

Jeffery Shivers

jefferyshivers@gmail.com - 1-409-679-3765 - 47 Fremont Street, Apt. 3, Somerville, MA 02145

EDUCATION

Launch Academy: web development program, Fall 2017 (in progress)

Tufts University: MA in music, 2016 (GPA 4.0)

Lamar University: Bachelor of Music, 2014, cum laude (GPA 3.65)

— *distinctions*

- Outstanding Academic Scholarship Award, Master's Level (Tufts University, 2016)
 - Graduate Student Research Competition (Tufts University, Spring 2016)
-

RELEVANT EXPERIENCE

Open Music Initiative Summer Lab (Boston, MA), June 2017 - July 2017

Fellowship:

- **Description:** Human-centered design practice with prototypes using the Open Music Initiative API
- **Role:** Study technologies used in making music apps/platforms, and interview people who might inform better practices around using those resources.
- **Tools:** Trello, Google Docs, Slack

Boston Contemporaries, April 2017 - May 2017

Temporary assignments:

- **SessionM** (April 10 - May 12 2017)
 - **Role:** Customer Service Representative
 - **Duties:**
 - Work specifically within the *Huggies Rewards* program
 - Help customers with problems using the rewards app and websites, and identifying bugs and reporting to supervisor
 - Correcting points for purchases and reviewing problems with receipt captures and uploads
 - Resolving customer frustrations and preventing future ones by providing positive communication and closely following SessionM's protocol (including clear lines of communication with supervisor and co-workers)
 - **Tools:** Zendesk software, Google Docs, Slack
 - **Reason for leaving:** position expired, left on good terms

openLilyLib (Open-Source LilyPond Library), September 2016 - present

Author, Contributor (volunteer)

- author and maintainer of the free scholarLY LaTeX package for critical editions of musical scores
- code review for other authors' projects
- coordinating an organization-wide documentation project (using Sphinx [Python, reStructuredText], extended with custom UNIX/Makefile scripting) which wraps HTML, LaTeX (pdf), ePub, and other output formats from one source.

Frescobaldi software, January 2017 - present

Org Administrator (volunteer)

- recruit students for summer internships with Google Summer of Code – assemble org's application for project funding
- assist students' project proposals, and coordinate mentor participation

Skammdegi Festival, Iceland, January 2017

Creative Team (volunteer)

- helped organize time slots / spaces for four-day art festival

Google + LilyPond, April - August 2016

Software Developer (internship)

- crafted the first LaTeX package for typesetting critical editions of music engraved with LilyPond
- contributed to new features the openLilyLib scholarLY project for academic / scholarly workflows

Lilly Music Library, Tufts University, August 2014 - May 2016

Student Worker, Supervisor

- front desk (greet/assist patrons, answer phones, operate Millennium library system)
- materials research for the Luigi Nono conference, Spring 2016 (finding relevant photo images and databases and providing a list with details about permissions and contacts to the librarian)
- organize new acquisitions in the catalog including printed materials and digital media
- assist patrons with use of digital resources (navigating the online archives / databases) and finding physical materials
- checking-out and receiving materials exchanged within the Boston Library Consortium and WorldCat – scanning and disseminating documents electronically

— *other notable volunteer / community outreach*

Project STEP: composer paired with student performers, Spring 2015, Spring 2016

Baptist Hospital of Southeast Texas, Pediatric ICU: College Volunteer, Fall 2012

SKILLS

— *software / protocol proficiencies*

Office Suite, Adobe Creative Suite, Millennium, FTP, Social Media

— *programming languages*

LaTeX, Scheme, Python, HTML / CSS / Javascript (jQuery, node.js)

— *additional qualities*

- comfortable in both collaborative and independent work flows
 - enthusiastic work ethic; values creativity and efficiency; enjoys assisting others
 - able to adapt quickly to new technology and new projects
 - able to lift / move heavy objects; can work late and on weekends
-

REFERENCES

John McDonald, Professor (Tufts University), john.mcdonald@tufts.edu

Michael Rogan, Music Librarian (Lilly Music Library, Tufts University), michael.rogan@tufts.edu Nick

Rissman, Associate Professor (Lamar University), nick.rissman@lamar.edu