

ED3

Electrical District No. 3



www.ed3online.org

OCTOBER 2017



Did You Know?

There are now new hours at the Customer Service Center.

ED3 Customer Service Center
19756 N. John Wayne Parkway
Suite 101
Maricopa, AZ 85139

As of September 5, 2017 the Customer Service Center will be open from
8:30 a.m. to 5:30 p.m.

We are available 24/7 by telephone at
(520) 424-9021 **OR** visit us online at
www.ed3online.org.

HELPFUL INFORMATION

After Hours Emergency Outage Service Only: (520) 424-9021

Also, visit www.ed3online.org to view the Outage Map.

Community Involvement



Being an active member in our community is important to ED3. This year, ED3 was a proud sponsor of a team in the Maricopa Little League's 2017 Season. Below are a few photos of this season's sponsored team in action. Congratulations on another successful season!



NEED TO CONTACT ED3?

CUSTOMER SERVICE CENTER

19756 N. John Wayne Parkway #101

Maricopa, AZ 85139

Tel: (520) 424-9021

Fax: (520) 494-7053

customerservice@ed-3.org

Office hours: Mon.-Fri. 8:30 a.m.-5:30 p.m.

ED3 ADMINISTRATION OFFICE

41630 W. Louis Johnson Drive

Maricopa, AZ 85138

Tel: (520) 424-9311

Fax: (520) 423-4949



CUSTOMER SERVICE HOURS

24/7 by telephone:
(520) 424-9021

Landscape Obstructions

The triple digit temperatures can make yard work become a daunting task in the summer. As autumn brings cooler weather to Maricopa residents, it makes yard work and maintenance a much more bearable task. Here is a friendly reminder regarding landscaping around electrical equipment this season.

Landscape obstructions are a safety hazard and can cause delays during a power outage. Electrical District No. 3 requires clearance of 10 feet in front of and 3 feet at the sides and back of the electrical equipment.

Energized Electrical Equipment

Obstructions can cause delays when restoring electric service.



Please do not place permanent structures, fences, shrubs or trees closer than

10 ft. in front of the doors
and **3 ft.** from the sides.

ED3
Electrical District

Don't forget to call before you dig!
Simply dial 811.



SAVE TIME AND PAPER



Receive your bills via e-mail each month instead of standard mail. Call or e-mail the ED3 Customer Service Center to sign up for the **FREE** ED3 E-Bill option.



SAVE MONEY

Save yourself time and money by signing up for **ED3 Auto-Pay**. The only way to ensure you do not pay late fees or disconnection charges is to pay your bill by the due date each month. Benefits of Auto-Pay:

- Available online, which gives the customer full access to modify as needed.
- You are completely in control.
- You select the draft date of your choice (ED3 advises selecting a date prior to your due date to avoid late penalties).
- Pay by credit card or e-check.
- Option to enter a "max draft" amount that the draft will not exceed.

You can sign up for this **FREE** option online at www.ed3online.org, select the "Payments" tab then choose "Auto-Pay."

On the go? Take ED3 with you!

The **NEW** ED3 Mobile App is now available on the App Store and Android Market.

Our NEW Mobile App is designed to give you fast, secure account access so you can easily manage your account. Nearly everything can now be handled instantly whether you are at home, at work, or on the go!

The **FREE** app offers features such as:

One-Touch Access
Automated Alerts
Secure Payments
Account Profile Updates
Payment & Bill History

Download it today on the App Store or Android Market. Simply log in using your account number/user ID and password to get started.

