

# Claudia Cecilia Rossi

## Senior Software Engineer

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US lawful permanent resident. Bilingual: Spanish-English.

### HIGHTLITS

- Certified in C# and Scrum Master.
- 20+ years' experience on software development across various technologies and platforms.
- 15+ years working on design, developing, testing, debugging, and deploying with full exposure to each phase of the software development life cycle (SDLC). Familiar with waterfall and Agile/Scrum methodology.
- Hands-on experience on back-end solutions, including VB, C# and SQL.
- Hands-on Knowledge on systems integrations: API, JSON, Swagger.
- 15+ years working in consulting companies with direct client contact and excellent customer service.
- 15+ years IT industry experience.
- Strong requirements gathering experience.
- Significant exposure to Front-End/UX Technologies: HTML, CSS, JavaScript, Typescript, JQuery, AngularJS.

### KEY ACHIEVEMENTS

- Successfully led a 10+ people team on the design and development of one of the first Bank Websites in Argentina, with project completed on time. Banco Galicia made headlines in Buenos Aires' top newspapers, March 2000.
- Spear-headed the data processing automation at the Bioanalytical laboratory: IACA Labs, which increased delivery speed to customers by 80%; triggering a wave of gratitude from multiple Clients
- Successfully ran as the IT Support for HR Department substituting the head during 2 months, at Solvay Argentina, delivering unplanned critical reports on time and addressing HR issues.
- Managed a team of 6 for the Design and Programming of a mining system with 17,000 users for client CODELCO. Once completed, Led the training on the system of all users.

### QUALIFICATIONS

SOFTWARE DEVELOPMENT ♦ CUSTOMER SERVICE ♦ DATABASES ♦ TROUBLESHOOTING ♦ SQL ♦ C# ♦ IT SUPPORT  
SDLC ♦ AGILE ♦ WATERFALL ♦ OBJECT ORIENTED ♦ BILINGUAL ♦ CROSS CULTURAL COMMUNICATION ♦ ETL  
SCRUM MASTER ♦ AUTOMATION ♦ SOFTWARE ENGINEER ♦ DIRECT CLIENT CONTACT ♦ CONSULTING ♦ VB  
WEB DEVELOPMENT ♦ INTERNET TECHNOLOGY ♦ MINING INDUSTRY ♦ DATA PROCESSING ♦ API ♦ PROGRESS  
SYSTEM INTEGRATIONS ♦ ACADEMIC TRAINING ♦ BUSINESS ANALYSIS ♦ UNIT TESTING ♦ TEAM PLAYER  
PROJECT LEAD ♦ FULL STACK DEVELOPER ♦ MICROSOFT PLATFORMS ♦ VISUAL STUDIO ♦ BANKING INDUSTRY

**EDUCATION** Bachelor Degree in Computer Science. Universidad Nacional del Sur

**Tools:** VisualStudio, Postman, Swaager

**Databases:** MS Sql, PostgresSQL, MySql

**TECNOLOGIES** **Languages:** VisualBasic, VBScript, JavaScript, TypeScript, C#, SQL, Node.js, Classic ASP

**Platforms:** Visual Studio

**CERTIFICACTIONS** **Scrum Foundation Professional Certificate SFPC.** Certiprof.

**Diploma C#.NET.** Universidad Tecnológica Nacional.

**Professional WebMaster(Node.js).** Universidad Tecnológica Nacional.

## PROFESSIONAL EXPERIENCE

IACA Labs, Bahia Blanca, Argentina

### **Sr. Software Engineer**

**2012-2022**

Developed programs on Bioanalytical area for the biologists and biochemists. Implemented ETL feeding data with blood results (XEVO TQ MS WATERS), applying algorithms and generating automated reports for ANMAT organization, equivalent to the US FDA . Worked mostly with Visual Basic, and some products in C#.

BA TECHNOLOGY, Argentina and Chile, Remote

### **Sr. Software Engineer**

**2006-2012**

CODELCO, the public mining company of Chile, had RHPro software. We had to customize the performance development module, to fit with CODELCO's requirements. I was responsible for the requirements analysis and for the development too. Later, I facilitated the training, including both Headquarters in Santiago de Chile and in a mine at El Salvador site. Once the project was completed, I was responsible for the maintenance. Worked with: Classic ASP (VBScript), HTML, JavaScript, MS-Sql Server, Visual Studio.

SOLVAY, Bahía Blanca, Argentina

### **Sr. Software Developer**

**2005**

Temporary replaced the HR IT Support head for ~2 months. Main responsibilities included: database maintenance, reporting, ETL and Visual Basic.

RHPRO, Buenos Aires, Argentina, Remote

### **Sr. Web Software Developer**

**2001-2005**

Software developer for an INTRANET system. Customized an HR management system to meet customers' requirements. Responsible of customizations developments and onsite implementation for clients, like Deloitte Argentina, Cargill, Los Grobos, among others. Worked with: Classic ASP (VBScript), HTML, JavaScript, MS-Sql Server, Oracle, VisualStudio.

TECHNISYS, Buenos Aires, Argentina

### **Full stack Web Developer**

**1998-2001**

Led Websites projects. Interviewed clients, gathered requirements, designed, planned and developed applications. Responsible of all the life cycle of the development of key Websites including Bank Boston, Citibank Argentina, and Galicia Bank. Worked with: Classic ASP (VBScript), HTML, JavaScript, MS-Sql Server, Oracle, VisualStudio.

ARGENTINA ARMY, Bahía Blanca, Argentina.

### **Data Analyst**

**1996-1998**

Developed application for inventory stock control for the "Base de Apoyo Logistico (BAL)" military unit.

SYSTEMS SOLUTIONS, Buenos Aires, Argentina, Remote

### **Software Developer**

**1993-1996**

Developed several applications in Progress for various external clients. Trained programmers in Argentina and Brazil.

UNIVERSIDAD NACIONAL DEL SUR, Bahía Blanca, Argentina

### **Assistant Professor**

**1992-1995**

Taught the following courses: "Introduction to Computing", "Data Processing", "Algorithm Structures", etc.