

BlueFire API Issue Report

1. Report Date
 - a. The date of reporting the issue.
2. Report Contact
 - a. Company name
 - b. Reporter name
 - c. Email address
 - d. Phone number
3. API Version
 - a. Android xx.x
 - b. Xamarin xx.x
4. Adapter Firmware Version
 - a. 3.1.x
 - b. 2.1.x
 - c. 1.1.x
5. Adapter Hardware Version
 - a. 9 Pin
 - b. 6 Pin
 - c. Both
6. Truck/Vehicle Info (list specific if applicable)
 - a. Year
 - b. Make
 - c. Model
 - d. VIN (if available)
7. Log File
 - a. A log file of the API and Adapter messages is crucial to helping determine the cause of the issue.
8. Detail Description
 - a. Give a very detail description of the issue including timeline steps. The more information that can be provided the better chance there is to discover the cause.
9. Steps to Replicate
 - a. Provide steps to replicate the issue so potential resolutions can be tested and verified. Include both simulator and real life replication steps.
10. Attempted Resolution
 - a. Describe any attempts to resolve the issue, both successfully and unsuccessfully.
11. Workarounds
 - a. Describe any workarounds that bypass the issue.