

## SESSION 1 - AREA DEPLOY GR.

### RESOURCES

APPLE UPDATED DEPLOYMENT GUIDE TRAINING .apple  
SCRIPTING OSX - SUPPORT + MANAGERS.

### MAC BRAINED

CONFERENCE, VIDEO CAPTURES.

ZENTRAL / OS QUERY FOR

\* NETFUX STETHOSCOPE - QUICK SECURITY  
AUDITING

\* "A DASH & CENTURY ONSITE TRUCK" - SEE

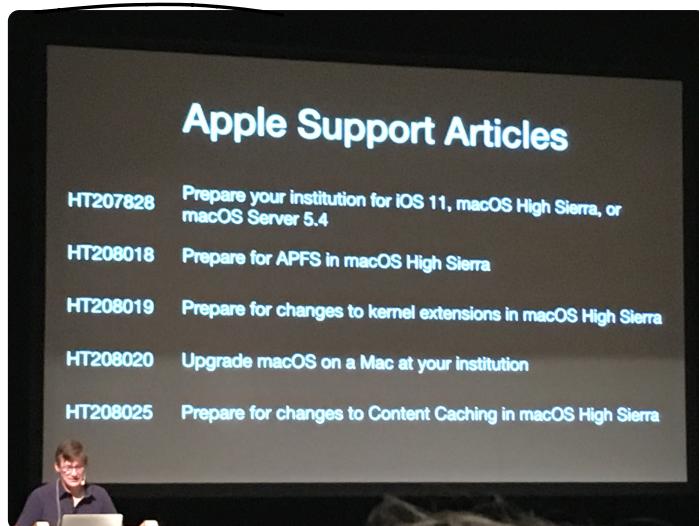
### FLOSS

CREATE USCH PKG - NEEDS MAINT. FOR HS.

GREEN FOXED?

USES DSCL TO SET IT ASG

### HIGH SIERRA / OS X



\* New Docs.

[help.apple.com/deployment/ios](http://help.apple.com/deployment/ios)

macOS

"What's New in iOS Deployment"

H/s : - Change to Content Caching.  
- Thicker Repartition.  
- All MACs now sort sorted.

APFS :   WWDC 2016   IPDO  
              "          2017    "

Disk Utility PAGE

ASR    "    "  
  |  
  |

Info about RESTORING CONTAINERS  
(CONTAINER + VOLUMES.)

SKEL :

UPDGED TO  
KEXT GATION ON MANAGEMENT.  
CURRENTLY  
NEED TO ACCEPT KEXT MANAG.

10.12 KEXT will soon w/o ACCEPTING.

APPLE: "WE HAVE SORT PDP CONNA".

MACS DECRYPT REG

PM LOADS.

REGISTRATIONS.

SUPERVISOR MACS ?

CONFIGURATOR 2

TRANSFORM ADD TO D60

30 DRPS TO CANCEL.

(OSII REQUIRED).

LOSING

45 CYCLES.

IF LOGIN PWD ≠ RETURN PWD

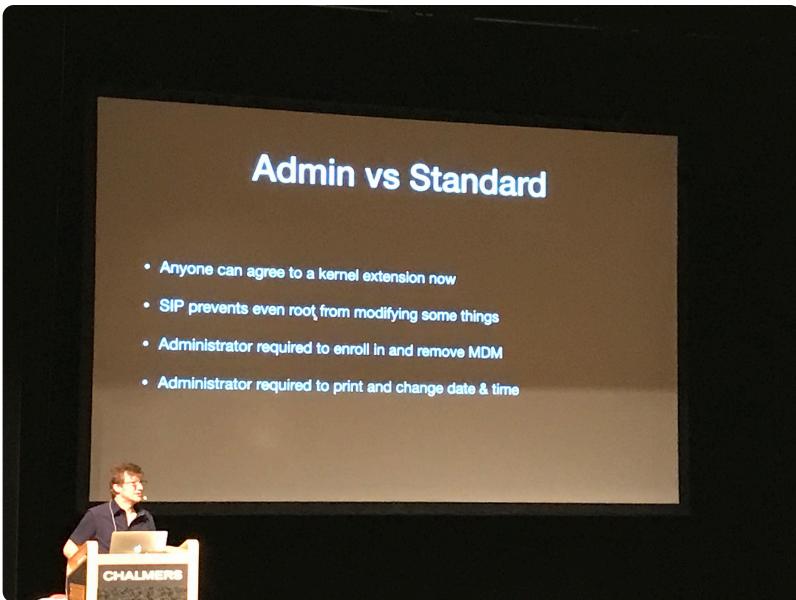
→ NEW RC ADD TO CDR.

ON RC COUNTER BE DECRYPTED w/o PWD.

IF PWD UNKNOWN CAN DRPS OCP → NEW

ADMM A/C

1/3 Router say OK to USE ADDITIONAL  
FOR LOGIN.



"You need to continue to learn"

\* How long is AFP staying for?  
ACRONIS CONNECT - Will it BEABLE TO  
NO SPOTLIGHT FOR NON-APPLE DEVICES.

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TacBm — ERIC WALTERS.

Devotion - Core of ORCHARD COMPANY  
User SUPPORT (DEVS).

## Success Factors & Lessons Learned

- Start with WHY. The WHY guides the entire program
- Bring the security and finance people with you (early)
- Tooling matters: need to make Mac-specific software purchase decisions
- People matter: if you want to move quickly, hire great people who understand Macs; you don't have time to grow this skill
- Focus on the total experience, not just the Mac's directly (what are all the systems an employee touches)
- No corporate macOS image
- Don't block OS updates – Day 1 support
- Help Desk: critical to hire people who are as passionate about the mac as those who will be using macs
- Help Desk: focus on first call resolution
- Protect the native mac experience (local admin rights, FileVault2, x-protect)
- Enlist your existing Mac users as advocates / volunteers / helpers
- Application portfolio less problematic than anticipated
- Make it about employee choice, not a forced march. By allowing employee choice at time of laptop refresh, this became a self-selecting group.
- Find a reasonable balance between risk and productivity
- Set aspirational goals (ie, 50K Macs in 6 months)
- Incremental purchase price of a Mac is more than offset by reduced support burden

Our users are local Advocates.

How is TCO so low? (no user support fees)

Expensive hardware

Local user support demand.

— BREAK their backs!

— "GENIUS BAR" in HQ MSG

— WIKI + COMMUNITY BOARDS.

— LOTS OF (REMOVED) IT STAFF SUPPORTS.

— USE DATSON.

~~Deploy~~

## How ~~IS~~ IS Deployment Integration Solve?

→ optional.

Charles Edge - What do you actually care about?

DEP-enrolment github

DEPNotify - will read Munki log, useful?

SplashBuddy

ProgressScreen

Latest spec of MDM allows you to stall a software update for up to 30 days; JAMF will implement at some point

Deploy settings into apps: managed app config, current on iOS, probably coming to Vb

