

# Christopher DeVoe

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## RESEARCH INTERESTS

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Data Science, Machine Learning, Databases, Software Engineering

## EDUCATION

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**University of Maryland Baltimore County**, Catonsville, United State January 2024 — Current  
Master of Science in Computer Science

**University of Maryland Baltimore County**, Catonsville, United State August 2017 — May 2021  
Bachelor of Science: Computer Science Cumulative GPA 3.61/4.00

## WORK EXPERIENCE

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**GIO Technologies** Bel Air, United States  
*Support Technician* February 2023 — November 2023

- Supported clients technical and security concerns through phone calls, remote access, and going on site.
- Created and utilized technical documentation through ITGlue.
- Solved and mitigated security and cyber-threats and secured accounts.
- Worked in Google, Amazon, and Microsoft Admin centers.
- Maintained and updated client's Servers and Firewalls.

**Alliance Info System** Baltimore City, United States  
*Support Technician 1* October #2022 — February 2023

- Aided clients with technical issues through phone calls, remote access and/or going on site.
- Imaged and deployed new workstation.
- Cooperated with other technicians to solve clients IT concerns.
- Learned and used Microsoft Azure Active Directories.

**University of Maryland Baltimore County** Catonsville, United States  
*Security Technician* March 2020 — May 2021

- Kept staff and students at UMBC updated and prepared on current cyber-threats to the campus through articles posted online.
- Secured UMBC staff and students' accounts that experienced cyber-threat.
- Worked with search queries Splunk and ElasticSearch.
- Worked with provided campus data to locate, discover and mitigate cyber-threats to the campus before they were reported.

## PROJECTS

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**Computer Science Science Question Input Delivery Template Manager** Baltimore City, United States  
*Software Developer* August 2020 — December 2020

- Used Python, SQL and HTML within a GitHub environment.
- Allows professors and teaching assistants to create and use question templates.
- Uses a database to store questions and answers.
- Uses a web application as the main interface for users to login and gain access to data.

## PUBLICATIONS

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**The Use of Machine Learning in Credit Card Fraud Detection**  
# Imaginary

- DeVoe, C. The Use of Machine Learning in Credit Card Fraud Detection: An analysis of different machine learning and AI tools used in credit card fraud detection. IEEE.