# Christopher Centrella

I build a high-trust, high-energy team culture and obsess over the customer. Led data migration for 250+ clients and 65+ collections.

## in linkedin.com/in/ccentrella

#### **PROFESSIONAL EXPERIENCE**

## **SOFTWARE ENGINEER III at Groups360**

08/24 - 02/25 | Startup for group travel

- Led data migration for 250+ clients, reducing feedback loop from 5 minutes to instant. Rearchitected .NET WebAPI to support all 65+ collections, resolved data integrity violations, and provided language accommodations for teammate.
- Created POC for VP of Engineering to mitigate QA bottleneck for .NET apps
- Led initiative for refactoring SQLAlchemy queries by using repository pattern, session, and subqueries to optimize performance by 10X and fix atomicity violations. Presented company-wide KT session to engineering team.
- Refactored IAM for entire application. Implemented role-based and attribute-based authorization; reusable authentication; Redis caching for 2-3X less calls.

## **SOFTWARE ENGINEER II at Groups360**

01/23 - 08/24 (promoted) | Startup for group travel

- Rewrote revenue logic and carefully tested each flow, e.g., inclusive vs. exclusive taxes, total revenue vs. upsell revenue
- Built .NET WebAPI microservice, reducing lost client emails by 15%
- Led effort to upgrade React pipeline, improving developer experience by 50%

## **SOFTWARE ENGINEER at IBM Consulting**

06/22 - 12/22

- Led UX Design for internal project, enhancing user experience by 200%
- Built React components to improve employee satisfaction by 20%
- Mitigated 50+ client requests for Fortune 500 company with 90% success rate

## **SOFTWARE ENGINEER INTERN at St. Paul Center**

01/22 - 05/22 (internship) | Academic institution

- Enhanced loading interface, improving user experience by 25%
- Refactored React components to support 10+ courses, boosting revenue by 20%
- Created administration portal, cutting time for new courses by 15%

#### **WEB ENGINEER at Catholics for Hire LLC**

06/21 - 03/22 (part time) | Startup consulting agency

- Built 5+ Wordpress websites, boosting revenue by 25%
- Resolved 3+ website outages, resulting in 2X customer trust
- Led 3+ projects for top client, contributing to 50% of total revenue

#### **SKILLS**

Artificial Intelligence: OpenAI API, Chain of Thought, Reasoning, RAG, LLM Image Generation, Diffuser Image Generation

Backend: C#.NET, Python, Entity Framework Core, Dependency Injection, AutoMapper, Fluent Validation, MediatR, Quartz.NET, Flask, SQLAIchemy, Alembic, Celery

Database: Redis, PostgreSQL, MongoDB, MySQL, MariaDB, AWS S3

Cloud: AWS S3, AWS CloudFront, AWS Lambda, AWS API Gateway, AWS EC2, AWS CloudWatch, AWS IAM

Distributed Systems: Rabbit MQ, REST, API Design, Microservices, Feature Flags, Docker, Kubernetes

Quality Assurance: Unit Tests, Integration Tests, Selenium, Postman, DataDog, Agile, Continuous Learning, Lean, Kanban, Scrum

Frontend: React, React Router, Redux, CSS, Tailwind CSS, Javascript, Typescript, Webpack 5, Vite, Storybook

Design: Color, Typography, Grid, Responsive Design, Accessible Design, Flat Design, Glassmorphism, Logos, Figma, Adobe Illustrator, Adobe InDesign

## **CERTIFICATES**

**AWS Certified Cloud Practitioner** 

LinkedIn Assessments: OOP, REST API, C#, HTML, CSS, Machine Learning

#### **EDUCATION**

Bachelor of Science in Computer Science, Minor in Software Engineering Franciscan University, OH