**Vision and Scope Document**

**1. Business Requirements**

**1.1 Background, Business Opportunity, and Customer Needs**

The RMC’s company has a lack of IT solution within their company and the retailers that wants to order their product has a hard time on ordering. By creating the improved ordering system, for their company, it will be more efficient and less time consuming on ordering the products. They waste too much time just to go to the physical store in order to supply the needed products of the retailers or customers. The RMC’s company has no websites or portals for the retailers that cause their stocks not to be monitored accurately. Many employees can’t rely on the manual ordering system because it will not make their company be productive and flexible.

The company requested a revised system of their ordering system. It should be more easy to use and flexible to be able to adopt the system for the employees. Through the new ordering system, it will save a lot of time of ordering their products without wasting a lot of effort. The finished goods that will be released inside and outside to their warehouse will be monitored using the system. The future ability of this system will make the RMC’s company to have a lot of retailers because of the less-effort ordering system and the data that’s more accurate.

**1.2 Business Objectives and Success Criteria**

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| --- | --- |
| BO – 1: | Automated Ordering System and real time (faster 100%) |
| BO – 2: | To be more productive and supply finished goods in a faster way |
| SC – 1: | To implement the system that will make the customers and the company grateful because of its features and contributions. |

**1.2 Business Risks**

|  |  |
| --- | --- |
| RI – 1: | Finding employees to use the revised ordering system |
| RI – 2: | The adaptation of the employees to the system will reduce their satisfaction while using the system. |

**2. Vision of the Solution**

**2.1 Vision Statement**

For the company and the employees to have a productive and efficient system by ordering, the revised RMC’s Ordering System is an Internet based application for the customers or retailers to easily order the supply and products from them while it is also an Intranet based application for the company and employees to monitor the stocks and finished goods that will be delivered to the retailers. Through this kind of system, it will give both the client and the company less time to have an agreement by the means of order. It will increase the productivity of their finished products and to have a lot of new retailers because of the efficiency of the system.

**2.2 Major Features**

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| --- | --- |
| FE – 1: | Ordering of finished goods from the company to be delivered |
| FE – 2: | Provide an Internet based system to access through the Internet by the retailers and Intranet by the employees |
| FE – 3: | View the list of orders made by customers |

**2.3 Assumptions and Dependencies**

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| --- | --- |
| AS – 1: | Delivering the products; Capability to accept finished goods |
| AS – 2: | Delivery time varies on the location and other factors of the customers/retailers |
| DE – 1: | Coincide the new ordering system with the existing Intranet based application system of the company |

**4. Business Context**

**4.1 Stakeholder Profiles**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Stakeholder** | **Major Value** | **Attitudes** | **Major Interests** | **Constraints** |
| Company | cost savings; efficiency; Marketing exposure | willing to use or operate the system | cost saving return of investments exceeds expectations | None identified |
| Staff/Employees | Efficient; use of staff’s time | Resist change | Job preservation | Training for the staff in using the Internet and Intranet based system |
| Customers/Clients | efficient in ordering the finished products | cooperative to use the system, but sometimes it can unpredictable | easy to use; efficiency; cost saving; simplicity | Access to use the system through web portal |
| Sales Department | Increases sales and less expenses | Attitude depends on the sales forecast | Increase sales and demand | Did not meet sales quota |