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| **Objective** To do everything to the best of my ability in service of humanity. **hobbies and interests** I enjoy doing charity work and all kinds of humanitarian activities. I enjoy global current affairs and generally curious for knowledge. **References**  1. Mrs Theresa King   International Relation  Mobile: 08644085976  [info@hanellinternational.com](mailto:info@hanellinternational.com)  2. Mr Brandon Juling  Satguru Travels Manager  Mobile: +264811438158  3. Mr Koray Ersoz  Manager of TourismProf Club  Mobile: +905511669048   1. Miss Helena David   Sanlam Insurance Co.  Mobile: +264812425261   1. Mr Andre Oechslin   Namib Hearing Manager  Phone: 064-400860   1. Mr Amelio Bortolomus Tulipano Restaurant Manager   Phone: 064-400131 | |  | | --- | | **Justene T. Kasera***Tourism Management* | Postal Address – P.O. Box 158, Windhoek |  **Experience** **1. Environmental Network Officer Volunteer**: *Hanel International Environmental Network (2021).* ***Duties:*** *Provided support for continuing professional development in research and education.* **2. Sales & Marketing Manager • Satguru Travels & Pty Ltd• 2020 - Current • Duties:** *Creating & building relationships with customers, setting up appointments & meeting with clients, assist clients with visa application, selling air tickets, hotel booking service, medical commodities and FMCG & Cargo.***3. Online Sales Manager • TourismProf Club • 2018- Duties**: *Marketing for tourism companies, tour operators and travel agencies.***4. Temporary Branch Administrator • Sanlam Insurance Company • 2013 • Duties**: *Data capturing and scanning.***5. Receptionist • Namib Hearing • 2009 • Duties**: *Making appointments for patients and supervision.***6. Cashier • Legit • 2006 – 2007: Duties**: *Sales lady and stock taking.***7. Waitress • Tulipano Restaurant • 2005 – 2008 • Duties**: *Setting up tables, serving customers with food and drinks and administration***Education****Bachelor Honours In Travel, Tourism and Hospitality** • 2014 • International University of Management**Diploma in Hospitality** • 2004 • Helmut Bleck’s Foundation Baumgartsbrunn**IGCSE Certificate** • 2002 • Herman Gmeiner Technical High School**skills** Computer skills: MS Word, Excel, typing; Good interpersonal and communication skills; Excellent customer service skills; Ability to pay attention to detail; Creative problem-solving; Team work; Multi-lingual (English, Afrikaans and Oshiwambo). Strong marketing skills. |