



splunk>

# How We Learned to SPLC-o-m-p-l-i-a-n-c-e

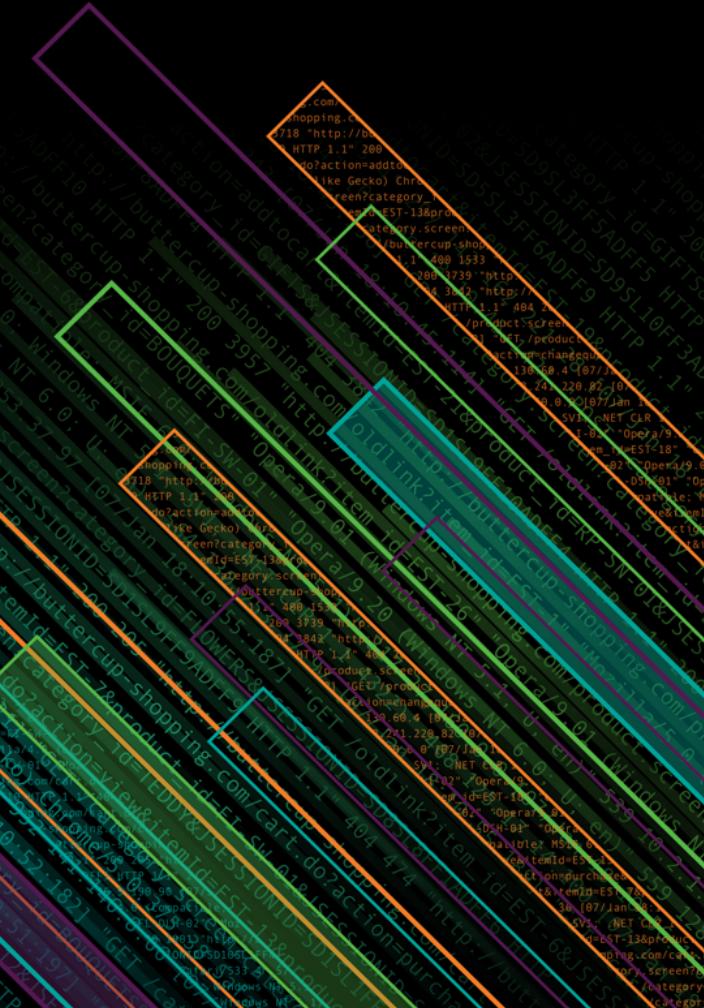
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**Eugene Katz** ([ekatz@mitre.org](mailto:ekatz@mitre.org)) | Splunk Evangelist

**The MITRE Corporation**

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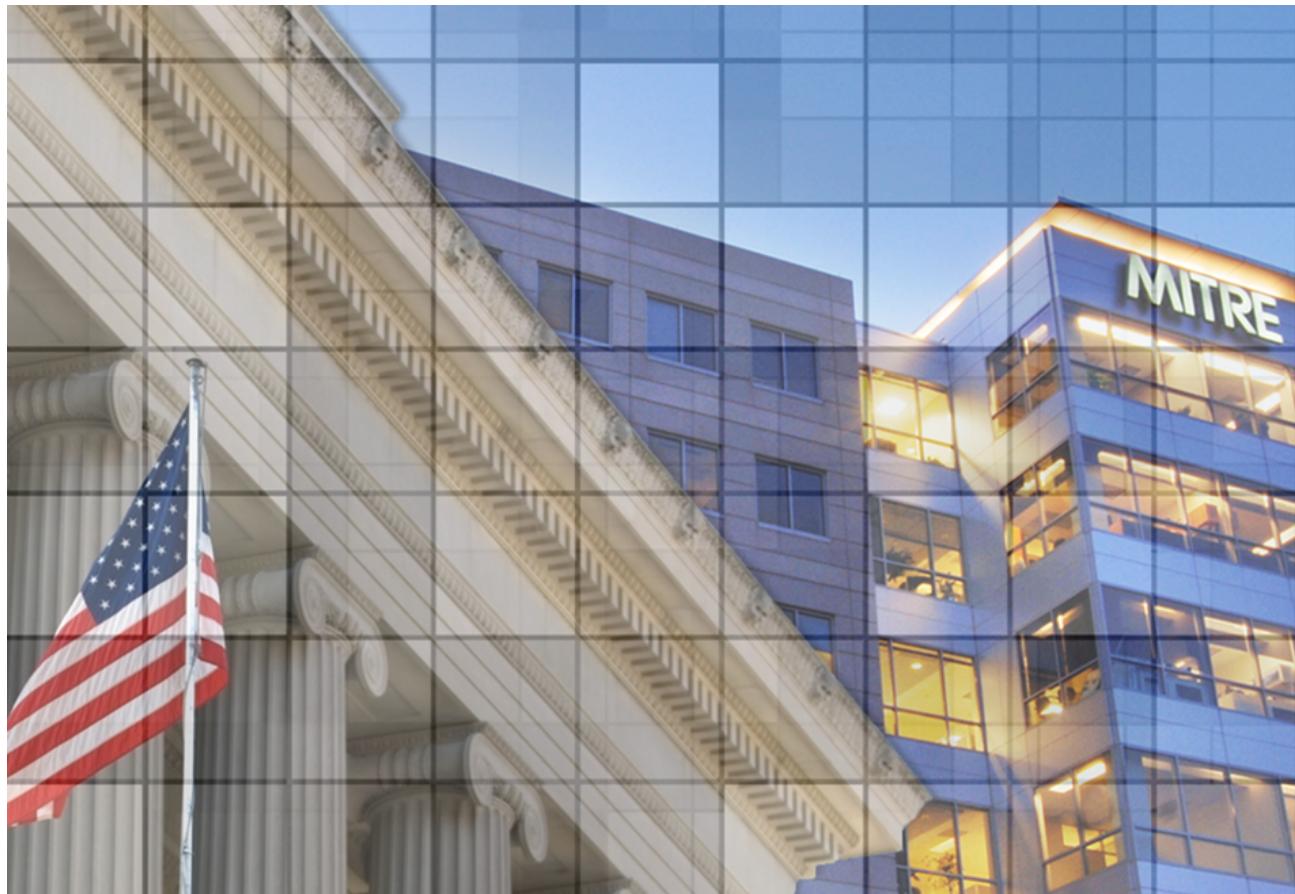
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# Overview

- ▶ This is a story about how we:
    - Started leveraging Splunk to help us with compliance reporting
    - Are using it today for compliance
    - Are planning to use it in the future



# The MITRE Corporation



part of the ecosystem of federal research centers

established in **1958**  
to serve the public interest

not-for-profit  
  
science & tech support to  
federal government

**~8,000** employees

# Speaker Info



## Bob Clasen

### ► Background

- Computer/electrical engineer
- Retired US Air Force
- At MITRE for 15 years

### ► Current roles

- Team lead
  - Enterprise systems monitoring
  - Performance & automated testing
- Splunk service manager
  - Been Splunking for 3+ years

### ► Outside of work

- Baseball fan
- Reading
- Foreign movies



## Eugene Katz

### ► Background

- Computer science
- At MITRE for 19 years
  - 17 years software dev
  - Past 1.5 years: All Splunk

### ► Current roles

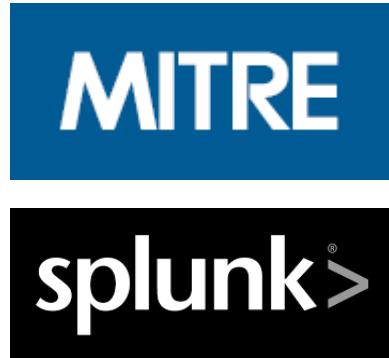
- Bob's partner in crime Splunk service management
- Splunk side of Compliance
- Splunk Evangelist/User Advocate

### ► Outside of work

- Tai Chi Chuan
- Tabletop RPGs & Board Games



# Background - Splunk at MITRE



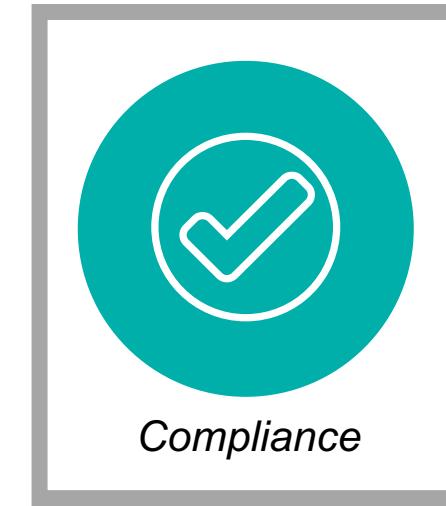
- ▶ **Primarily used for internal IT**
  - Some isolated labs – classified, etc.
- ▶ **Some stats**
  - ~925 GB/day ingestion prod
  - ~300 user accounts (~80 roles)
- ▶ **Use cases**



*Cyber security*



*IT operations*

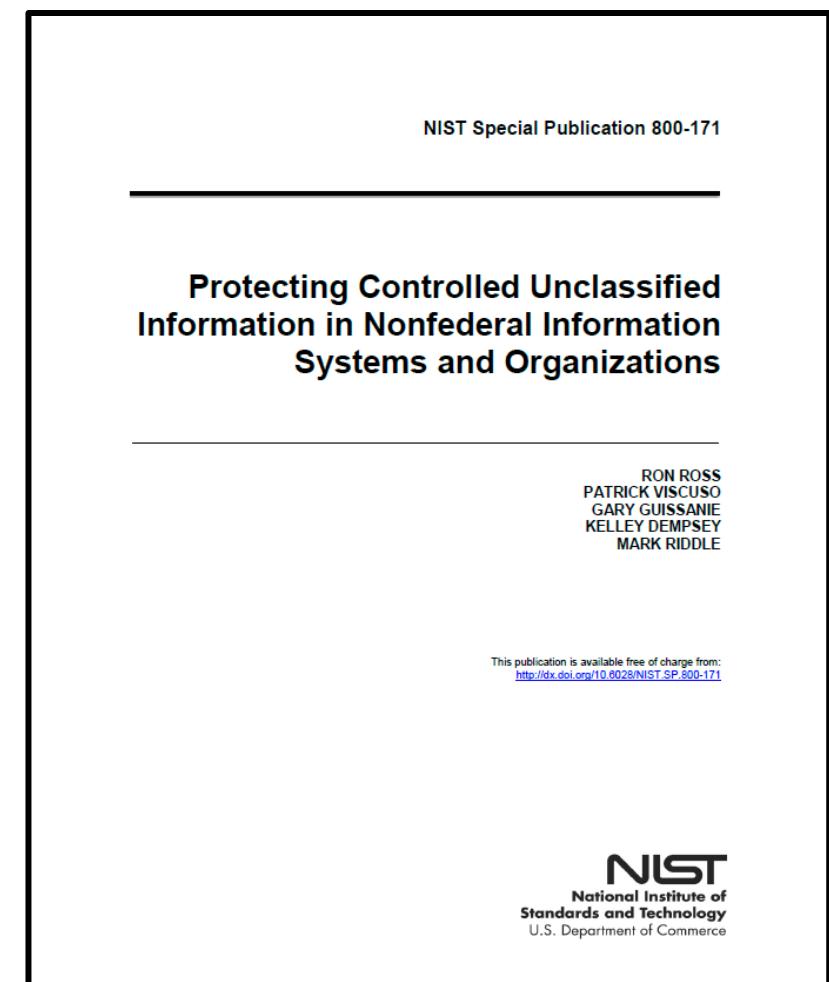


*Compliance*

A large, tilted block of log data is visible in the bottom left corner of the slide, representing raw event data processed by Splunk.

# The Story Begins...

- ▶ In late-2016, our IT staff started hearing about this new thing called **DFARS**
  - Defense Federal Acquisition Regulation Supplement
  - US Dept of Defense security requirements for federal contractors
  - Based on National Institute of Standards and Technology Special Publication (NIST SP) 800-171



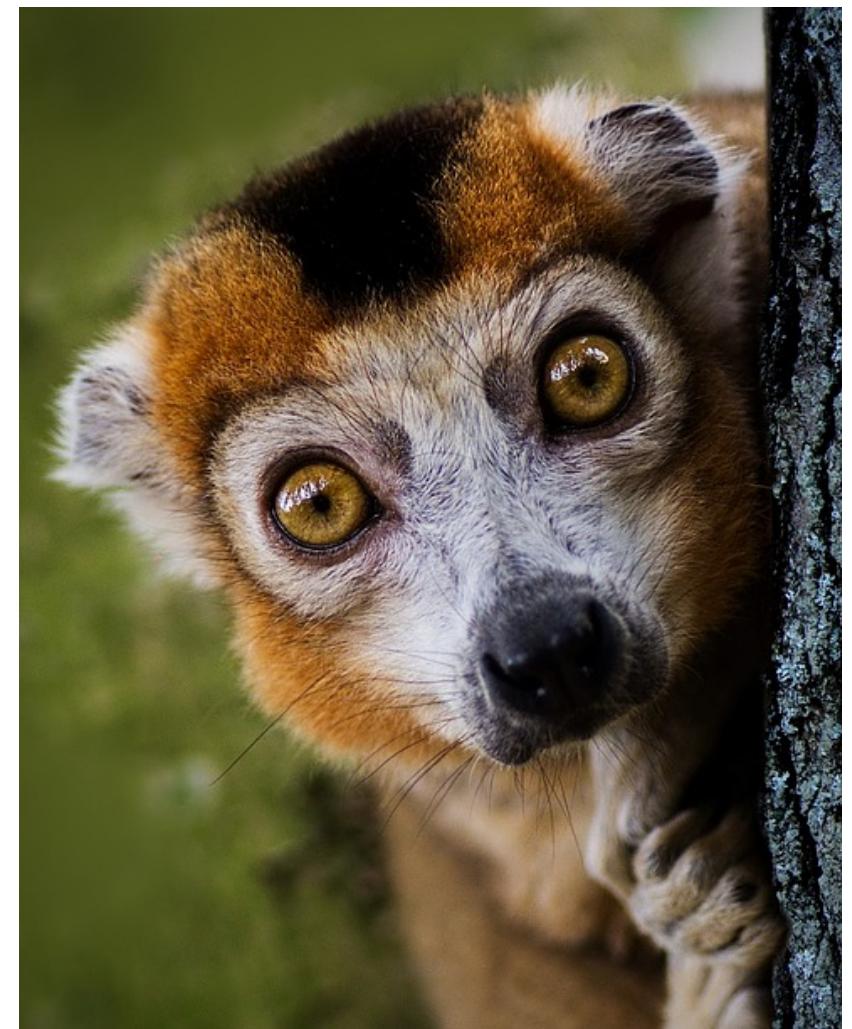
# Problem

## ► New requirement for DFARS compliance

- Initial reaction: Yikes, what is DFARS?
  - Some of us didn't even know how to spell compliance
  - But, we did know how to SPL with Splunk

## ► How could we leverage Splunk to help?

- Could our ninja skills save the day?



# Approach



 [Learn more](#)

- Compliance, in general
  - Data already in Splunk that could be useful
  - Partnered with rest of our compliance team
  - Splunk DFARS data assessment
  - At this point, we knew Splunk could help

## ► Assessed options

- Build a compliance app ourselves
    - With some help from professional services
  - Buy a commercial tool

## Approach (cont.)

## ► Why build instead of buy?

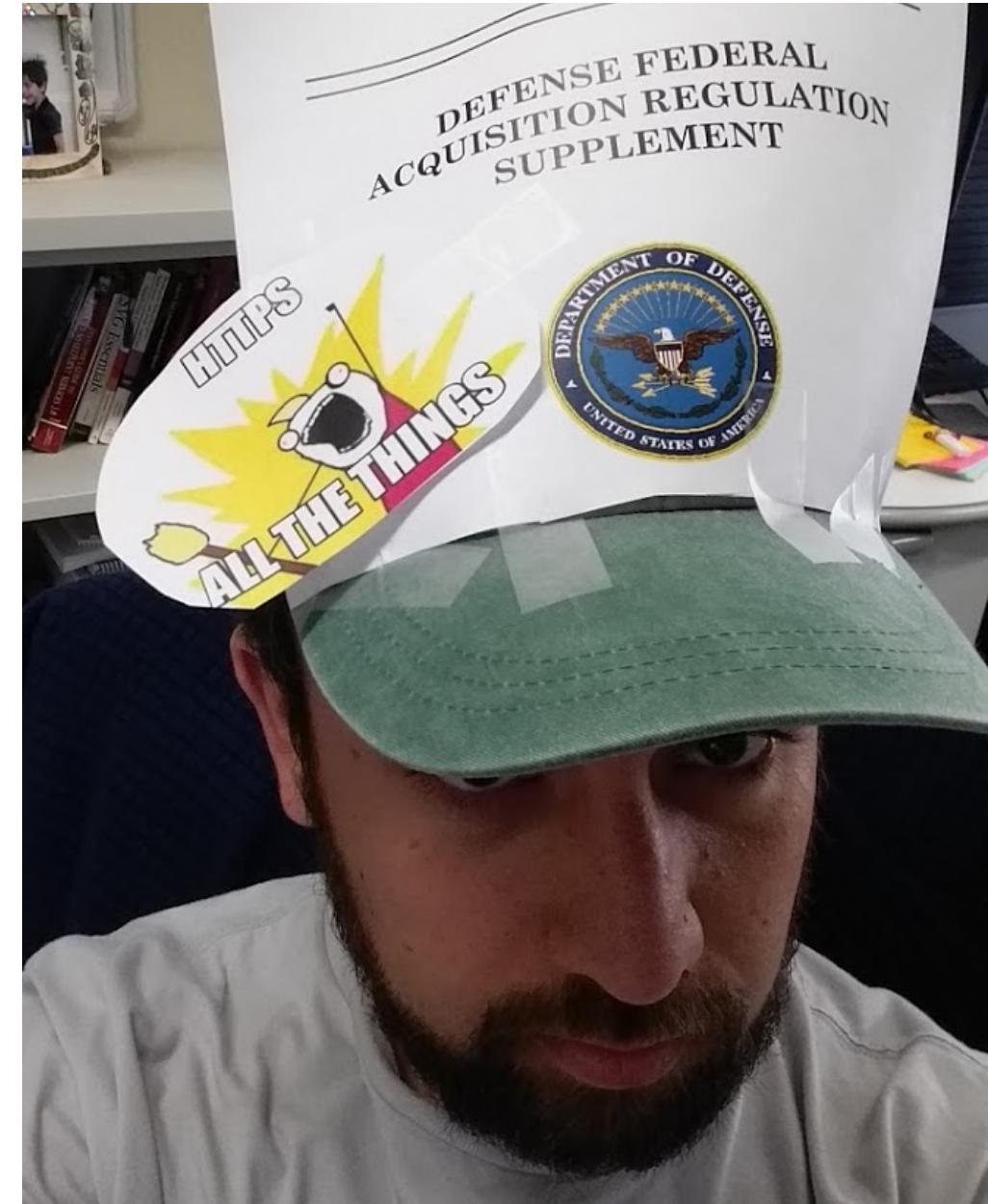
- Cost trade-offs
  - We already knew Splunk
    - It was just compliance that was new

# ► Getting started

- Services engagement to jump start
  - Hired dedicated person for this effort
  - Identified candidate controls for Splunk reporting
    - Use Splunk for ~35% of DFARS controls



# Scariest Halloween Costume



# Implementing Compliance: Expectation vs. Reality

What we thought we were getting into



By Barry Lewis - Mobile Home, CC BY 2.0,  
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What we were *actually* getting into



U.S. Air Force photo by Master Sgt. Greg Steele/Released)  
<http://www.307bw.afrc.af.mil/News/Art/igphoto/2001567611/>

# Three-Pronged Approach

# What is this NIST 800-171?

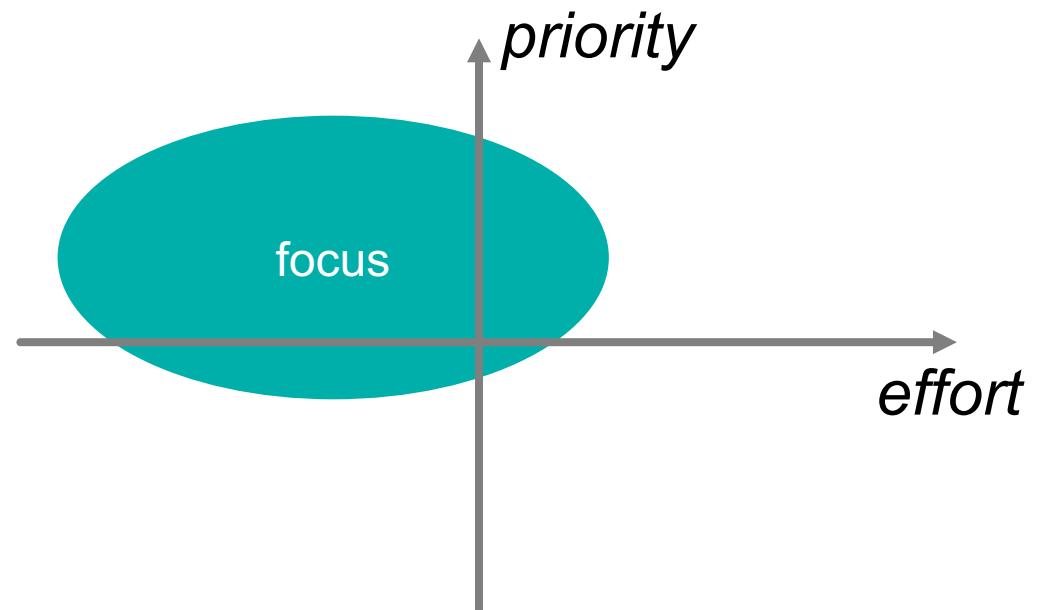
1. Review compliance controls
  2. Scope what we have in our environment
  3. Test queries/dashboards



By Illustrator unknown [Public domain], via Wikimedia Commons  
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# 1 Review Compliance Controls

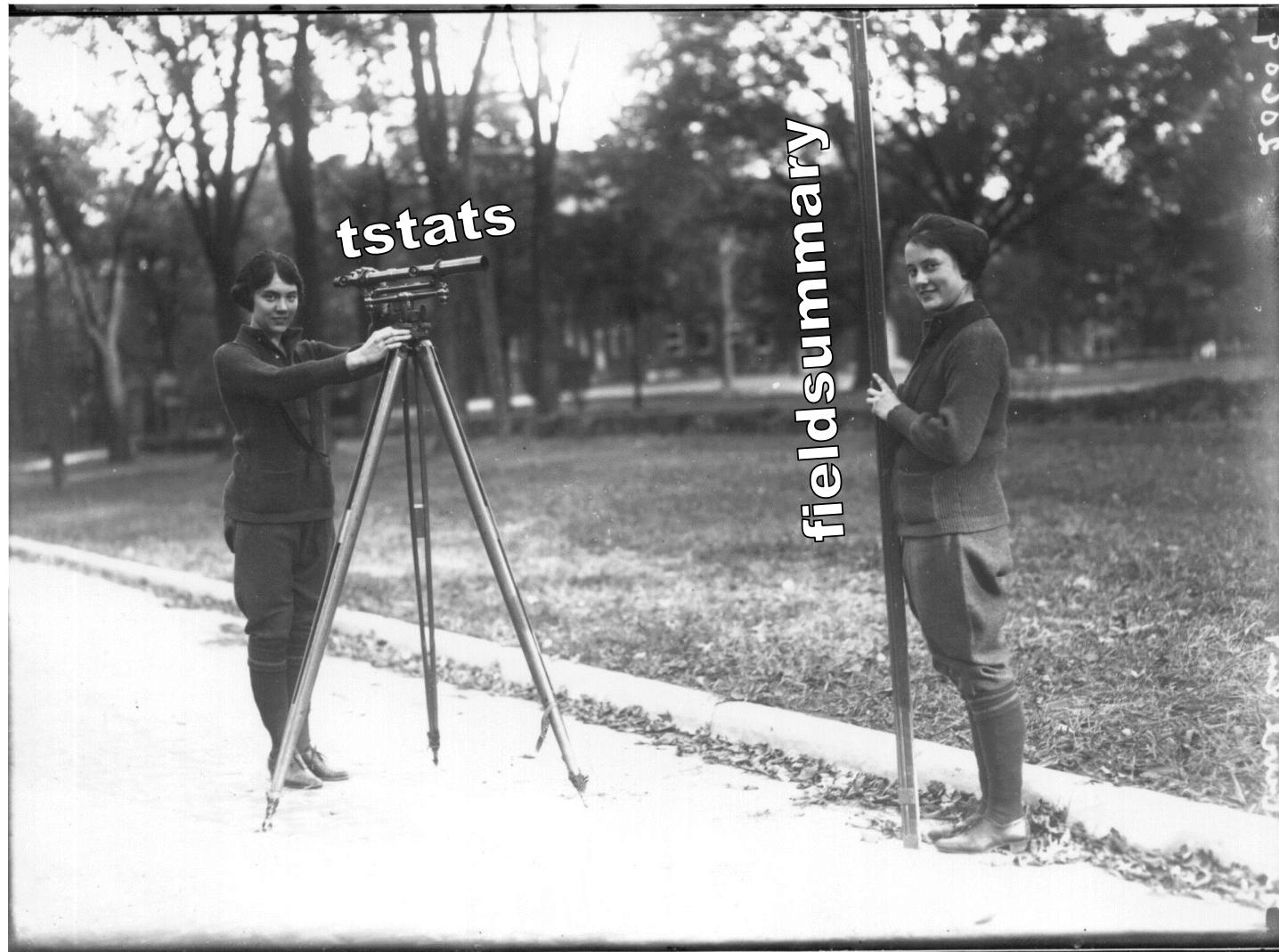
What do we need to actually do?



For vendor engagement, focus on big wins.

A complex log file visualization showing a grid of log entries. Each entry includes a timestamp, URL, and status code. To the right of each entry is a vertical bar divided into four color-coded segments: red (bottom), green, yellow, and blue (top).

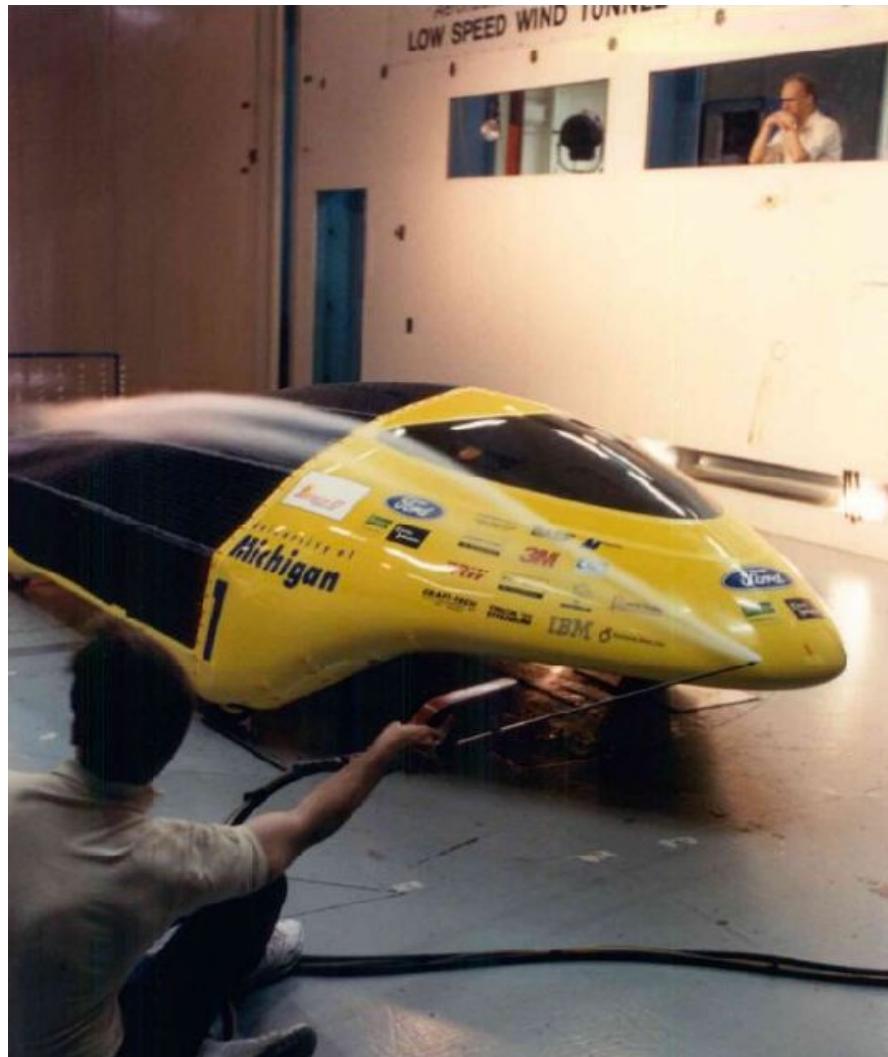
## 2 Scope What We Have in Our Environment



By Snyder, Frank R.Flickr: Miami U. Libraries - Digital Collections [No restrictions or Public domain], via Wikimedia Commons  
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3

# Test Queries/Dashboards in DEV and PROD

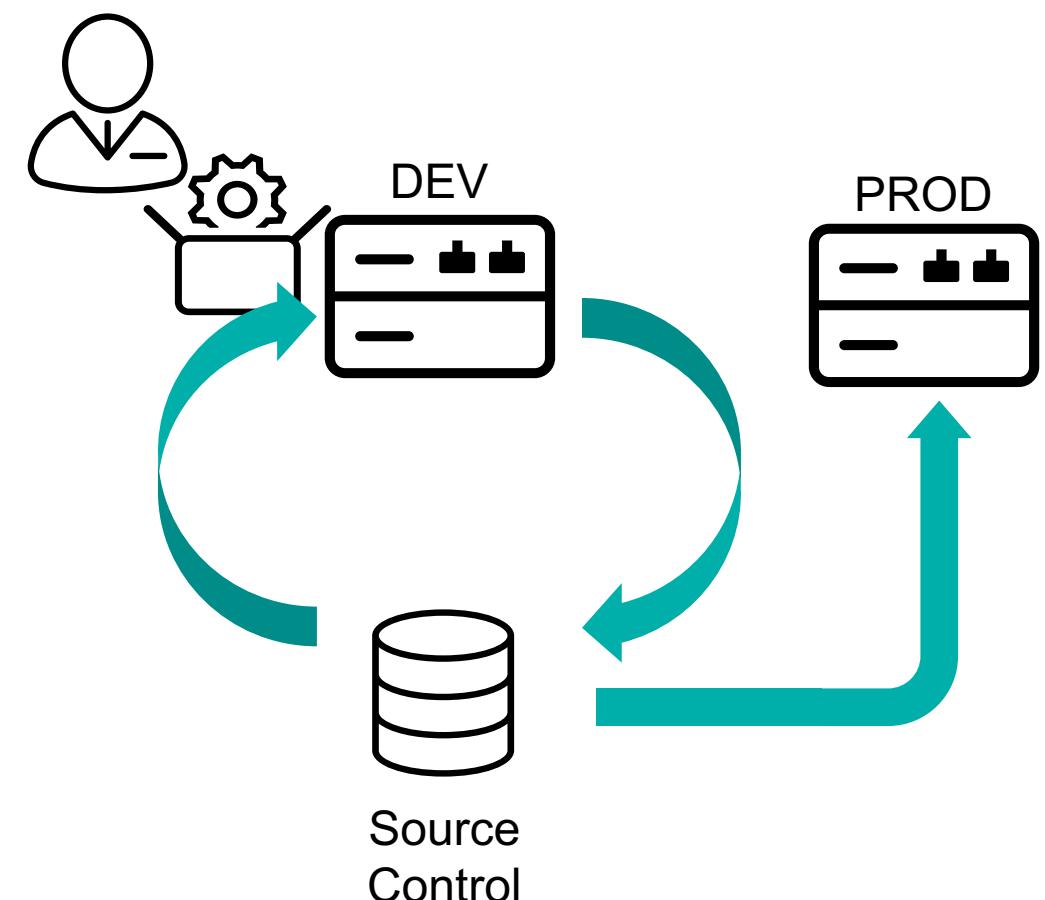
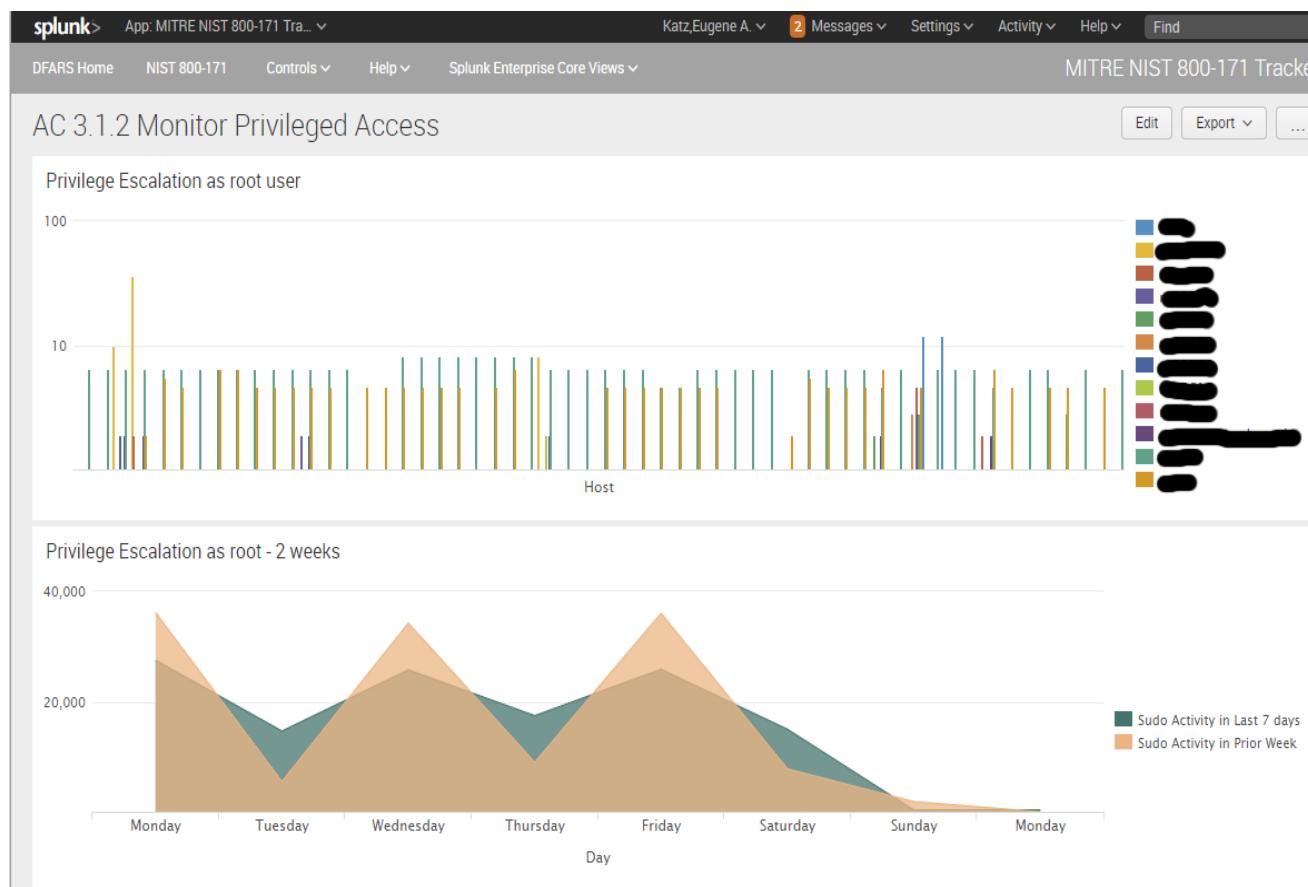


Fnazeeri at English Wikipedia [CC BY-SA 2.5 (<https://creativecommons.org/licenses/by-sa/2.5>)], via Wikimedia Commons  
[https://commons.wikimedia.org/wiki/File:Windtunnel\\_testing.jpg](https://commons.wikimedia.org/wiki/File:Windtunnel_testing.jpg)

# Finding and Tracking Issues

Control #	Family	Derived Security Requirement	Dashboard	Chart Label	Chart Values	DEV status & notes	PROD status & notes	Demo link	Blockers	Next Steps
3.1.2	Access Control	Limit information system access to the types of transactions and functions that authorized users are permitted to execute.	AC 3.1.2 Monitor Privileged Access	in progress	1	Windows: NEEDS WORK Linux: READY index=linux-syslog why are there two 3.1.2?	Windows: NEEDS WORK Linux: READY index=linux-syslog	Linux:PROD	Windows Infrastructure App configs  Linux: review with SME	<input type="checkbox"/> review for expected functionality @ Eugene Katz
3.1.4	Access Control	Separate the duties of individuals to reduce the risk of malevolent activity without collusion.	AC 3.1.4 Review Membership of Privileged Groups - Win	in progress	1	NEEDS WORK	Windows: REVIEW	PROD		Waiting to add DEV/ INT [REDACTED] D/I
3.1.5	Access Control	Employ the principle of least privilege, including for specific security functions and privileged accounts.	AC 3.1.5 Account Creation and Deletion - Win	in progress	0.5		NEEDS WORK  "No matching visualization found for type: horseshoe_meter, in app: horseshoe_meter_app"			Replace with a different vis or install horseshoe_meter
			AC 3.1.5 Account Creation and Deletion - Linux	in progress	0.5		NEEDS WORK  index changed to linux-syslog  "No matching visualization found for type: horseshoe_meter, in app: horseshoe_meter_app"			same as above
3.1.8	Access Control	Limit unsuccessful logon attempts.	AC 3.1.8 Unsuccessful Logon Attempts - AWS	ready	0.5		READY index=[REDACTED]	PROD		
			AC 3.1.8 Unsuccessful Login Attempts - OS	ready	0.5		Windows: READY Linux: READY	PROD		change url of dashboard from _linux
3.1.12	Access Control	Monitor and control remote access sessions.	AC 3.1.12 Login Activity	in progress	1	Data not in DEV (was initially, but cycled out)	NEEDS WORK  Index=vpn sourcetype=cisco_asa on has only blocked events			PROD: Look at different ways to see "allow" eventtype  Probably need to update to newer Cisco ASA Ad-on - (Mon 10/23/2017 2:32 PM email)
			AC 3.1.12 VPN RA: Total Sessions, Total Unique Users, and	ready	1	Data not in DEV (was initially but	READY	PROD		

# Finally, an App to Install!



# Other Considerations/Challenges Along the Way

- ▶ Which (out of thousands of) our system have CUI?
  - Subnets help, but only so much
- ▶ Campus Compliance App came out on Splunkbase
  - Uses Common Information Model (CIM)
- ▶ Can we send the reports by email?
  - Are they too sensitive?
  - Do we need to track if they've been reviewed?
- ▶ Do users of dashboards need to have access to all the underlying data?
  - Depends

“ Your [data] scientists were so preoccupied with whether or not they could, that they didn't stop to think if they should. ”

*Jurassic Park*

# What Does That Mean for Me?

# **Forewarned is forearmed**



[https://commons.wikimedia.org/wiki/File:Philippines\\_road\\_sign\\_W5-2.svg](https://commons.wikimedia.org/wiki/File:Philippines_road_sign_W5-2.svg)

# Don't Expect a Drop-in Solution



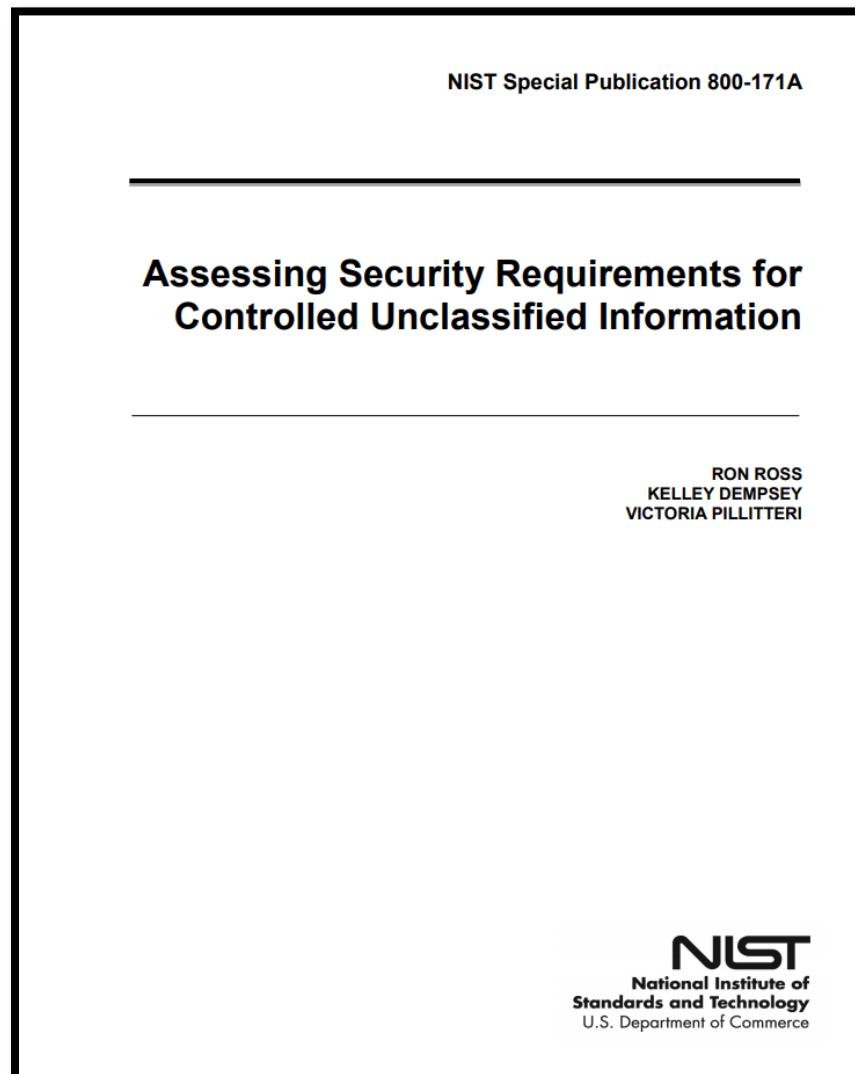
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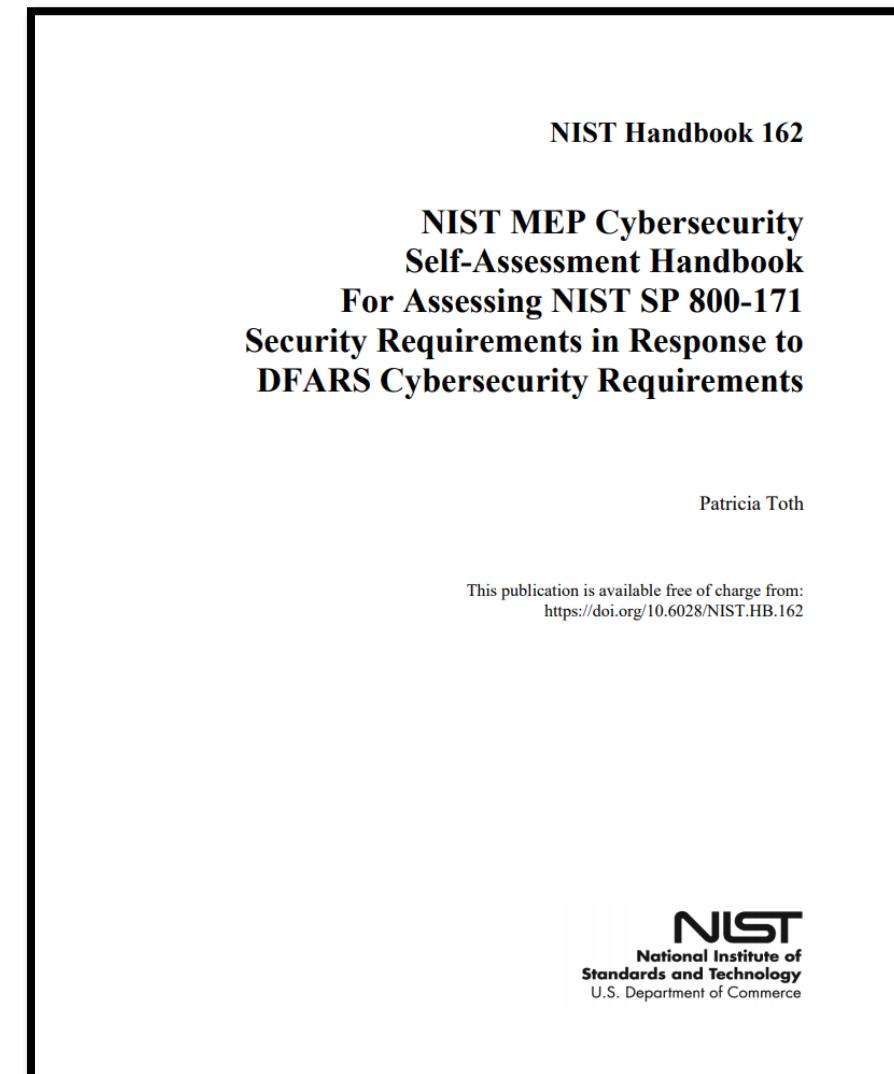
U.S. Air Force photo by Master Sgt. Greg Steele/Released)  
<http://www.307bw.afrc.af.mil/News/Art/igphoto/2001567611/>

- ▶ Plan accordingly
- ▶ Getting all the right data and add-ons might take some work, even if it looks like you're ingesting all the right stuff at first glance

# There Is More Guidance out There Now



<https://csrc.nist.gov/publications/detail/sp/800-171a/final>



<https://doi.org/10.6028/NIST.HB.162>

## There Is More Guidance out There Now (cont.)

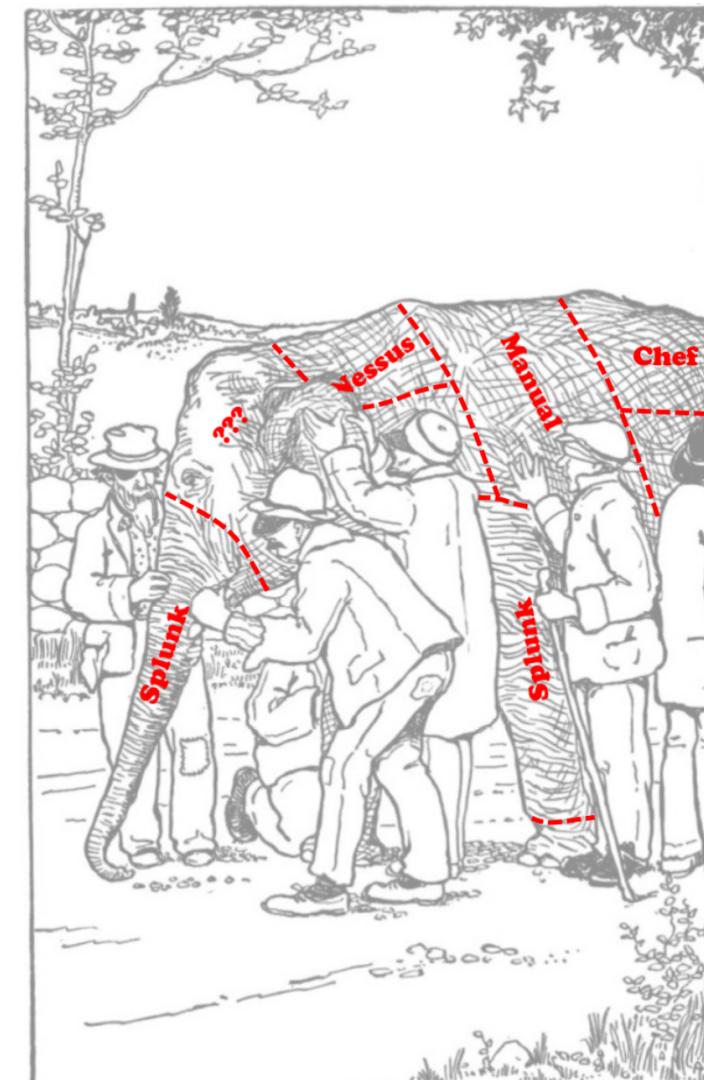
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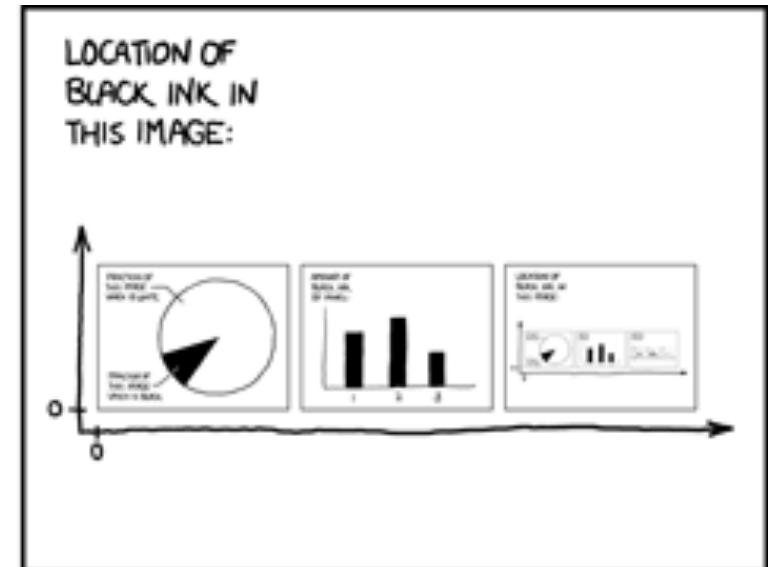
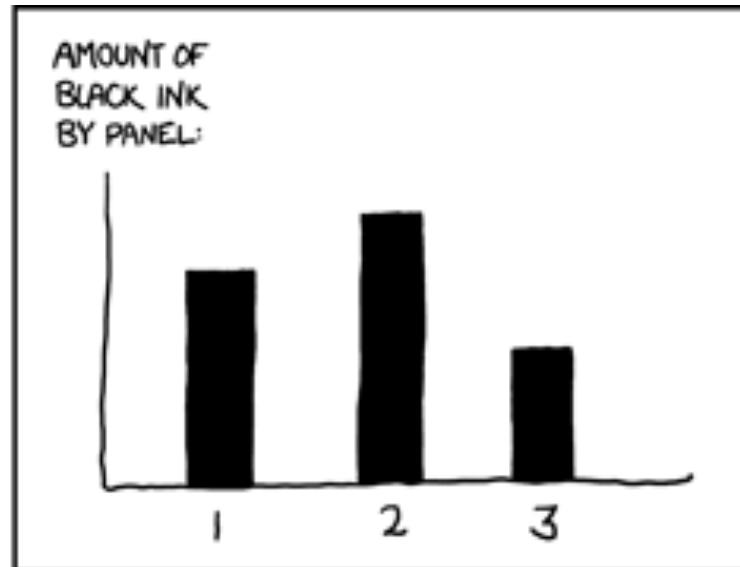
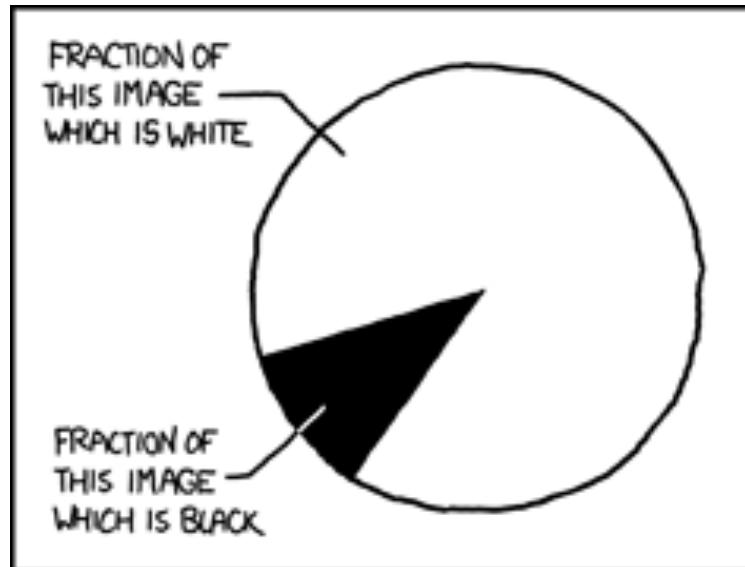
<https://csrc.nist.gov/publications/detail/sp/800-171a/final>

# Think it All the Way Through

- ▶ What do you actually need to produce for the auditors? – Play pretend
  - ▶ What are the correct tools for each control?
  - ▶ Seeing everything in Splunk is nice, but doesn't have to be Phase 1



# Don't Be Fooled by Pretty Dashboards

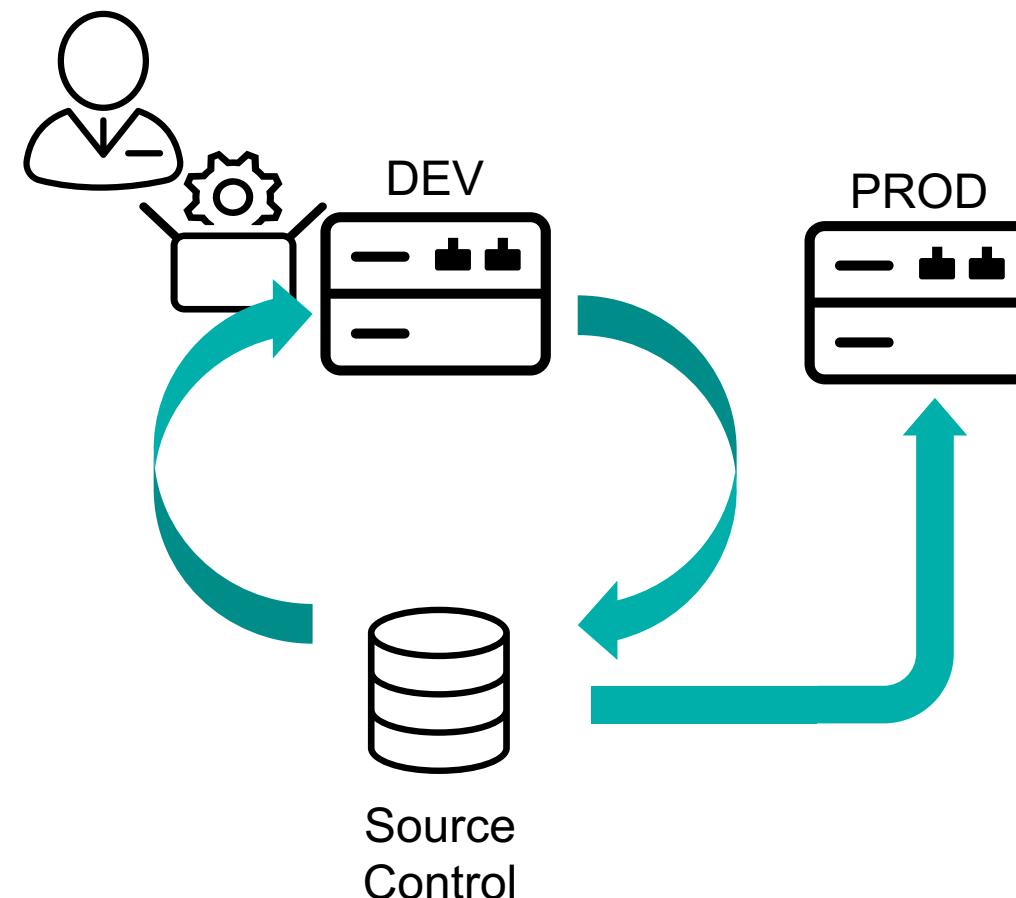


<https://xkcd.com/license.html> <https://xkcd.com/688/>

- ▶ How will each report/dashboard *really* get used?
  - How does a timechart of failed logins help you meet a control?
- ▶ It might be interesting, but is it useful for compliance?

# All the Best Practices Still Apply

# Think: maintenance



# Next Steps for Us

- ▶ Continue reexamining controls and using Splunk where appropriate
  - ▶ Extend compliance services
    - To other teams (not just internal IT)
    - For other types of compliance (Risk Management Framework, classified labs, etc.)



# The End

# Thank You

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