

Craig Citro, Developer

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SUMMARY Experienced Software Engineer with a demonstrated history of working in the retail industry. Strong engineering professional skilled in JavaScript, PHP, Kotlin, SQL, and more.

EDUCATION **University of Illinois at Urbana-Champaign** 1999-09-15 — 2004-05-15
Bachelor of Science - Computer Engineering

SKILLS

Frontend: Typescript, Javascript, HTML/CSS, Tailwind, React

Backend: Node.js, Python, Go, PHP

Android: Kotlin, Java, Room, Compose

Database: MySQL, SQLite, Oracle

Systems: Nginx, Apache, Linux, Bash

Tooling: Docker, esbuild, phpstan

EXPERIENCE **Abt Electronics** | Software Architect 2014-06-01 — Present
<https://www.abt.com>

Largest independently-owned, single-location retailer of electronics, appliances, and home goods in the USA.

- Improved developer productivity, accountability, and reliability by setting up CI/CD using Gitlab, Docker, and automated testing
- Built out frontend build system supporting React, Typescript, and in house widgets/packages using esbuild
- Designed and developed container systems for local development and per-project QA environments using Docker Swarm, Vue.js, and PHP
- Experimented with and implemented various AI/ML systems, including LLMs to assist with content generation
- Continued with development and maintenance of new software applications and features throughout the company

Abt Electronics | Senior Software Developer 2012-03-10 — 2014-06-01
<https://www.abt.com>

- Developed an in-house Android application used by Abt's delivery and service fleets using Java, Kotlin, SQLite/Room, and Compose
- Built a custom Point of Sale system (POS) used for sales and service using PHP, Typescript, React, and Oracle
- Implemented several payment solutions such as payment gateways, EMV, NFC, PayPal, Affirm, Synchrony, Bitcoin, and more

Abt Electronics | Software Developer

2008-03-10 — 2012-03-10

<https://www.abt.com>

- Lead the initiative to bring all prior and future code into source control systems using SVN and eventually git
- Integrated credit card reading devices with point of sale system using C# and JavaScript
- Developed new featured for ecommerce website such as search, filtering, fulfillment, and discounts using PHP and jQuery

L&L X-Ray Service | Operations Manager

2004-06-01 — 2008-03-09

Lead the development of the growing digital imaging division of this leading X-ray service and repair company

- Created a PACS (picture archiving and communication system) using PHP, HTML, Javascript, MySQL and C#
- Designed an inventory management system that interfaced with barcode scanners
- Created a sales lead tracking system

PROJECTS

Abt Point of Sale

- Implemented a variety of payment methods, including handling account data in a PCI compatible way using end to end encryption and tokenization
- Handled the scheduling of deliveries and service, including fulfillment integrations, routing systems, and inventory calculations
- Developed flexible and evolving solutions for regulations that differ by market such as taxes, fees, disclosures, and more
- Ensured accurate salesperson usage by offering dynamic rules-based suggestions, and tracking and reporting on various metrics
- Maintained the business critical application while also enhancing the codebase to support for modern features like Typescript and React

Abt Fleet App

- Replaced a costly and time consuming system that relied on printing a ticket for every stop
- Allowed drivers to visualize their routes in both list an map styles, and record their progress throughout the day
- Tracked the driver's location throughout the day using GPS, and created map visualization tools for customer service and managers
- Improved the information available about Abt deliveries by adding capabilities like photos, waivers, and digital notes and signatures
- Continually supported and evolved the application for over 10 years, including migrating from Java and XML layouts to Kotlin with Compose views

AWARDS

Employee of the Year
Abt Electronics

2013-12-01