

Managed Control of Composite Cloud Systems

Christopher Lamb Pramod Jamkhedkar Greg Heileman

Department of Electrical and Computer Engineering
University of New Mexico

{cclamb, pramod54, heileman}@ece.unm.edu

Abstract - *Cloud providers have just begun to provide primitive functionality enabling users to configure and easily provision resources, and primarily in the Infrastructure as a service domain at that. In order to effectively manage cloud resources in an automated fashion, systems must automate quality of service metric measurement as a part of a larger usage management strategy. Collected metrics can then be used within control loops to manage and provision cloud resources when needed. This basic approach can be scaled to monitor the use of system artifacts as well as simple quality-of-service parameters, and can also address the needs of large systems spanning the boundaries of single service providers.*

Keywords: Usage Management, Cloud Computing, System of Systems.

1 Introduction

Cloud computing services as a computational paradigm are more market oriented than previous attempts at commodity computing. Furthermore, they are in many cases designed to be composed into larger, more powerful customer facing systems. These kinds of aggregate systems fit neatly into one of the more commonly used definitions of a system of systems as well [1], [2]. With so much data in the hands of different providers in an aggregate system, system developers and users are hard-pressed to effectively monitor and control the use of sensitive content by various composite systems. Some of this information can be contained in Service Level Agreements (SLAs), but they have thus far been focused on quality-of-service (QoS) metrics rather than addressing issues like data flow or physical application residency. For the most part SLAs are simply not sufficient for addressing usage management concerns [3], [4], [5], [6].

Effective usage management monitoring coupled with feedback processing creates an event loop suitable for applying control theoretic concepts to cloud infrastructures.

Usage policies specified at a fine-grained level provides

cloud service users with more reliability of the use of their data within cloud centric systems. For example, data routing, caching, or hosting can be a sensitive issue for some systems in that specific users may want to restrict the countries that can access that data. The ability to specify and control where specifically that data travels and resides gives those kinds of sensitive users confidence to use cloud-centric computing resources. Furthermore, this kind of control will also facilitate cost profiles for services that more closely match demand, giving providers better control over their infrastructure and additional areas for product differentiation.

Herein, we will elaborate the idea of applying usage management to single and distributed cloud systems. In this brief analysis, we will touch on the application of common system design principles and standards [7], [8], [9], application of usage control concepts [10], [11], policy language application [12], digital rights management (DRM) systems [13], and interoperability [14], [15], [16], [17], [18]. We will apply these ideas toward a controllable feedback-enabled system suitable for cloud system control.

In Section 2 this paper first addresses how to create a controllable system with feedback suitable for system evaluation from the perspective of a single provider. Here, we will address the constraints and advantages of such an approach and how providers could begin to offer these kinds of services. In this first example, we will focus on QoS data specifically. Next in Section 3 we will extend our single provider system to provide control over attributes more specific to the usage management domain, with examples and associated analysis. Finally in Section 4 we extend this single provider model to a more realistic system deployed to multiple cloud providers in a realistic system-of-systems scenario.

1.1 Previous Work

Cloud computing is emerging as the future of utility systems hosting for consumer-facing systems. In these kinds of systems, components, applications, and hardware are pro-

vided as utilities over the Internet with associated pricing schemes pegged by system demand. Users accept specific QoS guidelines that providers use to provision and eventually allocate resources. These guidelines become the basis over which providers charge for services.

Over the past few years multiple service-based paradigms like web-services, cluster computing and grid computing have contributed to the development of what we now call cloud computing [19]. Cloud computing distinctly differentiates itself from other service-based computing paradigms by via a collective set of distinguishing characteristics: market orientation, visualization, dynamic provisioning of resources, and service composition via multiple service providers [20]. This implies that in cloud computing, a cloud-service consumer's data and applications reside inside that cloud provider's infrastructure for a finite amount of time. Partitions of this data can in fact be handled by multiple cloud services, and these partitions may be stored, processed and routed through geographically distributed cloud infrastructures. These activities occur within a cloud, giving the cloud consumer an impression of a single virtual system. These operational characteristics of cloud computing can raise concerns regarding the manner in which of cloud consumer's data and applications are managed within a given cloud. Unlike other computing paradigms with a specific computing task focus, cloud systems enable cloud consumers to host entire applications on the cloud (i.e. Software as a Service). As consumers aggressively start exploiting these advantages to transition IT services to external utility computing systems, the manner in which data and applications are handled within those systems by various cloud services will become a matter of serious concern.

2 Single Provider Feedback System

Controllable cloud systems enable providers to supply more closely targeted, cost effective services while at the same time providing service consumers with the confidence that the data and other artifacts their systems use are protected. With that as our eventual goal, we first begin with a simple system managing currently accepted QoS parameters - system attributes like bandwidth, system memory allocation, and the like. Specifically, we intend to provide the ability to monitor and control a virtual system hosted on a cloud infrastructure so that response time for a hosted application falls within a specific range of accepted parameters.

In order to manipulate a system to meet a preselected threshold of performance metrics, we must have access to measurement information with respect to factors effecting those metrics and we need to be able to adjust system performance in response to those measurements. We are going to focus on system response time measured at the edge of

the cloud provider's infrastructure as the metric we wish to control. We are going to adjust system performance to meet that metric by manipulating the number of processing nodes, bandwidth available to those nodes, and node RAM allocations.

We have identified the attributes we wish to control. This leads us to a group of requirements we can use to assemble a logical system architecture. Requirements we know we need to address include:

- *Performance:* We will be adjusting a system within specific soft real-time frames. Ergo, we need to be able to collect feedback measurements, process those measurements, and make decisions about how to respond to those measurements quickly in order to avoid falling out of compliance with any performance parameters to which we must adhere.
- *Accessibility:* In order to control component systems, we must be able to access those systems. In order to do so within time constraints, we must be able to access those systems electronically as well; physical access requirements simply will not scale into this performance domain.
- *Controllability:* We must be able to access the appropriate control primitives on the systems we need to tune. This will include accessing compute node generation and termination capabilities. It would help if we could access node performance information and tune those nodes as well, though this is not required; we can emulate this by terminating nodes in one configuration and creating nodes with another to more adequately address performance needs.

These system attributes lead us to a system architecture that is beginning to look like a traditional feedback-centric controllable system.

[insert UML diagram]

The above system has four primary components, one of which has three subcomponents. These components work together to provide cloud services to consumers in a hypothetical Infrastructure-as-a-Service scenario. This particular view addresses logical, functional components of this kind of a system rather than specific technologies used in an implementation, although some components are loosely modeled on popular open-source cloud environments (i.e. Eucalyptus).

Essentially, we have a cloud controller element that initiates provisioning of compute nodes within a given cluster. The cluster itself is managed by a cluster controller, which in turn controls storage controllers, node controllers, and by extension, nodes. The nodes and node controllers themselves are monitored by a resource allocation controller which refers to a set of QoS requirements.

- *Cloud Controller*
- *Cluster Controller*
- *Storage Controller*
- *Node Controller*
- *Node*
- *QoS*
- *Resource Allocation Controller*

(describe how they work together) (cast in control theoretic terms) (where; discuss where it would be hosted) (address physical and logical) (how; discuss how this supports better management of cloud systems) (who; who is impacted and how they're impacted)

3 Single Provider Feedback System with Usage Management

4 Scaling to Multiple Providers

5 Conclusion

In this paper we introduced the notion of usage management in cloud computing environment. Cloud computing exhibits a unique set of characteristics that will require usage management of users' data according to user concerns and expectations. We analyzed the challenges involved in the design and development of a framework for usage management in cloud environments. We showed that such a framework needs to be open to leverage existing security technologies and SLA frameworks. The framework needs to exhibit features such as support for multiple policy languages, existence of a common cloud ontology, dynamic interpretation and data transformations. Finally a preliminary framework that supports multiple policy languages was introduced that will provide a platform upon which such a framework can be built.

Future works involves efforts towards the development of a common extensible cloud ontology that will provide the vocabulary underlying this framework and enable interoperability. Such an ontology needs be developed by taking into consideration the requirements of different cloud services. In addition, it is necessary to standardize interfaces for other security mechanisms mentioned in the paper that can be incorporated within the framework. Finally, the framework allows use of multiple policy languages, to this effect, existing policy languages can be modified to be incorporated within the framework, and new ones need to be designed to address the specific needs of different cloud services.

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