

Constantly delight your customers





Seek continuous discovery and respond to evolving customer needs





Deliver meaningful outcomes frequently







Build products around motivated, responsible adults and give them the freedom to learn and succeed





Communicate directly and honestly, and preferably face-to-face





The primary measure of progress is outcomes for our customers





Maintain a constant pace and rhythm indefinitely





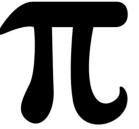
Give continuous attention to excellence





Simplify - maximise the amount of work not done





Work in self-organising and cross-functional teams





Create a learning culture: Share information transparently, inspect and tune behaviour

