

MBA UTFSM - BI IV semester

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Individual Assignment

Using the concepts discussed in class develop a case for business intelligent design in your organization. Consider these questions as a starting point:

- *What challenges will your organization face in implementing?*
- *What opportunities exist?*
- *What is the strategic fit with your firm?*

Current challenges

Business	Data & Tech
Quick inorganic growth	Spaghetti architecture
<i>VUCA</i> environment	Compliance with GDPR
Rise of EV	Performance and security
Omnichannel	Dataful processes & interactions
Becoming a data driven organization	Delivery at global scale for platform

Identified Opportunities

1. Establish a decentralized framework for 3rd party ingestion of data into DL.
2. Establish clear domains and ownership of data, thus allowing broader access to local teams to do self service reporting leveraging already available data sets and transformations.
3. Alongside with HR, set clear goals of baseline understanding into the tools (SQL, data literacy).

4. Cocreate with leadership at local levels shared KPI's for every data initiative, thus allowing to reduce cycle of experimentation (rapidly kill what's not generating value).
5. Enable startup-like pursue of local experiments with potential for scale -and kill 'em off quickly- with clear process and business case intake and evaluation.

Strategic fit

- There is no surprise here, as we go into the strategy for the business one of the pillars is becoming truly data driven. In that same regards, creating and nurturing an internal team with all necessary capabilities **Data Analytic Platform** independent from overall IT structure gives the freedom and flexibility to adapt.
- In order to truly engage and empower local teams, the removal of bottlenecks (dependency and permission from global teams), is a challenge that is clear by the opportunities.

- A stablished global portfolio of ***use cases*** that is being handled as data products, ensures quicker cycles to return. However, the organization must not lose sight of "other things" that may or not fit such portfolio.