10 business days and sent to the Selling Dealer for completion. Please allow additional time for the Selling Dealer to process any additional paperwork. All refunds will be issued through the Selling Dealer. The Dealer will send the refund to the lending institution of record, if there is an active loan. If proof of loan pay-off or trade is provided, then the customer will receive the refund.

Customer Information

Name	Phone Number	E-mail	
Street Address	City	State	ZIP

☐ Check here if Customer's address or telephone number has changed from the Customer information listed on the applicable product Agreement

Dealer Information

Name	Dealer Number		
Street Address	City	State	ZIP
Phone Number	E-mail	<input type="checkbox"/> Check here if not the Selling Dealer	

Vehicle Information

VIN (Required)	Year	Make	Model	Purchase Mileage/Current Mileage (Required)
Lienholder	Agreement/Addendum Purchase Date	Date Vehicle Traded/Paid-Off/Repossessed		

Which Product(s) Are You Requesting To Be Cancelled? (Check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Good Sam Guaranteed Asset Protection | <input type="checkbox"/> Good Sam Alert Emergency Notification (Cancellation only in the event of Dealer Error) |
| <input type="checkbox"/> Good Sam Tire & Wheel Protection | <input type="checkbox"/> Good Sam Windshield Replacement Protection (Cancellation only in the event of Dealer Error) |

Funds Remitted to Administrator (to be completed only if Cancellation Request is being submitted by the Dealer)

YES Check # _____ NO (Contract will be cancelled without a refund to Dealer)

Check Date _____

Reason For Cancellation (Check Only One) Additional supporting documentation may be required.

Dealer (For all Dealer-requested cancellations dealer signature must be provided):

- | | |
|---|--|
| <input type="checkbox"/> Duplicate VIN ¹ | <input type="checkbox"/> Duplicate Submission |
| <input type="checkbox"/> Incorrect VIN ¹ | <input type="checkbox"/> Dealer Issued in Error/Unwind |

Customer (For all Customer-requested cancellations customer signature must be provided):

- | | |
|---|---|
| <input type="checkbox"/> Customer Does Not Want the Product | <input type="checkbox"/> Trade/Sold ² |
| <input type="checkbox"/> Total Loss ² | <input type="checkbox"/> Early Pay-Off/Termination ² |
| | <input type="checkbox"/> Repossession ² |

¹ Signed buyer's order for correct vehicle required.

² Documentation must be provided if cancellation form is submitted 30 days or later after the event.

Financial Institution Information (including promotional financing)

If there is an active loan, customer must complete this section. All cancellation refunds with an active loan are due to the lienholder.

Name	Account Number		
Street Address	City	State	ZIP

Cancellation Requested By Dealer:

Dealer Printed Name	Title	Dealer Authorized Signature	Date
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Cancellation Requested By Customer:

Customer First Name	Last Name	Customer Signature	Date
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Cancellation Policy

If the Customer's retail installment sale contract is paid in full, provide a copy of the discharge of Lien and check the loan Early Pay-Off box. Otherwise, the Selling Dealer will issue the refund and check to the Lienholder/Financial Institution of record, as determined by the Selling Dealer. If the cancellation of the Agreement occurs as a result of a default under the finance agreement or the repossession of the covered vehicle, any refund due may be paid directly to the Lienholder. **Please see the applicable Agreement for specific cancellations rules, including state-specific cancellation rules.**

Send This Form And All Supporting Documents To:

Phone: (800) 949-5715
Email Address: cancellations@sgintl.com
Mailing Address: Safe-Guard Products International, LLC, Cancellations Department, Two Concourse Parkway, Suite 500 Atlanta, GA 30328