

**Christian Delgado | Toronto, ON | 647-657-9563 | cdelgado84@gmail.com |
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Professional Summary

Experienced IT professional with 16+ years of expertise in data analysis, engineering, and business intelligence. Currently working as a Data Analyst at Russell Hendrix, delivering end-to-end data solutions and collaborating with stakeholders to drive strategic insights. Skilled in ETL development with Python and SSIS, SQL optimization, data modeling, and BI reporting. Strong communicator and problem-solver, focused on improving business outcomes through scalable, data-driven solutions. Currently pursuing further growth in data architecture and cloud-based analytics platforms.

Technical Skills

- Languages: Python, SQL
- Tools: Power BI, SSIS, Apache Airflow, Git
- Databases: SQL Server, Oracle
- ETL & Pipelines: SSIS, Python scripting, REST & GraphQL APIs
- Data Modeling: Dimensional modeling, star and snowflake schemas implementations
- Reporting & Visualization: Power BI Dashboards, KPI Analysis
- Methodologies: Agile (Scrum), Unit Testing, Data Validation

Professional Experience

- Data Analyst / Engineer | Russell Hendrix

07/2022 – Present

- Built Power BI dashboards to analyze business performance and support executive decision-making.
- Designed and maintained automated data pipelines using Python, SSIS, and SQL Server.
- Developed REST and GraphQL API integrations with Shopify, processing over 300k records daily.
- Automated workflows using Apache Airflow, improving reliability and reducing manual workload.
- Led the design and management of the company's centralized data warehouse.
- Used advanced SQL (CTEs, window functions, multi-table joins) to transform and validate datasets.

- Business Analyst | AFIP

09/2019 – 06/2022

- Conducted stakeholder interviews and defined data requirements for reporting initiatives.
- Automated business rule validations using JavaScript, increasing report accuracy.
- Built reusable data collection models to align with targeted visualization needs.

- Business Intelligence Analyst | COMAFI BANK

09/2018 – 09/2019

- Developed Branch Office Scoring Model to optimize operational performance.
- Created Power BI dashboards to support data accessibility across teams.
- Analyzed multi-source data to support executive decision-making.

- Business Intelligence Analyst | HSBC BANK

03/2016 – 09/2018

- Led the development of an Insurance Data Warehouse for HSBC Argentina.
- Collected requirements from business units and oversaw project delivery.
- Identified and resolved implementation risks with contingency planning.

- Business Intelligence Analyst | CITIBANK

08/2010 – 03/2016

- Designed custom data models and BI dashboards using SAP and AS400 data sources.
- Standardized data collection processes to improve reporting efficiency.
- Enhanced BI infrastructure in secure server environments.

Education

Computer Science | Lambton College Mississauga – GPA: 3.63/4

Law Degree | Universidad Siglo XXI (Argentina) – Average: 9.36/10

Finance Degree in progress | Universidad Siglo XXI (Argentina) – 40% completed

Certifications & Courses

- Microsoft Azure Fundamentals (AZ-900) – Planned 2025
- Power BI Data Analyst Associate (PL-300) – Planned 2025

Languages & Soft Skills

Languages: Spanish (native), English (fluent)

Soft Skills: Analytical thinking, proactive problem-solving, stakeholder communication, adaptability, continuous learning