Pet Sitting App

An application where pet owners can find other people who are willing to take care of their pet for a specified time duration. (ex. To take care of a dog for 2 days)

USER: General

FEATURES

Log In

For old users or newly registered users there will be a login button so that it would direct the users to the login page. Upon logging in, the user may start looking for pet sitters and checking their availability and ratings.

Sign up / Register

For new users they would need to register first in order for them to login and use the application. They would need to choose either to become a Pet Sitter or a customer. Emails must be confirmed to complete registration.

Logout

The user can log out of the webpage, this should clean everything the user has done while logged into the app.

View User Profile

A User May view their own and others user profile. If the user is a sitter, their profile will display their ratings, rankings, and comments about them and other sitters, as well as the personal information they have provided.

Edit User Profile

The user could edit their profile if ever they would want to become a Sitter or stop being one, may also change the address that they are currently in. Other Info may not be changed.

View Top 10 Recommended Sitters

A customer could see the recommended sitters, some important information about them as well as their availability. The recommended sitters are by default set to those that are located near the user and have good ratings and feedback from other users.

General

Good user experience. Visitors can easily navigate without help, all information is easy to access.Good visual design. Design suits the theme of the application, and is cohesive and consistent across the whole application.

USER: Customer

Payment Method
When a customer requests for a Pet Sitter, the only available payment method for the application is by cash which will be paid only after the sitter has successfully finished their job.

Finding and Requesting For Pet Sitter
A customer could search a sitter by their name, location, and gender. They could search up keywords of a name or location and all available sitters matching the criteria will be shown.

Commenting on Pet Sitter
A customer could make comments on a sitter or they could view other comments that were made by other users that have already requested for a sitting job from the said sitter.

Rating Pet Sitter
A customer could rate a sitter that they have previously requested help from and the ratings will be seen by other users of the application which would assist them in deciding whether or not they want to request for a specific pet sitter.

Confirmation
The sitter would notify the customer through the app that they are willing to take the job, once the customer sees this notification they have the option to either confirm or cancel the session.

USER: Pet Sitter

Accept/Reject Request
The sitter can choose to accept or reject a request from a customer. Accepting would give the sitter the sitting job, and rejecting would prompt the sitter for a reason as to why they are rejecting the request.