

# Callum Basnett

## Junior Software Developer

### Work Experience



Junior Developer  
School of Code  
February 2024 to present

- Completed an intensive 16-week full-stack web development program
- **Developed an e-learning quiz platform for the School of Code**
- Learned a huge amount of new skills in a very limited timespan
- Built proficiency in JavaScript, React, Node.js, Express, HTML, CSS
- Set up SQL backend using Supabase
- Practiced version control and collaboration using Git
- Employed an agile/scrum development methodology
- Gained experience with tools like VSCode, Figma and Supabase
- Planned, wireframed, developed, and deployed multiple web applications from concept to production
- Worked on a final project showcasing full-stack abilities
- Partnered with fellow developers and worked as a real development team

### Education History

Bedlingtonshire Community High School  
10 A\*-C GCSEs

### About me

From a young age, I possessed an innate curiosity and passion for how technology works under the hood. I found myself drifting through life, never quite feeling fulfilled or able to tap into my true interests.

It was this prolonged period of searching that allowed me to hone invaluable skills in communication, creative problem-solving, and providing exceptional user experiences.

### Contact Info

[Github](#)  
[LinkedIn](#)  
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[Link to latest project](#)

### Relevant Skills

- JavaScript, TypeScript, next.js, Git, HTML, CSS, SQL, React, Playwright, Jest, RESTful APIs
- Ability to learn new languages, libraries, **fast**
- Full Stack Coding
- Software Testing
- Technical Documentation
- Excellent soft skills

Realising I risked leaving my true calling unfulfilled, I enrolled in School of Code's intensive coding bootcamp. Through hundreds of hours of diligent study, I've gained comprehensive full-stack development abilities.

I now eagerly look forward to embarking on a rewarding career where I can finally unleash my technical talents to craft elegant, user-friendly software solutions. My background has instilled a robust work ethic, adaptability, and desire to continually learn more. Coupled with my customer-facing acumen, these traits will propel my success as a junior developer.

## Past Experience



### Aioi Nissay Dowa Europe

#### Customer Advisor

- Displayed expertise with CRM systems and data handling while addressing insurance queries
- Communicated complex policy details clearly to provide seamless customer experiences
- Collaborated with claims and external teams to resolve issues
- **Kept call flow script up to date using HTML, CSS and JavaScript**

#### Teleperformance

##### 119 Agent (COVID-19 phone lines)

- Fast paced contact centre environment
- High pressure as customers are understandably worried about the pandemic and the job requires emotional intelligence, adaptability and good teamwork skills.

#### Remondis

##### Sales Administrator

- Gained experience across account management, administration, operations, and customer service areas
- Subcontracted work to external vendors
- Reported sales results to head of sales
- **Provided IT support to coworkers**
- Assisted in in tendering.

## Hobbies

- Vehicles (DIY mechanic - interest in restorations)
- Gaming
- Music (would like to learn to DJ!)