

## Domain: 3 - Member Experience with the Drug Plan

### Measure: D05 - Rating of Drug Plan

Title	Description
Label for Stars: Members' Rating of Drug Plan	
Label for Data: Members' Rating of Drug Plan (on a scale from 0 to 100)	
Description: Percent of the best possible score the plan earned from members who rated the prescription drug plan.	
Metric: This case-mix adjusted measure is used to assess members' overall view of their prescription drug plan. The Consumer Assessment of Healthcare Providers and Systems (CAHPS) score uses the mean of the distribution of responses converted to a scale from 0 to 100. The score shown is the percentage of the best possible score each contract earned.	
Primary Data Source: CAHPS	
Data Source Description: CAHPS Survey Questions (question numbers vary depending on survey type):	
	<ul style="list-style-type: none"> <li>Using any number from 0 to 10, where 0 is the worst prescription drug plan possible and 10 is the best prescription drug plan possible, what number would you use to rate your prescription drug plan?</li> </ul>
Data Source Category: Survey of Enrollees	
General Notes: CAHPS Survey results were sent to each contract's Medicare Compliance Officer in August 2021. These reports provide further explanation of the CAHPS scoring methodology and provide detailed information on why a specific rating was assigned.	
Data Time Frame: 03/2021 – 05/2021	
General Trend: Higher is better	
Statistical Method: Relative Distribution and Significance Testing	
Improvement Measure: Included	
CAI Usage: Not Included	
Case-Mix Adjusted: Yes	
Weighting Category: Patients' Experience and Complaints Measure	
Weighting Value: 2	
Major Disaster: Higher measure star (2021-2022) for contracts with 25% or more enrolled affected by 2020 disasters.	
Meaningful Measure Area: Patient's Experience of Care	
NQF #: Not Applicable	
Data Display: Numeric with no decimal place	

Reporting Requirements:	1876 Cost	CCP w/o SNP	CCP with SNP	CCP with Only I-SNP	MSA	PDP	PFFS
	Yes	Yes	Yes	No	No	Yes	Yes

Base Group Cut Points:	Type	Base Group 1	Base Group 2	Base Group 3	Base Group 4	Base Group 5
	MA-PD	< 84	>= 84 to < 85	>= 85 to < 87	>= 87 to < 88	>= 88
	PDP	< 80	>= 80 to < 82	>= 82 to < 84	>= 84 to < 87	>= 87

These technical notes show the base group cut points for CAHPS measures; please see the [Attachment J](#) for the CAHPS Methodology for final star assignment rules.