

**Curtis Charles**

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## EXPERIENCE

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**Jelani Worldwide LLC**, New Haven, CT

May 2019 – Present

*President*

Business Development Consultant

- Logistics, A.S.R.S Warehouse and Transportation Management Systems And Solutions Provider
- ERP, MRP, CRM, Logis Online WMS And SAP Support Consultant
- Full Stack Developer
- Data Integrator

**BELIMO AMERICAS**, Danbury, CT

May 2014 – April 2019

*Logistics Systems Support Specialist*

Managed And Supported All Logistics Systems, Including Automated Storage And Retrieval System And Automated Guided Vehicles.

- ERP, MRP, CRM, Logis Online WMS And SAP Support For Customized Manufacturing, Made To Order And Finished Goods.
- Developed Customized Monitoring Modules For Enhanced Productivity And Solutions
- Responsible For Automated Storage Retrieval System And Conveyor System Operations, Process Controls, WMS And ERP Processing
- Responsible For All Transactional Processing And Communications Management
- Develop, Analyze, Manage And Report All K.P.I.'s Regarding Supply Chain Metrics
- Managed Projects For Capital Improvements, System Integration And User Interface
- Responsible For Training , Documentation And Execution Of All Department Process Controls
- Solved Supply Chain Issues And On Time Delivery Management.

**EZ CRM Software & On Time Livery LLC**, New Haven, CT

2009 – Present

*President*

Warehouse and Transportation Logistics Provider

- Warehouse and Transportation Management
- ERP, MRP, CRM, WMS Consultant and Solutions Integration Provider with Oracle, SAP , Cloverleaf, Infor-Lawson and Custom Applications within Windows, Unix, Linux and Cloud Environments.
- Microsoft Solutions Partner
- Retail POS - Microsoft RMS, POSIFLEX, NCR, Quickbooks and Custom Systems - Integrator , Process Control and E-Commerce Consultant
- Microsoft Dynamics CRM - EDI Integrator and Consultant
- ODBC Data Integrator and Solutions Analyst
- Professional Commercial Driver Resource Provider
- Critical Supply Chain Solutions Provider and Consultant
- Electronic Log Management Capture and Data Integration

- Process Control Analyst - K.P.I. and Metrics Reporting
- RFID, Linear and Hand Held Scanning Data Capture Specialist Including Unique Identifiers, Transaction Processing, Bar Coding and Inventory Control.
- Mobile Solutions Integration Management
- Lead Management Solutions Process and Controls Consulting

**Alphsys Solutions and Technology,** New Haven CT

2006 – 2009

*Self Employed Logistics Consultant*

Supply Chain, Warehouse and Transportation Solutions Provider

- Provided Specialized Transportation Solutions
- Retail POS - Microsoft RMS - Integrator , E-Commerce Consultant
- Microsoft Dynamics CRM - EDI Integrator and Consultant
- 3<sup>rd</sup> Party Integrator for US Surgical ( Covidien) and Yale Surgical Utilizing EDI for Lawson ERP and Crystal Reports
- Lead Management Solutions Process and Controls Consulting
- ODBC Data Analyst
- Analyzed Process Controls
- Inventory Control Analysis
- Supply Cycle Costing and Budgeting
- W.M.S.,M.R.P. and E.R.P. Solutions and Logistics Provider
- Forms Control, EDI and Data Integration
- K.P.I. And Costing Control Management

**SMG Inc,** New Haven, CT

1995 – 2006

*Corporate Systems Administrator*

Administrated All Systems Pertaining To National Supply Chain.

- Supported All Logistical, Technological, Processing and Training To All Wholly Owned Brands Being Distributed – Mosey's, Nathans, Liguria, Mickleberry, John Morrell, Tobins First Prize, Scott Petersen, Time For Dinner and Co-brands.
- Updated All M.R.P. Systems and Integrated Into E.R.P, C.R.M. and W.M.S. Capture Points
- Custom Developed WMS and Integrated Across All Distribution Points.
- Controlled All Supply Chain Solutions and WMS Process Controls and Technology.
- Created On Demand WMS in Strategic Locations and Integrated Data Into E.R.P. Capture Points
- Automated All Warehouse Controls via RF Hand Helds and Server Side Management.
- Was Responsible For All Implementation Roll Out and Training.
- Created Process Flows, KPI Management, Metric Standards and Forecasting.
- Data Records Management via all Data Collection Systems
- Routing, Dispatching, Billing and Shipping Process Management
- Created Transparency Protocols for C&S, Stop and Shop, Shop Rite and other mainstream customers in order to expedite the customer's inbound process as well as reducing the final cost of distribution.
- Responsible for all distribution systems, budget, roll out plans, implementation, integration and final process control solutions, including training and metrics tracking.

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## **CERTIFICATES, LICENSES, AWARDS**

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**Allstate Tractor Trailer** , CDL Training: Bridgeport, CT

1991

SBS – Intermec Certified – RF, RFID, Bar Coding and Solutions Developer

1992

Supply Chain Management Skills  
Automated Storage And Retrieval Systems Specialist Including Conveyor Managment  
RF Identification and Hand Held Systems Management - Intermec, Symbol and Datamax  
Barcoding and Inventory Control Solutions - SBS - Intermec  
Warehouse and Operational Flow Planning  
ODBC and EDI Specialist  
Server Side Environments - Windows , UNIX, SQL and Terminal Server  
Database Management and Data Procurement in ORACLE, SQL, ACESS, DBASE and RAW Files  
Transportation Logistics Management Including Routing and Planning  
Microsoft Solutions Partner  
Refrigerated Transportation and Warehousing Logistics Certified  
Forklift Certified – Double, High Bay, Boom, Single Reach, Gas, Propane and Battery Powered

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## EDUCATION

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<b>St James Secondary</b> , Trinidad, WI, High School Diploma - Business Sciences	1985
<b>Polytechnic Institute</b> , Trinidad,WI, AS Degree -Warehouse and Supply Chain Management Solutions	1987
Queens Royal College, Trinidad WI BBA Degree -Business Admin – Economics	1989
<b>University Of CT</b> , Stamford , CT Full Stack Programming	2019

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## VOLUNTEER WORK

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<b>Green Members of America Inc</b> <b>Founder</b>	<b>Non Profit</b>	<b>2008</b>
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## REFERENCES

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**John Ortiz - 203-430-7525 11 years**  
**President - Agency One Group Inc 1015 State St. New Haven CT 06511**  
**203-776-2020**

**Clement J DeLiso Jr- 413-736-1976 x 1706**  
**President - Pioneer Cold Logistics Inc. - 149 Plainfield St, Chicopee MA 01013**  
**413-436-01976**