Ubuntu

Overview   Code   **Bugs**   Blueprints   Translations   Answers

Google maps do not appear or incorrect

Ubuntu » "firefox-3.0" package » Bugs » **Bug #307821**

Reported by   bigchiefworriguts   on 2008-12-14

This bug affects 1 person 16

Affects	Status	Importance	Assigned to	Milestone
Mozilla Firefox	Invalid	Medium	mozilla-bugs #436364	
firefox-3.0 (Ubuntu)	Incomplete 🖉	Undecided	Unassigned	

Also affects project   Also affects distribution   Nominate for series

Bug Description

```
Binary package hint: firefox-3.0

Hi,
When using google maps, the maps themselves, in both maps,
and satellite mode do not display. Street view works okay,
however not the maps not the satellite images. Sometimes
when searching the maps will display for the whole of
Australia, however the location will be in a totally
incorrect area. Microsoft internet explorer works okay, as
does google chrome, however i am using Ubuntu.
Ubuntu 8.04

ProblemType: Bug
Architecture: i386
Date: Sun Dec 14 15:35:47 2008
DistroRelease: Ubuntu 8.04
NonfreeKernelModules: fglrx
Package: firefox-3.0 3.0~b5+nobinonly-0ubuntu3
PackageArchitecture: i386
ProcEnviron:
 PATH=/usr/local/sbin:/usr/local/bin:/usr/sbin:/usr/bin:
/sbin:/bin:/usr/games
 LANG=en_AU.UTF-8
 SHELL=/bin/bash
SourcePackage: firefox-3.0
Uname: Linux 2.6.24-16-generic i686
```

See original description

Report a bug

This report is public

Mark as duplicate
Convert to a question
Link a related branch
Link to CVE

You are   not directly subscribed to this bug's notifications.

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Notified of all changes

madbiologist

Monkey

João B. Oliveira

John M Hampson

Duane Hinnen

Drakkor

May be notified

vanessa

sankaran

qadir

projevie@hotmail.com

nikonikic42

mbkc2009@yahoo.com

Tags: apport-bug

In Mozilla Bugzilla #436364,   Ria-klaassen (ria-klaassen) wrote on 2008-05-30:

#1

```
Mozilla/5.0 (Windows; U; Windows NT 5.1; en-US; rv:1.9pre)
Gecko/2008053006 Minefield/3.0pre

"150 W University Blvd, melbourne, FL" works fine for me.
Did you try safe-mode or a new profile?
```

In Mozilla Bugzilla #436364,   Omar (omarb-public) wrote on 2008-06-05:

#2

```
(In reply to comment #0)

> The area where maps should be shown shows a "Loading..."
message and never gets
> out of it.

It doesn't work for me too with 3.0 RC2
```

In Mozilla Bugzilla #436364,   Reganfraserandrew (reganfraserandrew) wrote on 2008-07-17:

#3

```
Google maps haven't worked for me on 3.0 or 3.0.1. The
fault is exactly the same as described above and is not
restricted to any particular search phrase - no searches
work.

This fault is consistently reproducible and I do not have
the fault with any other browsers.

I'm currently using Firefox version 3.0.1 Mozilla/5.0
(Windows; U; Windows NT 5.1; en-US; rv:1.9.0.1)
```

In Mozilla Bugzilla #436364,   Ria-klaassen (ria-klaassen) wrote on 2008-07-17:

#4

```
This is what I see:
http://img146.imageshack.us/img146/16/mapsad6.png
```

In Mozilla Bugzilla #436364,   Russ-salynyoga (russ-salynyoga) wrote on 2008-08-27:

#5

```
Same results with Google Maps. Displays gray block with no
image and says done at bottom.
Using Firefox 3.0.1 on Windows XP ver 5.1 build 2600
```

linuxgijs

giorgiostocchi

ganesh

eoininmoran

dsfkj dfjx

blake7

basilisgabri

ahepas

Vikram Dhillon

Vic Parker

Vasanth

Ubuntu Bugs

Tom Weiss

Richard Williams

Richard Seguin

Richard Aldridge

Punnsa

Peter Bullert

Paolo Topa

PCTeacher012

Name Changed

Mr. MInhaj

Mozilla Bugs

Micah Gersten

Matt j

José Alfonso

Jesse Jones

Hidagawa

HaySayCheese

Halobec

Gerald Dixon Cumm...

Franko Fang

Ed

Doraann2

Debian PTS

Coltan

Chris Coulson

Charlie_Smotherma...

CRC

Bruno Garcia

Ashani Holland

Andreas Moog

Allan Caeg

AlenDulus

Alejandro J.
Alva...

Bug attachments

Dependencies.txt

(edit)

pluginreg.dat.txt

(edit)

profiles.ini.txt

(edit)

Add attachment

Remote bug watches

mozilla-bugs
#436364
[VERIFIED
WORKSFORME]
Bug watches keep
track of this bug in
other bug trackers.

In Mozilla Bugzilla #436364,   Rlongo12 (rlongo12) wrote on 2008-08-27:   #6

This stopped working for me AFTER I installed Firefox
3.0.1.

All I get now is a GREY screen, where I would see the map
before.

In Mozilla Bugzilla #436364,   Markfilipak-mozilla (markfilipak-mozilla) wrote on 2008-11-15:   #7

This problem is now exhibited after the latest FF2 update
-- damn!!
I updated FF2 a few hours ago -- funny, I'm now at 2.0.0.18
but IIRC, I was previously at 2.0.0.18 -- and now Google
Maps does not display maps.
I get this: "Still loading... Slow? Try Basic HTML".
I do not get an hourglass.
Status bar shows "Done".
Displays gray block where the map should be.
OS is XP-SP2.
Let me emphasize.
I'm NOT running FF3.
I'm running FF2, latest update -- it is broken!!
(Damn, I wish there was a way to go back to previous before
the latest update.)

bigchiefworriguts (bigchiefworriguts) wrote on 2008-12-14:   #8

Binary package hint: firefox-3.0

Hi,
When using google maps, the maps themselves, in both maps,
and satellite mode do not display. Street view works okay,
however not the maps not the satellite images. Sometimes
when searching the maps will display for the whole of
Australia, however the location will be in a totally
incorrect area. Microsoft internet explorer works okay, as
does google chrome, however i am using Ubuntu.
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Architecture: i386
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PackageArchitecture: i386

```
ProcEnviron:
 PATH=/usr/local/sbin:/usr/local/bin:/usr/sbin:/usr/bin:
/sbin:/bin:/usr/games
 LANG=en_AU.UTF-8
 SHELL=/bin/bash
SourcePackage: firefox-3.0
Uname: Linux 2.6.24-16-generic i686
```

bigchiefworriguts (bigchiefworriguts) wrote on 2008-12-14:	#9

Dependencies.txt   (2.6 KiB, text/plain; charset="utf-8")
pluginreg.dat.txt   (1.8 KiB, text/plain; charset="utf-8")
profiles.ini.txt   (94 bytes, text/plain; charset="utf-8")

Bug Watch Updater (bug-watch-updater) on 2008-12-14

```
Changed in firefox:
```
status: Unknown → New

Duane Hinnen (duanedesign) wrote on 2008-12-14:	#10

```
 Thank you for your bug report. This bug has been reported
to the developers of the software. You can track it and
make comments here: https://bugzilla.mozilla.org/show_
bug.cgi?id=436364
```

In Mozilla Bugzilla #436364, Duane Hinnen (duanedesign) wrote on 2008-12-14:	#11

```
I believe this Launchpad bug report is related to this one.

https://bugs.launchpad.net/ubuntu/+source/firefox-3.0/+bug/
307821
```

Duane Hinnen (duanedesign) wrote on 2008-12-14:	#12

```
Debugging procedures for certain types of problems can be
found at:
https://wiki.ubuntu.com/MozillaTeam/Bugs

Also to make sure that your problem is a bug and not a
configuration or third party plug in problem you might try
posting your issue on the forum. The people there are very
friendly and eager to help.
http://ubuntuforums.org/
```

João B. Oliveira (oliveira-inf) wrote on 2009-01-14:   #13

I had the same problem, both in Firefox 2 and 3:

Google Maps showed only the first map. After zooming the
map disappears and all is gray. Not even street view works.

I found out that the file prefs.js was causing the problem
for some reason. Just renaming it solved the problem, but
of course you also lose all your preference settings.

So I copied the file and started deleting lines that seemed
less important, and it now
works. I did not care to find out exactly the offending
line, but it should be easy to do that by splitting the
file in (say) 10 line chunks or something like that

Drakkor (mkantrim) wrote on 2009-05-15:   #14

Using Ubuntu 9.04 Google street view is all blacked out,
the rest of Google map is fine, satellite,etc.
Also noted,most video sites will not play , with the
exception of youtube.

In Mozilla Bugzilla #436364,   John Doe (johndoe32102002) wrote   #15
on 2009-05-30:

(In reply to comment #8)
> I believe this Launchpad bug report is related to this
one.
>
> https://bugs.launchpad.net/ubuntu/+source/firefox-
3.0/+bug/307821

This bug report is NOT related to the above bug. I am
getting this bug with x86 Windows 2000 with both Firefox3
and Seamonkey2 (beta). Google maps refuses to display any
maps, even with Javascript fully enabled. It works fine in
IE6.

Monkey (monkey-libre) wrote on 2010-01-22:   #16

Does Anyone still have this problem?

Changed in firefox-3.0 (Ubuntu):
    status:New → Incomplete

gnimsh (loochyj) wrote on 2010-03-01:   #17

I still experience this problem. It happens in firefox with

a myriad of addons installed, but not in a fresh version. I
google an address and then it shows the map just fine, but
if I try to drag it around or zoom in/out, the map turns
into a square of gray.

---

gnimsh (loochyj) wrote on 2010-03-01:   #18

I deleted my preferences and this problem was fixed. Kind
of an annoying way to fix it, but relatively painless. I
disabled all my extensions first, one by one, to see if
this was the cause, too. No joy.

Monkey (monkey-libre) wrote on 2010-03-01:   #19

Please see:
https://wiki.ubuntu.com/MozillaTeam/Bugs/#Try%20with%
20a%20new%20profile

---

gnimsh (loochyj) wrote on 2010-03-01:   #20

I deleted my preferences and this problem was fixed. Kind
of an annoying way to fix it, but relatively painless. I
disabled all my extensions first, one by one, to see if
this was the cause, too. No joy.

In Mozilla Bugzilla #436364,   Tyler Downer (tyler-downer) wrote   #21
on 2010-09-12:

Reporter, are you still seeing this issue with Firefox
3.6.9 or later in safe mode? If not, please close. These
links can help you in your testing.
http://support.mozilla.com/kb/Safe+Mode
http://support.mozilla.com/kb/Managing+profiles

Bug Watch Updater (bug-watch-updater) on 2010-09-12

Changed in firefox:
importance: Unknown → Medium

In Mozilla Bugzilla #436364,   P-fernandez (p-fernandez) wrote on   #22
2010-09-12:

Problem has not been reproduced in 3.6.8 and above

Bug Watch Updater (bug-watch-updater) on 2010-09-13

Changed in firefox:
status: New → Invalid

In Mozilla Bugzilla #436364,   John Doe (johndoe32102002) wrote   #23
on 2010-09-16:

Agreed, problem has not been reproducible in version >
3.6.9

madbiologist (s-j-turner) wrote on 2011-11-02:   #24

Can anyone still reproduce this bug on Firefox 3.6.17+
build3+nobinonly-0ubuntu0.8.04.1 on Ubuntu 8.04?

Support for Ubuntu 9.04 has ended.

Changed in firefox-3.0 (Ubuntu):
    status: Incomplete → New
    status: New → Incomplete

See full activity log

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