



AWS
re:Start
LAB

Public and Private IP addresses



WEEK 3





Overview

Customer scenario

Your role is a cloud support engineer at Amazon Web Services (AWS). During your shift, a customer from a Fortune 500 company requests assistance regarding a networking issue within their AWS infrastructure. The following is the email and an attachment regarding their architecture.

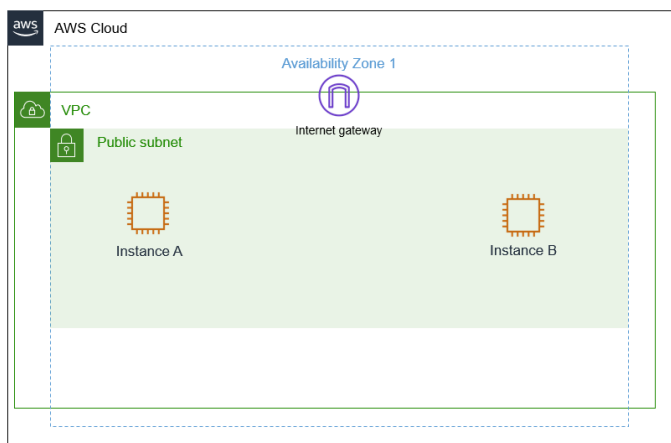
Ticket from your customer

Hello, Cloud Support!

We currently have one virtual private cloud (VPC) with a CIDR range of 10.0.0.0/16. In this VPC, we have two Amazon Elastic Compute Cloud (Amazon EC2) instances: instance A and instance B. Even though both are in the same subnet and have the same configurations with AWS resources, instance A cannot reach the internet, and instance B can reach the internet. I think it has something to do with the EC2 instances, but I'm not sure. I also had a question about using a public range of IP address such as 12.0.0.0/16 for a VPC that I would like to launch. Would that cause any issues? Attached is our architecture for reference.

Thanks!

**Jess
Cloud Admin**



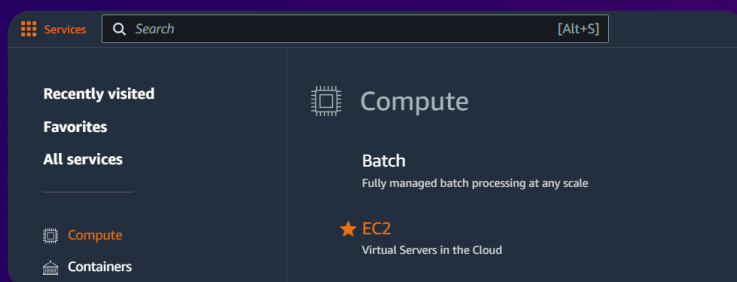


Task 1

Investigate the customer's environment

Step 1: Access the AWS Management Console

Open the AWS Management Console, and select EC2.



Step 2: List the EC2 instances

In the Amazon EC2 dashboard, navigate to Instances. You should see two EC2 instances listed.

The screenshot shows the Amazon EC2 'Instances' dashboard. It displays a table with two instances, both in a 'Running' state. The table includes columns for Name, Instance ID, Instance state, Instance type, and Status check.

	Name	Instance ID	Instance state	Instance type	Status check
<input type="checkbox"/>	instance A	i-015b68320ac347703	Running	t3.micro	2/2 checks passed
<input type="checkbox"/>	instance B	i-063c815365d6daf48	Running	t3.micro	2/2 checks passed



Task 1

Investigate the customer's environment

Step 3: Review instance A configuration

Access the networking details of instance A and note its Public and Private IPv4 addresses. Notice that instance A has been assigned only a private IP address.

Instance: i-015b68320ac347703 (instance A)

Details

Status and alarms [New](#)

Monitoring

Security

Networking

Storage

Tags

▼ Networking details [Info](#)

Public IPv4 address

–

Private IPv4 addresses

10.0.10.101

Public IPv4 DNS

–

Private IP DNS name (IPv4 only)

ip-10-0-10-101.us-west-2.compute.internal

VPC ID

vpc-02b29c5ec3a167604 (VPC1) [↗](#)

Step 4: Review instance B configuration

Access the networking details of instance B and note its Public and Private IPv4 addresses. Notice that instance B has been assigned both a public and private IP addresses.

Instance: i-063c815365d6daf48 (instance B)

Details

Status and alarms [New](#)

Monitoring

Security

Networking

Storage

Tags

▼ Networking details [Info](#)

Public IPv4 address

54.203.25.219 [open address](#) [↗](#)

Private IPv4 addresses

10.0.10.20

Public IPv4 DNS

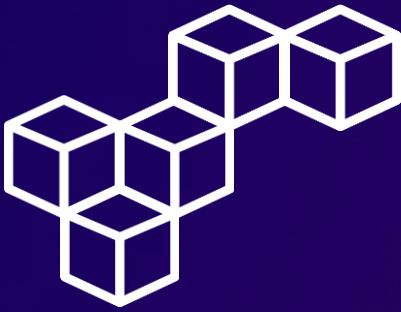
–

Private IP DNS name (IPv4 only)

ip-10-0-10-20.us-west-2.compute.internal

VPC ID

vpc-02b29c5ec3a167604 (VPC1) [↗](#)



Task 2

Use SSH to connect to an Amazon Linux EC2 instance

Connect to instance A

Establish an SSH connection to instance A using the private key and its public IPv4 address. Note that Instance A does not have a public IPv4 address assigned, so you will not be able to connect using its private IPv4 address.

```
support@HP-Pavilion-Laptop:~/Downloads$ ssh -i labsuser.pem ec2-user@10.0.10.101
```

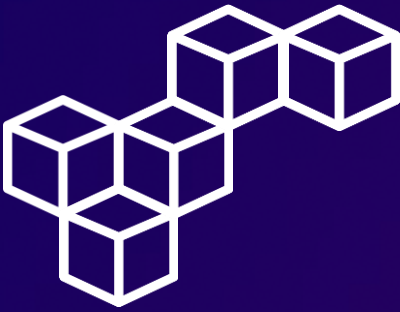
Connect to instance B

Establish an SSH connection to instance B using the private key and its public IPv4 address.

```
support@HP-Pavilion-Laptop:~/Downloads$ ssh -i labsuser.pem ec2-user@54.203.25.219
The authenticity of host '54.203.25.219 (54.203.25.219)' can't be established.
ED25519 key fingerprint is SHA256:94260mYw4drg5HwmHuKVmb0GrDCPdhMQSWAX90S4r3Q.
This key is not known by any other names
Are you sure you want to continue connecting (yes/no/[fingerprint])? yes
Warning: Permanently added '54.203.25.219' (ED25519) to the list of known hosts.

#_
_#_#_#_#_ Amazon Linux 2
_#_#_#_#_
_#_#_#_#_
_#_#_#_#_ AL2 End of Life is 2025-06-30.
_#_#_#_#_
_#_#_#_#_
_#_#_#_#_ A newer version of Amazon Linux is available!
_#_#_#_#_
_#_#_#_#_ Amazon Linux 2023, GA and supported until 2028-03-15.
_#_#_#_#_ https://aws.amazon.com/linux/amazon-linux-2023/

[ec2-user@ip-10-0-10-20 ~]$
```



Task 3

Send the Response to the customer

Submit your findings

Dear Jess,

I've looked into the issues you mentioned and here's what I found:

About the instance A connection issues

If you were not able to connect to instance A, it was due to this instance being assigned only a private IP address. Private IP addresses cannot be accessed from outside the VPC. This is why you are only able to connect to instance B. Instance B has a public IP address assigned to it, allowing access from outside the VPC, which allows you to use SSH to connect to the instance.

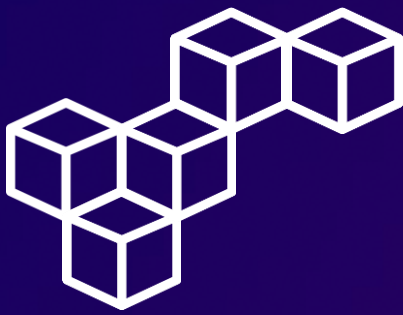
About using a public CIDR for a new VPC

Using a public CIDR range such as 12.0.0.0/16 for a VPC can potentially cause issues as this range is publicly routable on the internet. It's recommended to assign private IP ranges such as 10.0.0.0/16, 172.16.0.0/12, or 192.168.0.0/16 to VPCs to ensure proper isolation from the internet and prevent conflicts. If internet access is required, instances can be assigned public IP addresses.

If you need further assistance, please let me know.

Cristhian

Cloud Support Engineer



Conclusions

Private IP addresses

Private IP addresses are reserved for internal use within a network, providing a way for devices to communicate with each other within a specific domain without being directly accessible from the internet.

Public IP addresses

Public IP addresses are globally unique addresses assigned to devices connected to the internet, enabling them to communicate and be accessed from anywhere on the internet.

CIDRs

CIDRs are used to represent IP address ranges, allowing for efficient allocation and management of IP addresses within networks, including both private and public address spaces.

VPCs

VPCs (Virtual Private Clouds) establish isolated virtual networks within cloud platforms, empowering users to launch and manage resources such as virtual machines, databases, and network configurations in a secure and controlled environment.

Troubleshooting connectivity issues

Troubleshooting connectivity issues involves diagnosing and resolving network problems, including IP assignments, routing, and security configurations within VPCs.



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