

Curtis Charles

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EXPERIENCE

JELANI WORLDWIDE LLC, NEW HAVEN, CT

April 2019 – Present

President

Logistics, Marketing And Software Controls Consulting

- Operations And Process Analyst
- Lean and Process Controls Analyst.
- Full Stack Programmer And Developer
- E.R.P., M.R.P. and C.R.M. Integrator And Solutions Management
- Website Developer, Re-Developer And Digital Marketing Solutions
- FRONT AND BACK END DATA MANAGEMENT
- HTML, JAVASCRIPT, SQL, MYSQL, CSS, BOOTSTRAP, JQUERY, JSON, NODE, UI/UX, FIREBASE, API, MATERIALIZE AND ADDITIONAL WEB DEVELOPMENT.

BELIMO AMERICAS, Danbury, CT

May 2014 – April 2019

Logistics Systems Support Specialist

Manage and Support Logistics Systems

- Participated As A Team Member In The Commissioning Of The Danbury ASRS Project.
- Initiated The First Steps To Issue Identification, Error Handling And Solutions During Project Rollout, Up To And Including Present Employment.
- Helped Initiate, Procure And Execute A SAP Location Update Process And Has Been Responsible For That Integrity Update Since The ASRS Rollout.
- Helped Create Crane Management Solutions, Hardware , Software And Process Controls, Actively Working Closely With Maintenance Department Technicians To Deliver The Most Effective Response And Recovery Times.
- Helped Detail Critical ASRS Support Processes And Error Handling Procedures
- Supported In Training, Documentation And Advanced Level Solutions.
- Currently Provides Systems Support During All Operational Shifts.
- Participates In Projects And Key System Enhancements.
- Provides Daily Guidance In Release Plans Geared Towards Maximizing Productive Goals And Objective While Observing Capacity Limitations.
- Provides Daily Monitoring And Management Of System Health Including Hardware Of Logistics Systems.
- Became A Belimo Expert In System Landscape Understanding Between SAP, Logis Online WAMAS And It's System Requirements For Optimal Effectiveness Operating Together.
- Initiated, Engaged And Helped Execute The ASRS Optimization And Critical Re-Balancing Process. Managing These Processes On A Daily Basis.
- Help Initiate And Rationalize Storage Optimization Strategies For The ASRS On A Daily Basis.
- Helped With The Procurement Of Customized Monitoring Modules For Enhanced Productivity And Solutions Management, In All Logistics Systems.
- Project Managed And Completed Installation Of A Wireless High Definition Camera System To View Live Operations, On ASRS.
- Conducts Daily Delivery, Process Fulfillment And Capacity Management Monitoring Via

- Systems, Guiding Group Leaders And Or Managers In Various Departments To Optimal Results.
- Lean And Process Control Analysis
- Strategically Has Adopted Work Around Solutions For Instances Where Support Vendors And Or Internal Support Departments Can Not Provide Adequate Support Level.
- Provides High Level Optimizations Solution Suggestions And Risk Management Awareness.
- Helped Developed And Initiate Operational System Processes and Protocols, Leading To Higher Productive Outputs.
- Overall Helped The Company As A Key Team Member Achieve, Higher And Higher Productive Standards Year Over Year.

EZ CRM Software & On Time Livery LLC, New Haven, CT

2009 – Present

President

Warehouse Storage Solutions and Transportation Logistics Provider

- Warehouse and Transportation Management
- ASRS, ERP, MRP, CRM, WMS Consultant and Solutions Integration Provider with Oracle, SAP, Cloverleaf, Infor-Lawson and Custom Applications within Windows, Unix, Linux and Cloud Environments.
- Microsoft Solutions Partner
- Retail POS - Microsoft RMS, POSIFLEX, NCR, QuickBooks and Custom Systems - Integrator, Process Control and E-Commerce Consultant
- Microsoft Dynamics CRM - EDI Integrator and Consultant
- ODBC Data Integrator and Solutions Analyst
- Professional Commercial Driver Systems Resource Provider
- Critical Supply Chain Solutions Provider and Consultant
- Electronic Log Management Capture and Data Integration
- Process Control Analyst - K.P.I. and Metrics Reporting
- RFID, Linear and Hand Held Scanning Data Capture Specialist Including Unique Identifiers, Transaction Processing, Bar Coding and Inventory Control.
- Mobile Solutions Integration Management
- Lead Management Solutions Process and Controls Consulting

Alphsys Solutions and Technology, New Haven CT

2006 – 2009

Self Employed Logistics Consultant

Supply Chain, Warehouse and Transportation Solutions Provider

- Provided Specialized Transportation Solutions
- ASRS, Conveyor Systems And Process Controls Analyst.
- Retail POS - Microsoft RMS - Integrator, E-Commerce Consultant
- Microsoft Dynamics CRM - EDI Integrator and Consultant
- 3rd Party Integrator for US Surgical (Covidien) and Yale Surgical Utilizing EDI for Lawson ERP and Crystal Reports
- Lead Management Solutions Process and Controls Consulting
- ODBC Data Analyst
- Analyzed Process Controls
- Inventory Control Analysis
- Supply Cycle Costing and Budgeting

- W.M.S, M.R.P. and E.R.P. Solutions and Logistics Provider
- Forms Control, EDI and Data Integration
- K.P.I. And Costing Control Management

SMG Inc., New Haven, CT

1995 – 2006

Corporate Systems Administrator

Administrated All Systems Pertaining To National Supply Chain.

- Supported All Logistical, Technological, Processing and Training To All Wholly Owned Brands Being Distributed – Mosey's, Nathans, Liguria, Mickleberry, John Morrell, Tobins First Prize, Scott Petersen, Time For Dinner and Co-brands.
- Updated All M.R.P. Systems and Integrated Into E.R.P, C.R.M. and W.M.S. Capture Points
- Custom Developed WMS and Integrated Across All Distribution Points.
- Controlled All Supply Chain Solutions and WMS Process Controls and Technology.
- Created On Demand WMS in Strategic Locations and Integrated Data Into E.R.P. Capture Points
- Automated All Warehouse Controls via RF Hand Helds and Server Side Management.
- Was Responsible For All Implementation Roll Out and Training.
- Created Process Flows, KPI Management, Metric Standards and Forecasting.
- Data Records Management via all Data Collection Systems
- Routing, Dispatching, Billing and Shipping Process Management
- Created Transparency Protocols for C&S, Stop and Shop, Shop Rite and other mainstream customers in order to expedite the customer's inbound process as well as reducing the final cost of distribution.
- Responsible for all distribution systems, budget, roll out plans, implementation, integration and final process control solutions, including training and metrics tracking.

CERTIFICATES, LICENSES, AWARDS

Allstate Tractor Trailer, CDL Training: Bridgeport, CT

1991

SBS – Intermec Certified – RF, RFID, Bar Coding and Solutions Developer

1992

Supply Chain Management Skills

Automated Storage And Retrieval Systems Specialist Including Conveyor Management

RF Identification and Hand Held Systems Management - Intermec, Symbol and Datamax

Barcoding and Inventory Control Solutions - SBS - Intermec

Warehouse and Operational Flow Planning

ODBC and EDI Specialist

Server Side Environments - Windows, UNIX, SQL and Terminal Server

Database Management and Data Procurement in ORACLE, SQL, ACCESS, DBASE and RAW Files

Transportation Logistics Management Including Routing and Planning

Microsoft Solutions Partner

Refrigerated Transportation and Warehousing Logistics Certified

Forklift Certified – Double, High Bay, Boom, Single Reach, Gas, Propane and Battery Powered

EDUCATION

St James Secondary, Trinidad, WI,

High School Diploma - Business Sciences

1985

Polytechnic Institute, Trinidad, WI, 1987
AS Degree -Warehouse and Supply Chain Management Solutions

Queens Royal College, Trinidad WI 1989
BA Degree -Business Admin – Economics

University Of Connecticut, Stamford CT Currently Attending
Mastery Coding Boot Camp

VOLUNTEER WORK

Green Members of America Inc	Non Profit	2008
Founder		

REFERENCES

John Ortiz - 203-430-7525 11 years
President - Agency One Group Inc 1015 State St. New Haven CT 06511
203-776-2020

Kikair Williams – 203-600-0979 10 years
Real Estate Professional – 115 Hurlburt St, New Haven CT 06515