## Measure: D06 - Getting Needed Prescription Drugs

Description Label for Stars: Ease of Getting Prescriptions Filled When Using the Plan

Label for Data: Ease of Getting Prescriptions Filled When Using the Plan (on a scale from 0 to 100)

Description: Percent of the best possible score the plan earned on how easy it is for members to get

the prescription drugs they need using the plan.

Metric: This case-mix adjusted measure is used to assess the ease with which a beneficiary gets the medicines their doctor prescribed. The Consumer Assessment of Healthcare Providers and Systems (CAHPS) score uses the mean of the distribution of responses converted to a scale from 0 to 100. The score shown is the percentage of the best

possible score each contract earned.

Primary Data Source: CAHPS

Data Source Description: CAHPS Survey Questions (question numbers vary depending on survey type):

• In the last 6 months, how often was it easy to use your prescription drug plan to get the medicines your doctor prescribed?

• In the last 6 months, how often was it easy to use your prescription drug plan to fill a prescription at your local pharmacy?

 In the last 6 months, how often was it easy to use your prescription drug plan to fill a prescription by mail?

Data Source Category: Survey of Enrollees

General Notes: CAHPS Survey results were sent to each contract's Medicare Compliance Officer in

August 2021. These reports provide further explanation of the CAHPS scoring

methodology and provide detailed information on why a specific rating was assigned.

Data Time Frame: 03/2021 - 05/2021

General Trend: Higher is better

Statistical Method: Relative Distribution and Significance Testing

Improvement Measure: Included

CAI Usage: Not Included

Case-Mix Adjusted: Yes

Weighting Category: Patients' Experience and Complaints Measure

Weighting Value: 2

Major Disaster: Higher measure star (2021-2022) for contracts with 25% or more enrolled affected by

2020 disasters.

Meaningful Measure Area: Patient's Experience of Care

NQF #: Not Applicable

Data Display: Numeric with no decimal place

Reporting Requirements:

1876 Cost	CCP w/o SNP	CCP with SNP	CCP with Only I-SNP	MSA	PDP	PFFS
Yes	Yes	Yes	No	No	Yes	Yes

Base Group Cut Points:

Type	Base Group 1	Base Group 2	Base Group 3	Base Group 4	Base Group 5
MA-PD	< 89	>= 89 to < 90	>= 90 to < 91	>= 91 to < 92	>= 92
PDP	< 89	>= 89 to < 90	>= 90 to < 91	>= 91 to < 92	>= 92

These technical notes show the base group cut points for CAHPS measures; please see the Attachment J for the CAHPS Methodology for final star assignment rules.

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