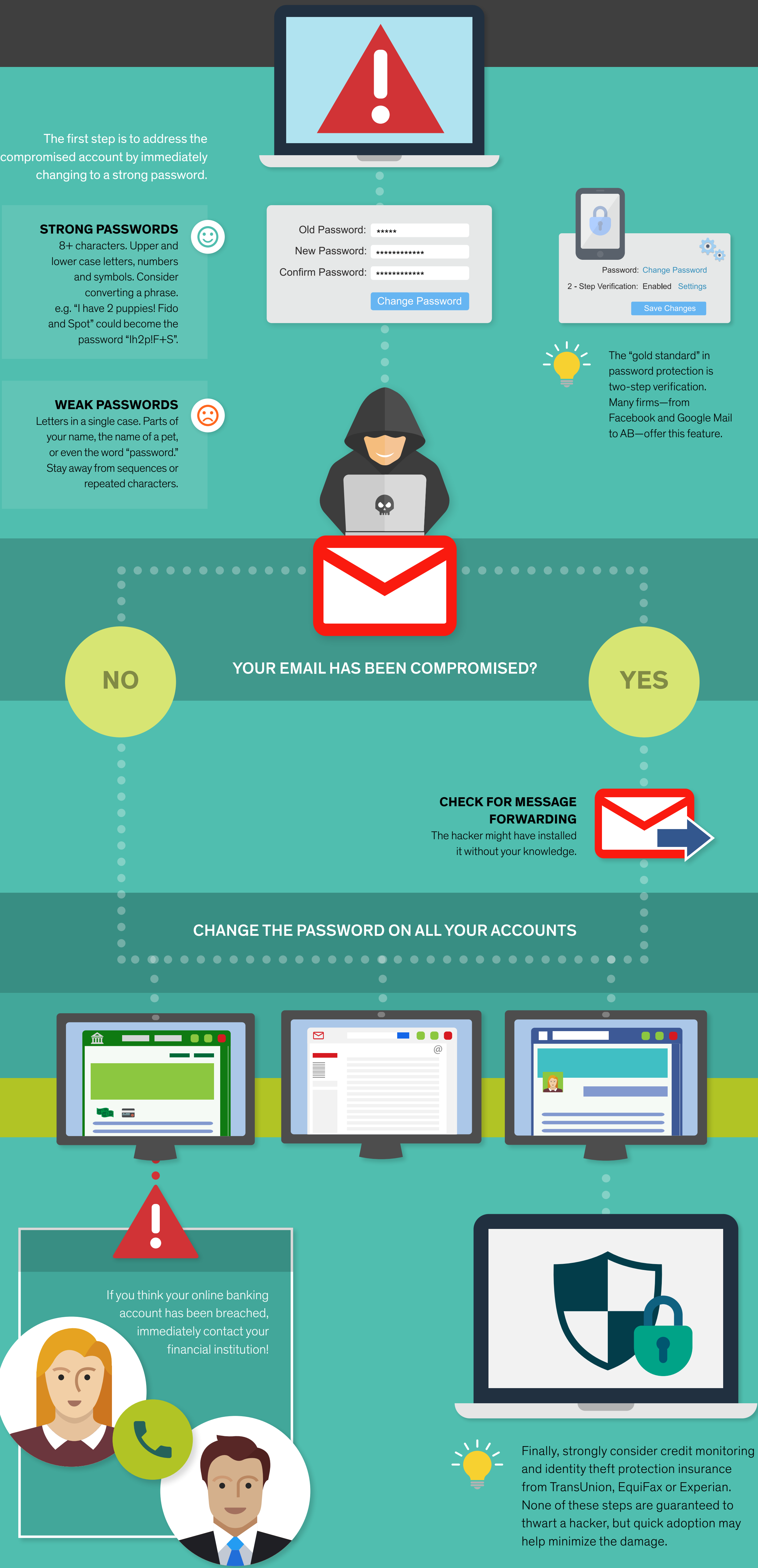


Make the best of the Breach

CONCRETE WAYS TO REGAIN CONTROL

It can be very upsetting to have your identity stolen or your account compromised. Yet, there are steps you can take try to minimize the fall-out. The sooner you implement them, the quicker you'll feel more in control.



OTHER TIPS FOR PROTECTING YOURSELF

- | | |
|---|---|
| ✓ Keep your personal information safe and confidential: Never provide PINs or passwords to anyone. | ✓ Download and install the latest System Security Updates, and configure the software to check for updates automatically |
| ✓ Make sure your passwords for accessing banking websites differ from those used for nonbanking websites. | ✓ Be cautious in your online activity; log off websites, including e-mail accounts |
| ✓ Review your transactions and account statements regularly. | ✓ Purge old e-mails containing confidential information from your mailbox, including Inbox, Sent Items and Deleted Items. |
| ✓ Update your antivirus software, and configure it to check for updates automatically. | ✓ Remember the old adage: "If it looks too good to be true, it probably is." |