

Claudia Cecilia Rossi
Senior Software Engineer – Scrum Business Analyst

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Bilingual: Spanish-English - US lawful permanent resident.

HIGHTLITS

- Certified Scrum Master.
- 15+ years working on design, developing, testing, debugging, and deploying with full exposure to each phase of the software development life cycle (SDLC).
- 10+ years working with relational databases, mostly MS SQL Server. Experience in store procedures.
- Familiar with waterfall (10+years) and Agile/Scrum methodology (5+years).
- Hands-on Knowledge on systems integrations: API, JSON, Relational Databases.
- 15+ years working in consulting companies with direct client contact and excellent customer service.
- 15+ years IT industry experience.
- Strong requirements gathering experience.
- 20+ years' experience on software development across various technologies and platforms.
- Significant exposure to Front-End/UX Technologies: HTML, CSS, JavaScript, Typescript, JQuery, AngularJS.

KEY ACHIEVEMENTS

- Successfully led a 10+ people team on the design and development of one of the first Bank Websites in Argentina, with project completed on time. Banco Galicia made headlines in Buenos Aires' top newspapers, March 2000.
- Spear-headed the data processing automation at the Bioanalytical laboratory: IACA Labs, which increased delivery speed to customers by 80%; triggering a wave of gratitude from multiple Clients
- Successfully ran as the IT Support for HR Department substituting the head during 2 months, at Solvay Argentina, delivering unplanned critical reports on time and addressing HR issues.
- Managed a team of 6 for the Design and Programming of a mining system with 17,000 users for client CODELCO. Once completed, Led the training on the system of all users.

QUALIFICATIONS

♦ SOFTWARE DEVELOPMENT ♦ CUSTOMER SERVICE ♦ DATABASES ♦ TROUBLESHOOTING ♦ SQL ♦ C# ♦ IT SUPPORT
SDLC ♦ AGILE ♦ WATERFALL ♦ OBJECT ORIENTED ♦ BILINGUAL ♦ CROSS CULTURAL COMMUNICATION ♦ ETL ♦ SOW
♦ SCRUM MASTER ♦ SOP ♦ SOFTWARE ENGINEER ♦ DIRECT CLIENT CONTACT ♦ CONSULTING ♦ VB ♦ CDCI ♦ WEB
DEVELOPMENT ♦ INTERNET TECHNOLOGY ♦ MINING INDUSTRY ♦ KPI ♦ SLA ♦ DATA PROCESSING ♦ API ♦
PROGRESS ♦ PP ♦ SYSTEM INTEGRATIONS ♦ ACADEMIC TRAINING ♦ BUSINESS ANALYSIS ♦ UNIT TESTING ♦ TEAM
PLAYER ♦ PROJECT LEAD ♦ FULL STACK DEVELOPER ♦ MICROSOFT PLATFORMS ♦ VISUAL STUDIO ♦ BANKING
INDUSTRY ♦ VISUAL CODE ♦ JIRA ♦ TDD

EDUCATION **Bachelor Degree in Computer Science.** Universidad Nacional del Sur

Tools: Jira, VisualStudio, VisualCode, Postman, Swaager

Databases: MS Sql, PostgreSQL, MySql

TECNOLOGIES **Languages:** VisualBasic, VBScript, JavaScript, TypeScript, C#, SQL, Node.Js, Classic ASP
Platforms: Visual Studio

Scrum Foundation Professional Certificate SFPC. Certiprof.

CERTIFICACTIONS **Diploma C#.NET.** Universidad Tecnológica Nacional.

Professional WebMaster(Node.js). Universidad Tecnológica Nacional.

PROFESSIONAL EXPERIENCE

IACA Labs. Bahia Blanca, Argentina

Sr. Software Engineer

2012-2022

Participated in the whole Systems Development Life Cycle, in many projects within the Lab. Worked as a Scrum Business Analyst for the Bioanalytical Area. One project was an ETL one, that extract data from Labs equipment (i.e. XEVO TQ MS WATERS), applied algorithms and generated automated reports for "FDA" of Argentina. More recent project was the beginning of Scrum approaches implementation, in a client satisfaction survey.

BA TECHNOLOGY, Argentina and Chile, Remote

Sr. Software Engineer

2006-2012

Led the whole process to implement a customization of a Staff Personal Appraisal software, for the main client, CODELCO, the public cooper mining company of Chile. As Business Analytics, responsible for the requirements analysis, and made the whole RDD. Later as Software Engineer responsible of the designing, development and training steps. Once the project was completed, responsible for the maintenance of the system, in a freelance basis, for almost 1 year more.

SOLVAY, Bahía Blanca, Argentina

Sr. Software Developer

2005

Temporary replaced the HR IT Support head for 12 months. Main responsibilities included: database maintenance, reporting, ETL.

RHPRO, Buenos Aires, Argentina, Remote

Sr. Web Software Developer

2001-2005

Software developer for an INTRANET system. Customized an HR management system to meet customers' requirements. Responsible of customizations developments and onsite implementation for clients, like Deloitte Argentina, Cargill, Los Grobos, among others.

TECHNISYS, Buenos Aires, Argentina

Project Leader and Full-stack Web Developer

1998-2001

Led Websites projects. Interviewed clients, gathered requirements, designed, planned and developed applications. Responsible of all the life cycle of the development of key Websites including Bank Boston, Citibank Argentina, Societé General, Stock Exchange of Argentina (Bolsar.com.ar) and Galicia Bank, among others.

SYSTEMS SOLUTIONS, Buenos Aires, Argentina

Remote Software Developer

4 years

Developed several applications in Progress for various external clients. Trained programmers in Argentina and Brazil.

UNIVERSIDAD NACIONAL DEL SUR, Bahía Blanca, Argentina

Assistant Professor

Taught the following courses: "Introduction to Computing", "Data Processing", "Algorithm Structures", "Programming Languages", of 2nd and 3rd years of the Computer Science Career.