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|  | Rogerio Avila   |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | | |  |  | | --- | --- | |  | Ombala Street 1059a Olympia, 81370, Windhoek, Namibia |  |  |  | | --- | --- | |  | 0813734933 |  |  |  | | --- | --- | |  | rfmavila@hotmail.com | | |

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| Additional information | DATE OF BIRTH: 27/03/1996 AGE: 23 GENDER: Male MARITAL STATUS: Single NATIONALITY: South African (permanent residence holder) HEALTH: Healthy CRIMINAL RECORD: No DRIVERS LIENCE: Yes (code b) |

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| Professional summary | Competitive individual, Talented decision-maker with dynamic personnel management and coaching skills. Confident Sales Personnel displaying enthusiasm and commitment to leading by example. Highly effective at delivering positive and constructive feedback in fast-paced business settings. Highly ambitious with background in sales, marketing, advertising, and customer service. Flexible. Willing to work all shifts and holidays. |

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| Skills | * Strong verbal communication * Self-motivated * Proficient in using a computer, as well as programs such as Microsoft word and PowerPoint * Completed a Research Project on INFORMATION, COMMUNITY AND ACTION: AN EXPLORATIVE STUDY OF HOW NAMIBIAN NATURE BASED TOURISM NGOs ADOPT AND USE SOCIAL MEDIA * Completed training at Gobabeb Research Center * LANGUAGES: |

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| Work history | Sales Personnel 11/2013 to 01/2014  *Cellular World Elizabeth Pao (manager at Celluar world) (+264) 811473920*, Walvis bay, Namibia   * Counted cash in register drawer to balance register at beginning and end of shift. * Consistently met upsell goals by highlighting target merchandise with strategic promotional approaches. * Took, gave change and verified over, of cash and credit payments daily, consistently maintaining accuracy and efficiency. * Maintained professionalism with clean, tidy, and well-stocked check-out lines. * Assisted customers with locating and choosing merchandise in any store department. * Checked prices for customers and processed items sold by scanning barcodes. * Provided expertise on each product, including demonstrating features, answering questions, and redirecting objections to highlight positive aspects. * Processed all transactions efficiently and timely. * Issued receipts for purchases and gifts. * Cleaned and straightened work area. * Displayed and restocked merchandise in appealing manner. |

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| Education | Delta Secondary School, Windhoek, 2014    University Of Namibia, Windhoek  Bachelor of Arts: Tourism  still enrolled |

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| Interests | * Outdoor Adventures/Activities * Sports * Technology |





