

# RSA® Conference 2022

San Francisco & Digital | February 7 – 10

## TRANSFORM

SESSION ID: HTA-M05

### Strong Story to Tell: Top 10 Mistakes by Administrators About Remote Work

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CQURE Inc.  
@PaulaCqure



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**No.1 Speaker**

**Paula Januszkiecicz**  
CEO CQURE

She received  
a "Best of Briefings" award at her  
"CQTools: The New Ultimate Hacking Toolkit"  
Black Hat Asia 2019 briefing session

**blackhat**

**Microsoft CQURE X ACADEMY®**

We are proud to announce that  
**Paula Januszkiecicz**  
was rated as  
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Thursday, November 3

General Sessions Applications and Development Cryptography and Architecture Hackers and Threats Mobile and Network Security Trusted and Cloud Computing

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**SPEAKER**

**PAULA JANUSZKIEWICZ**  
CQURE INC.

Paula Januszkiecicz is a CEO and Founder of CQURE Inc., also an Enterprise Security MVP and a well-known speaker at security conferences all around the world. She has a deep belief that positive thinking is key to success, extreme attention to details and conference presentations.

**Brian Keller**  
**Paula Januszkiecicz**  
**Mark Minasi**

**John Craddock**  
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**Marcus Murray**

**Mark Kennedy**  
Symantec  
Topic: Anti-Malware Industry...  
Cooperating. Are You Serious?

**Samir Saklikar**  
Dennis Moreau  
RSA, The Security Division of EMC  
Topic: Big Data Techniques for Faster Critical Incident Response Trends

**Marc Bown**  
Trustwave  
Topic: APAC Data Compromise Trends

**Paula Januszkiecicz**  
CQURE  
Topic: Password Secrets Revealed! All You Want to Know but Are Afraid to Ask

# The power of camouflage



Source:  
[https://commons.wikimedia.org/wiki/File:Perfectly\\_Camouflaged.jpg](https://commons.wikimedia.org/wiki/File:Perfectly_Camouflaged.jpg)

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# The Impact of Cybercrime



# Impactful Hacking Stats for 2021



1318%

year-on-year increase in  
ransomware attacks in the  
first half of 2021

54%

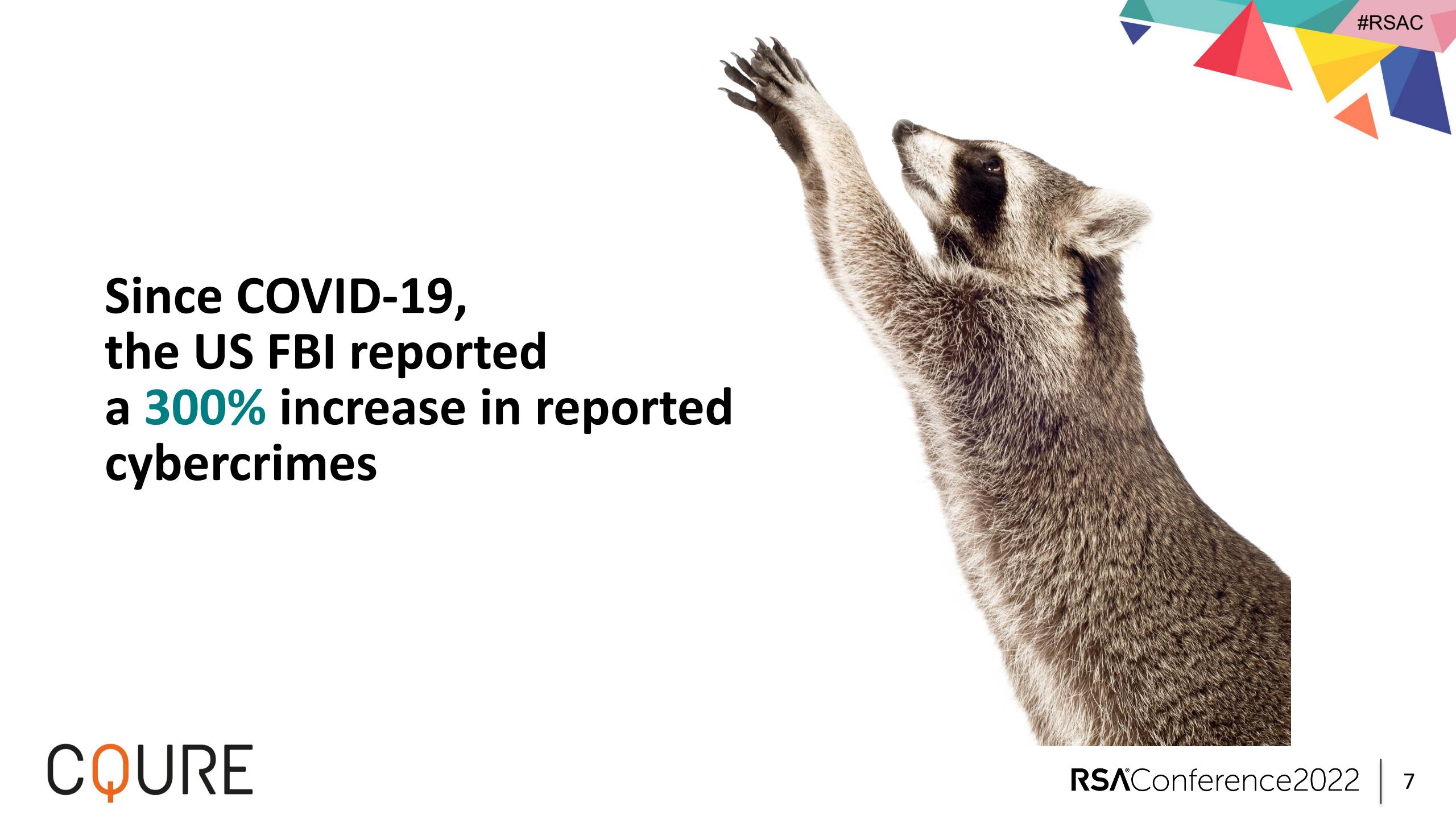
of malicious apps  
impersonated TikTok, in  
total 164 malicious apps  
related to COVID-19 scams  
were detected

94%

of malware is delivered via  
email

77%

of organizations do not  
have  
a cyber security incident  
response plan

A close-up photograph of a badger's head and upper body. The badger is looking upwards and to the right, with its front paw raised as if reaching for something. In the top right corner of the slide, there is a decorative element consisting of several colorful, overlapping triangles in shades of red, yellow, blue, and teal.

Since COVID-19,  
the US FBI reported  
a 300% increase in reported  
cybercrimes



“THERE ARE TWO KINDS OF BIG COMPANIES, THOSE WHO’VE BEEN HACKED, AND THOSE WHO DON’T KNOW THEY’VE BEEN HACKED.”

- JAMES COMEY, FORMER FBI DIRECTOR

**200+**

Median number of days  
attackers are present on  
a victims' network  
before detection

**80**

Days after detection  
to full recovery

**\$3 Trillion**

Impact of lost  
productivity and growth

**\$3.9 Million**

Average cost of a data  
breach (15% YoY  
increase)

# Remote Work: Challenges and Requirements

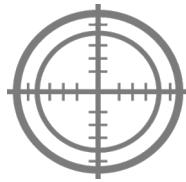
## Remote work options require:

- A possibility to share data with other users
- An enterprise virtual private network (VPN) solution to connect employees to an organization's network
- Access to business applications
- Trusted work environment to be able to process data securely (HO vs. Shadow IT)
- Security of home computer is usually doubtful

# Overview: The list of top 10 mistakes



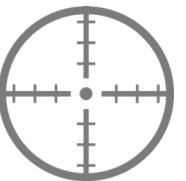
**Misconfigured Network Communication Services**



**Overly simple passwords and security questions**



**Lack of network segmentation**



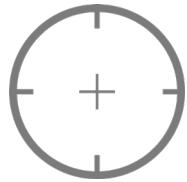
**Lack of Server Message Block Signing**



**Allowing unusual code execution**



**No whitelisting on board**



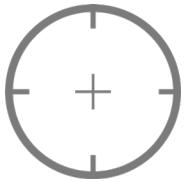
**Old protocols or their default settings**



**Trusting solutions without knowing how to break them**



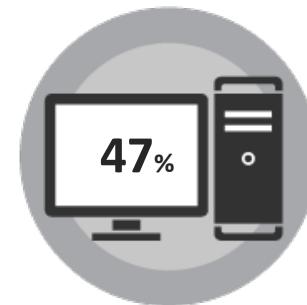
**Giving Vendors and Contractors Too Much Access**



**Falling for evil tools**

# Remote work by the numbers

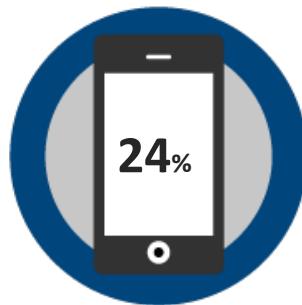
## DEVICES THAT STORE AND/OR ACCESS COMPANY INFORMATION



Desktop



Laptop



Smart Phone



Tablet

But have companies provided their employees working from home with additional security awareness training? It's rarely the case...

SOURCE: ESET, Harris Interactive

# Remote work by the numbers

## IT PROFESSIONALS RESPOND

Said they don't have the necessary tools in place to manage non-company issued mobile devices on the network.

65%

Said they've seen an increase in help desk requests.

44%

40%

Said they've experienced an increase in network traffic.

27%

Said they are not at all confident.



SOURCE: ESET, Harris Interactive

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# Top 10 Mistakes by Administrators About Remote Work – Broader Picture



# #1 Misconfigured Network Communication Services

Key learning points:

- Firewall is often misconfigured
- Firewall is a great segmentation tool
- You can allow only certain processes to communicate with the Internet or locally
- No need to know processes to block them, you can operate on the services list
- RDP is not a bad thing as long as it's accessed through VPN



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# **DEMO**

## **#1 Misconfigured Network Communication Services**

**Phishing Little**



## #2 Overly simple passwords and security questions

Key learning points:

- Passwords are almost always re-used
- There is almost always (ekhm... always) some variant of the company name with some number (year, month etc.)
- It's highly reasonable to check for obvious passwords and continuously deliver security awareness campaigns



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**DEMO**

**#2 Overly simple passwords  
and security questions**

**Bypassing MFA**



# #3 Lack of network segmentation

Key learning points:

- Network segmentation can be a blessing or a curse.

It also allows:

- a greater control over who has access and to what;
- the rules to be set to limit the traffic;
- limiting the exposure to security incidents;
- the Broadcast Domains to be reduced so that broadcasts do not spread on the entire network.



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# DEMO

## #3 Lack of network segmentation

**VPN Pivoting**



# #4 Lack of Server Message Block Signing (or alternative)

Key learning points:

- Set Service Principal Names (SPN) for services to avoid NT LAN Manager (NTLM):
- Reconsider using Kerberos authentication all over ([LINK](#))
- Require SPN target name validation

Microsoft network server: Server SPN target name validation level

- Reconsider turning on SMB Signing
- Reconsider port filtering
- Reconsider code execution prevention but do not forget that this attack leverages administrative accounts



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# **DEMO**

## **#4 Lack of Server Message Block Signing**

### **SMB Relay Attack**



# #5 Allowing unusual code execution

Key learning points:

- Common file formats containing malware are:
- .exe (Executables, GUI, CUI, and all variants like SCR, CPL etc)
- .dll (Dynamic Link Libraries)
- .vbs (Script files like JS, JSE, VBS, VBE, PS1, PS2, CHM, BAT, COM, CMD etc)
- .docm, .xlsm etc. (Office Macro files)
- .other (LNK, PDF, PIF, etc.)



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# DEMO

## #4 Allowing unusual code execution

Unusual code runs



# #6 No whitelisting on board

Key learning points:

- Code execution prevention implementation is a must
- PowerShell is an ultimate hacking tool, possible solutions: block it for users, use the Just Enough Administration tool etc.
- Verify where users have write access to, for example in Windows: `accesschk.exe -w .\users c:\windows`
- Code execution prevention tools can run in the audit mode
- Avoid the default configuration
- Use Attack Surface Reduction Roles



**DEMO:**  
**#6 No whitelisting on board**

**Attack Surface Reduction Roles**



# #7 Old protocols or their default settings

Key learning points:

- SNMPv3 addresses: user-based system for access control, a means to properly authenticate users, and a method for encrypting SNMP traffic between agent and host
- SQL issues – Tabular Data Stream (TDS) provides by default lack of encryption
- ODBC Driver – check if it has a secure networking layer built into it



**DEMO****#7 Old protocols or their default settings****Clear Text Queries**

# #8 Trusting solutions without knowing how to break them

Key learning points:

- The best operators won't use a component until they know how it breaks.
- Almost each solution has some 'backdoor weakness'
- Some antivirus solutions can be stopped by SDDL modification for their services
- Configuration can be monitored by Desired State Configuration (DSC)
- DSC, if not configured properly, will not be able to spot internal service configuration changes

**Example:** How do I get to the password management portal?



**DEMO****#8 Trusting solutions without  
knowing how to break them****Common PKI Pitfalls**

# #9 Giving Vendors and Contractors Too Much Access

Key learning points:

- gMSA can also be used for the attack
- Service accounts' passwords are in the registry, available online and offline
- A privileged user is someone who has administrative access to critical systems
- Privileged users have sometimes more access than we think (see: SeBackupRead privilege or SeDebugPrivilege)
- Privileged users have possibility to read SYSTEM and SECURITY hives from the registry
- It's important for IT security teams to follow the principle of least privilege



# DEMO

## #9 Giving Vendors and Contractors Too Much Access

Accounts with Issues



# #10 Falling for evil tools

Key learning points:

- Even though budgets are increasing, the risk of possessing evil tools is still very high – do we know where these tools come from and what are their security practices?
- Lots of solutions were not created according to the good security practices (backup software running as Domain Admin etc.)
- Each app running in the user's context has access to secrets of other apps – Data Protection API



# Summary: The list of top 10 mistakes



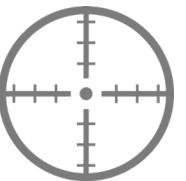
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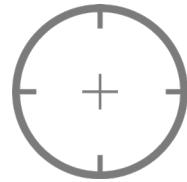
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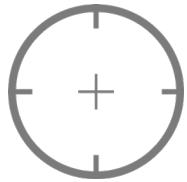
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**Falling for evil tools**

# DOWNLOAD THE TOOLS

<https://resources.cquareacademy.com/tools/>

Username: student

Password: CQUREAcademy#123!

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## TRANSFORM

SESSION ID: HTA-T08

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