Emma Hayes

5836 Blue Spruce Lane, Cincinnati, OH, 45224 | (513) 203-5791 | hayes\_emmal@live.com

# Objective

To gain experience and insight into conservation practices outside of the United States, and to provide my time and services to further the mission of the Cheetah Conservation Fund.

# Experience

## Zooteen Supervisor | Cincinnati zoo & botanical garden | march 2018-present

Train incoming ZooTeens volunteers and supervise day-to-day operations. Oversee ZooTeen program operations in a variety of seasonal programs including summer camps, and Festival of Lights.

* Created training manual, training courses, and protocol documents to assist in the training of incoming Supervisors.
* Train incoming ZooTeen supervisors on daily tasks, responsibilities, and overarching leadership role.

## Student Ambassador | university of cincinnati | august 2019-december 2019

## Acted as a student representative and "face" of UC Blue Ash College. Assisted in various tasks and events across campus in order to promote student outreach, community engagement, and student success.

## Assisted guests in answering questions in person or over the phone at the Welcome Desk.

## Provided prospective students with a walking tour of the UC Blue Ash campus.

## Assisted guests at various UC Blue Ash events such as Open House.

## Keeper Assistant | cincinnati Zoo & botanical garden | November 2017-August 2018

Facilitated habitat maintenance and meal preparation for various animals from the Cincinnati Zoo's Wings of the World habitats (November 2017-March 2018) as well as Interpretive education animals (March 2019-August 2019). Acquired knowledge of animal care and handling through work with Cincinnati Zoo animals.

* Contributed to the overhaul renovation of Wings of the World habitats.
* Assisted in the maintenance and care of interpretive animals

# Education

## University of Cincinnati | august 2018-present

* Major: Environmental Studies, Projected Graduation May 2022