CHRIS CAMPBELL

Chief Architect - Automation/R&D

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SUMMARY

Experienced IT professional with over 20 years of diverse technology expertise, including 12 years in the enterprise data center space. Proven track record in team management, data center management, automation, virtualization, and customer relations.

Skilled in the design, construction, and maintenance of large-scale multi-tenant and private virtualization environments using VMware products. Extensive hands-on experience with various backup and disaster recovery platforms, automation tools, and scripting languages.

Strong communication skills and commitment to mentoring engineering staff for optimal performance. Passionate about technology. Dedicated to continuous learning and improvement.

EXPERIENCE

Chief Architect - Automation/R&D

DartPoints

📅 04/2022 - Present   📍 Greenville, SC

DartPoints offers cloud, interconnection, colocation, and managed services.

- Responsible for driving the use of automation throughout the organization.
- Work collaboratively with other departments to improve operational efficiency using automation.
- Manage lab environments used for product and feature testing, upgrade planning, and automation development.
- Train and mentor engineering staff, fostering their professional growth and improving team performance.
- Provide technical guidance and direction to product, infrastructure, and engineering teams.

Infrastructure Services Manager

DartPoints

📅 05/2018 - 04/2022   📍 Greenville, SC

DartPoints offers cloud, interconnection, colocation, and managed services.

- Led the Infrastructure Services engineering team.
- This team was responsible for design, deployment, and maintenance of all multi-tenant and private cloud, backup, disaster recovery, security, and related products.
- Managed capacity for all Infrastructure products, including storage, compute, and datacenter.
- Maintained relationships with vendors and handled all quoting and procurement for capacity and project needs.
- Developed yearly budget for ongoing support and capacity needs.
- Scheduled and organized maintenance windows for multiple platforms.
- Responsible for maintaining uptime and meeting customer SLAs.

Principal Cloud Engineer

Immedion

📅 07/2016 - 05/2018   📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Responsible for design, deployment, and maintenance of all cloud and virtualization products.
- Responsible for driving use of automation for provisioning and maintenance tasks.
- Acted as escalation point for other engineers and support staff.

FIND ME ONLINE

in   **LinkedIn**
www.linkedin.com/in/ccmpbll

SKILLS

Data Center Management   Leadership

PowerShell   Docker   Ansible

Terraform   Bash   vSphere   ESXi

Cloud Director   NSX   Veeam

Zerto   CommVault

VMware Cloud Availability   Windows

Linux   MacOS   Cisco Nexus

Cisco Catalyst   Fortigate   pfSense

LogicMonitor   SNMP   PRTG

Telegraf   InfluxDB   Grafana

Red Canary   SentinelOne

Carbon Black   Active Directory

Microsoft 365   Azure

NetApp Storage   Pure Storage

EMC Storage

CERTIFICATION

VCP-DCV 6.5
VMware

VCP-DCV 6.0
VMware

VCP-DCV 5.5
VMware

VTSP SASE
VMware

EXPERIENCE

VMware Engineer

Immedion

📅 09/2013 - 07/2016   📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Maintained VMware environments at all sites.
- Added compute and storage capacity as needed.
- Resolved issues with all VMware-related components.
- Scheduled and performed maintenance to upgrade and patch as needed.

Systems Engineer

Immedion

📅 07/2011 - 09/2013   📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Ensure consistent delivery of customer support.
- Maintain a clean and orderly datacenter.
- Responsible for general oversight and maintenance of facility infrastructure: power, cooling, and physical security measures.
- Manage colocation and power provisioning.
- Responsible for provisioning services for new and existing customers.
- Manage customer network gear: firewalls, routers, and switches, including Cisco routers, Cisco switches, Cisco ASA firewalls, Checkpoint firewalls, SonicWall firewalls.
- Responsible for building and maintaining internal Nexenta storage arrays.

Director of IT/System Administrator

Cannon Memorial Hospital

📅 05/2007 - 07/2011   📍 Pickens, SC

55-bed rural community hospital with several medical practices.

- Led the Internal IT team.
- Created and maintained all IT-related policies and procedures.
- Responsible for all internal hospital systems, including Microsoft Exchange, Patient Information systems, PACS systems, RDS farms, etc.
- Successfully deployed WAN topology to connect all off-campus medical practice sites.
- Developed yearly budget for ongoing support and capacity needs.
- Maintained relationships with vendors and handled all quoting and procurement for capacity and project needs.
- Maintained all telecommunications contracts.

Senior On-Site Technician/System Administrator

IDS, Inc.

📅 05/2003 - 05/2007   📍 Seneca, SC

IT services company, specializing in small to medium businesses.

- Handled onsite service calls for various customer across the upstate.
- Maintained vendor relationships for parts ordering, licensing, etc.
- Worked closely with large accounts on IT projects and budgeting.
- Maintained HP Laser printer service and repair center, ordered parts, made service calls, etc.

System/Network Administrator

IQ Interactive, Inc.

📅 06/2001 - 05/2003   📍 Clemson, SC

IT training center and small internet service provider.

- Performed maintenance of various servers and network equipment.
- Maintained Exchange servers, web servers, and domain controllers.
- Performed on-site DSL installs for customers.

CERTIFICATION

VSP SASE

VMware

VTSP SD-WAN

VMware

VTSP Carbon Black

VMware

LMCP

LogicMonitor

EXPERIENCE

Computer Service Technician

Custom Computers

📅 04/1999 - 06/2001   📍 Belton, SC

IT services company focused on in-house PC maintenance and repair.

- Performed in-house PC repairs and services.
- Performed on-site service requests and hardware installation.
- Placed parts and supply orders.