

Colin Cheng

☎ (503) 858-7043 | ✉ colin15318068@gmail.com | 📍 Winston, Oregon 97496

PROFESSIONAL SUMMARY

Highly experienced individual with a background in software installation, troubleshooting, and maintenance of Windows and Mac OS platforms. Adept at diagnosing, servicing, and repairing desktops, laptops, and peripherals. Proven ability to provide excellent customer service, build relationships, and solve technical issues quickly and effectively.

Expertise in software development, system architecture, and data analysis. Strong problem-solving skills and a deep understanding of algorithms and data structures. Proficient in multiple programming languages, including Python, C, and C++. Naturally inclined toward exploring complex systems and innovative solutions. Thrives as a Computer Science Engineer, leveraging technical acumen and analytical capabilities to drive impactful results.

SKILLS

- Problem-solving
- Computer graphics
- Control systems
- Software development
- System administration
- Data science
- Object-oriented programming
- Hardware design

EXPERIENCE

Undergraduate Learning Assistant

Oregon State University, Corvallis, Oregon

October 2024 – Present

- Assisted faculty members with the development and implementation of course materials, including lectures, assignments, and exams.
- Monitored the use of technology within the classroom setting, ensuring safety protocols were followed at all times.
- Created individualized lesson plans based on student needs while adhering to curriculum guidelines set forth by the institution.

IT Technician (Work Study)

Umpqua Community College, Roseburg, Oregon

October 2023 – December 2023

- Maintained and repaired campus computer systems and networking equipment.
- Assisted staff and students with technical support issues including hardware diagnostics and software installation.
- Supported system upgrades and collaborated with IT department on infrastructure improvement tasks.

Pharmacy Technician

Gordon's Pharmacy and Gifts, Canyonville, Oregon

November 2024 – Present

- Worked with coworkers to complete technician tasks.
- Demonstrated ability to manage multiple tasks while remaining adaptable and flexible.
- Responded quickly to meet customer needs and resolve problems.

Pharmacy Technician

Albertsons, Roseburg, Oregon

July 2021 – October 2024

- Provided excellent customer service to patients, physicians, nurses, and other healthcare professionals in a professional manner.
- Input patient and prescription information to produce product labels and assist in the prescription filling process.
- Managed daily operations of the pharmacy, including receiving orders from wholesalers, stocking shelves, and preparing medication for delivery or pickup.

EDUCATION

Bachelor of Science (B.S.) in Computer Science Candidate

Oregon State University, Corvallis, Oregon

Expected Graduation: July 2025

CERTIFICATIONS

- HIPAA Certification
- Pharmacy Technician Certification

LANGUAGES

- Chinese (Mandarin): Bilingual