

## Christopher Castaneda

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### WORK EXPERIENCE

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#### Native Fields

Dec. 2020 – Present

FOH Manager

Walnut, CA

*Native Fields is a farmers' market-driven organic full-service brunch restaurant.*

- As General Manager, I oversee the restaurant's day-to-day operations, provide coaching, and support for all team members, address customer complaints, and provide administrative assistance to Native Field's board members.
  - Directed process improvement meetings to address both crewmember and customer feedback.
  - Defined daily rush hour plan and tasks.
  - Defined job descriptions. Created and improved processes and workstation layouts.
  - Produced various sales, and profit and loss report as requested by board members.
  - interviewed, evaluated, onboarded, trained, and reviewed performance.
  - Managed scheduling, timesheets & payroll
- Charity and Social Responsibility:
  - Provided meals to low-income families.
  - Provided grocery to low-income seniors through YWCA.
  - Provided hot meals to domestic abuse victim shelters through YWCA.

#### Unica Aviation (U145)

Aug. 2018 – Jun. 2020

*Unical Aviation 145 is an FAA & EASA approved aerospace repair station.*

Maintenance Planner

Industry, CA

- Reviewed non-conforming reports, responded to inquiries, and handled return material authorization task.
- Assisted in the design, implemented, and documented procedures for the process control, process improvement, and inspection.
- Established and implemented metrics for monitoring system effectiveness to allow managers to make sound product quality decisions.
- Create and manage work order packets. Collaborate with engineering to confirm tooling, testing and documentation.
- Integrate maintenance guidance sheets and FAA-approved data with Quality Assurance.
- Assign and Oversee Maintenance Teams and ensure FAA-approved compliance.
- Procurement and interdepartmental coordination. Forward parts and tooling request to purchasing team and oversee receiving inspection and acceptance.

#### Unical Aviation

Sep. 2011 – Aug. 2018

Customer Service/Quality Assurance

Industry, CA

- Investigated and resolved non-conforming products in a timely manner.
- Investigated RMA claims from customers for validity and determined the best course of action.
- Performed vendor audits to ensure vendors are compliant with ASA-100, and AS9120 standards.
- Performed internal audits, completed root cause analysis, and corrective action reports

### EDUCATION

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#### Cal State University Fullerton

May. 2025

B.S. Computer Science

GPA 3.5

### SKILLS & INTERESTS

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- **Skills:** C++, Java, JavaScript, React, Git, GitHub
- **Interests:** Philosophy, Theology, Apologetics, Hiking, and Cycling