## **Use Case Summary: International Student Car Rental System**

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- 1. \*\*User Registration & Verification\*\*
  - Students register using passport, student ID, and international driver's license.
  - No U.S. credit history or Social Security Number required.
- 2. \*\*Car Rental & Booking\*\*
  - Students search and filter cars by budget, type, and location.
  - Booking can be weekly, monthly, or semester-based.
  - Payment through debit card, PayPal, or installment plans.
- 3. \*\*Driving License Support\*\*
  - Students can rent a car for driving practice and DMV test.
  - Guidance on DMV procedures and license application.
- 4. \*\*Car Return & Exchange\*\*
  - Standard returns at the end of the rental period.
  - Early returns allowed with flexible policies.
  - If a car has a problem, students can either request repair or exchange the car.
- 5. \*\*Repair & Maintenance Options\*\*
  - Option 1: Student requests repair/maintenance and may bear some costs.
  - Option 2: Student swaps car for another vehicle (limited free swaps per semester).
  - The service partners with repair shops to lower maintenance costs.
- 6. \*\*Buy/Sell Option\*\*
  - Students can rent before deciding to buy.
  - If students buy a car, they can list it for rent before selling.
- 7. \*\*Customer Support & Emergency Assistance\*\*
  - 24/7 customer support for issues like breakdowns and accidents.
  - Roadside assistance and replacement vehicles available.
- 8. \*\*Car Listing for Dealers & Residents\*\*

- Dealers and local residents can list their cars for rent while waiting to sell.
- The system verifies vehicle ownership and rental conditions.
- Owners can track rental income and manage availability.
- The platform ensures proper insurance coverage for rented cars.