Rhiannon Patrick

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# Education

## BACHELOR’S IN ARTS DEGREE | 2017- | GEORGIA SOUTHERN UNIVERSITY

* Major: Biology
* Minor: Environmental Studies
* Focus on environmental and zoologic courses
* Graduate December 2021
* Key coursework includes Zoology, Herpetology, Forensic Biology, Microbiology, Genetics

## Degree | may 2017 | Douglas county high school

* GPA: 3.6
* Honors, AP classes and credits
* I played in marching band and symphony all four years and was in various clubs

# Experience

**MANAGER / EL JALAPENO / FEB 2020-**

* I served for three months before I was offered a raise and promotion to supervisor. When I train new employees over several days in various positions, I also supervise my other employees and take tables myself. Most days I manage my coworkers while also serving as an experienced server with extensive knowledge of the food/drink. I work full time while a full-time student. After each shift, I oversee and help with the closing/opening and cleaning of the entire restaurant. I also help promote specials to meet quotas, as well as make and serve alcoholic drinks during the day. My boss trusts me with all these tasks enough to leave for parts of the day, leaving the restaurant in my hands.

**CASHIER | AMC | APRIL 2019-MARCH 2020**

* I work as a cashier at AMC. I work cash register, handling money transactions and customer service as well as the phones. I have trained 4 people since I’ve worked here and received good feedback on each. I also make and serve all food and drink available while running concessions and handling other customers. I clean food service equipment, theatres, restrooms, and the lobby at night. I’m used to working late at night and in a face-paced work environment with lines. I dealt with customer complaints and handled the phone as well. I exceeded my evaluations from my boss.

**ZOO ATLANTA | 2016-2017**

* It is my responsibility to bridge the connection from a guest to the animal. I know countless facts and information about the animals we have, including their names and weights and how they came to the zoo, about the zoo itself, including programs and organizations they support and take part in, to events that happen around the world in the wild that a guest can apply to the animal they are viewing. I can help keepers do demonstrations with certain animals, and work on event days, such as Nightcrawlers or Fulton County Free Days, where the zoo needs extra help. I also worked various stations with animal-relate games for children on specific event days.

**SKILLS**

Basic Office Excel, PowerPoint, Word skills

Graphing data skills in above software

Work well in a face-paced environment

Multitasking- full time student and employee

Supervision

Microscopy

Data entry/analytics

# COMMUNITY SERVICE

Making a Little Free Library for an elderly community with nationally recognized Anchor Club

Working two annual Trick or Treat events on Halloween at Mill Creek

Weekend adoptions with the Humane Society of Statesboro and Bulloch County

One summer with animal husbandry at Georgia Humane Society Cat Rescue

**LEADERSHIP**

* I am an Eco-Rep for my university creating, planning, and leading various environmental events on campus. I am also a member of Service dog Training and Education club at my university.
* I’ve fully trained new employees at all of my jobs.
* I am supervisor of my coworkers at El Jalapeno, running the restaurant on my own at times and overseeing my coworkers as well as the delivery, maintenance, and payment of various inventory.
* I was also a chair member of the nationally accredited Anchor Club, in addition to section leader in marching band and symphony.

# REFERENCES

Luis Gomez: Boss and owner of El Jalapeno

Phone Number: 9122125670

Dr. Chandler: Zoology professor

Email: [chandler@georgiasouthern.edu](mailto:chandler@georgiasouthern.edu)

Dr. McBrayer: Herpetology professor

Email: [lancemcbrayer@georgiasouthern.edu](mailto:lancemcbrayer@georgiasouthern.edu)

Rachel Whitmire: supervisor at Zoo Atlanta

Email: rwhitmire@zooatlanta.org

Phone Number: 4046245600

Charles Holden: Manager at Things Remembered

Email: chold214@outlook.com

Phone Number: 4047821246

Tara Scofield: Volunteer Coordinator at Georgia Humane Cat Rescue

Email: ghsvols@westga.edu

Phone Number: 7709066891

Torre Goodson: Band director at high school

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