

## AWS:Start

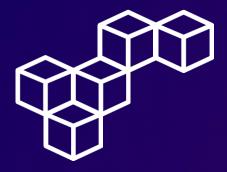
# Static and Dynamic IP addresses



**WEEK 3** 







## Overview

#### **Customer scenario**

Your role is a cloud support engineer at Amazon Web Services (AWS). During your shift, a customer from a Fortune 500 company requests assistance regarding a networking issue within their AWS infrastructure. The email and an attachment of their architecture is below.

#### **Ticket from your customer**

#### **Hello Cloud Support!**

We are having issues with one of our EC2 instances. The IP changes every time we start and stop this instance called Public Instance. This causes everything to break since it needs a static IP address. We are not sure why the IP changes on this instance to a random IP every time. Can you please investigate? Attached is our architecture. Please let me know if you have any questions.

### Thanks! Bob, Cloud Admin



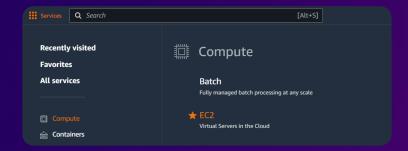




## Investigate the customer's environment

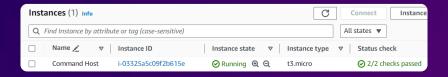
#### **Step 1: Access the AWS Management Console**

Open the AWS Management Console, and select EC2.

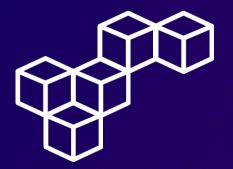


#### **Step 2: List the EC2 instances**

In the Amazon EC2 dashboard, navigate to Instances. You should see one EC2 instance listed.



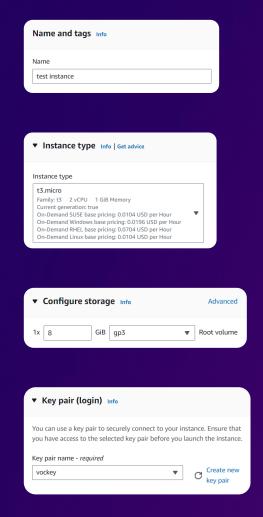


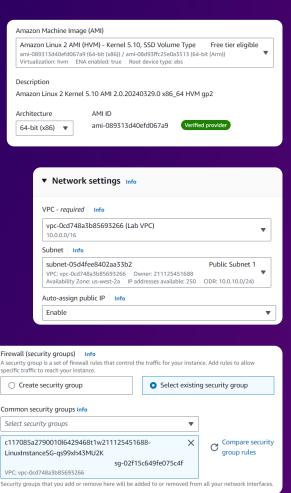


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#### **Step 3: Launch a test instance**

Launch a new EC2 instance using the Launch Instance Wizard. Select the specified settings and then choose Launch instance.









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#### **Step 4: Review the test instance**

Return to the EC2 dashboard and review the test instance that was just created. The 2 status checks have passed. Observe and make note of the Public IPv4 address and the Private IPv4 address.



#### **Step 5: Stop the test instance**

Stop the test instance. Observe the Public IPv4 address and the Private IPv4 address.



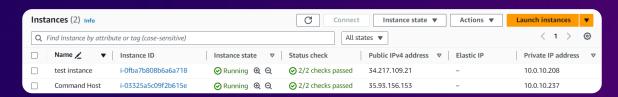




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#### **Step 6: Restart the test instance**

Restart the test instance and make note of the Public IPv4 address and the Private IPv4 address. Note that the Public IPv4 address changes after restarting the instance, as it uses a dynamic IP address.

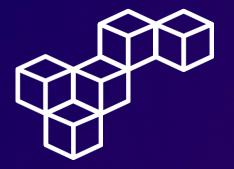


#### **Step 7: Allocate an Elastic IP address**

In the **Network and Security** menu, select Elastic IPs. If there are no EIPs, create one by selecting Allocate Elastic IP address.



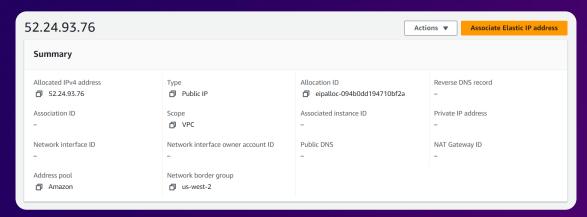




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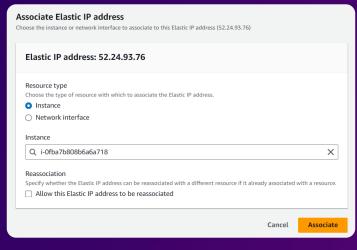
#### **Step 8: Select the Elastic IP**

Select the Elastic IP address you just created. Then, click on the button Associate Elastic IP address.



#### **Step 9: Associate the Elastic IP address**

Leave the resource type as Instance and select the test instance. Then, click on the Associate button.







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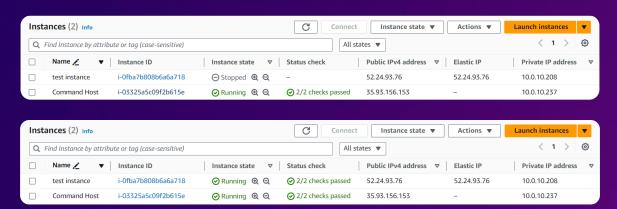
#### Step 10: Review the associated Elastic IP

Navigate back to the **Instances** page. Take note of the Public IPv4 address. Notice that the Elastic IP address is now the Public IP address.



#### Step 11: Test the Elastic IP

Stop and restart the test instance, and you'll notice that its Public IPv4 address remains the same this time. This is because the instance now has a static IP address.







## Send the Response to the customer

#### **Submit your findings**

#### Dear Bob,

The issue you're encountering with your EC2 instance is because on-demand EC2 instances are designed to have dynamic IP addresses by default, which change each time the instance is started or stopped. This can lead to disruptions in your services as they rely on a static IP address for consistency and accessibility.

To address this, I conducted tests where an Elastic IP address (EIP) was created and associated with a test instance. An Elastic IP provides a static public IP address that remains consistent even if the underlying EC2 instance is stopped and started. By assigning an Elastic IP to your instance, you can ensure that it retains the same IP address regardless of its state, thus avoiding the issue of changing IPs and maintaining service continuity.

I recommend implementing this solution by creating an Elastic IP for your EC2 instance, as it will provide the stability and consistency you need for your services.

If you need further assistance, please let me know. Cristhian Cloud Support Engineer





#### Static IP addresses

Static IP addresses provide a consistent and unchanging identifier for devices within a network, ensuring predictable connectivity and simplified management of network resources.

#### **Dynamic IP addresses**

Dynamic IP addresses are automatically assigned to devices by a DHCP server and can change over time, offering flexibility in address allocation but requiring mechanisms for tracking and managing changing IP assignments.

#### **Elastic IP addresses**

Elastic IP addresses in cloud environments, such as AWS, are static IP addresses that can be easily associated and disassociated from instances, providing a way to maintain consistent public-facing addresses while enabling flexibility in instance management.

#### **Troubleshooting IP addressing issues**

Troubleshooting IP addressing issues involves diagnosing and resolving problems related to IP assignment, conflicts, subnet configurations, DNS resolution, and ensuring proper routing within the network to maintain connectivity and address stability.



# aws re/start



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