

Erika Pickard

Child Life Specialist Student

A diligent and motivated Child Psychology/Public Health student with a passion for positively enhancing pediatric hospital settings through directed play, support and developmentally driven educational recreation.

✉ pickarderika@gmail.com

📞 (407)-491-7825

📍 Jacksonville, FL

EDUCATION

B.A. Child Psychology; minor Public Health

University of North Florida

06/2015 – Present

Jacksonville, FL

CHILD LIFE PROFESSIONAL EXPERIENCE

Child Life Practicum Student

Nemours Children's Speciality Care

01/2018 – Present

Jacksonville, FL

A collaborative pediatrics hospital providing life-changing care for children with common to complex medical conditions.

Achievements/Tasks

- Establishing therapeutic, supportive relationships with children and their families.
- Providing various types of play opportunities to normalize the hospital environment.
- Providing education about the healthcare environment through the use of developmentally appropriate language and preparation.
- Collaborating closely with Art and Music Therapists to provide children with a inclusive and versatile development environment.

Contact: Joli Craver, CLS – Phone: (904) 697-3908 Email: joli.craver@nemours.org

Intern

Head Start - Episcopal Children's Services

08/2017 – 12/2017

Middleburg, FL

A national program that provides comprehensive early childhood education, health, nutrition, and parent involvement services to low-income children and their families.

Achievements/Tasks

- Assisted in daily health checks, coordinated developmental screenings, and provided mental health support.
- Supported and strengthened parent-child relationships; Engaged families around child's learning and development.
- Generated individualized learning plans geared towards a child's development in areas such as speech articulation, social competencies, fine motor skills, and literacy learning.

Contact: Madelina Colon – Phone: 904-673-1382 Email: mcolon@ecs4kids.org

Front Desk Support

Rainbow Pediatrics Center

01/2017 – 08/2017

Jacksonville, FL

Highly regarded pediatric practice in Northeast Florida.

Achievements/Tasks

- Welcomed patients and visitors; Answered/referred inquiries, scheduled appointments; Balanced providers schedules efficiently.
- Verified insurance policies and communicated effectively with insurance providers.
- Maintained patient accounts by obtaining, recording, and updating personal and financial information.

Contact: Corey Dykes, MA – 904-223-9100

CHILD LIFE VOLUNTEER EXPERIENCE

Community Hospice & Palliative Care (02/2018 – Present)

- Community PedsCare Child Life volunteer - Assisting with expressive care therapies, directed play, developmentally appropriate intervention techniques and support for children and families faced with a life-limiting and/or life-threatening diagnosis.

Wolfson Children's Hospital (01/2018 – Present)

- Family room volunteer - Offering children and families with social and emotional support, distraction from the hectic hospital environment via conversation, activities, and refreshments as well as facilitating a sense of normalcy in a medical setting.

Hope Haven Children's Clinic & Family Center (01/2018 – Present)

- BASICS (Building Adaptable Skills and Increasing Capacity for Self-Sufficiency) youth program volunteer - Providing support to children with physical and/or developmental disabilities with a structured setting and development based activities to facilitate growth, learning, and fun.

Ronald McDonald House (11/2017 – Present)

- House Warmer volunteer - Assisting with the general upkeep and tidiness of the Ronald McDonald house to provide children and families with a comfortable and safe environment. Fostering relationships with children and families staying in the house via conversation, activities, family style meals and emotional support.

National Pediatric Cancer Foundation - FFTC JAX (10/2017 – Present)

- Committee member for the 2018 Fashion Funds the Cure Event sponsored by Dillard's benefitting pediatric cancer research - Assisting with identifying models for the show (children with pediatric cancer/survivors of pediatric cancer), finding community sponsors, selling tickets for the event, and building relationships with the children walking in the show.

Independent Living Resource Center (09/2017 – Present)

- Spirit of the ADA Day volunteer - Celebrated the signing of the Americans with Disabilities Act with accessible activities, specialized programming, and relevant vendors at the Jacksonville Zoo & Gardens.
- "Ready to Achieve" youth mentorship volunteer - Assisting the Youth Services Director with programming to benefit youth with physical and/or developmental disabilities.

PROFESSIONAL ORGANIZATIONS

Association of Child Life Professionals (01/2018 – Present)

Florida Association of Child Life Professionals (01/2018 – Present)

Psi Chi - International Psychology Honor Society in Psychology - UNF chapter (08/2017 – Present)

Zeta Tau Alpha Fraternity (09/2015 – Present)

SKILLS

E-Clinical Works

First Aid/CPR/AED Certification: Infant - Adult