christiane pham

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Education

University of California, San Diego
Bachelor of Arts
Interdisciplinary Computing in the Arts & Music
2015 – 2017

San Diego Mesa College
Associate of Arts
Emphasis in Language Arts & Humanities Studies: Japanese
2013 – 2015

Skills

- Customer service/outreach
- 2D design/graphic design
- Illustrations & concept art
- Painting
- Website/book layout
- Adobe Creative Suite
- E-commerce (online store)
- Social Media
- Basic 3D design/sculpture
- Mac/Windows
- Merchandise stock
- Cost and supply levels

Languages

- English (Advanced)
- Vietnamese (Advanced)
- Japanese (Intermediate)

Work Experience

Freelance Illustrator & Designer   *2012 – Present*
Personal Business

- Illustrates and designs physical goods for print, (prints, keychains, books, etc.)
- Handles all aspects of merchandise production.
- Meets product manufacturing and shipping deadlines.
- Maintains an online store with social media accounts.

Insurance Sales Representative   *2021 – 2023*
Automobile Club of Southern California

- Maintenanced and serviced insurance policies and filing.
- Processed and tracked department payments and reports.
- Provided timely responses to requests in-person, in writing and over the phone.

Business Admin/Designer   *2017 – 2021*
Gloss Hand Spa

- Designed/proofed business and promotional materials.
- Handled written and physical business/customer correspondence.
- Managed website and all its content.

Quality Assurance Tester   *2019*
NIS America, Inc.

- Tested and proofread NIS America, Inc. published games.
- Identified and reported text, graphical, and system bugs.
- Tracked bug progress through resolution and final product.
- Collaborated with testing team to product release.
- Assisted localization team to help create a better software user experience.

Projects

Sandma
chpham.site/sandma
- Concept art
- Character design
- Modeled 3D-assets

Variance
chpham.site/variance
- Illustration/Animation
- AR Development