

## Participants

NAME	OCCUPATION
Lucas	Human Resource Manager
Ben	Software Developer
Matthew	Student
Carmen	Stay-at-home mother
Ian	Marketing Director

## Question & Responses

### Q1: What were your first impressions of the smart fridge app interface?

- **Lucas:** It looked clean and straightforward. I liked the color indicators for expired items, it makes it easier for me to recognise which food items have expired.
- **Ben:** The UI is decent, but a few icons were unclear to me. Maybe tooltips could help.
- **Matthew:** I found it super easy to use. The search bar is especially handy.
- **Carmen:** I appreciated the large font and easy layout. I don't have to scroll too much and squint to read the words.
- **Ian:** I find it visually engaging. It has a "tech-forward" vibe, which might appeal to younger users.

### Q2: How useful do you find the AI features, such as expiration tracking and remote camera monitoring?

- **Lucas:** The expiry tracking is great. I don't like wasting food. I'd probably use that feature the most.

- **Ben:** Remote camera control is impressive, especially for tech-savvy users. I see potential for integration with other smart home devices.
- **Matthew:** I live in student housing so the reminders would save me from eating expired foods and also remind me when I have to go grocery shopping.
- **Carmen:** I would love weekly notifications when things are about to go bad, like updates, it's hard to keep track of everything in a big family.
- **Ian:** I like the AI features a lot. If it works smoothly as Carmen suggested, I would gladly use it.

### Q3: What features do you think are missing or need improvement?

- **Ben:** A dark mode would be great. Also, barcode scanning could be a smoother process?
- **Matthew:** I agree with Ben. Maybe a student discount or simplified version? It's a bit of an overkill for my lifestyle as a student, I don't need too many overcomplicated features.
- **Carmen:** Maybe in the future having a kind of kid-lock feature would help? My youngest likes to press buttons and might break things unknowingly.
- **Ian:** Consider adding sustainability stats — show users how much food and money they've saved.
- **Lucas:** Having what Ian said could be quite cool. It could benefit from an AI-powered grocery list that updates as items expire or run out, it could be sent to my phone or displayed on the front of the fridge.

### Q4: Would you recommend this app to others? Why or why not?

- **Lucas:** Yes, especially to working professionals. It sounds like it could organise my life a little more.
- **Ben:** Yes I agree, though I'd recommend it to tech-savvy people for now.
- **Matthew:** Probably, it'd be better if my housemates could sync across phones.
- **Carmen:** Yes, absolutely! Especially busy parents. I think more people would feel more comfortable and confident using it if there was a tutorial.

- **Ian:** Definitely, I agree with them.

**Q5: Thoughts on the website and user guides? Easy to understand?**

- **Lucas:** I liked how professional the site looks. The step-by-step guides were clear, especially for someone who's not very techy.
- **Matthew:** It felt like a real product site. The tutorials helped a lot, especially the app setup one. Maybe add a quick video too?
- **Carmen:** The layout was easy to follow. I understood how to use the app just by looking at the user guide screenshots.
- **Ian:** Very impressed. Like Carmen said, it looks easy to understand.
- **Ben:** I liked the website. It's easy to navigate and seems pretty straight-forward.

**Q6: What features would you like to see in the next version?**

- **Lucas:** I think having a weekly summary of what's expiring and suggestions on what meals I can cook using those would be very useful.
- **Ben:** Yea, having meal suggestions based on expiry and inventory would be great too.
- **Matthew:** Maybe you can try syncing the app with a shared calendar or group chat would help my housemates and I. Also, maybe there are cheaper options for students?
- **Carmen:** A kid-safe mode would be perfect.
- **Ian:** Sustainability tracking, like how much money or waste I've saved. Maybe a social sharing feature too, similar to what Matthew said.