

HOW MIGHT WE?

TRY WRITING A FEW VERSIONS

FOCUS ON THE OUTCOME YOU WANT, NOT HOW YOU MIGHT GET THERE.

REMEMBER: ASK “HOW?” TO NARROW SCOPE, AND “WHY?” TO BROADEN SCOPE.

How might we make viewing and downloading players gameclips/screenshots simple and easy ?
explain what outcome are you trying to make possible

How might we get the most important parts of the marketplace to the forefront ?
explain what outcome are you trying to make possible

How might we make the experience clean, easy, and funtional ?
explain what outcome are you trying to make possible

PROBLEM STATEMENT & HYPOTHESIS

PROBLEM STATEMENT

DEFINE THE PROBLEM THAT YOUR USERS ARE FACING.

Phillip _____ needs a way to _____ view and share his favorite gameclips/screenshots from Xbox Live easily and quickly _____
user's need

because _____ the only current way of viewing them is slow, annoying, and confusing at times _____ .
insight

HYPOTHESIS

WHAT CAN YOU DO TO ADDRESS THE PROBLEM?

We believe that by _____ creating a simple and easy UI to view, play, share, and download gameclips/screenshots and to see what is new in the free for gold members section on the marketplace _____ ,
doing something/creating a type of experience

for _____ Phillip _____ we will achieve _____ making his life easier so he can share his clips with his friends and he will know when there are new free games to download so he doesnt feel like he is "missing out" _____
these people/personas this outcome

We will know this to be true when _____ .
we see this feedback/qualitative insight/quantitative measurement