

# Incentivizing Resource Pooling

Chen Chen



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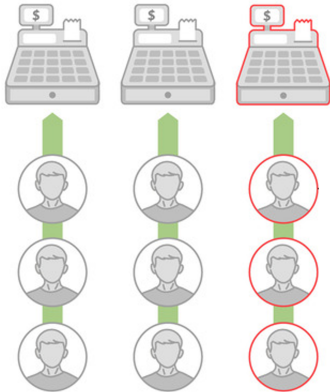
*Joint work with:*

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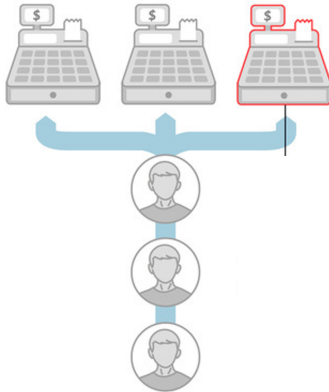
# The Line Dance

Queuing theory, the mathematical study of lines, helps businesses, call centers, computer networks and others figure out how to keep things moving.

## Multiple servers, multiple lines



## Multiple servers, single line

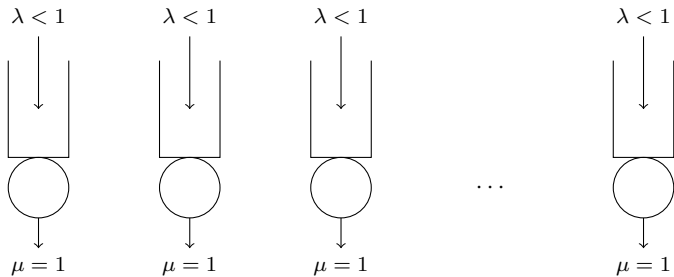


THE WALL STREET JOURNAL.

**Resource pooling** significantly improves service

# Resource pooling: known fact

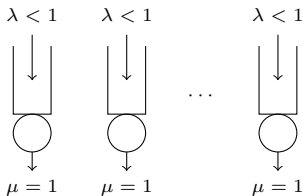
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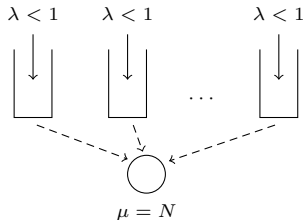
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**Without** resource pooling:



*vs.*

**With** resource pooling:



# jobs in system:  $N \cdot \frac{\lambda}{1-\lambda}$

linear

$\frac{\lambda}{1-\lambda}$

constant

Can resource pooling be achieved in **decentralized** systems?

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Decentralization boosts security, privacy, and scalability

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Market cap: \$170M



Akash Network  
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iExec  
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- Essential aspects of the problem:
  - ▶ Large-scale system: number of servers  $N$  is large
  - ▶ Servers have limited information about one another

A marketplace design problem:

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Incentivize resource pooling, in private information setting

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Incentivize resource pooling, in private information setting  
for queueing, matching, and general stochastic systems

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A talk on a different day...

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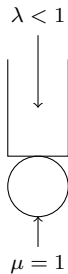
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  - ▶ Simplifies the design and analysis of token-based mechanisms
  - ▶ Provides tight theoretical guarantees
  - ▶ Can be applied to more general settings

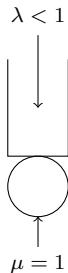
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- $N$  strategic servers
- Jobs arrive with  $\text{Poisson}(\lambda)$  where  $\lambda < 1$ ; capacity units arrive with  $\text{Poisson}(1)$



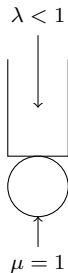
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- Limited information:
  - (a) A server's arrivals and actions are private information
  - (b) Precise knowledge of number of servers  $N$  not required (except knowing that it is relative large)



# Related Literature

## Resource pooling:

- Power of resource pooling: [Tsitsiklis and Xu, 2013]
- Decentralized setup with two servers: [Hu and Caldentey, 2023]

## Mean-field equilibrium:

- Analysis of complex operational problems: [Iyer et al., 2014], [Balseiro et al., 2015], [Kanoria and Saban, 2021], [Arnosti et al., 2021]
- Fluid mean-field equilibrium similar in spirit to [Balseiro et al., 2015]

## Scrip system:

- Analysis of scrip system: [Kash et al., 2007], [Kash et al., 2015], [Johnson et al., 2014], [Bo et al., 2018]

## Other related work:

- Cooperative game model: [Anily and Haviv, 2010], [Anily and Haviv, 2014], [Karsten et al., 2015]
- Supermarket game: [Xu and Hajek, 2013], [Yang et al., 2019]



# Outline

- Motivation, research question, and literature review
- **Token-based mechanism**
  - ▶ Solution concept: Fluid mean-field equilibrium (FMFE)
  - ▶ Characterization of FMFE
  - ▶ Designing key element of mechanism
- **FMFE strategy as near-optimal best response**
  - ▶ Asymptotic analysis for large markets
  - ▶ Numerical analysis for small markets
- **Extension to heterogeneous servers**
- **Takeaway**

# Token-based mechanism

In the mechanism, a server can:

- Request help from others without recall at any time.
- When a capacity unit arrives, either: (i) serve its job, (ii) help others, or (iii) be idle and waste the unit without recall.

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- The value of  $\phi$  is critical to system performance

# Equilibrium concept: Fluid mean-field equilibrium

Approximation methodology similar to (Balseiro et al. 2015)

- **Mean-field approximation:** each server optimizes by assuming state of shared pool is fixed at long-run average  $\implies$ 
  - ▶ Expected waiting time in shared pool is constant  $w \geq 0$ : value determined endogenously by equilibrium
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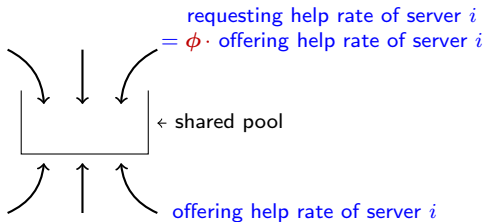
For each server:

$$\begin{aligned} \text{rate of requesting help} &= \text{rate of spending tokens} \\ &= \text{rate of earning tokens} = \phi \cdot \text{rate of offering help} \end{aligned}$$

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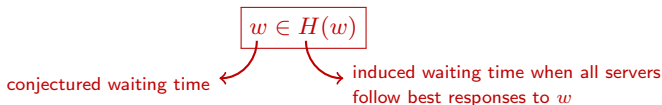
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- Fluid mean-field equilibrium (FMFE):



# Server's best response

**Closed-form solution:** **threshold policy** w.r.t. queue length:

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*Proof:* Using a drift analysis.

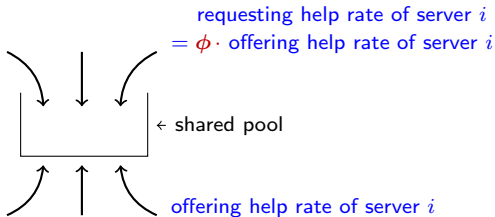
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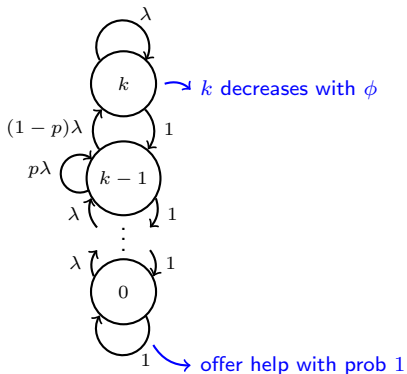
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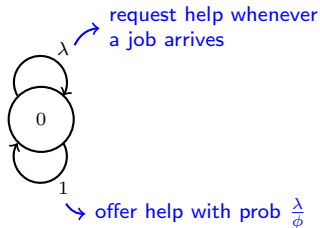


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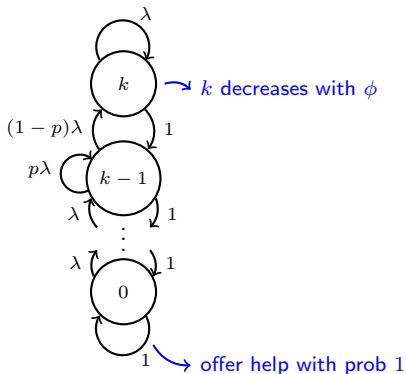
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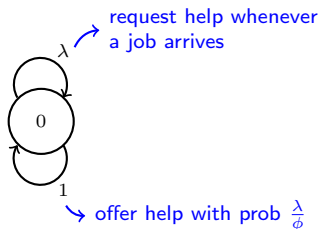
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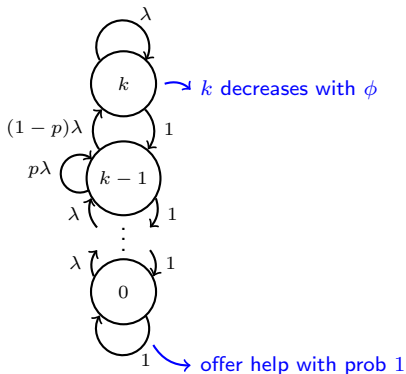


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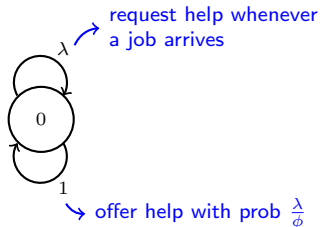
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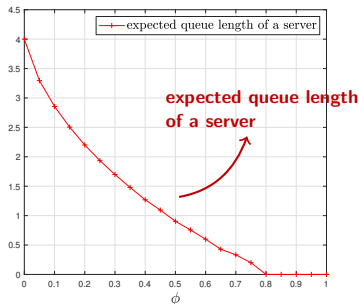
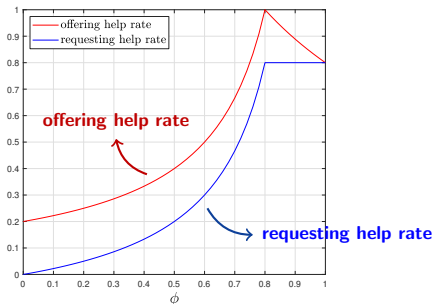


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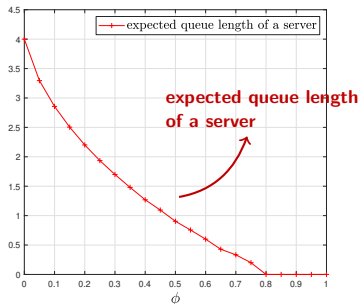
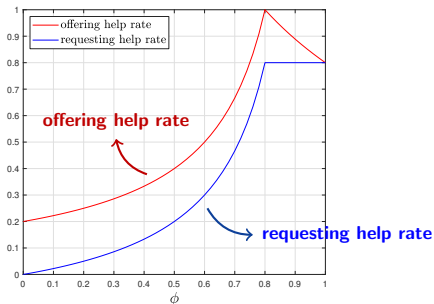
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**Proposition.** The expected total number of jobs in system, denoted by  $Q_{\Sigma}(\phi)$ , satisfies:

1. When  $\phi < \lambda$ :  $\lim_{N \rightarrow \infty} Q_{\Sigma}(\phi)/N = q(\phi) > 0$
2. When  $\phi \geq \lambda$ :  $Q_{\Sigma}(\phi) = \frac{\phi}{1-\phi}$

# Optimal value of $\phi$



**Main result.** The optimal value is  $\phi = \lambda$ . Moreover, this induces **complete resource pooling**: it is each server's best strategy to (i) request help whenever a job arrives, (ii) offer help when queue is empty.

⇒ System's dynamics and performance match those under centralized control

FMFE as **good approximation** of servers' strategies

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2. A coupling argument and a drift analysis to show:
  - (a) shared pool's queue length transitions to stationary distribution quickly as  $N \rightarrow \infty$
  - (b) in stationary distribution, shared pool is non-empty with probability  $\phi - \frac{c(\lambda, \phi, \delta)}{N^{1-\delta}}$

# Analysis for small market

- Mechanism uses  $\phi = \lambda$ .
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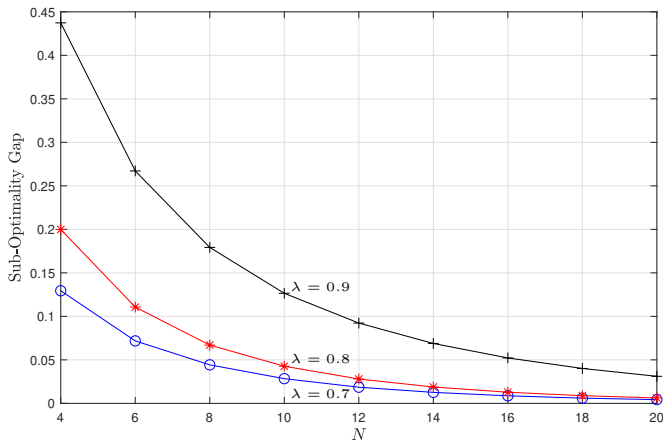
$\Rightarrow$  Optimal strategy depends only on two states:  $q_1$  (own queue length) and  $q_0$

$\implies$  Tractable optimization problem!

# Numerical results

(a) job processing cost  $c = 1$ ; (b) job arrival rate  $\lambda \in \{0.7, 0.8, 0.9\}$

Sub-optimality gap =  $\frac{\text{Cost of complete resource pooling} - \text{Cost of optimal strategy}}{\text{Cost of optimal strategy}}$



- The value of playing strategically is small even with few servers (and when server one can perfectly monitor the shared pool)



## Extension: heterogeneous servers

- For each server  $i$ : job arrival rate  $\lambda_i$  and processing rate  $\mu_i$ ; let  $\rho_i = \frac{\lambda_i}{\mu_i}$
- Assume  $0 < \underline{\rho} \leq \rho_i \leq \bar{\rho} < 1$  and  $0 < \underline{\lambda} \leq \lambda_i \leq \bar{\lambda}$  for all servers

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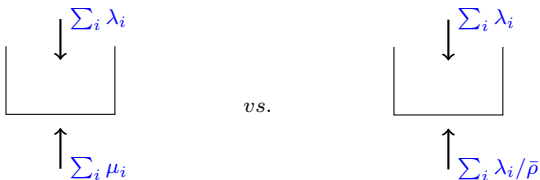
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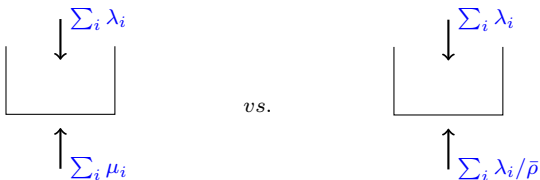
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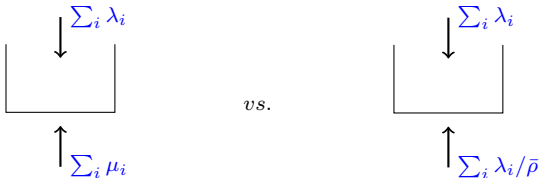


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- Job processing costs are allocated  $\propto \mu_i$  versus  $\propto \lambda_i$   
 $\Rightarrow$  Costs allocated fairly in our mechanism!

# Summary

- We study incentivizing resource pooling in a decentralized setting, where servers have limited information about others
- Operational takeaway: A simple **token-based mechanism** incentivizes **complete** resource pooling when number of servers is large
  - ▶ Analysis based on **fluid mean-field** equilibrium
  - ▶ Numerical results show that benefit from unilateral deviation is small even with only a few servers

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**Reference:** C. Chen, Y. Chen, and P. Qian. 2023. Incentivizing Resource Pooling. Under review.

Working paper available at <https://papers.ssrn.com/abstract=4586771>

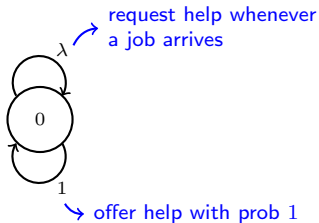
# **Appendix**

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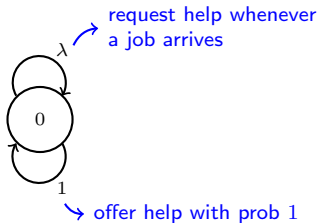
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