How to use ReadyTech Viewer

This guide explains how to install and use the ReadyTech Viewer (RTViewer) client to connect to your ReadyTech remote lab. Using this method is different from connecting to your remote lab via the web version of RTViewer.

The client version of RTViewer is installed on your local computer and allows you to interface with your remote lab with a greater degree of control, such as utilizing multiple monitors, audio, and graphics hardware.

How to install RTViewer

First, install the RTViewer client on your local system. Follow the steps in this section to download and install the client.
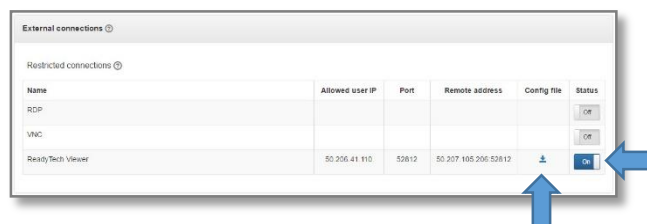
1. Go to https://readytech.instructorled.training.
2. On the Navigation menu, click **Support.**
3. Under **Product downloads**, click **View downloads.**
4. Download **ReadyTech Viewer x86** or **x64** depending on your platform, and install.

> (i) **NOTE:** The RTViewer client is currently only supported in Windows OS. If you are using Linux or Mac OS, you will need to connect to your remote lab through our portal using the web version of RTViewer.

How to connect to your remote lab

Once RTViewer has been installed, to connect to your remote lab, follow the steps below.

1. On the Instructor-Led Portal, navigate to the Lab page. On the **External connections** panel, switch **Status** to **On**.

2. Under the **Config file** column, download the **RTViewer** configuration file.
3. **Open** the **config file** to connect to your remote lab.
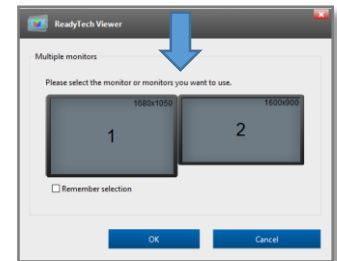
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Multiple Monitors

Upon connecting, if you are using two or more monitors, a prompt will ask you to select which monitors to use (see image right).

Utilizing multiple monitors will provide more desktop space while working within the remote system (See image below).

Alternatively, you could use one monitor to display your remote lab, and the other to display the Materials page.

RTViewer toolbar options

When connected to your remote lab, a toolbar containing various options appears at the top of your screen.

The toolbar provides additional functionality while connected to your remote lab.

Keys: Provides keyboard commands within the remote lab, such as CTRL + ALT + DEL.
Screenshots: Allows you to take screenshots of the remote lab.
Drawing: Allows you to draw and take notes on top of the remote lab display.
Zoom: Allows you to zoom in on a specific area of the display.
Settings: Additional settings for audio, graphics, and peripherals. For more an in-depth look at these settings, see the ReadyTech viewer section located on our Knowledge Base at https://admin.readytech.com.