

# CHRIS CAMPBELL

## Chief Architect - Research and Development

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### SUMMARY

Experienced IT professional with over 20 years of diverse technology expertise, including 14 years in the enterprise data center space. Proven track record in team management, data center management, automation, virtualization, and customer relations.

Skilled in the design, construction, and maintenance of large-scale multi-tenant and private virtualization environments using VMware products. Extensive hands-on experience with various backup and disaster recovery platforms, automation tools, and scripting languages.

Strong communication skills and commitment to mentoring engineering staff for optimal performance. Passionate about technology. Dedicated to continuous learning and improvement.

### EXPERIENCE

#### Chief Architect - Research and Development

##### DartPoints

📅 04/2022 - Present    📍 Greenville, SC

DartPoints offers cloud, interconnection, colocation, and managed services.

- Manage a small team of in-house software developers.
- Responsible for driving the use of automation throughout the organization.
- Work collaboratively with other departments to improve operational efficiency using automation and software development.
- Manage lab environments used for product and feature testing, upgrade planning, and automation development.
- Train and mentor engineering staff, fostering their professional growth and improving team performance.
- Provide technical guidance and direction to software development, product, infrastructure, and engineering teams.

#### Infrastructure Services Manager

##### DartPoints

📅 05/2018 - 04/2022    📍 Greenville, SC

DartPoints offers cloud, interconnection, colocation, and managed services.

- Led the Infrastructure Services engineering team.
- This team was responsible for design, deployment, and maintenance of all multi-tenant and private cloud, backup, disaster recovery, security, and related products.
- Managed capacity for all Infrastructure products, including storage, compute, and datacenter.
- Maintained relationships with vendors and handled all quoting and procurement for capacity and project needs.
- Developed yearly budget for ongoing support and capacity needs.
- Scheduled and organized maintenance windows for multiple platforms.
- Responsible for maintaining uptime and meeting customer SLAs.

#### Principal Cloud Engineer

##### Immedion

📅 07/2016 - 05/2018    📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Responsible for design, deployment, and maintenance of all cloud and virtualization products.
- Improved efficiency through implementing automation for provisioning and maintenance tasks.
- Acted as escalation point for other engineers and support staff.

### FIND ME ONLINE



LinkedIn

[www.linkedin.com/in/ccmpbll](https://www.linkedin.com/in/ccmpbll)

### SKILLS/PRODUCT EXPERIENCE

Data Center Management    Leadership

PowerShell    Docker    Ansible

Terraform    Bash    vSphere    ESXi

Cloud Director    NSX    Veeam

Zerto    CommVault

VMware Cloud Availability    Windows

Linux    MacOS    Cisco Nexus

Cisco Catalyst    Fortigate    pfSense

LogicMonitor    SNMP    PRTG

Telegraf    InfluxDB    Grafana

Red Canary    SentinelOne

Carbon Black    Active Directory

Microsoft 365    Azure

NetApp Storage    Pure Storage

EMC Storage

### CERTIFICATION

#### VCP-DCV 6.5

VMware

#### VCP-DCV 6.0

VMware

#### VCP-DCV 5.5

VMware

#### VTSP SASE

VMware

## EXPERIENCE

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### VMware Engineer

#### Immedion

📅 09/2013 - 07/2016 📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Maintained VMware environments at all sites.
  - Added compute and storage capacity as needed.
  - Resolved issues with all VMware-related components.
  - Scheduled and performed maintenance to upgrade and patch as needed.
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### Systems Engineer

#### Immedion

📅 07/2011 - 09/2013 📍 Greenville, SC

Immedion was acquired by DartPoints in 2021.

- Ensure consistent delivery of customer support.
  - Maintain a clean and orderly datacenter.
  - Responsible for general oversight and maintenance of facility infrastructure: power, cooling, and physical security measures.
  - Manage colocation and power provisioning.
  - Responsible for provisioning services for new and existing customers.
  - Manage customer network gear: firewalls, routers, and switches, including Cisco routers, Cisco switches, Cisco ASA firewalls, Checkpoint firewalls, SonicWall firewalls.
  - Responsible for building and maintaining internal Nexenta storage arrays.
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### Director of IT/System Administrator

#### Cannon Memorial Hospital

📅 05/2007 - 07/2011 📍 Pickens, SC

55-bed rural community hospital with several medical practices.

- Led the Internal IT team.
  - Created and maintained all IT-related policies and procedures.
  - Responsible for all internal hospital systems, including Microsoft Exchange, Patient Information systems, PACS systems, RDS farms, etc.
  - Successfully deployed WAN topology to connect all off-campus medical practice sites.
  - Developed yearly budget for ongoing support and capacity needs.
  - Maintained relationships with vendors and handled all quoting and procurement for capacity and project needs.
  - Maintained all telecommunications contracts.
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### Senior On-Site Technician/System Administrator

#### IDS, Inc.

📅 05/2003 - 05/2007 📍 Seneca, SC

IT services company, specializing in small to medium businesses.

- Handled onsite service calls for various customer across the upstate.
  - Maintained vendor relationships for parts ordering, licensing, etc.
  - Worked closely with large accounts on IT projects and budgeting.
  - Maintained HP Laser printer service and repair center, ordered parts, made service calls, etc.
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### System/Network Administrator

#### IQ Interactive, Inc.

📅 06/2001 - 05/2003 📍 Clemson, SC

IT training center and small internet service provider.

- Performed maintenance of various servers and network equipment.
- Maintained Exchange servers, web servers, and domain controllers.
- Performed on-site DSL installs for customers.

## CERTIFICATION

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### VSP SASE

VMware

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### VTSP SD-WAN

VMware

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### VTSP Carbon Black

VMware

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### LMCP

LogicMonitor

## EXPERIENCE

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### Computer Service Technician

#### Custom Computers

 04/1999 - 06/2001  Belton, SC

IT services company focused on in-house PC maintenance and repair.

- Performed in-house PC repairs and services.
- Performed on-site service requests and hardware installation.
- Placed parts and supply orders.