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## How to use Wi-Fi calling and mobile hotspots

Feb 14, 2023



(<https://www.verizon.com/>)

Staying connected is easier than ever. When it's available, Wi-Fi is free and simple and lets you access Wi-Fi calling. But what about those times you don't have access to Wi-Fi? That's where mobile hotspots come in. And

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## What is Wi-Fi calling?

Wi-Fi calling is a high-definition voice service that lets you make and receive calls just like normal using a Wi-Fi network. This is a great feature if you're traveling abroad. Here's how to set it up:

- On Android devices, activate HD Voice and set up an address for use in the event of an emergency.
- On iPhones, go to "Settings," then tap "Phone" and then "Wi-Fi Calling." Tap or slide "Wi-Fi Calling On This iPhone," and then tap "Enable."

For full set-up details, click [here](https://www.verizon.com/support/wifi-calling-faqs/) (<https://www.verizon.com/support/wifi-calling-faqs/>).

## What is a mobile hotspot?

A hotspot simply redirects your internet connection so you can share it with another device, such as a tablet or laptop. It's a great option if you're not at home with regular Wi-Fi available or if you're traveling. A mobile hotspot can connect up to 10 devices (sometimes called "tethering") so you can help an entire group get connected at once.



To set up a mobile hotspot connection, simply activate the feature in "Settings" or "Manage Connections" on your phone.

- On iPhones, go to "Settings," then tap "Personal Hotspot."
- On Android devices, open the Settings app, then select "Network & Internet" and tap "Hotspot & Tethering."

## Using these features with your Verizon plan.

**Wi-Fi calling.**

To be eligible for Wi-Fi calling, you'll first need a phone that is [HD Voice-enabled](https://www.verizon.com/) ([https://www.verizon.com/](https://www.verizon.com/support/hd-voice-faqs/#incompat)) (<https://www.verizon.com/support/hd-voice-faqs/#incompat>) and has the HD Voice feature activated on your account. (All currently available smartphones are HD voice-capable.) HD Voice service is included in your Verizon

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your regular number. And best of all, Wi-Fi calls to U.S. numbers are free — even if you're traveling abroad.

### Mobile hotspot.

The mobile hotspot feature comes preinstalled on compatible smartphones, although it may have a different name (such as “Personal Hotspot,” “Internet Sharing” or “Portable Wi-Fi Hotspot”), depending on your device. Mobile Hotspot is included in many Verizon plans, including [Unlimited plans](https://www.verizon.com/plans/unlimited/) (<https://www.verizon.com/plans/unlimited/>), [Shared plans](https://www.verizon.com/plans/#shared) (<https://www.verizon.com/plans/#shared>) and [Prepaid plans](https://www.verizon.com/prepaid/) (<https://www.verizon.com/prepaid/>). Check whether you have Mobile Hotspot by going to the Products & Apps page in [My Verizon](https://secure.verizon.com/vzauth/UI/Login) (<https://secure.verizon.com/vzauth/UI/Login>) and clicking the Manage My Products tab. If you don't already have it, you can add it there.

Mobile hotspots use your phone's data plan, so if you have a monthly cap, you'll need to stay under that amount or else pay the overage fee. And Unlimited plans offer a certain amount of 4G LTE data use via mobile hotspot (for instance, the Play More Unlimited plan allows 15 GB). After that, the connection speed slows.

## Other hotspot options.

Stand-alone devices, such as the battery-powered [Inseego 5G MiFi M1000 Hotspot](https://www.verizon.com/internet-devices/inseego-jetpack-5g-mifi-m1000/?sku=sku3320085) (<https://www.verizon.com/internet-devices/inseego-jetpack-5g-mifi-m1000/?sku=sku3320085>) or the [Inseego Jetpack MiFi 8800L](https://www.verizon.com/internet-devices/verizon-jetpack-mifi-8800l/?sku=sku3220058) (<https://www.verizon.com/internet-devices/verizon-jetpack-mifi-8800l/?sku=sku3220058>), can also serve as hotspots. You can purchase a [Verizon Jetpack](https://www.verizon.com/internet-devices/) (<https://www.verizon.com/internet-devices/>) online and add it to your account if you have a compatible connected device plan.

### Stay connected — and protected.

Connecting wireless can be priceless, especially when you're on the go. Practice good digital safety no matter what, though. On public Wi-Fi, that might mean using a virtual private network (VPN) and occasionally changing your hotspot password to prevent connections you don't know about. [Click here](https://www.verizon.com/support/insurance-and-device-protection/) (<https://www.verizon.com/support/insurance-and-device-protection/>) for more ways to stay protected.

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