

# Recommender Systems

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## Recommender systems are...

Information filtering systems that seek to **predict the 'rating' or 'preference'** that a user would give to an item (such as music, books, or movies) or social element (e.g. people or groups) they had **not yet considered**, using a model built from the characteristics of an item or the **user's social environment**.

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- **Flipkart** suggest electronics and books based on user's previous purchases and based on what other user's with similar preferences bought.

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This is how they make more MONEY !!!



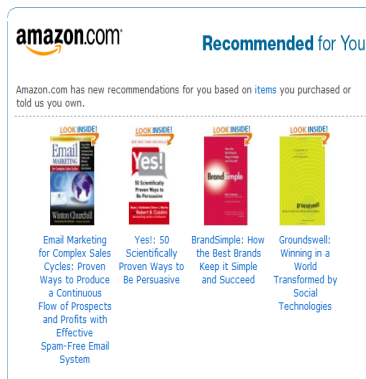
# Images to prove the point...

## Movie recommendations on Netflix



# Images to prove the point...

## Book recommendations on Amazon

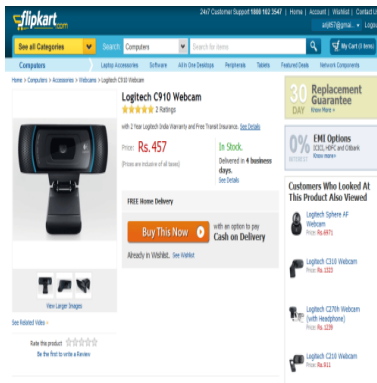


The screenshot shows the Amazon.com interface with the 'Recommended for You' section. It features four book covers with 'LOOK INSIDE!' banners. Below each cover is a brief description of the book.

Book Title	Author	Description
Email Marketing for Complex Sales Cycles: Proven Ways to Produce a Continuous Flow of Prospects and Profits with Effective Spam-Free Email System	Walter Churchill	Email Marketing for Complex Sales Cycles: Proven Ways to Produce a Continuous Flow of Prospects and Profits with Effective Spam-Free Email System
Yes!: 50 Scientifically Proven Ways to Be Persuasive	Robert C. Cialdini	Yes!: 50 Scientifically Proven Ways to Be Persuasive
BrandSimple: How the Best Brands Keep it Simple and Succeed	Robert C. Cialdini	BrandSimple: How the Best Brands Keep it Simple and Succeed
Groundswell: Winning in a World Transformed by Social Technologies	Christy D. Lerman	Groundswell: Winning in a World Transformed by Social Technologies

# Images to prove the point...

## Recommendations on Flipkart



# What is Collaborative filtering?

## Collaborative filtering is...

A machine learning algorithm that predicts movie ratings for new users (speaking in the context of the movie recommendations system) based on some (possibly none) movies in the database that they have already rated and also based on movie ratings by other users in the systems social environment. These predicted ratings can then be used to recommend top rated movies to the new user.

## Advantages of Collaborative Filtering over other algorithms. . .

- Allows us to predict movie ratings for **new users** even when they have not rated any movies. The most intuitive prediction in this case would be to predict the average rating for each movie.

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- Allows us to predict ratings for **new movies** even when no user has rated those movies. So you don't need someone to watch every new film and rate it when it is first released.

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## The one and only input required is...

- A matrix 'Y' storing the current ratings for each movie by each user. 'Y' may contain empty cells where a user has not rated a movie.

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$Y =$  movies

users			
4	3	3	?
4	1	?	1
2	5	4	1
2	?	5	3

movie ratings  
on scale 1 - 5

$n_m \times n_u$  matrix

$n_m$  = number of movies in DB

$n_u$  = number of users in DB



# What the algorithm needs to learn ?

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## Two matrices...

- Matrix ' $X$ ', the **feature vectors** for all movies.

# What the algorithm needs to learn ?

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## Two matrices...

- Matrix '**X**', the **feature vectors** for all movies.
- Matrix '**Theta**', the **parameter vectors** for all users.

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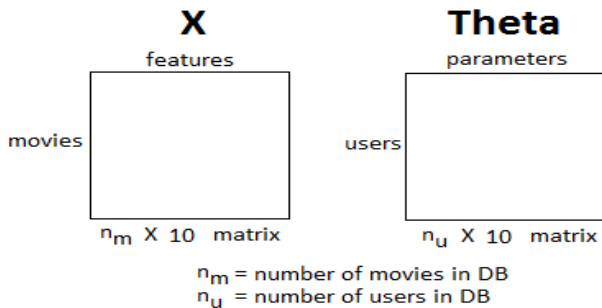
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## Two matrices...

- Matrix 'X', the **feature vectors** for all movies.
- Matrix 'Theta', the **parameter vectors** for all users.



# How predictions are calculated?

- Once the algorithm has learned matrices 'X' and 'Theta' defined previously, the matrix  $(X * \text{Theta})$  gives us the matrix of movie rating predictions.

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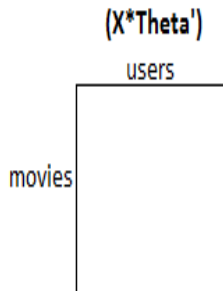
# How predictions are calculated?

- Once the algorithm has learned matrices 'X' and 'Theta' defined previously, the matrix  $(X*Theta')$  gives us the matrix of movie rating predictions.
- Once we have the matrix  $(X*Theta')$ , we can recommend top rated movies for any user simply by extracting those movies with the highest ratings for that particular user.

Theta is a  $n_u \times 10$  matrix

X is a  $n_m \times 10$  matrix

$\therefore (X*Theta')$  is a  $n_m \times n_u$  matrix



# Learning 'X' and 'Theta' ...

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- 'X' and 'Theta' are two unknowns that need to be learnt.

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- One method would be to **randomly initialize** 'X' and find 'Theta' that minimizes the Cost Function(will be described soon). Then, use this 'Theta' to find 'X' that minimizes the Cost Function. Many iterations like this are carried out. But, this is sort of a **chicken-and-egg problem**.



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- The solution to this is to **randomly initialize** both 'X' and 'Theta' and learn them **simultaneously** (this actually works !!!).

# The notion of Cost Function...

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Our ultimate goal is to learn 'X' and 'Theta' such that the predicted values in ( $X \cdot \text{Theta}$ ) are not very far from the real ratings in matrix 'Y'. Thus, we want to **minimize the Cost Function 'J'** which is nothing more than the **sum of squared error** between the actual and predicted ratings and is defined below :

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$$J = \frac{1}{2} \sum_{(i,j):r(i,j)=1} ((\theta^{(j)})^T x^{(i)} - y^{(i,j)})^2$$

# How to minimize the Cost Function ?

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- In this regard it is better to use **open-source function optimization libraries like fmincg** (in Octave) because they are tried-and-tested and very fast and efficient (Why re-invent the wheel ?).

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- Such libraries require than you define your own Cost Function 'J' and also provide it **gradients** for parameters in the function that you wish to minimize (in this case, gradients for 'X' and 'Theta'). These gradients are shown below :

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$$x\_grad = \frac{\partial J}{\partial x_k^{(i)}} = \sum_{j:r(i,j)=1} ((\theta^{(j)})^T x^{(i)} - y^{(i,j)}) \theta_k^{(j)}$$

$$\theta\_grad = \frac{\partial J}{\partial \theta_k^{(j)}} = \sum_{i:r(i,j)=1} ((\theta^{(j)})^T x^{(i)} - y^{(i,j)}) x_k^{(i)}$$

# How are gradients useful ?

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Once fmincg knows the function to optimize and the gradients of parameters (in this case, the parameters are 'X' and 'Theta') it performs optimization in pretty much the same way as shown below albeit in a much more efficient way.

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Once fmincg knows the function to optimize and the gradients of parameters (in this case, the parameters are 'X' and 'Theta') it performs optimization in pretty much the same way as shown below albeit in a much more efficient way.

$$X = X - \alpha (X\_grad)$$

$$\theta = \theta - \alpha (\theta\_grad)$$

where  $\alpha$  is called  
" learning rate "



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where  $\alpha$  is called  
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- Large 'alpha' - optimization may never converge.
- Small 'alpha' - takes too long to converge.

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## Feature Scaling or normalization...

- We use randomly initialized movie feature vectors 'X'.

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$$X = \frac{X - (\text{mean})}{\text{variance}}$$

# Some implementation intricacies...

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## Mean normalization of ratings...

- Suppose a new user does not rate any movie but still wants movie recommendations.

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## Mean normalization of ratings...

- Suppose a new user does not rate any movie but still wants movie recommendations.
- fmincg will learn a parameter vector  $\Theta$  of all zeros for that user. Thus,  $(X * \Theta')$  will give zero rating for all movies for that user. This is undesirable and would be intuitive if we can predict average movie ratings for that user.



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- So, we mean normalize the movie ratings database 'Y'. Doing this will intuitively predict average movie ratings for the special case.

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- So, we mean normalize the movie ratings database 'Y'. Doing this will intuitively predict average movie ratings for the special case.

$$Y_i = Y_i - \text{mean}$$

for each rating  $Y_i$  in the database

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## Regularization...

- Regularization is needed in order to **prevent overfitting** of parameters, where the learnt parameters fit the training set very well(almost too perfectly), but fail to perform well on the test set.

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- So, we add a regularization term to the Cost Function 'J' and the gradients as shown below. The parameter '**lambda**' is called the **regularization parameter**.

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$$J = J + \left( \frac{\lambda}{2} \sum_{j=1}^{n_u} \sum_{k=1}^n (\theta_k^{(j)})^2 \right) + \left( \frac{\lambda}{2} \sum_{i=1}^{n_m} \sum_{k=1}^n (x_k^{(i)})^2 \right)$$

$$\mathbf{X\_grad} = \mathbf{X\_grad} + \lambda x_k^{(i)}$$

$$\theta\_grad = \theta\_grad + \lambda \theta_k^{(j)}$$