ChrisWhite

✉ cawhite.business@gmail.com | ☐ 832-330-4475 | ⚲ Seattle, WA | ⚭ cawhitecode.dev

Work Experience

Zest AI *Seattle, WA*
SOFTWARE ENGINEER *April 2022 – Present*
- Adopted, lead, and implemented NestJS Frameworks for various micro-services
- Overhauled error handling, incidences response, and runbooks to reduce downtime
- Debugged and solved live client-facing issues, providing a white glove experience for the client.

ByteDance *Seattle, WA*
SOFTWARE ENGINEER *Dec 2021 – April 2022*
- Scale systems sustainably through mechanisms such as automation; evolve systems reliability, efficiency, and velocity by pushing for changes.
- Engage in and improve the whole lifecycle of services from inception and design, throughout development, capacity planning, and launch reviews, to deployment, operation, and refinement.

Barn2Door *Seattle, WA*
SOFTWARE DEVELOPMENT ENGINEER *Oct 2020 – Dec 2021*
- Designed and developed internal systems and 3rd party integrations to track financial transactions in a SaaS business model.
- Introduced performance-based testing that led to an overall decrease in page load times by 40%.
- Developed products using the SDLC, from requirements definition through testing and deployment.
- Designed, developed, and led efforts to update services to TypeScript, reducing defects by 80%.

Auto Rescue Solutions *Plano, TX*
SOFTWARE DEVELOPMENT SPECIALIST *May 2020 – Oct 2020*
- Acted as a project manager and software developer to deploy a MEAN fullstack website using the full software development life cycle.
- Identified and developed improvements in existing programs.

CoreLogic *Irving, TX*
INTEGRATION ANALYST *Feb 2020 – May 2020*
- Duplicated and analyzed web service issues faced by client integration to determine root cause and provide resolution recommendation.

TD Ameritrade *Southlake, TX*
NEW CLIENT DEVELOPMENT GROUP *Oct 2017 – Oct 2019*
- Spearheaded initiative to increase performance and automate core business tasks.
- Quarter over quarter improved customer experience by +12% as a team through the Client Dialogue Model.

Programming Skills

Languages: TypeScript, JavaScript, Python, Go, XML, JSON, C#, MySQL, NoSQL, PostgreSQL, Java
Frameworks: NestJS, React, NodeJS, ExpressJS, Bootstrap 4, Chai, Angular 8+
Cloud Technologies: AWS EC2, AWS Aurora, AWS ELB, AWS CloudWatch, AWS CDK
Software and IDE's: GitHub, Git, Jira, Visual Studio Code, Visual Studio 2015+, BitBucket, PgAdmin 4
Certifications: Microsoft Exam 70-483: Programming in C#, AWS Cloud Practitioner, Fundamental: OOP, Data Structures and

Projects

ARS MEAN Full-Stack Website *AWS LightSail, Angular 8, MEAN,*
Git/GitHub, Visual Studio Code

A MEAN FULL-STACK WEBSITE WITH RESTFUL API HOSTED ON AWS LIGHTSAIL

Education

University of Texas *Arlington, TX*
BA IN FINANCE *May 2017*