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How to trade in your device

May 09, 2023



Feedback

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Whether you're eyeing the newest Apple iPhone (<https://www.verizon.com/wireless-devices/smartphones/iphone/>),
Samsung phone (<https://www.verizon.com/wireless-devices/samsung/>), or Pixel phone

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Benefits of the Verizon trade-in program.

Verizon wants you to have the shiny new device you desire (at a great price) as well as help you recycle your old phone. That's where the Verizon trade-in program comes in. When you trade in a device, the value of the device can be used toward a new one, or you can choose to get your savings in the form of a Verizon account credit, Verizon gift card, or PayPal credit applied to your Verizon account.* On top of getting great savings, you'll also be [helping the environment](https://www.verizon.com/articles/trade-in-to-trade-up/) (<https://www.verizon.com/articles/trade-in-to-trade-up/>).

Here's how you can find out the value of your old phone or device.

First, you need to know how much your current device is worth. You can [calculate this on your own](https://www.verizon.com/articles/iphone-trade-in-value/) (<https://www.verizon.com/articles/iphone-trade-in-value/>) or find out when you start the [Verizon trade-in process](https://www.verizon.com/od/trade-in/#/) (<https://www.verizon.com/od/trade-in/#/>), which is simple and quick. To begin, you'll answer a series of questions to help Verizon get to know your device and the condition it's in. Next, you'll choose how you'd like to use your savings. Lastly, you'll confirm shipping details with us and ship your device.

What are the eligible device types that Verizon may allow for trade?

Should you choose to trade in your device with Verizon, these are the following types of devices applicable for trading:

- Smartphone
- Tablet
- Basic phone
- Verizon Jetpack
- Netbook
- 4G prepaid phone
- Smartwatch

Are there any devices Verizon doesn't accept for trade-in?

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Make your next smartphone upgrade eco friendly.

Trading in your device reduces waste by protecting the environment and reduces clutter. Even if the value of your device is zero, Verizon can still recycle the device for you. Trading in your smartphone or device might also earn you a Verizon mobile account credit or PayPal credit. Sign in to [My Verizon](#) (<https://secure.verizon.com/vzauth/UI/Login>) and get started through the trade-in process.

Keep reading to learn how you can save (or make) money by trading in any device safely and conveniently from the comfort of your own home.

**Instant trade-in credit applied to Verizon account is only available to Verizon customers. Terms and conditions apply.*

Additional Verizon resources for trading in your device.

- Watch our [device trade-in video](https://www.verizon.com/support/device-trade-in-video/) (<https://www.verizon.com/support/device-trade-in-video/>) for simple, step-by-step instructions.
- Check out the [Verizon trade-in program FAQ page](https://www.verizon.com/support/trade-in-program-faqs/) (<https://www.verizon.com/support/trade-in-program-faqs/>) for more information.
- Visit the [Verizon Content Transfer Center](https://www.verizon.com/support/content-transfer-help/) (<https://www.verizon.com/support/content-transfer-help/>) to learn how to back up data and transfer content between devices.
- Find out if you're eligible to use [Smart Setup](https://www.verizon.com/support/smart-setup/) (<https://www.verizon.com/support/smart-setup/>) to back up and transfer content and set up your new device.
- Learn about current deals when you [switch to Verizon](https://www.verizon.com/deals/switch-to-verizon/) (<https://www.verizon.com/deals/switch-to-verizon/>).
- Check out promotions for [bringing your own device](https://www.verizon.com/bring-your-own-device/) (<https://www.verizon.com/bring-your-own-device/>).

You might also be interested in:

- [Cell Phone Recycling](https://www.verizon.com/articles/trade-in-to-trade-up/cell-phone-recycling/) (<https://www.verizon.com/articles/trade-in-to-trade-up/cell-phone-recycling/>)
- [\(https://www.verizon.com/articles/prepaid-and-cpo/\)](https://www.verizon.com/articles/prepaid-and-cpo/) [Screen Repair, Water Damage Fixes and More for a Damaged Device](https://www.verizon.com/articles/trade-in-to-trade-up/what-to-do-with-your-damaged-device/) (<https://www.verizon.com/articles/trade-in-to-trade-up/what-to-do-with-your-damaged-device/>)
- [Trade-In Value: Your Top Questions Answered](https://www.verizon.com/articles/trade-in-to-trade-up/trade-in-value-your-top-questions-answered/) (<https://www.verizon.com/articles/trade-in-to-trade-up/trade-in-value-your-top-questions-answered/>)
- [Trade-In Frequently Asked Questions](https://www.verizon.com/trade-in/faq/) (<https://www.verizon.com/trade-in/faq/>)
- [Trade-in to Trade Up](https://www.verizon.com/articles/trade-in-to-trade-up/) (<https://www.verizon.com/articles/trade-in-to-trade-up/>)

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