Some high level solutions for challenge that difficult to keep track the business process:

- Choose the right coordination style. Orchestrate complex, long-running flows (Temporal/Camunda/etc.); use lightweight choreography only for simple reactions.

- Enforce end-to-end correlation. Generate a business key at the edge and propagate it (plus trace context) through every hop—HTTP and messaging—and into logs.

- Model the process as events with a reliable pipeline. Define canonical domain events, publish via outbox/CDC, and build a materialized Process Tracker (read-model) with a /process/{id}/status API.

- Bake in resilience patterns. Standardize timeouts, retries with backoff, idempotency keys, circuit breakers, and Saga compensations to keep state consistent under partial failures.

- Operationalize observability and governance. Centralized logs/traces/metrics keyed by the business id, dashboards for journey SLIs/SLOs, alerts for "stuck" flows, versioned schemas, and consumer-driven contracts.