Make the best of the Breach

CONCRETE WAYS TO REGAIN CONTROL

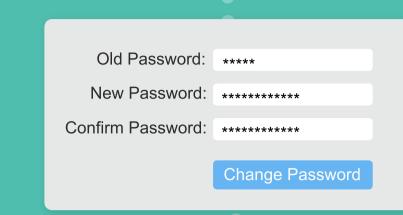
It can be very upsetting to have your identity stolen or your account compromised. Yet, there are steps you can take try to minimize the fall-out. The sooner you implement them, the quicker you'll feel more in control.

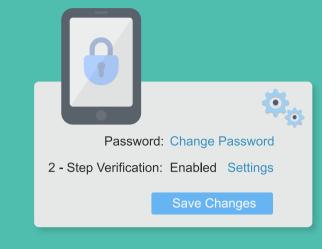


The first step is to address the compromised account by immediately changing to a strong password.

STRONG PASSWORDS

8+ characters. Upper and lower case letters, numbers and symbols. Consider converting a phrase. e.g. "I have 2 puppies! Fido and Spot" could become the password "lh2p!F+S".





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The "gold standard" in password protection is two-step verification.

Many firms—from
Facebook and Google Mail to AB—offer this feature.

WEAK PASSWORDS

Letters in a single case. Parts of your name, the name of a pet, or even the word "password."

Stay away from sequences or repeated characters.





YOUR EMAIL HAS BEEN COMPROMISED?

YES

CHECK FOR MESSAGE FORWARDING

The hacker might have installed it without your knowledge.

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CHANGE THE PASSWORD ON ALL YOUR ACCOUNTS













Finally, strongly consider credit monitoring and identity theft protection insurance from TransUnion, EquiFax or Experian.

None of these steps are guaranteed to thwart a hacker, but quick adoption may help minimize the damage.

OTHER TIPS FOR PROTECTING YOURSELF

- Keep your personal information safe and confidential: Never provide PINs or passwords to anyone.
 - Make sure your passwords for accessing banking websites differ from those used for nonbanking websites.
- Review your transactions and account statements regularly.
- Update your antivirus software, and configure it to check for updates automatically.
- Download and install the latest System Security Updates, and configure the software to check for updates automatically
- Be cautious in your online activity; log off websites, including e-mail accounts
- Purge old e-mails containing confidential information from your mailbox, including Inbox, Sent Items and Deleted Items.
 - Remember the old adage: "If it looks too good to be true, it probably is."