**Brainfuse Provider Response Form**

**Welcome to the Writing Lab!**

Analysis and recommendations about specific parts of your paper are included in the tutor response form. A copy of your paper is also posted below this form, and it includes additional comments in brackets. **If you do not see the tutor’s comments or a tutor’s review appears to be missing, please contact** [info@brainfuse.com](mailto:info@brainfuse.com)**. For specific questions about your paper, please resubmit through the Brainfuse Writing Lab.**

**Thank you for choosing the Writing Lab, and best wishes with your revisions!**

**Grammar, Usage, and Mechanics:**

As you review your paper, please focus on identifying and correcting the types of errors that are addressed below. Some examples of these errors are pointed out in the in-text comments on your paper, but you should use these guidelines to check all parts of your work. Note that there may be other issues with grammar, usage, and mechanics in this paper as well.

**Summary of Reoccurring Grammar Concerns:**

Your main recurring issue is that you use the word *the* a lot when you don’t need to or shouldn’t. *The* implies that you’re talking about something very specific, something that the reader is already aware of. For instance, it would be odd for me to start a story by saying,

*Once upon a time, the boy was walking through the park*.

What boy? We’ve never met this boy. I’d have to say,

*Once upon a time,* ***a*** *boy was walking through the park.*

Or, consider the difference between *I like watching the baseball game* and *I like watching baseball games*. Do you see how the first one is kind of confusing because it seems like I’m talking about some kind of specific baseball game?

**Useful Links:**

To catch other types of errors, please refer to The Brainfuse Essential Grammar Guide. You can view the guide by clicking on this link and logging in to Brainfuse:

**<http://www.brainfuse.com/curriculumupload//1381694219673.html>**

If you would like a review focused on your content, in the future, please request a **content review** in the comments box.

*Formatting*

Please use the Brainfuse Style Guides for information on citation formatting.

*APA* [**https://admin.brainfuse.com/curriculumupload//1514394321264.pdf**](https://admin.brainfuse.com/curriculumupload/1514394321264.pdf)

*MLA* [**https://admin.brainfuse.com/curriculumupload//1514393937280.pdf**](https://admin.brainfuse.com/curriculumupload/1514393937280.pdf)

*Chicago Style* [**https://admin.brainfuse.com/curriculumupload//1515512833067.pdf**](https://admin.brainfuse.com/curriculumupload/1515512833067.pdf)

Question:

Read the following information.

You purchased a 2-year membership to a fitness center next to your neighborhood based on an advertisement. After a period of time, you discovered that the services described on the advertisement are not found in the center. You tried to talk to the manager, but he did nothing to help.

Write an email to the owner of the fitness center in about 150-200 words. Your email should do the following things:

Describe the services that are only in the advertisement and not in the center.

Complain about the way the manager dealt with the situation.

Describe what should be done to resolve this problem.

Write 150~200 words

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To the owner of fitness center (does the center have a specific name? I didn’t see any in the assignment description, so this may be fine),

I am writing this email to complain that the center doesn't have the sauna room.

I got the (consider replacing with an *indefinite article*) promotion flyer from you (wouldn’t you have gotten it from an employee, not the owner him/herself?) and it said that you have an excellent spa and the (not necessary) sauna. I bought the membership immediately because I am a huge fan of the sauna (a specific sauna? Or saunas in general? *The* makes it sound like you’re talking about a specific sauna). However, it turned out the sauna is not applied to the branch (which branch? The owner’s branch? You could say *your branch*). I am very disappointed because that was the main reason I purchased the membership. I talked to the manager yesterday, but he just repeatedly said some meaningless sentences, like a robot. (This is very vague. Was he rude? Evasive? What specifically did he say?)

I highly recommend that you should (not necessary) build a sauna room as soon as possible. I believe it's a good investigation (this is not the word you’re looking for; *investigate* means to search for. Do you mean *investment*?) as the center already have (this should be a singular verb to match the singular *center*) an extremely huge spa tub. There's no doubt that a lot of people enjoy the sauna room after using the hot tub. (again, speak in generalities here, not specifics)

Besides, I would also have to get my money back or postpone my membership until you have it. If I were you, I would also enhance the employee training for the sake of poor service.

I really love the location of your fitness center, I hope you could improve those features.

Sincerely,

ccas

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