

RSA® Conference 2020 Asia Pacific & Japan

A Virtual Learning Experience | 15–17 July

HUMAN
ELEMENT

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Building Safety, Security and Resilience through Chaos

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**Jerome Walter,
Security Modernisation Director, VMware**

- *Digital Native*
- *Engineering and Business studies*
- *Former developer, SysEng, IT Manager*
- *Former CSO @Natixis*
Former Head of Security Arch. @Prudential
- *Field CISO @Pivotal, now VMware*
- Security Modernisation Advisor -
- *On a personal journey to fix security*



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/in/jwalter

Aaron Rinehart, CTO, Founder

- Former Chief Security Architect @UnitedHealth
- Former DoD, NASA Safety & Reliability Engineering
- Frequent speaker and author on Chaos Engineering & Security
- O'Reilly Author: Chaos Engineering, Security Chaos Engineering Books
- Pioneer behind Security Chaos Engineering
- Led ChaoSlingr team at UnitedHealth



Our organisations are under pressure



New technologies & patterns

Fixed Disaster Recovery Plans (DRP)

Fast iteration towards an unknown future

Risk assessment & standard-based blueprints

Lean planning

Protective security added around applications

Experiential culture

Policy violation & compliance culture

“The ability to resist, absorb, recover from or **adapt to**
a change in conditions”

[DHS]

“[...] **dependability** when
facing changes”
[Laprie]

Resilience

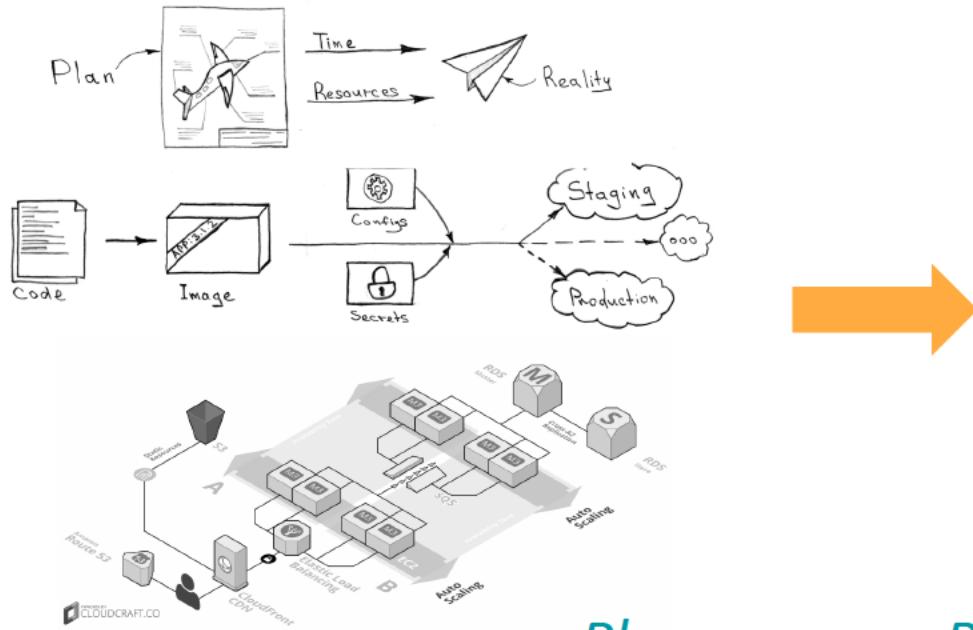
“**flexibility** of people and organisations, not just in
reacting to individual incidents [...], but also in
learning from them and thus **developing an ability to**
react...”

[Strigini]

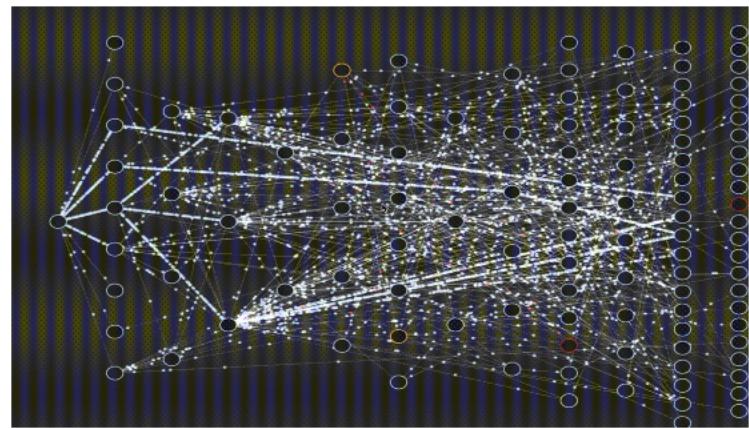
Robustness

Recovery

We have developed flawed perceptions of our systems



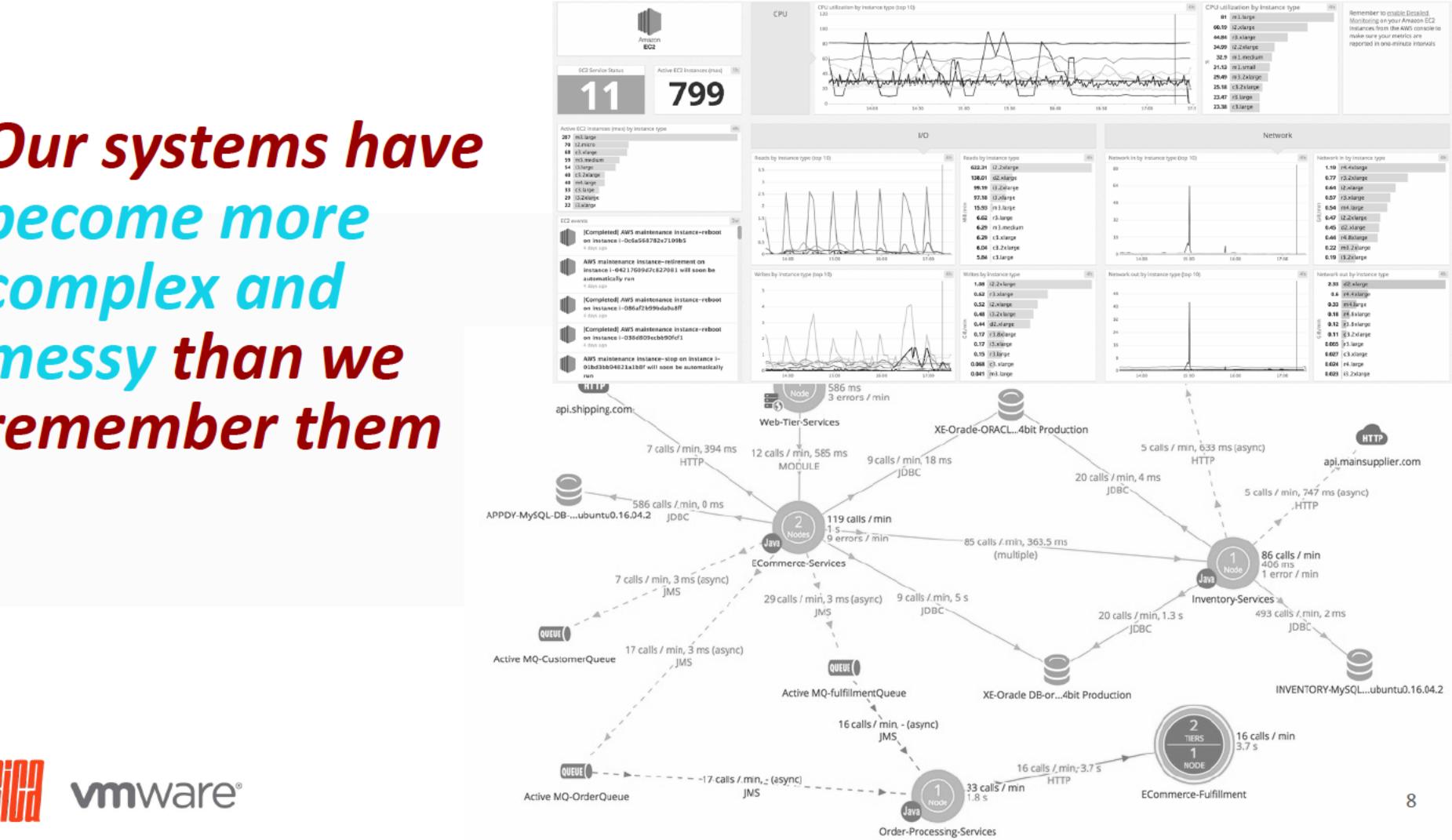
Plans vs Reality



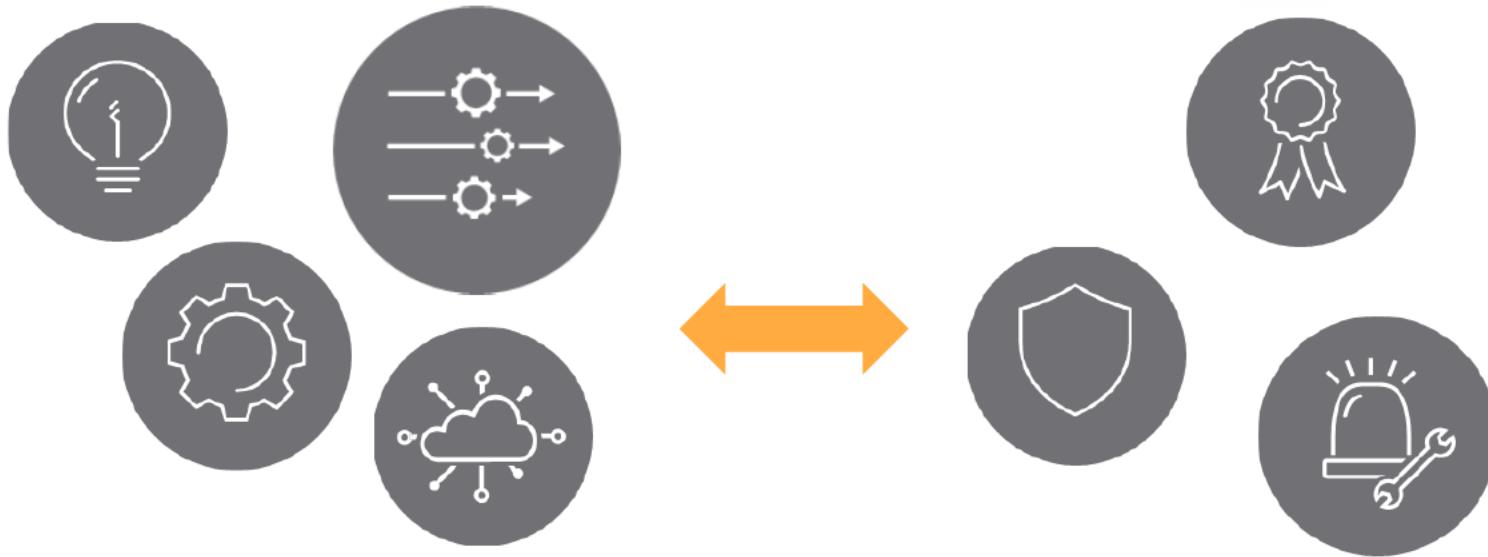
These models do not do not resist the test of time

	<i>Orphaned Documentation</i>	<i>Hard Coded Passwords</i>	<i>Network is Unreliable</i>
	<i>Portal Retry Storm Outage</i>	<i>New Security Tool</i>	<i>Autoscaling Keeps Breaking</i>
		<i>Identity Conflicts</i>	
		<i>Regulatory Audit</i>	<i>Refactor Pricing</i>
	<i>Rolling Sev1 Outages on Portal</i>	<i>Lead Software Engineering finds a new job at Google</i>	<i>Cloud Provider API Outage</i>
	<i>Code Freeze</i>	<i>Expired Certificate</i>	<i>DNS Resolution Errors</i>
<i>Budget Freeze</i>		<i>Database Outage</i>	
	<i>Hard Coded Passwords</i>		<i>Outsource overseas development</i>
	<i>New Security Tool</i>	<i>Network is Unreliable</i>	<i>Autoscaling Keeps Breaking</i>
	<i>Corporate Reorg</i>	<i>Scalability Issues</i>	
	<i>Identity Conflicts</i>		
<i>Migration to New CSP</i>	<i>Refactor Pricing</i>	<i>Delayed Features</i>	<i>300 Microservices Δ-> 4000 Microservices</i>
			<i>Firewall Outage -> Disabled</i>
		<i>Misconfigured FW Rule Outage</i>	
	<i>Lead Software Engineering finds a new job at Google</i>	<i>Cloud Provider API Outage</i>	<i>Large Customer Outage</i>
	<i>Expired Certificate</i>	<i>Upgrade to Java SE 12</i>	<i>DNS Resolution Errors</i>
			<i>Merger with competitor</i>
		<i>300 Microservices Δ-> 850 Microservices</i>	<i>Regulatory Audit</i>
	<i>Scalability Issues</i>	<i>WAF Outage -> Disabled</i>	
	<i>Delayed Features</i>	<i>Large Customer Outage</i>	<i>Rolling Sev1 Outage on Portal</i>

*Our systems have
become more
complex and
messy than we
remember them*



This division is also palpable in our organisations



Builders vs Defenders

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The New Playbook: Modern practices in building highly resilient and secure systems

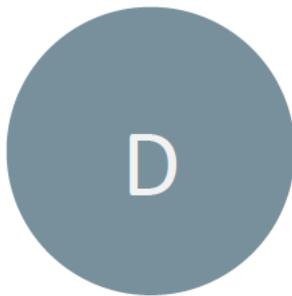
DIE for Resilience

IDEAS for Security

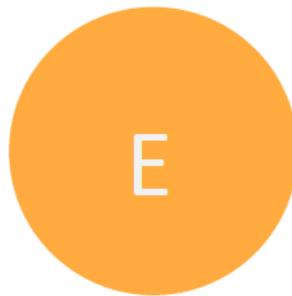
5 cloud-native principles transform security and resilience



Immutable



Distributed



Ephemeral



Authenticated



Segmented

5 cloud-native attributes transform security and resilience

Immutable	Distributed	Ephemeral	Authenticated	Segmented
<ul style="list-style-type: none">• Declarative programming• Increases consistency and predictability• Reduces insider threat & increases auditability• Facilitates state reconciliation	<ul style="list-style-type: none">• Increases fault tolerance and resilience• Facilitates zero-downtime changes and patches• Facilitates state reconciliation	<ul style="list-style-type: none">• Ensures code in prod is aligned with repository• Reduce window of opportunity for attack escalation• Reduce risk of credential misuse• Facilitates incident response	<ul style="list-style-type: none">• Enforces Zero trust Model• Reduces exposure of all assets and risk of known vulnerabilities• Reduces risk of unauthorized workloads• Increases auditability	<ul style="list-style-type: none">• Loosely coupled applications• Declarative network policies• Segmentation per domain / product• Reduces blast radius of errors and attacks

The new challenge:

Declarative programming & State Reconciliation

State Reconciliation

- Tools: Cloud Native

- Kubernetes, PaaS, FaaS, Buildpacks.io
- Chef, Puppet, Bosh, Ansible, Terraform...
- Cloud-Native security, Compliance-as-Code

- Practices

- Declarative programming & workload profiling
- Repaving
- Chaos Engineering

New cyber-security and resilience hygiene practices: 3Rs



Repair

Repair software as soon as vulnerabilities or flaws are discovered



Repave

Repave servers and applications from a known good state. Do this often



Rotate

Rotate user credentials frequently, so they are only useful for short periods of time

Reduce Your MTTR | Resist Advanced Persistent Threats | Reduce Leaked Credential threat

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A Change in MindSet



@aaronrinehart @verica_io #chaosengineering

Hot Take:

No System is inherently Secure
by Default, its Humans that make
them that way.

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Chaos Engineering



@aaronrinhart

@verico_io #chaosengineering

Chaos Engineering

*“Chaos Engineering is the discipline of
experimenting on a distributed system in order
to build confidence in the system’s ability to
withstand turbulent conditions”*

Who is doing Chaos?

NETFLIX



Bloomberg



U B E R G i t h u b



ENDGAME.
cognitect



Adobe



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O'REILLY®

Chaos Engineering

Building Confidence in System Behavior
through Experiments

Compliments of
NETFLIX

O'REILLY®

Chaos Engineering

System Resiliency in Practice



VERICHA

vmware®

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Chaos Monkey *Story*



NETFLIX

- During Business Hours
- Born out of Netflix Cloud Transformation
- Put well defined problems in front of engineers.
- Terminate VMs on Random VPC Instances

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Security Chaos Engineering



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Hope is Not

an Effective Strategy

*“It worked in Star Wars but it
won’t work here”*



Continuous Security Verification

*Reduce Uncertainty by
Building Confidence in
how the system
actually functions*

Proactively Manage & Measure

Use Cases

Use Cases

- Incident Response
- Security Control Validation
- Security Observability
- Compliance Monitoring

Incident Response

*“Response” is the problem with
incident response.*

Security Incidents are Subjective in Nature

No matter how much we prepare...

We really don't know very much

Where?

Why?

Who?

How?

What?

Lets Flip the Model

Post Mortem = Preparation



OMG!



What are your robot serial numbers?



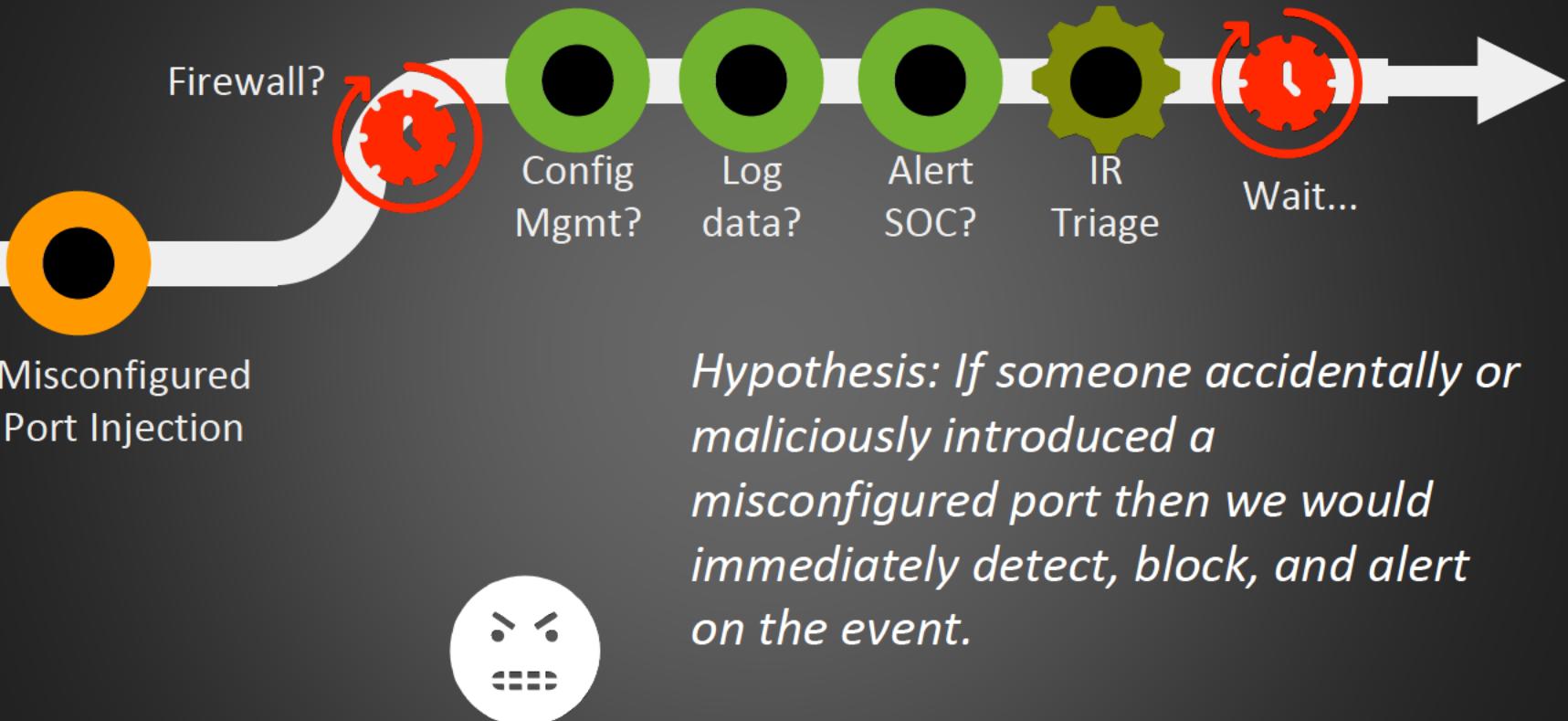
ChaoSlingr

An Open Source Tool

ChaoSlingr Product Features

- ChatOps Integration
- Configuration-as-Code
- Example Code & Open Framework
- Serverless App in AWS
- 100% Native AWS
- Configurable Operational Mode & Frequency
- Opt-In | Opt-Out Model





Takeaways

- Security by Design w/ IDEA & DIE
- Security Chaos Engineering provides proactive verification of how our security actually functions.
- Instrument your Security before someone else does
- Resilience is not what a system has, its something that a system has.

Apply it Forward

- **Next Week:**
 - Share this concept to your team
 - Find out if your organisation has Site Reliability Engineering, and discuss potential exercises for security
- **Next 3 Months:**
 - Get a copy of the official O'Reilly Book on Security Chaos Engineering
 - Review your user facing applications and assess your ability to repave without downtime and rotate secrets
 - Pick an application and a scenario and conduct your first GameDay exercise
- **Next 6 Months:**
 - Run your first automated Chaos Experiment for security

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Questions & Answers



@aaronrinehart @verica_io #chaosengineering