

CONSTANCE INGRAM

Austin, TX · constanceingram94@gmail.com · (409) 779-9350 · constanceingram.dev

EDUCATION

The University of Texas at Austin
Bachelor of Arts, History

Austin, TX
Aug 2012 - May 2015

Austin Community College
Associate of Science, Computer Science

Austin, TX
Jun 2019 - Present

WORK EXPERIENCE

Accenture @ Facebook (Digital Rights Operations)
Intellectual Property Analyst

Austin, TX
Dec 2019 - Present

- Analyzed and actioned reports of copyright, trademark, counterfeit, and other intellectual property infringements for a major social media company on its platforms globally
- Experience working adjacent to legal operations regarding IP law compliance, defamation, slander, right-to-privacy laws, and the handling of politically sensitive content
- Completed time-sensitive takedowns for both high priority rights holders and small businesses
- Moderated advertisements and enforced advertising policy across multiple platforms
- Continuous training in IP law and the DMCA (Digital Millennium Copyright Act)
- Assisted trainers in onboarding and upskilling new hires

Sterling Content LLC (Self-Employed)
Writer and Editor

Orange, TX
Oct 2015 - Oct 2017

- Freelance editor and ghostwriter with emphasis on romance and self-publishing authors
- Created and delivered content successfully on a precise timeline to clients' satisfaction
- Incorporated as S Corp to handle royalty income and protect anonymity of clients

Amazon Digital Services Inc.
Self-Publisher (1099 Contractor)

Austin, TX
Jul 2013 - Oct 2017

- Wrote and published multiple novels and short stories, two Amazon All Star Bestsellers (2015)
- Coordinated successful marketing campaigns using social media advertisements

SKILLS

Technologies: C++, Python, JavaScript, SQL, Git/GitHub, Docker, Node.js, React.js, HTML/CSS
Languages: English (native), German

ORGANIZATIONS

Romance Writers of America (RWA)

Published Author Network, General Member
(2015 - 2017)

Society of Children's Book Writers and Illustrators (SCBWI)

General Member
(2019 - Present)